Exam Questions PL-900

Microsoft Power Platform Fundamentals

https://www.2passeasy.com/dumps/PL-900/

NEW QUESTION 1
- (Topic 1)
You are a customer service manager.
You need to implement a Power Apps portal that allows customers to submit cases. Which type of data source is used?

A. Dynamics 365 Connector
B. Microsoft SharePoint
C. Microsoft Azure Storage
D. Common Data Service

Answer: B

Explanation:
SharePoint can be set up to setup customer feedback.
Note: The PowerApp uses Finance and Operations connector to grab sales order information and SharePoint connector to connect and write the data to SharePoint list.
Reference:
https://powerapps.microsoft.com/en-us/blog/scenario-2-collect-customer-feedback-in-sharepoint-after-order-delivery/

NEW QUESTION 2
- (Topic 1)
A company uses Dynamics 365 Sales. The company uses a browser-based app named Sales Hub.
You need ensure that users can access data from mobile devices. Which app should users install?

A. Dynamics 365 Remote Assist
B. Dynamics 365 Finance
C. Dynamics 365 Business Central
D. Dynamics 365 for Phones

Answer: D

Explanation:
Use the Dynamics 365 for phones and Dynamics 365 for tablets apps for your sales, customer service, field service, and other tasks when you're on the go. With one download from your app store, you'll automatically have access to all the apps you need for your role. You will see apps with the new Unified Interface on your mobile device.
Reference:
https://docs.microsoft.com/en-us/dynamics365/mobile-app/dynamics-365-phones-tablets- users-guide

NEW QUESTION 3
- (Topic 1)
You need to implement Microsoft Business Applications along with the Microsoft Power platform.
Which three Microsoft products are part of the Power platform? Each correct answer presents a complete
solution.
NOTE: Each correct selection is worth one point.

A. Microsoft Power Apps
B. Azure Active Directory
C. Microsoft Flow
D. Azure Machine Learning
E. Microsoft Power BI

Answer: ACE

Explanation:
The Power Platform uses PowerApps, Power BI, and Power Automate (previously named Flow) to customize, extend, and build all the apps you need for your business and unlock the potential of Office 365 and Dynamics 365.
Reference:
https://docs.microsoft.com/en-us/learn/powerplatform/

NEW QUESTION 4
HOTSPOT - (Topic 1)
A rapidly growing company wants to empower users to build apps, automate business processes, and analyze data without requiring I expertise or development skills and without increasing IT expenses and dependencies.
You need to recommend tools so that users can accomplish specific tasks.
Which tools should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Scenario	Application
Build automatic workflows that access multiple data sources.	▼ AI Builder Power Apps Microsoft Flow Azure Functions Power BI
Create custom apps that address specific business needs.	▼ AI Builder Power Apps Microsoft Flow Azure Functions Power BI
Design insightful data visualizations.	▼ AI Builder Power Apps Microsoft Flow Azure Functions Power BI

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Microsoft Flow
Microsoft Flow, now called Power Automate, is cloud-based software that allows employees to create and automate workflows and tasks across multiple applications and services without help from developers.
Box 2: Power Apps
PowerApps is a suite of apps, services, connectors and data platform that provides a rapid application development environment to build custom apps for your business needs.
Box 3: Power BI
Power BI is a business analytics solution that lets youvisualizeyour data and share insights across your organization, or embed them in your app or website. Connect to hundreds of data sources and bring your data to life with live dashboards and reports.

NEW QUESTION 5
- (Topic 2)
A company is evaluating ways that they can implement AI Builder.
For which two scenarios can you use AI Builder? Each correct selection presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Send emails to all al users who subscribe to a service.
B. Synchronize data from an external database.
C. Collect data from several data sources and display a dashboard that shows trending data.
D. Interpret images and perform an action on the image.

Answer: BD

Explanation:
Reference:
https://powerapps.microsoft.com/en-us/blog/introducing-ai-builder-for-powerplatform/

NEW QUESTION 6
HOTSPOT - (Topic 2)
You are creating a model-driven Power Apps app. You want to ensure that the app can be used by individuals who have vision impairments.
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statement	Yes	No
Power Apps apps can be built with hot key support and designed so they do not require a touch screen or mouse.	○	○
Only model-driven Power Apps have support for using a screen reader without the need for a connector.	○	○
The accessibility checker can be run for your Power Apps app to provide notifications of accessibility violations as well as tips for making it even more user friendly.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Yes
You can use keyboard shortcuts in PowerApps. Keyboard shortcuts give you an alternate way to do common tasks instead of using your mouse or tapping with your finger. They help in seamless navigation of the interface.
Box 2: No
The following software combinations are the supported recommendations for consuming PowerApps with a screen reader:
Windows: Microsoft Edge / Narrator macOS: Safari / VoiceOver Android: PowerApps app / Talkback iOS: PowerApps app / VoiceOver
Box 3: Yes
Users who have vision, hearing, or other impairments can use your canvas app more easily and successfully if you consider accessibility as you design how the app looks and behaves. If you're not sure how to make your app more accessible, you can run the Accessibility checker in PowerApps Studio. This tool not only finds potential accessibility issues but also explains why each might be a potential problem for users who have a specific disability and offers suggestions on how to resolve each issue. The Accessibility checker detects screen-reader and keyboard issues for you, and you can find information about how to fix color-contrast issues by using accessible colors.

NEW QUESTION 7
- (Topic 2)
A toy company creates a text classification model in AI Builder to monitor customer feedback for specific key words.
When negative feedback is received for a toy, the company wants to proactively perform engineering reviews for the toy and schedule additional training sessions for workers who produce the toy.
What are two possible ways to achieve the goal? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Create a canvas app.
B. Implement the Virtual Agent.
C. Build a Microsoft Flow.
D. Use the Common Data Model.

Answer: AC

Explanation:
A (not D): AI Builder comes with:
A ready-to-use business card reader available in canvas as well as in model-driven apps. Business card reader (Canvas)
Business card reader (Model-driven)
Additional canvas components to leverage your AI Builder form processing or object detection models canvas apps.
C: Use the results from your AI model across Power Platform to create end-to-end solutions that meet your business needs, even if you have no coding skills. For example, create a flow that automates document processing in Power Automate, or an app created with PowerApps that predicts whether a supplier will be out of compliance.
Reference:
https://docs.microsoft.com/en-us/ai-builder/use-in-powerapps-overview

NEW QUESTION 8
HOTSPOT - (Topic 2)
Your company wants to create a help desk system and implement Dynamics 365 Customer Service.
The company has the following requirements:
? Provide an application to allow support team staff to chat live with a customer.
? Automatically import data from a Microsoft Excel spreadsheet once a day.
? Provide a chatbot that can assist customers who need support.
You need to determine which applications to use to meet the requirements.
Which applications should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Application
Automatically import data from a Microsoft Excel spreadsheet once a day.	Custom Connector / Azure Data Lake / Power Automate / Power BI
Provide a chatbot that can assist customers who need support.	Power Virtual Agent / Power Automate

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Requirement	Application
Automatically import data from a Microsoft Excel spreadsheet once a day.	Custom Connector / Azure Data Lake / *Power Automate* / Power BI
Provide a chatbot that can assist customers who need support.	*Power Virtual Agent* / Power Automate

NEW QUESTION 9
DRAG DROP - (Topic 3)
You are a district manager for a large retail company. You want to provide sales managers with deeper sales insights to ensure that they can make more informed decisions for their stores.
Store managers must be able to view data in near real-time.
You need to create and share a Power BI dashboard that can be used by the store
managers.
Which tools can you use? To answer, drag the appropriate reporting types to the correct requirements. Each reporting type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Reporting Types		Answer Area	
Power BI Desktop only		Requirement	Reporting type
Power BI Service only		Create Power BI dashboards that contain a single store's sales information.	Reporting type
Power BI Desktop or Power BI Service		Share the dashboard with your retail managers.	Reporting type

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Reporting Types		Answer Area	
Power BI Desktop only		Requirement	Reporting type
Power BI Service only		Create Power BI dashboards that contain a single store's sales information.	Power BI Service only
Power BI Desktop or Power BI Service		Share the dashboard with your retail managers.	Power BI Desktop or Power BI Service

NEW QUESTION 10
- (Topic 3)
A company manages a chain of retail stores. The company stores a list of retail store names and numbers in one Power BI table. The company stores sales transaction data including a transaction ID in another table.
The transaction ID includes the store number.
You need to show the store name for all retail transactions in all Power BI reports. Which tool should you use?

A. Query Editor

B. Power BI Service
C. Microsoft Excel
D. Data Connector

Answer: A

Explanation:
Power BI Desktop comes with Query Editor, where you can connect to one or many data sources, shape and transform the data to meet your needs, then load that model into Power BI Desktop.
Reference:
https://docs.microsoft.com/en-us/power-bi/desktop-query-overview

NEW QUESTION 10
- (Topic 3)
You are a sales representative. You create a Power BI report to visualize data from a Microsoft Excel
workbook.
Users need to be able to view and share the report.
Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Pin the report to a dashboard.
B. Export the data.
C. Publish the dashboard.
D. Share the dashboard.

Answer: AD

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-bi/create-reports/service-dashboard-pin-live-tile- from-report
https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards#limitations-andconsiderations

NEW QUESTION 13
- (Topic 3)
A recent update has been made to a canvas app. The update has caused a negative impact to users. You need to roll back the app to a previous version. What should you do?

A. Restore the previous version of the app.
B. Uninstall the app for all users and reinstall by using the previous versions' package.
C. Deactivate the live app, import the previous version of the app, and then activate the app.
D. Delete the app and create a new app based on the previous version.

Answer: A

Explanation:
Restore a canvas app to a previous version in PowerApps. Restore an app from your account
? Open powerapps.com, and then click or tap Apps in the left navigation bar.
? Near the right edge, click or tap the info icon for the app that you want to restore.
? Click or tap the Versions tab, and then click or tap Restore for the version that you want to restore.
? In the confirmation dialog box, click or tap Restore. A new version is added to your list.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/restore-an-app

NEW QUESTION 17
- (Topic 3)
You are using Dynamics 365 Sales.
You need to create a Power BI report that includes customer office locations. The City and State columns
must be combined to form one column on the report. What should you do?

A. Use Power Query Editor to merge columns.
B. Import the data.
C. Export data to Microsoft Excel.
D. Create a view.

Answer: A

Explanation:
Reference:
https://support.microsoft.com/en-us/office/merge-columns-power-query-80ec9e1e-1eb6-4048-b500-d5d42d9f0a8d

NEW QUESTION 21
- (Topic 3)
You are a district manager for a large retail organization. You train each store manager to use Power BI to track sales and daily sales targets.
A store manager remembers learning about the Analyze in Excel option but cannot find the option in their Power BI dashboard.
You need to help the user resolve the issue. How should you advise the user?

A. Install the Power BI Desktop app.
B. Navigate to the report used by the dashboard.
C. Select the Spotlight button on the dashboard tile.
D. Subscribe to the dashboard and follow the email link.

Answer: B

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-analyze-in-excel

NEW QUESTION 24
- (Topic 3)
You are creating visuals in Power BI.
You create area charts, pie charts, and donut charts that use your company's data. You need to display the charts to others at the company.
Which two objects can you add the charts to? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Power BI service
B. Power BI reports
C. Power BI desktop
D. Power BI dashboards

Answer: BD

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-types-for-reports- and-q-and-a

NEW QUESTION 28
DRAG DROP - (Topic 3)
A company uses Microsoft Excel workbooks to store consolidated sales data. Workbooks are stored on OneDrive for Business.
Match each Power BI feature to its requirement. To answer, drag the appropriate features from the column on the left to its requirement on the right. Each option may be used once, more than once, or not at all.
NOTE: Each correct match is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 29
- (Topic 4)
You have a Microsoft Excel workbook that contains a list of tasks for a project. You store the file in OneDrive for Business.
You need to create a canvas app that allows team members to update the status of their tasks.
What should you use?

A. the Generate an app from data feature
B. a custom action in Common Data Service
C. Power Apps Checker
D. the Open entity data in Excel feature

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-data-connection

NEW QUESTION 33
DRAG DROP - (Topic 4)
A company plans to implement Power Apps in a Power Platform environment. You need to implement other required components.
Match each option to its function. To answer, drag the appropriate option from the column on the left to its function on the right. Each option may be used once, more than once, or not at all.
NOTE: Each correct match is worth one point.

Answer Area

Products
Microsoft Azure
custom connector
Microsoft Flow
model-driven app
canvas app

Function	Product
Implement user authentication.	
Send data to a Microsoft OneNote notebook in the same tenant.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Products
Microsoft Azure
custom connector
Microsoft Flow
model-driven app
canvas app

Function	Product
Implement user authentication.	Microsoft Azure
Send data to a Microsoft OneNote notebook in the same tenant.	Microsoft Flow

NEW QUESTION 37
- (Topic 4)
You create a Power App portal.
When a user signs into the portal the following error displays: user not found You confirm that the user's sign in information is correct.
You need to determine the cause of the error. What should you do?

A. Disable custom error messages.
B. Create a custom error message.
C. Enable diagnostic tools in Lifecycle Services.
D. Enable Maintenance mode.

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/monitoring-diagnostics
https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle- services/user-logins

NEW QUESTION 42
HOTSPOT - (Topic 4)
A company publishes e-books for independent authors.
The company wants to implement a Power Apps portal solution to make announcements about upcoming books to the general public.
You need to recommend features for the company.
Which features should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	
Ensure that book authors can securely access their data.	Authenticate external users. Access data in Common Data Service. Use page templates. Browse content anonymously.
Ensure consistent page design across the website.	Authenticate external users. Access data in Common Data Service. Use page templates. Browse content anonymously.
Ensure that the public can access announcements about upcoming	Authenticate external users. Use page templates. Browse content anonymously.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Requirement	
Ensure that book authors can securely access their data.	Authenticate external users. Access data in Common Data Service. Use page templates. Browse content anonymously.
Ensure consistent page design across the website.	Authenticate external users. Access data in Common Data Service. Use page templates. Browse content anonymously.
Ensure that the public can access announcements about upcoming	Authenticate external users. Use page templates. Browse content anonymously.

NEW QUESTION 43
DRAG DROP - (Topic 4)
A company is building a Power Apps portal.
You need to select out-of-the-box portal types to meet the company's requirements. Which portal types should you use? To answer, drag the appropriate portal types to the
correct requirements. Each portal type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Portal types

partner portal
community portal
portal from blank
customer self-service portal

Answer Area

Requirement	Portal type
Collaboratively onboard new suppliers and distributors.	Portal type
Publish a blog post announcing new suppliers.	Portal type

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Partner portal
A partner portal allows every organization with resellers, distributors, suppliers, or partners to have real-time access to every stage of shared activities.
Box 2: Community portal
A community portal leverages peer-to-peer interactions between customers and experts to organically grow the catalog of available knowledge from knowledge base articles, forums, and blogs as well as providing feedback through comments and ratings.

NEW QUESTION 44
HOTSPOT - (Topic 4)
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statement	Yes	No
Power Apps apps can run only mobile devices.	○	○
Power Apps can run only with Dynamic 365 products.	○	○
If a user runs a Power Apps app that accesses information to which the user does not have access, the app grants the user permissions.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: No
You can run apps in a browser or on mobile devices. Box 2: No
On-premises versions of Microsoft Office can also be used.
Box 3: No
You must ensure that the users you share the app with have the appropriate permissions.

NEW QUESTION 49
HOTSPOT - (Topic 4)
A user is creating their first canvas app in Power Apps.
The user does not know what types of controls they can include. You need to recommend solutions for the user.
Which types of controls would you recommend using in Power Apps? To answer, select the appropriate control in the dialog box in the answer area.
NOTE: Each correct selection is worth one point.

Scenario	Control
View the date, time, and location of upcoming internal meetings.	▼ Meeting-screen template / Gallery / List box
Create a meeting request from within the app.	▼ Meeting-screen template / Gallery / List box
Drill down into customer contact records in Dynamics 365 Sales to view a photo of a customer you are meeting.	▼ Image / People-screen template / Add picture

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Gallery
A Gallery control can show multiple records from a data source, and each record can contain multiple types of data. For example, a Gallery control can show multiple contacts with each item showing contact information that includes a name, an address, and a phone number for each contact.
Box 2: Meeting-screen template
In a canvas app, add a meeting screen that lets users create and send meeting requests from their Office 365 Outlook accounts. Users can search for attendees in their org and add external email addresses. If your tenant has meeting rooms built into Outlook, users can select a location as well.
Box 3: Image
If you add one or more Image controls to your app, you can show individual images that aren't part of a data set, or you can incorporate images from records in data sources.

NEW QUESTION 50
- (Topic 4)
A company's customer-facing applications must comply with Global Data Protection Regulations (GDPR) regulations.
You need to recommend actions to help ensure GDPR compliance.
Which two features should the company use? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Prompt a user for consent to use their personal data and record the date consented.
B. Automatically deactivate a user who has not used the portal in six months.
C. Force a user to update security questions after a specific amount of time.
D. Block users who are identified as minors.

Answer: AD

Explanation:
Reference: https://en.wikipedia.org/wiki/General_Data_Protection_Regulation

NEW QUESTION 52
DRAG DROP - (Topic 4)
A company plans to create canvas apps.
What is the minimum number of connectors required? To answer, drag the appropriate number of connectors to the correct drop scenarios. Each number of connectors may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Number of connectors

| 0 |
| 1 |
| 2 |
| 3 |

Answer Area

Scenario	Number of connectors
Synchronize data with three data sources that use different proprietary database formats.	
Create three Power Apps apps that each display data from a Microsoft SharePoint list.	
Create three Flows that each copy data to Microsoft Azure Data Lake on different schedules.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Number of connectors

| 0 |
| 1 |
| 2 |
| 3 |

Answer Area

Scenario	Number of connectors
Synchronize data with three data sources that use different proprietary database formats.	1
Create three Power Apps apps that each display data from a Microsoft SharePoint list.	3
Create three Flows that each copy data to Microsoft Azure Data Lake on different schedules.	3

NEW QUESTION 57
DRAG DROP - (Topic 5)
A company plans to use Microsoft Flow to automate tasks.
Match each flow type to its function. To answer, drag the appropriate flow type from the column on the left to its description on the right. Each option may be used once, more than once, or not at all.
NOTE: Each correct match is worth one point.

Flow types

| automated |
| business process |
| scheduled |
| instant |

Answer Area

Description	Flow type
a flow that runs after it is triggered by an event	Flow type
a flow that guides a user through a set of tasks	Flow type
a flow that runs after a specified number of days	Flow type
a flow that allows you to start tasks on-demand	Flow type

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: automated
Automated flows start with an event or trigger, such as an email being received. These also support a multitude of actions in the 200+ Flow connectors.
Box 2: business process
The business process flow that creates stages or screens that enforce a certain sequence of steps. It collects data from users for each step in the stage and can kick off automated workflows.
Box 3: scheduled
Scheduled flows run regular reports that are sent out to a team and summarize everything that's happened in the past week. This includes everything from simple

daily scheduling to more complex scheduling like "every 3rd Monday."
Box 4: instant
An instant flow is triggered when you click a button inside of the Flow mobile app, SharePoint, Dynamics, PowerApps, or Excel that passes context directly into your flow.
Note: There are four different Flow types that you can choose from when starting out. You can create a scheduled flow, automated flow, instant flow, or a business process flow.

NEW QUESTION 62
- (Topic 5)
You are creating a canvas app that uses one connector.
Which two objects are provided to Power Apps by the connector? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. tables
B. customizations
C. triggers
D. actions

Answer: AD

NEW QUESTION 67
HOTSPOT - (Topic 5)
A software company plans to use Power Automate.
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statement	Yes	No
You must certify custom connectors before users in other departments within your organization can use the connectors.	○	○
You must use Microsoft Azure API apps to create a public custom connector.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Statement	Yes	No
You must certify custom connectors before users in other departments within your organization can use the connectors.	○	[○]
You must use Microsoft Azure API apps to create a public custom connector.	[○]	○

NEW QUESTION 72
- (Topic 5)
A company uses Microsoft Flow.
Each time a work order is created, a service manager must review and approve the work order before a worker is dispatched.
You need to create a flow to enforce the process. What should you create?

A. plug-in
B. approval flow
C. business rule
D. team flow
E. instant flow

Answer: B

Explanation:
With Power Automate, you can manage the approval of documents or processes across several services, including SharePoint, Dynamics 365, Salesforce, OneDrive for Business, Zendesk, or WordPress.
Reference:
https://docs.microsoft.com/en-us/power-automate/modern-approvals

NEW QUESTION 76
- (Topic 5)
A company builds and sells residential apartments. The company uses Dynamics 365 Sales to manage sales opportunities.
Management must receive notifications on their mobile devices when sales opportunities are created.
You need to select recommend Power Platform components to address the requirements. Which two components should you recommend? Each correct answer presents part of the
solution.
NOTE: Each selection is worth one point.

A. Common Data Service connector
B. Power BI
C. Power Automate
D. AI Builder

Answer: AC

Explanation:
Reference:
https://www.powerobjects.com/blog/2019/04/05/flow-approval-process/

NEW QUESTION 81
HOTSPOT - (Topic 6)
You are creating a Power Virtual Agents chatbot for a company.
Which component types should you use for each scenario? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Scenario	Component type
The chatbot needs to capture of the user id for authentication.	Topic / Entity / Action
A customer asks a question that needs to be handed off to a live Customer Support representative.	Topic / Entity / Action

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Answer Area

Scenario	Component type
The chatbot needs to capture of the user id for authentication.	Topic / Entity / Action
A customer asks a question that needs to be handed off to a live Customer Support representative.	Topic / Entity / Action

NEW QUESTION 83
- (Topic 6)
You create a Power Virtual Agents chatbot for a company.
The management wants to learn about the effectiveness of the chatbot.
You need to identity the percentage of customers who stop responding to prompts from the chatbot.
Which report should you view?

A. Customer satisfaction
B. Engagement over time
C. Escalation rate drivers
D. Session outcomes overtime

Answer: B

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-csat-teams

NEW QUESTION 86
- (Topic 7)
A company uses a model-driven app for their mobile sales activities.
The company wants to modify the view that is used for sales orders. You must apply a new default filter to the view. You must also modify the default sorting for
sales orders.
You need to make the changes to the view.
In which three locations can you make the changes? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Power Apps site
B. Solution Explorer
C. Microsoft Azure DevOps
D. App Designer

Answer: ACD

Explanation:
You can edit or remove a filter condition through the Power Apps site. You can create and edit Analytics views in Azure DevOps.
An alternative to editing views in the tables is to edit views from the app designer.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-view-filters
https://docs.microsoft.com/en-us/azure/devops/report/powerbi/analytics-views-create https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer

NEW QUESTION 88
HOTSPOT - (Topic 7)
Your company has created a Power Virtual Agents chatbot to assist employees with common questions such as checking their vacation balances, office opening hours, and travel expense policies.
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Power Virtual Agents capabilities

Statements	Yes	No
To retrieve the user's vacation balance, the bot can use an action.	○	○
Topics are components the bot can recognize in user dialog, such as the name of a particular office.	○	○
A user needs to enter an exact trigger phrase for the bot to respond with appropriate information.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Power Virtual Agents capabilities

Statements	Yes	No
To retrieve the user's vacation balance, the bot can use an action.	○	○
Topics are components the bot can recognize in user dialog, such as the name of a particular office.	○	○
A user needs to enter an exact trigger phrase for the bot to respond with appropriate information.	○	○

NEW QUESTION 91
- (Topic 7)
A company is using Power Virtual Agents with Dynamics 365 Customer Service. You create a new topic. The topic performs as expected during testing.
Customers report that the new topic is not visible in the frequently asked questions section of the company s website.
You need to ensure customers can see the new topic. What should you do?

A. Analyze the chatbot
B. Paste the link to the website
C. Publish the topic.
D. Create a new variable.
E. Delete and recreate the topic.

Answer: C

NEW QUESTION 94
DRAG DROP - (Topic 7)
A company is implementing Power BI to track sales.
Each of the company's regions has specific quarterly and yearly sales goals. You need to build a Power BI dashboard for various reporting requirements.
Which chart types should you use? To answer, drag the appropriate chart types to the correct requirements. Each chart type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Chart types	Requirement	Chart type
Donut	Show the quarterly sales total to date in relation to the sales goal.	
KPIs	View the sales trend by month of the sales year to date for all regions.	
Line chart	View the year-to-date sales as a percentage by region.	
Matrix		

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: KPIs
A Key Performance Indicator (KPI) is a visual cue that communicates the amount of progress made toward a measurable goal.
Box 2: Line chart
Line charts emphasize the overall shape of an entire series of values, usually over time.
Box 3: Donut
Doughnut charts are similar to pie charts. They show the relationship of parts to a whole. The only difference is that the center is blank and allows space for a label or icon.

NEW QUESTION 95
- (Topic 7)
You are using the Power B1 service to view a visual on a report that has been shared with you. You need to add the visual to a dashboard as a tile. Which action should you perform?

A. Copy
B. Spotlight
C. Export data
D. Pin

Answer: D

NEW QUESTION 97
HOTSPOT - (Topic 7)
You are creating Power BI visualizations.
You need to display the visuals where a user can perform each function.
Which solution should you use? To answer, select the appropriate option in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Solution
Make decisions by analyzing high-level KPIs.	Power BI service / Power BI Desktop / Power BI dashboards
Drill down into the details of a visual.	Power BI reports / Power BI Desktop / Power BI dashboards

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Solution
Make decisions by analyzing high-level KPIs.	Power BI service / Power BI Desktop / Power BI dashboards
Drill down into the details of a visual.	Power BI reports / Power BI Desktop / Power BI dashboards

Text, letter
Description automatically generated

NEW QUESTION 101
- (Topic 7)
You need to implement Microsoft Business Applications along with the Microsoft Power Platform.
Which three Microsoft products are pan of the Power Platform? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Power Apps
B. Azure Active Directory
C. Power Automate
D. Azure Machine learning
E. Power BI

Answer: ACE

NEW QUESTION 104
- (Topic 7)
A company wants users to start using Power Automate to improve personal productivity. You need to create a flow.
Which two elements must you include? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. condition
B. expression
C. trigger
D. action

Answer: CD

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/get-started-logic-flow

NEW QUESTION 109
HOTSPOT - (Topic 7)
You are authoring a Power Virtual Agents chatbot for a company for each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statement	Yes	No
When escalating to a live person from a chatbot, the customer must restate their issue and other information collected.	○	○
You can customize the greeting topic for every chatbot that you author.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Statement	Yes	No
When escalating to a live person from a chatbot, the customer must restate their issue and other information collected.	○	◉
You can customize the greeting topic for every chatbot that you author.	◉	○

NEW QUESTION 112

- (Topic 7)
A company is building an interactive chatbot to answer questions about products and product warranties You need to create conversation paths re questions about product warranties. Which tool should you use?

A. Azure Bot Framework
B. Power Platform admin center
C. Conversation node
D. Authoring canvas
E. Power Virtual Agents portal

Answer: E

NEW QUESTION 117

- (Topic 7)
A company uses Microsoft 365, Power Platform, and Dynamics 365. You do not assign permissions to any licensed users.
Users are able to create and edit Power Apps canvas apps.
In which environment are users creating and editing the apps?

A. Production
B. Test
C. Sandbox

Answer: B

NEW QUESTION 118

- (Topic 7)
You are creating a Power Automate flow.
The flow must read each item in a Microsoft SharePoint list that details sales opportunities and set the value for a field named Status to Overdue if the value of a field named Follow up is less than or equal to the current date.
You need to select the appropriate component to cycle through the entire list. Which component should you use?

A. Connector
B. Action
C. Trigger
D. Condition

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/use-expressions-in-conditions

NEW QUESTION 119
HOTSPOT - (Topic 7)
A company plans to use Power B1 to visualize data.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Answer Area

	Yes	No
Power BI allows users to create and consume visualizations in one view by using data from several different sources.	○	○
Power Platform uses Microsoft SQL Server databases to securely store and manage data used by business applications.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

	Yes	No
Power BI allows users to create and consume visualizations in one view by using data from several different sources.	◉	○
Power Platform uses Microsoft SQL Server databases to securely store and manage data used by business applications.	○	◉

NEW QUESTION 121
HOTSPOT - (Topic 7)
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Answer Area

Statement	Yes	No
You can embed a canvas app in a Microsoft Forms form to collect user feedback.	○	○
You can embed a canvas app within a Microsoft Excel worksheet to allow users to interact with data in a structured way.	○	○
You can embed a canvas app within a Power Platform model-driven app.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statement	Yes	No
You can embed a canvas app in a Microsoft Forms form to collect user feedback.	◉	○
You can embed a canvas app within a Microsoft Excel worksheet to allow users to interact with data in a structured way.	○	◉
You can embed a canvas app within a Power Platform model-driven app.	◉	○

NEW QUESTION 122
HOTSPOT - (Topic 7)
You build solutions based on Microsoft Power Platform.
You want to generate predictions in Power Automate cloud flows by using machine learning (ML) models.
You need to choose how to build and train the ML models to perform predictions. Select the answer that correctly completes the sentence.

Answer Area

Building and training no-code ML models for use with Microsoft Power Platform flows is performed by using

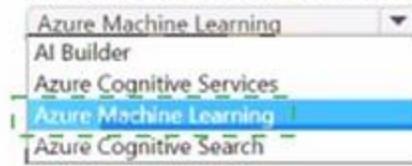| Azure Machine Learning ▼ |
|---|
| AI Builder |
| Azure Cognitive Services |
| Azure Machine Learning |
| Azure Cognitive Search |

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Building and training no-code ML models for use with
Microsoft Power Platform flows is performed by using

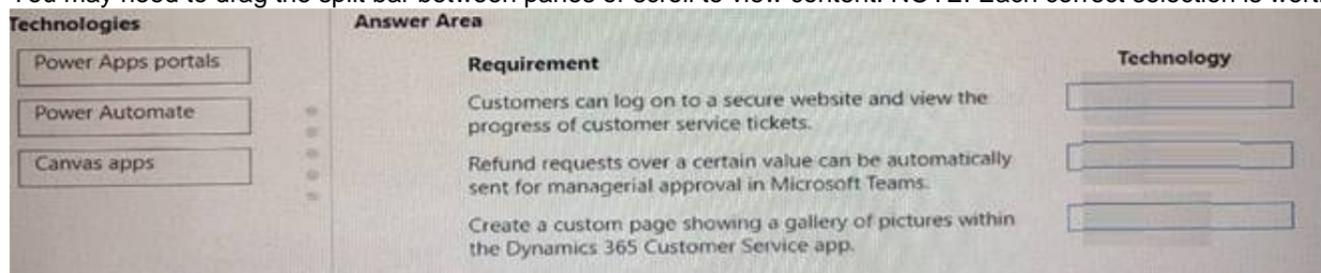| Azure Machine Learning ▼ |
|---|
| AI Builder |
| Azure Cognitive Services |
| **Azure Machine Learning** |
| Azure Cognitive Search |

NEW QUESTION 126
DRAG DROP - (Topic 7)
A company is implementing a customer service solution by using Dynamics 365 Customer Service. The company is extending the solution to meet additional business requirements.
The solution has the following requirements:
• Customers can log on to a secure website and view the progress of customer service tickets.
• Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.
• Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.
You need to use Microsoft Power Platform technologies to implement the solution. Which technology should you use? To answer, drag the appropriate technologies to the
correct requirements. Each technology may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Technologies	Answer Area	
Power Apps portals	**Requirement**	**Technology**
Power Automate	Customers can log on to a secure website and view the progress of customer service tickets.	
Canvas apps	Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.	
	Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Technologies	Answer Area	
Power Apps portals	**Requirement**	**Technology**
Power Automate	Customers can log on to a secure website and view the progress of customer service tickets.	Power Apps portals
Canvas apps	Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.	Power Automate
	Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.	Canvas apps

NEW QUESTION 128
HOTSPOT - (Topic 7)
For each of the following statements, select Yes if the statement is true, Otherwise, select No.
NOTE: Each correct selection is worth one point.

Answer Area

Statement	Yes	No
Power Apps apps can run only on mobile devices.	○	○
Power Apps can run only with Dynamic 365 products.	○	○
If a user runs a Power Apps app that accesses information to which the user does not have access, the app grants the user permissions.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statement	Yes	No
Power Apps apps can run only on mobile devices.	○	⊙
Power Apps can run only with Dynamic 365 products.	○	⊙
If a user runs a Power Apps app that accesses information to which the user does not have access, the app grants the user permissions.	⊙	○

NEW QUESTION 133
DRAG DROP - (Topic 7)
A manufacturing company is building a model-driven app to manage its warehouse. The app has two custom tables: Order and Batch.
You need to identify the appropriate component for each required function of the app. Which component should you choose for each function? To answer, drag the appropriate
components to the correct functions. Each component may be used once, more than once,
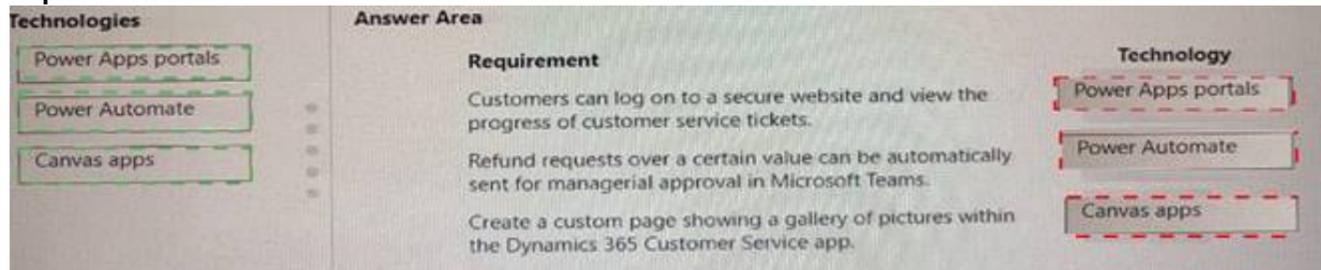or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Components

- Business process flow
- Business rule
- Dashboard
- View

Answer Area

Function	Component
Display a set of charts visualizing the order and batch data at the same time.	
Guide users through the standard process of picking and shipping an order.	
Show a list of all orders and allow users to reorder the columns.	
Make the shelf number mandatory on a form when a user records the aisle location of a batch.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Components

- Business process flow
- Business rule
- Dashboard
- View

Answer Area

Function	Component
Display a set of charts visualizing the order and batch data at the same time.	Dashboard
Guide users through the standard process of picking and shipping an order.	Business process flow
Show a list of all orders and allow users to reorder the columns.	View
Make the shelf number mandatory on a form when a user records the aisle location of a batch.	Business rule

NEW QUESTION 137
HOTSPOT - (Topic 7)
A company uses Microsoft Power Platform to connect to multiple data sources and manage business data.
The low-code components in Microsoft Power Platform must be able to create and update data in these data sources.
You need to access the required data by using Microsoft Power Platform components. Which component should you use for each requirement? To answer, select the appropriate
options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Component
Update data in an API hosted in Azure.	Custom connector
	Custom connector
	Microsoft Dataverse
	Power Query
Update files in SharePoint document library folders.	Power Query
	Microsoft Teams connector
	Microsoft Dataverse
	Power Query
	Standard connector
Ingest and transform data into Microsoft Dataverse by using dataflows.	Microsoft Dataverse
	Microsoft Dataverse
	Power Query
	Standard connector

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Component
Update data in an API hosted in Azure.	Custom connector ▼
	Custom connector
	Microsoft Dataverse
	Power Query
Update files in SharePoint document library folders.	Power Query ▼
	Microsoft Teams connector
	Microsoft Dataverse
	Power Query
	Standard connector
Ingest and transform data into Microsoft Dataverse by using dataflows.	Microsoft Dataverse ▼
	Microsoft Dataverse
	Power Query
	Standard connector

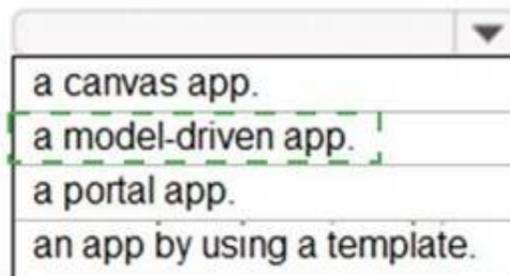**NEW QUESTION 139**
HOTSPOT - (Topic 7)

You want to create a Power Apps app that allows you to define a custom Sitemap. What should you do? To answer, select the appropriate options in the answer area.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Navigate to the Power Apps portal and create [▼]

- a canvas app.
- a model-driven app.
- a portal app.
- an app by using a template.

NEW QUESTION 140
- (Topic 7)
A company uses a Power Apps canvas app to enter information. The canvas app uses a Microsoft SharePoint list to store information.
A user manually copies the information to a Microsoft Dataverse instance. You must automate the manual process.
You need to create a solution to meet the requirement. What should you do?

A. Create a Power Automate cloud flow with no connectors.
B. Create a Power Apps Component Framework (PCF) control for the OnSave event.
C. Create a Power Automate cloud flow with a connector to email.
D. Create a business process flow that calls a Power Automate desktop flow.
E. Create a Power Apps Component Framework (PCF) control for the OnLoad events.

Answer: D

NEW QUESTION 142
- (Topic 7)
A company uses Dynamics 365 Supply Chain Management.
When a sales order is created for one of the customers that a specific user manages, a Microsoft Outlook task must be created to remind the user to perform any follow up activities that are required.
You need to implement the functionality to create Outlook tasks. Which feature should you use?

A. Power Automate
B. AI Builder
C. Power BI
D. Business Events
E. Common Data Service

Answer: A

NEW QUESTION 143
- (Topic 7)
A company creates canvas apps that us a data source from its sales team.
To meet company device policies, you must determine the available app formats the sales team can select when the sales team creates the canvas.
You need to determine the available app formats.
Which two app formats should you select? Each correct answer presents a complete solution.
NOTE Each correct selection is worth one point.

A. Mobile
B. iOS
C. Desktop
D. Tablet
E. Android

Answer: AD

NEW QUESTION 146
HOTSPOT - (Topic 7)
Institutions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
A Microsoft Power Platform environment must contain a Microsoft Dataverse database.	○	○
An app created in an environment can only connect to the data sources that are deployed in the same environment.	○	○
Microsoft Dataverse for Teams environments are automatically created for all members of the team when you create a Microsoft Power Platform app in Microsoft Teams.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
A Microsoft Power Platform environment must contain a Microsoft Dataverse database.	○	[○]
An app created in an environment can only connect to the data sources that are deployed in the same environment.	[○]	○
Microsoft Dataverse for Teams environments are automatically created for all members of the team when you create a Microsoft Power Platform app in Microsoft Teams.	[○]	○

NEW QUESTION 151
DRAG DROP - (Topic 7)
A team of five people plans to create Power Platform solutions for a company. Team member plan to initially use Power Platform trail instances to create solutions. Team members have questions about how many Power Platform instances and Common Data Service databases they need. You need to respond to the team.
How should you respond? To answer, drag the appropriate responses to the correct questions. Each response may be used once, more than once, or not at all
You may need to drag the split bar between panes or scroll to view content

Responses

One per user	One per tenant	One per environment
One per Power Platform app		

Answer Area

Question	Response
How many trial instances must the team create?	Response
How many Microsoft Dataverse databases must the team create?	Response

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Responses

One per user	One per tenant	One per environment
One per Power Platform app		

Answer Area

Question	Response
How many trial instances must the team create?	One per Power Platform app
How many Microsoft Dataverse databases must the team create?	One per environment

NEW QUESTION 154
DRAG DROP - (Topic 7)
A company plans to use Power Automate to automate tasks.
Match each flow type to its description lo answer, drag the appropriate now type from the column on the left to its description on the right. Each option may be used once, more than once, or not at all.
NOTE: Each correct match is worth one point.

Flow types		Answer Area		
automated			**Description**	**Flow type**
business process			a flow that runs after it is triggered by an event	Flow type
scheduled			a flow that guides a user through a set of tasks	Flow type
instant			a flow that runs after a specified number of days	Flow type
			a flow that allows you to start tasks on demand	Flow type

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Flow types		Answer Area		
automated			**Description**	**Flow type**
business process			a flow that runs after it is triggered by an event	automated
scheduled			a flow that guides a user through a set of tasks	business process
instant			a flow that runs after a specified number of days	scheduled
			a flow that allows you to start tasks on demand	instant

NEW QUESTION 158
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