Microsoft

Exam Questions PL-200

Microsoft Power Platform Functional Consultant

NEW QUESTION 1
- (Exam Topic 1)
You need to design the resort portal to meet the business requirements. Which data source should you use?

A. Microsoft Excel
B. Azure SQL Database
C. SQL Server
D. Common Data Service

Answer: A

NEW QUESTION 2
- (Exam Topic 1)
You need to create the FAQ solution content What should you do first?

A. AI Builder
B. Suggest topics
C. Automate
D. Trigger phrases

Answer: B

Explanation:
You need to make sure there are three main steps need to do while doing import FAQ and add the topic to your bot application.
- Import Suggested Topics from FAQ webpage.
- Add a topic.
- Enable the topics Reference:

https://social.technet.microsoft.com/wiki/contents/articles/53820.power-virtual-agents-faq-chatbot.aspx

NEW QUESTION 3
- (Exam Topic 1)
You need to design the chat solution to answer the inquiry from Guest1.
Which three components can you use? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Variables
B. Escalations
C. Smart match
D. Synonyms
E. Topics

Answer: ACD

Explanation:
Scenario: Guest1 inquires about snow conditions several times during each day of their stay.
Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.
Synonyms allows you to manually expand the matching logic by adding synonyms. Smart match and synonyms seamlessly work together to make your bot even smarter.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

NEW QUESTION 4
- (Exam Topic 2)
You need to coordinate updates and deployment for managed solutions containing completed work without disrupting the system.
What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Deployment option for changes to an unrelated table

Deploy a patch with the changes made from the current solution.
Deploy a full copy of the new solution with the changes using the upgrade option.
Deploy a full copy of the current solution with the changes using the upgrade option.

Deployment option for automation enhancements

Deploy the new solution and then deploy a full copy of the original solution. Use the upgrade option for both deployments.
Deploy a full copy of the original solution and then deploy the new solution. Use the upgrade option for both deployments.
Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Deploy a patch with the changes made from the current solution. Scenario:
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.
Box 2: Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.
Scenario: All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using
service accounts.
Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
Note:
Upgrade This is the default option and upgrades your solution to the latest version and rolls up all previous patches in one step. Any components associated to the previous solution version that are not in the newer solution version will be deleted. This is the recommended option as it will ensure that your resulting configuration state is consistent with the importing solution including removal of components that are no longer part of the solution.
Update This option replaces your solution with this version. Components that are not in the newer solution won't be deleted and will remain in the system. This option is not recommended as your destination environment will differ in configuration from your source environment and could cause issues that are difficult to reproduce and diagnose.
Reference: https://docs.microsoft.com/en-us/power-apps/maker/data-platform/update-solutions

NEW QUESTION 5
- (Exam Topic 2)
You create a desktop flow to interact with a certification authority's website. You need to get data in and out of the desktop flow.
How should you set up the input and output parameters? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Parameter direction	Configuration
Inbound	Copy and paste qualification data into the desktop flow. Run a cloud flow from the Dataverse qualification record to send data to the desktop flow. Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data.
Outbound	Copy and paste the verification data into the qualification record. Send data from the desktop flow to a cloud flow to update the qualification record. Connect by using the Dataverse connector from the desktop flow and the qualification record

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data. All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the
interface.
Qualification verification
The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.
A service request can have one or more Qualification records associated with it.
Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.
When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum Corporation's client.
In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.
Box 2: Send data from the desktop flow to a cloud flow to update the qualification record. To complete a service request, users perform the following actions:
Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.
Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.

NEW QUESTION 6
- (Exam Topic 3)
You create a canvas app that uses data from a Microsoft SQL Server database.
You use a dataflow to move some of the data from the database to Microsoft Dataverse. Users will filter the data by using the app.
You need to filter data in the dataflow and in the canvas app.
Which tools should you use? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Tools
- Power Fx
- Power Query
- T-SQL
- Kusto

Answer Area

Requirement	Tool
Filter data in the dataflow.	
Filter data in the canvas app.	

A. Mastered

B. Not Mastered

Answer: A

Explanation:
First Box: Power Query
To filter data in a dataflow, you should use Power Query. Power Query is a data connection tool that is part of the Microsoft Power Platform, which allows you to connect to various data sources, transform, and load data into other applications such as Power BI, Excel, and Dataverse. It is a functional, case-sensitive, and data-transformation language that enables you to discover, connect, combine, and refine data sources to meet your business intelligence needs.
Power Query allows you to filter data by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using M code, which is the underlying language used by Power Query.
Reference: https://docs.microsoft.com/en-us/power-query/ https://docs.microsoft.com/en-us/power-query/transform/filter-rows-by-condition
2nd Box: Power Fx
To filter data in a canvas app, you should use Power Fx. Power Fx is a no-code, low-code, and code-based platform that enables you to build custom business logic and automate workflows in your Power Platform apps. It allows you to create custom formulas and expressions in the app using a functional language, which allows you to filter data in the app.
Power Fx can be used to create custom formulas and expressions in the app which can filter data in the app by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using Power Fx code.
Reference: https://docs.microsoft.com/en-us/power-apps/maker/canvas-apps/power-fx-formulas

NEW QUESTION 7
- (Exam Topic 3)
You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.
You need to ensure that the chart is available to all users on the team. What should you do?

A. Share the chart with the team.
B. Assign the chart to each person on the team.
C. Export the user chart to Power B
D. Import the chart as a Power BE visualization.
E. Export the user chart for import as a user chart.

Answer: A

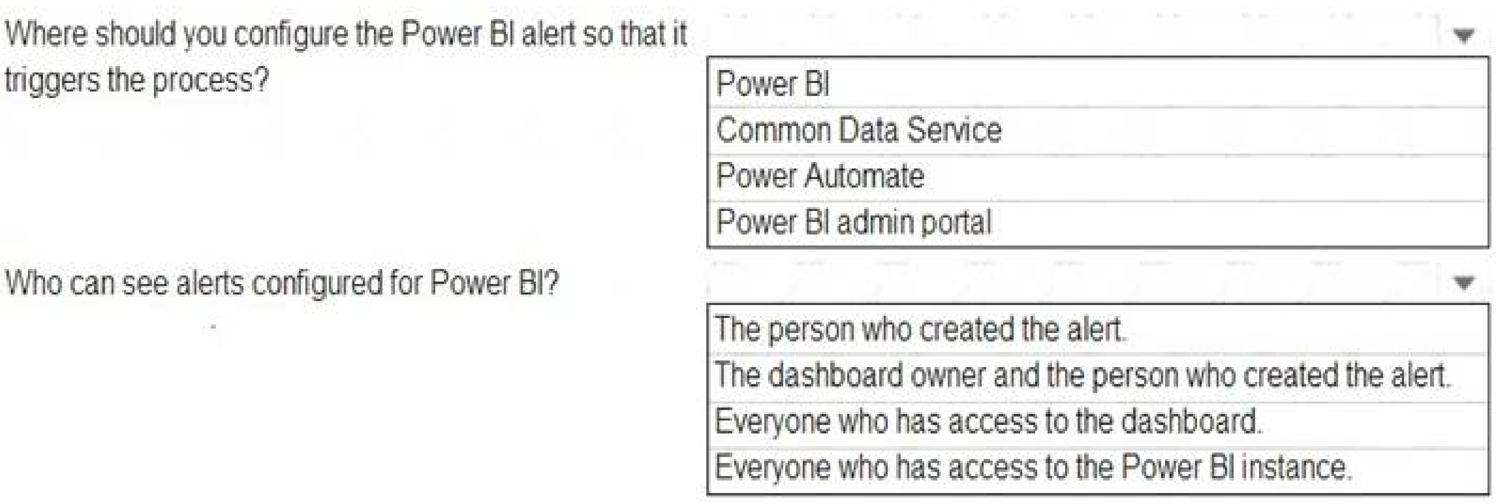
NEW QUESTION 8
- (Exam Topic 3)
You create a Power Apps app for Microsoft Teams using Microsoft Dataverse for Teams. Users report that they are unable to view the app in Teams. You need to ensure that users can access the app. What should you do?

A. Share the app with a security group by using the Maker portal.
B. Share the app with a security group in Teams.
C. Request that a tenant administrator pin the app to the app bar in Teams.
D. Publish the app by using the Maker portal.
E. Share the app with individual users by using the Maker portal.

Answer: C

Explanation:
When you create a Power Apps app for Microsoft Teams using Microsoft Dataverse for Teams, the app needs to be added to the app bar in Teams before it can be accessed by users. This can only be done by a tenant administrator. To ensure that users can access the app, you would need to request that the tenant administrator pin the app to the app bar in Teams.
Sharing the app with a security group by using the Maker portal (A) or in Teams (B) would allow users in that group to access the app, but they would still need to be able to find and open the app.
Here are some references from Microsoft that may be helpful in understanding how to make Power Apps app available in Teams:
- Microsoft docs: Add a Power Apps app to a Microsoft Teams channel
- Microsoft docs: Pin a Power Apps app to the app bar in Microsoft Teams
- Microsoft docs: Distribute Power Apps for Microsoft Teams

NEW QUESTION 9
- (Exam Topic 3)
You configure an alert in Power BI.
You need to alert users when the value of a tile exceeds a threshold. To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts

NEW QUESTION 10
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:
- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use Date and time for Identify in the question and then add branches that use conditional logic to
determine the age group.
Does this meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 10
- (Exam Topic 3)
You deploy a Power Vitlu.il Agents chatoot that integrates with Dynamics 365 Omnichannel for Customer Service.
You observe that the chatbot is not able to recognize the questions asked by use's.
You need to ensure that the chatbot can respond to unrecognized questions. The solution must minimize administrative effort.
What should you do?

A. Add a fallback topic
B. Create new topics.
C. Create an entity.
D. Modify the Escalate system topic.

Answer: A

NEW QUESTION 12
- (Exam Topic 3)
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.
Solution: Use Relevance Search to search for the word run. Does the solution meet the goal?

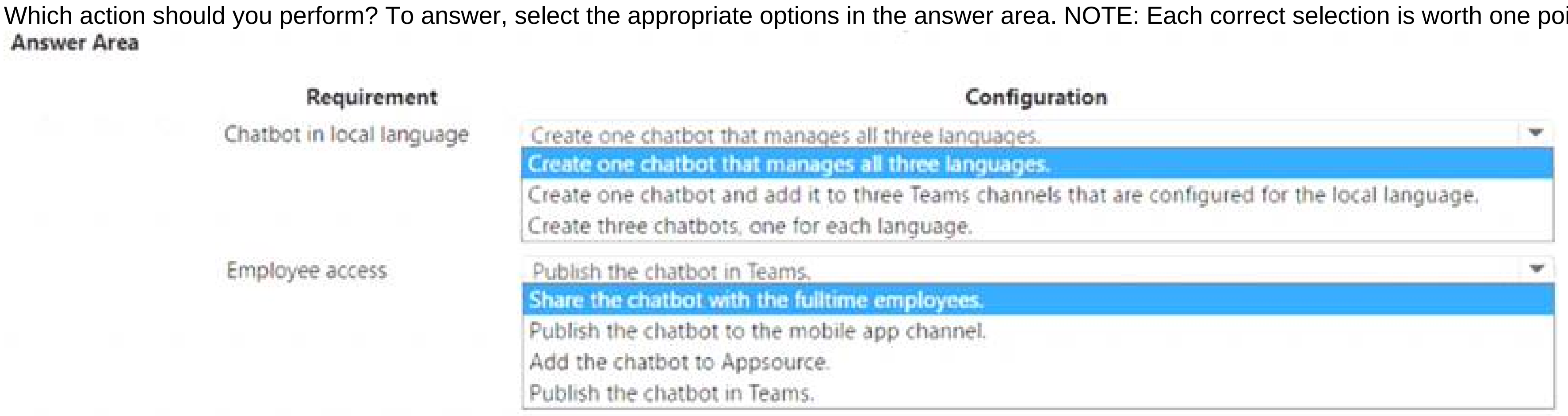
A. Yes
B. No

Answer: A

Explanation:
Relevance Search brings the following benefits:
- Finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
- Includes the ability to search documents found in Notes and Attachments on Emails and Appointments Reference:

https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva

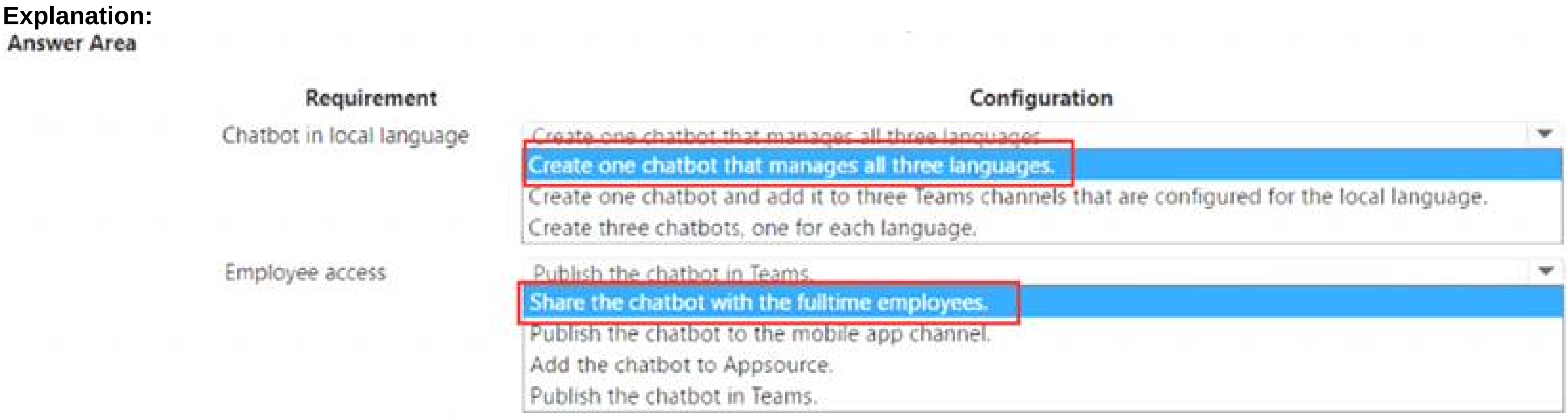
NEW QUESTION 16
- (Exam Topic 3)
You are a system administrator for a company with locations in Mexico, United States, and France. The company has both fulltime employees and contractors in all regions. Fulltime employees use a mobile app. The company has two security groups: fulltime employees and contractors.
The company requests a chatbot in Microsoft Teams to answer employee benefit questions. The chatbot must meet the following requirements:
• It must be in the local language.
• Only fulltime employees may access the chatbot. You need to configure the chatbot.
Which action should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



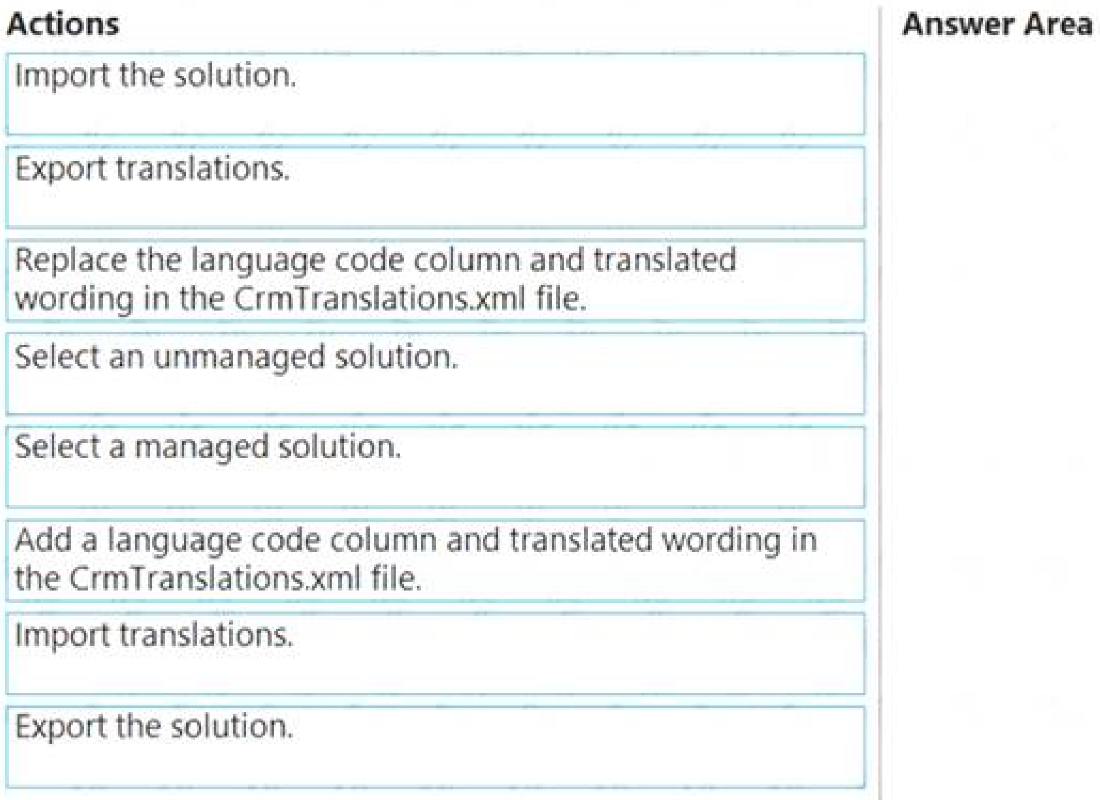
A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 20
- (Exam Topic 3)
A company has employees in France, Mexico, and the United States. You are creating a Power Apps app to allow users to add client records to Microsoft Dataverse. The default language for the company is English.
The company wants the app to display each local language. You need to add the Spanish and French languages.
Which four actions should you perform in sequence for each language? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Step 1: Select an unmanaged solution. Export the localizable text
The scope of the localizable text that will be exported is the unmanaged solution that contains the localizable text.
- From Power Apps, select Solutions.
- In the All Solutions list, select the unmanaged solution that contains the localizable text you want.
- On the command bar, select Translations > Export Translations.

Step 2: Export translations.
Step 3: Add a language code column and a translated wording in the CrmTranslations.xml file. Get the localizable text translated
You can send this file to a linguistic expert, translation agency, or localization firm.
If you have the knowledge to translate the text, or if you just want to see the format, you can extract the zip file that you exported you will see that it contains two XML files.
[Content_Types].xml CrmTranslations.xml
You can open the CrmTranslations.xml file with Microsoft Office Excel. When you view the data in Excel, look at the Localized Labels tab.
Graphical user interface, text, application, table, Excel Description automatically generated

	A	B	C	D	E	F
1	Entity nam	Object ID	Object Column Name	1033	1041	3082
642	account	74a622c0-5193-de11-97d4-00155da3b01e	description	Shows the total number	取引先企業の合計数	Muestra la cantidad total d
643	account	74a622c0-5193-de11-97d4-00155da3b01e	name	Accounts by Industry	業種別取引先企業	Cuentas por sector
644	account	a3a9ee47-5093-de11-97d4-00155da3b01e	description	Shows the total number	取引先企業の合計数	Muestra la cantidad total d
645	account	a3a9ee47-5093-de11-97d4-00155da3b01e	name	Accounts by Owner	所有者別取引先企業	Cuentas por propietario
646	account	5b290fff-355f-df11-ae90-00155d2e3002	description	Shows the number of ne	1か月の新規取引先	Muestra la cantidad de cue
647	account	5b290fff-355f-df11-ae90-00155d2e3002	name	New Accounts By Month	月別新規取引先企業	Nuevas cuentas por mes
648	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	Description	A motor vehicle intende		
649	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	LocalizedCollectionNa	Cars		
650	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	LocalizedName	Car		
651	cr2b3_car	b8d1e6ec-cc49-42f1-847e-61245a489f30	Description	Unique identifier for the		
652	cr2b3_car	b8d1e6ec-cc49-42f1-847e-61245a489f30	DisplayName	Owning User		
653	cr2b3_car	d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa	Description	Status of the Car		
654	cr2b3_car	d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa	DisplayName	Status		
655	cr2b3_car	21a1f788-3f64-e811-a957-000d3af3b3af	DisplayName	Status		
656	cr2b3_car	21a1f788-3f64-e811-a957-000d3af3b3af	Description	Status of the Car		
657	cr2b3_car	1da1f788-3f64-e811-a957-000d3af3b3af	DisplayName	Active		

Information | Display Strings | Localized Labels

Any custom tables or columns will have empty cells for the localizable text. Add the localized values for those items.
Step 4: Import translations. Import the localized text
Importing the text requires compressing the files and importing them into the system. Import the files
From the same unmanaged solution that you exported the translations from, in the menu choose Translations > Import Translations.
Note: If you have customized table or column text, such as column labels or drop-down list values, you can provide the users in your environment who are not working with the base language version of your environment with this customized text in their preferred languages.
The process has the following steps:
- Enable other languages for your environment
- Export the localizable text
- Get the localizable text translated
- Import the localized text

Reference: https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/translate-localizable-text

NEW QUESTION 24
- (Exam Topic 3)
Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

A. List view of the entity
B. Microsoft Visual Studio
C. Templates area
D. Maker portal

Answer: A

Explanation:
Edit a public or system view in app designer
You can change the way a public or system view is displayed by adding, configuring, or removing columns.
- In the Views list for a table, select the Show list of references down arrow Drop Down. Edit View.Graphical user interface, application Description automatically generated
- Next to the view you want to edit, select Open the View Designer Open view Designer. The view opens in the view designer.

When you edit a public or system view, you must save and publish your changes before they will be visible in the application.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer

NEW QUESTION 26
- (Exam Topic 3)
A company uses a model driven app.
The company needs to automatically update the Status column in real time. You need to configure this feature.
Solution: Create a workflow that has a Change Status step. Does the solution meet the goal?

A. Yes

B. No

Answer: B

NEW QUESTION 30
- (Exam Topic 3)
A company has locations in the United States, Brazil, India. and Japan. The company conducts financial transactions in all of these regions.
Financial transactions in Brazil are going to stop, but the office will remain open.
Users must longer be able to create records associated with the Brazilian currency. Historical records must remain intact
You need to configure Microsoft Dataverse to meet the requirement
What should you do?

A. Rename the Brazilian currency.
B. Delete the Brazilian currency record.
C. Disable the Brazilian language pack
D. Deactivate the Brazilian currency record.

Answer: D

Explanation:
You can't delete currencies that are in use by other records; you can only deactivate them. Deactivating currency records doesn't remove the currency information stored in existing records, such as opportunities or orders. However, you won't be able to select the deactivated currency for new transactions.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currencies

NEW QUESTION 33
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
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You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:
- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Create a custom Age group entity and synonyms for each individual age in the corresponding item.
Use Age group for Identify in the question.
Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 35
- (Exam Topic 3)
You are using a development environment to add a new column to a system table. You plan to move the changes to a test environment they are complete.
The changes must meet the following requirements:
• Must be clearly identified so that they are not confused with system components and components from other solutions.
• Must not affect any existing components in the test environment. You need to prepare a solution for deployment to the test environment.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Step 1: Create a new publisher Solution publisher
Every app and other solution components such as entities you create or any customization you make is part of a solution. Because every solution has a publisher, you should create your own publisher rather than use the default. You specify the publisher when you create a solution.
Step 2: Create a new unmanaged solution and select the correct publisher unmanaged solution
Unmanaged solutions are used in development environments while you make changes to your application. Unmanaged solutions can be exported either as unmanaged or managed. Exported unmanaged versions of your solutions should be checked into your source control system. Unmanaged solutions should be

considered your source for Microsoft Power Platform assets. When an unmanaged solution is deleted, only the solution container of any customizations included in it is deleted. All the unmanaged customizations remain in effect and belong to the default solution.
Step 3: Add the table top the solution and add the new column. Step 4: Run the solution checker on the solution
Use solution checker to validate your model-driven apps in Power Apps.
Reference: https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm https://docs.microsoft.com/en-us/power-apps/maker/data-platform/use-powerapps-checker

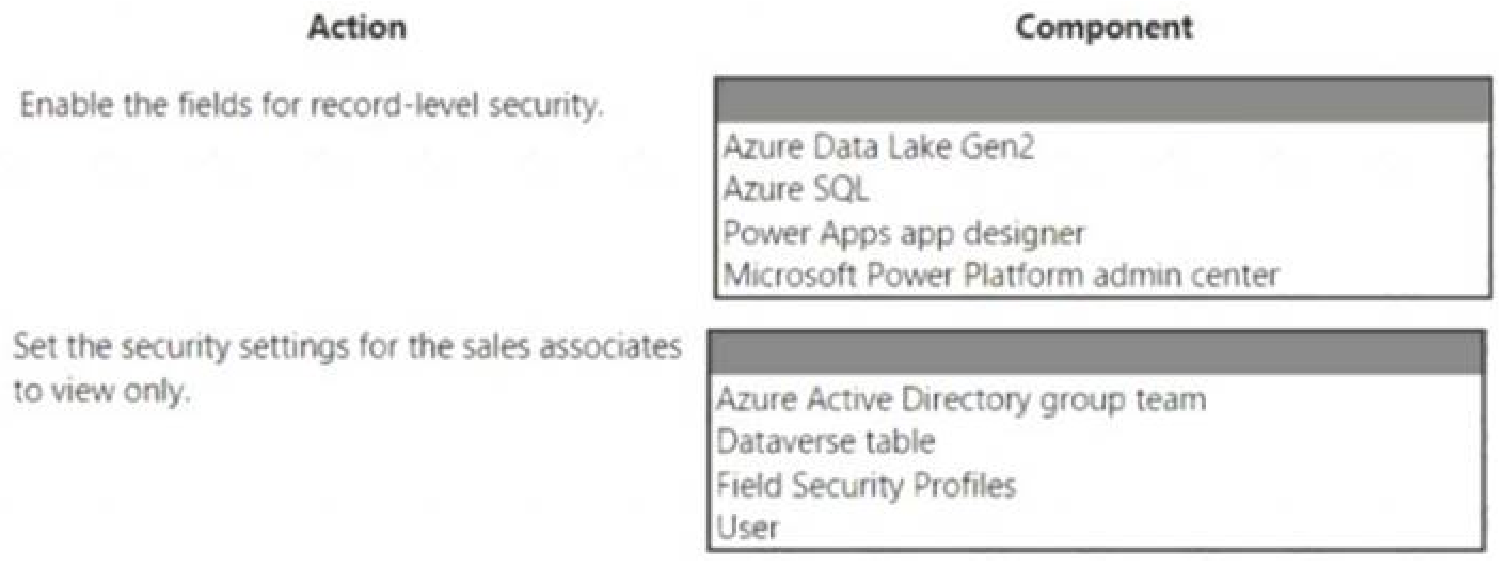
NEW QUESTION 36
- (Exam Topic 3)
A company uses a Power Apps app with Microsoft Dataverse.
The company requires the import of records into Dataverse. Duplicate records in the data must be deleted without user intervention.
You create a duplicate detection rule.
You need to configure the rule for the data import. Which option should you configure?

A. Enable the Templates for Data Import option.
B. Enable the When a record is created or updated option.
C. Disable the Allow Duplicates option.
D. Enable the During data import option.

Answer: D

Explanation:
When configuring a duplicate detection rule in Power Apps with Microsoft Dataverse, to automatically delete duplicate records during a data import, you should enable the "During data import" option. This option allows the detection rule to automatically delete duplicates as they are imported into the system, without requiring user intervention.
References:
- https://docs.microsoft.com/en-us/power-platform/admin/create-duplicate-detection-rule
- https://docs.microsoft.com/en-us/power-platform/admin/data-integration-duplicate-detection

NEW QUESTION 39
- (Exam Topic 3)
A customer uses Power Apps to view and maintain their contacts that are stored in Microsoft Dataverse. Several columns must be configured to ensure the security settings for sales associates are view only. You need to configure the access restrictions.
Which component for field-level security should you use? TO answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated

NEW QUESTION 43
- (Exam Topic 3)
You plan to create a dataflow by using Power Query to transform the data. You observe that some cells display an error instead of the expected data. You need to obtain more details about the errors. What should you do?

A. Select the row that includes the cell with the error.
B. Use the Flow Checker.
C. Select the cell with the error.
D. Use the App Checker.
E. Use the Advanced Editor.

Answer: C

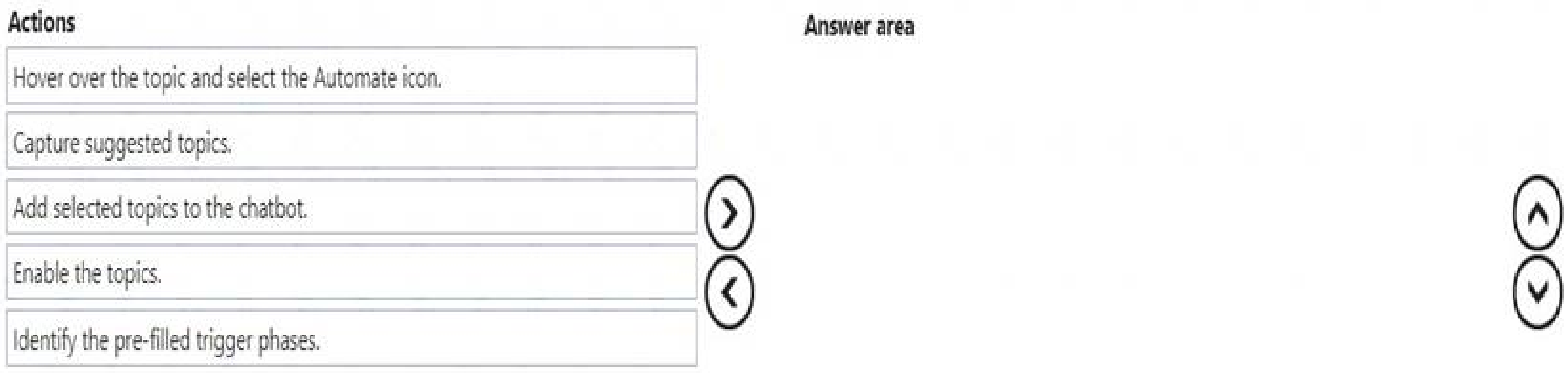
Explanation:
When you select the cell with the error, a tooltip will appear with more details about the error. This will help you identify the cause of the error and take the necessary steps to fix it.

NEW QUESTION 47
- (Exam Topic 3)
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneNote integration.
Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 52
- (Exam Topic 3)
A customer has a support website that includes FAQ pages, knowledge articles, and support content. You plan to leverage an existing Power Virtual Agents bot to enhance and streamline existing support
functionality for the existing support portal.
You need to create topics from existing website content. The process must minimize human errors during topic creation.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Select Suggest topics
on the Topics page to extract content from FAQ/support pages or online files.
Add the suggested topics to your bot.
Enable the topics.
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-create-topics-from-web

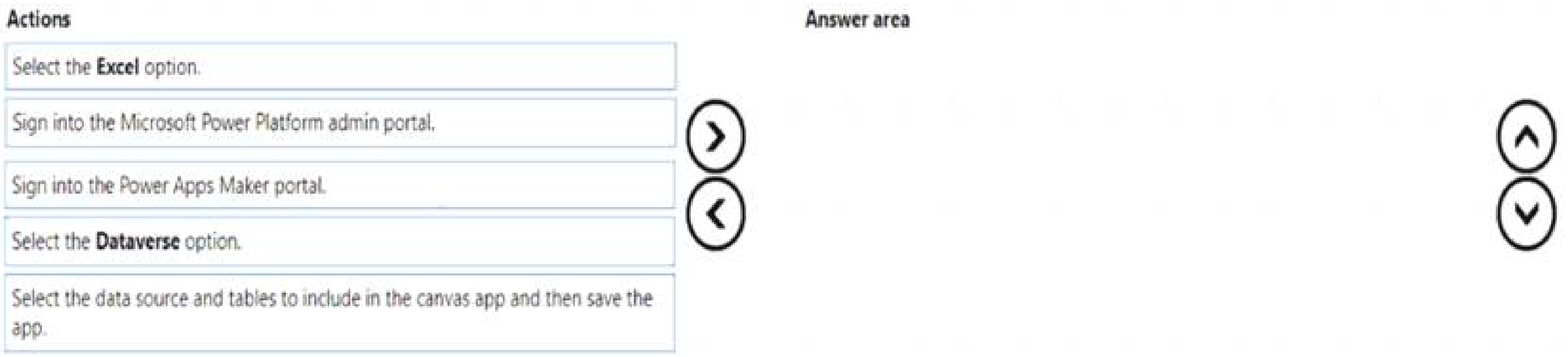
NEW QUESTION 56
- (Exam Topic 3)
A company plans to create two Microsoft Power Platform applications.
One of the applications requires a custom control layout without using code. The other application will be used primarily by external users.
You need to create the applications.
Which application types should you use? To answer, drag the appropriate application types to the correct requirements. Each application type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

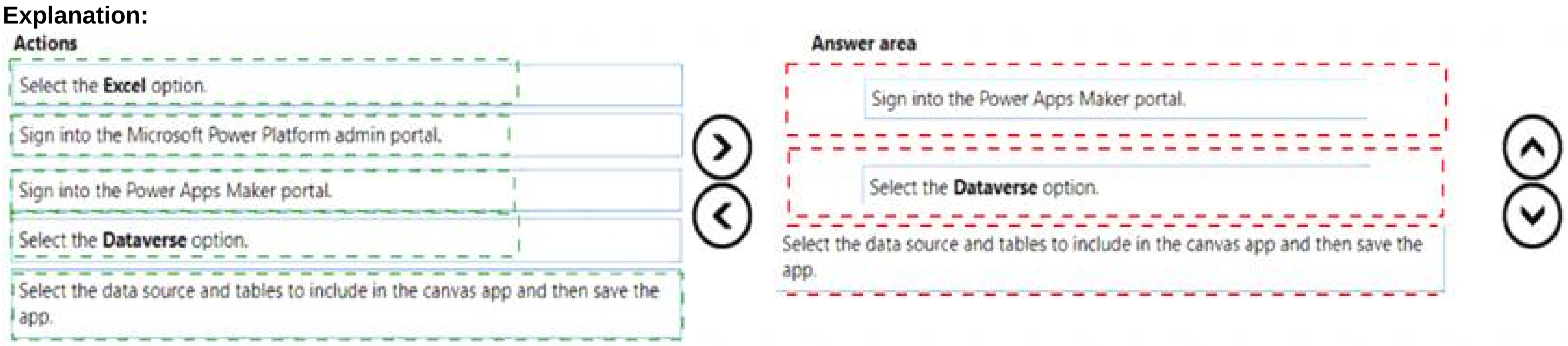
NEW QUESTION 59
- (Exam Topic 3)
A company uses a model-driven app with Microsoft Dataverse in a single environment
The company requires a canvas app that includes the same data as the model-driven app. You need to create the canvas app.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



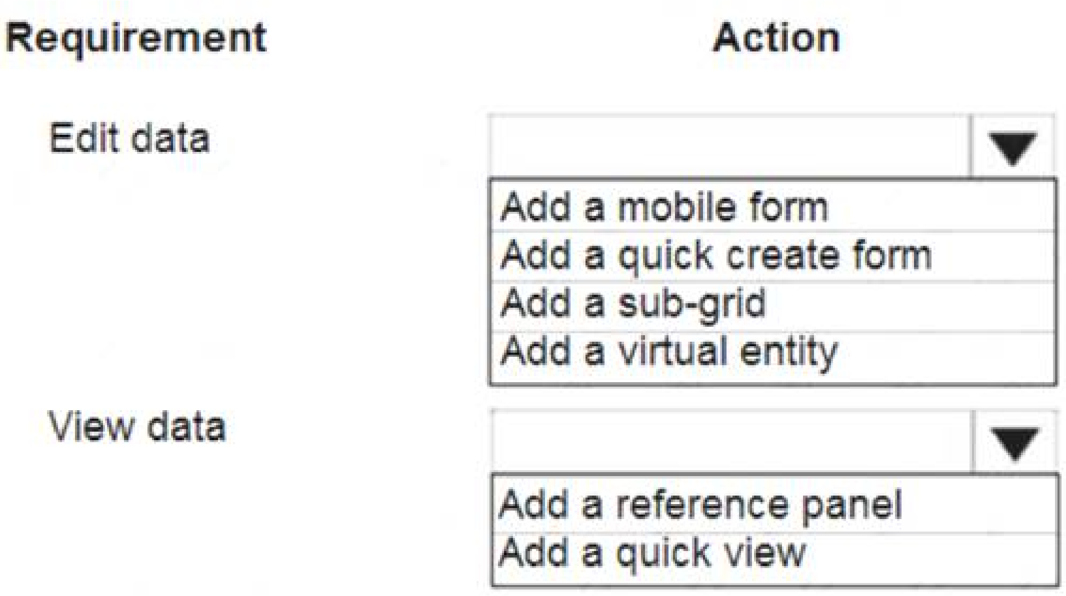
A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 60
- (Exam Topic 3)
You are a Dynamics 365 Customer Service administrator.
Users report that the main form does not display data from other entities or allow them to edit data from other entities.
You need to embed information from other entities in the form and allow users to edit the data. Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

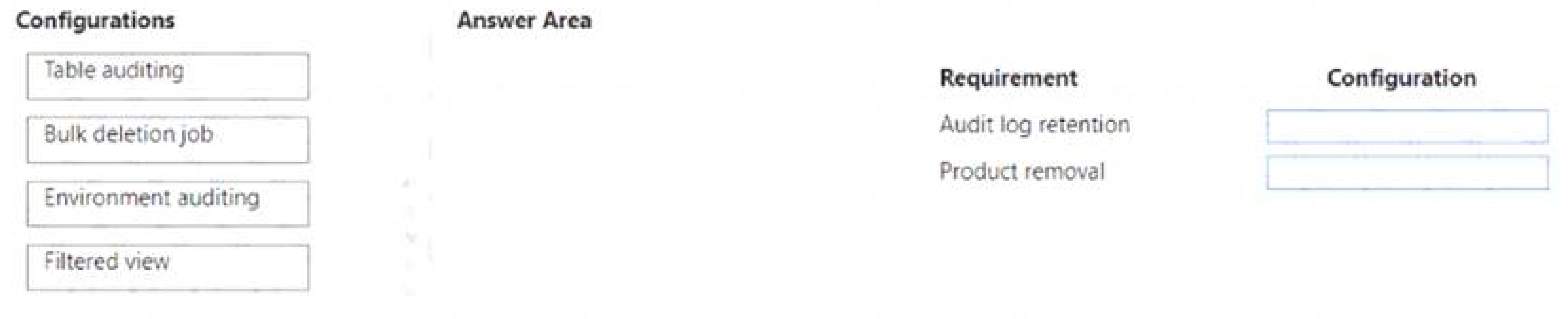


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, chat or text message Description automatically generated
Box 1: Add a quick create form
With quick create forms, your app can have a streamlined data entry experience with full support for logic defined by form scripts and business rules.
Box 2: Add a quick view
A quick view form can be added to another form as a quick view control. It provides a template to view information about a related entity record within a form for another entity record. This means your app users do not need to navigate to a different record to see the information needed to do their work.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-quick-create-forms https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-edit-quick-v

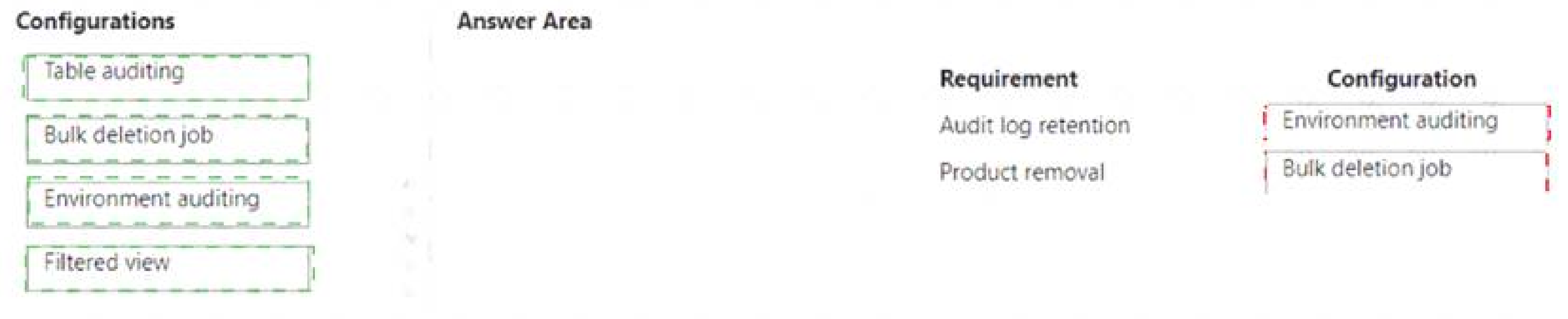
NEW QUESTION 65
- (Exam Topic 3)
A company uses a Microsoft Power Platform environment
The company plans to implement a Power Apps app. The application must meet the following requirements:
• Audit all user activity and only retain the audit logs for one year.
• Annually remove products that were created over a year ago. You need to configure the automated processes.
What should you configure? To answer, drag the appropriate configurations to the correct requirements. Each configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



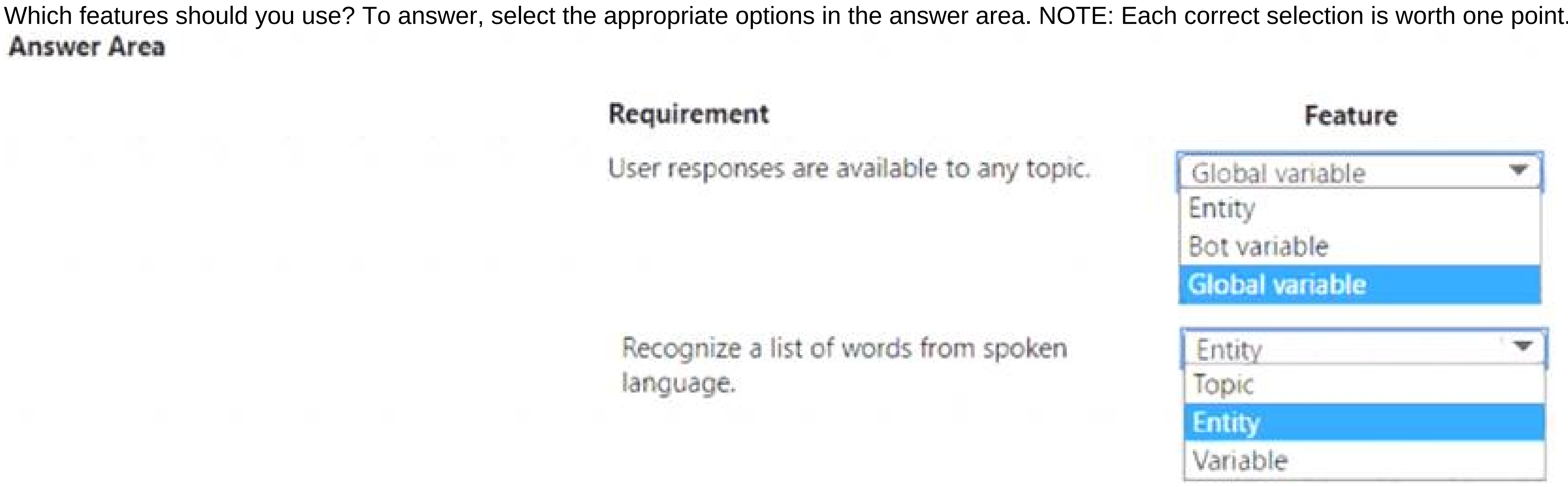
A. Mastered
B. Not Mastered

Answer: A

Explanation:



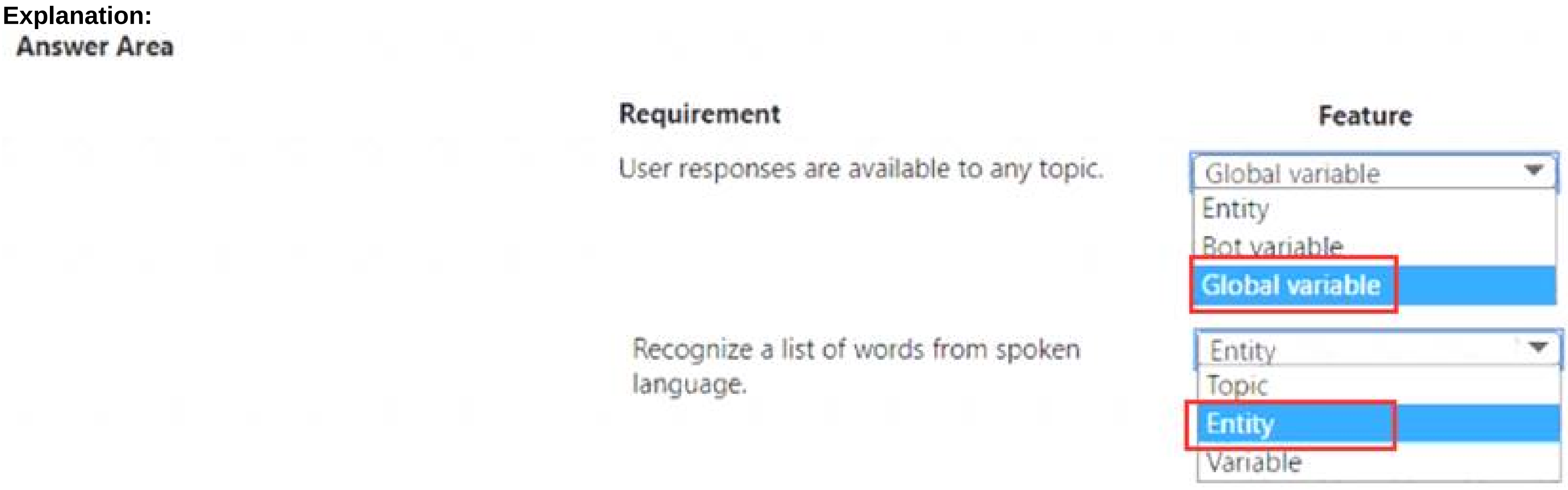
NEW QUESTION 69
- (Exam Topic 3)
You plan to create a Power Virtual Agents bot. The bot has the following requirements:
• Ensure that user responses are available to any topic.
• Recognize a list of words from spoken language of users. You need to configure the bot.
Which features should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



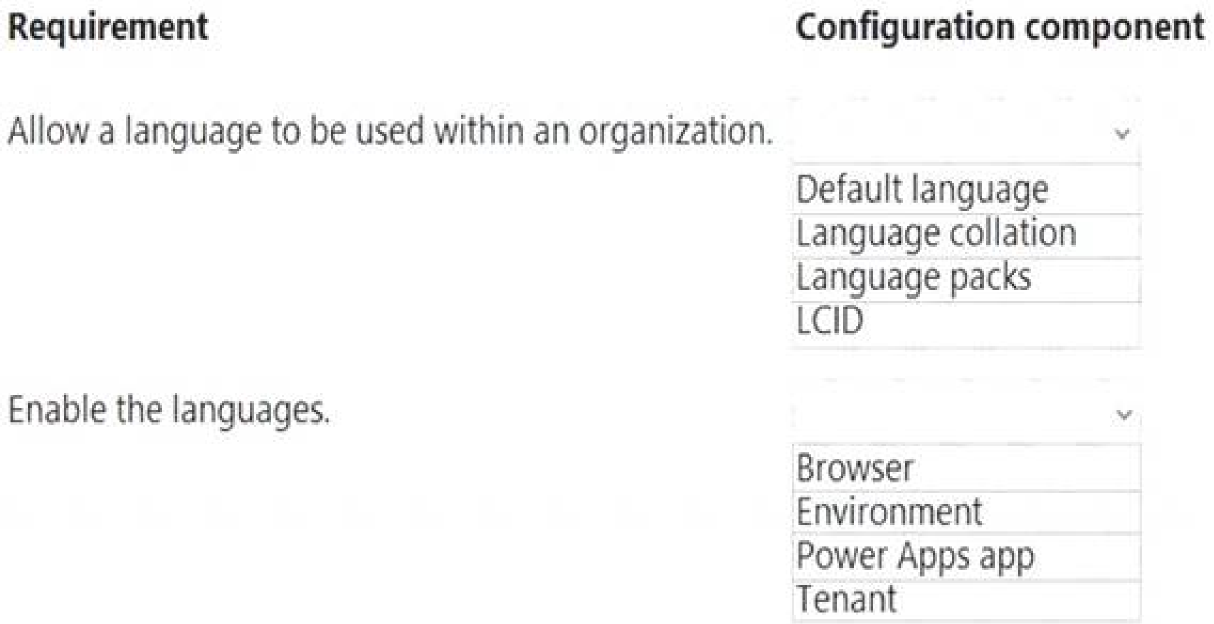
A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 73
- (Exam Topic 3)
A company uses a model-driven Power Apps app in a new environment. The base language is English. You need to configure French and Spanish.
Which configuration component should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

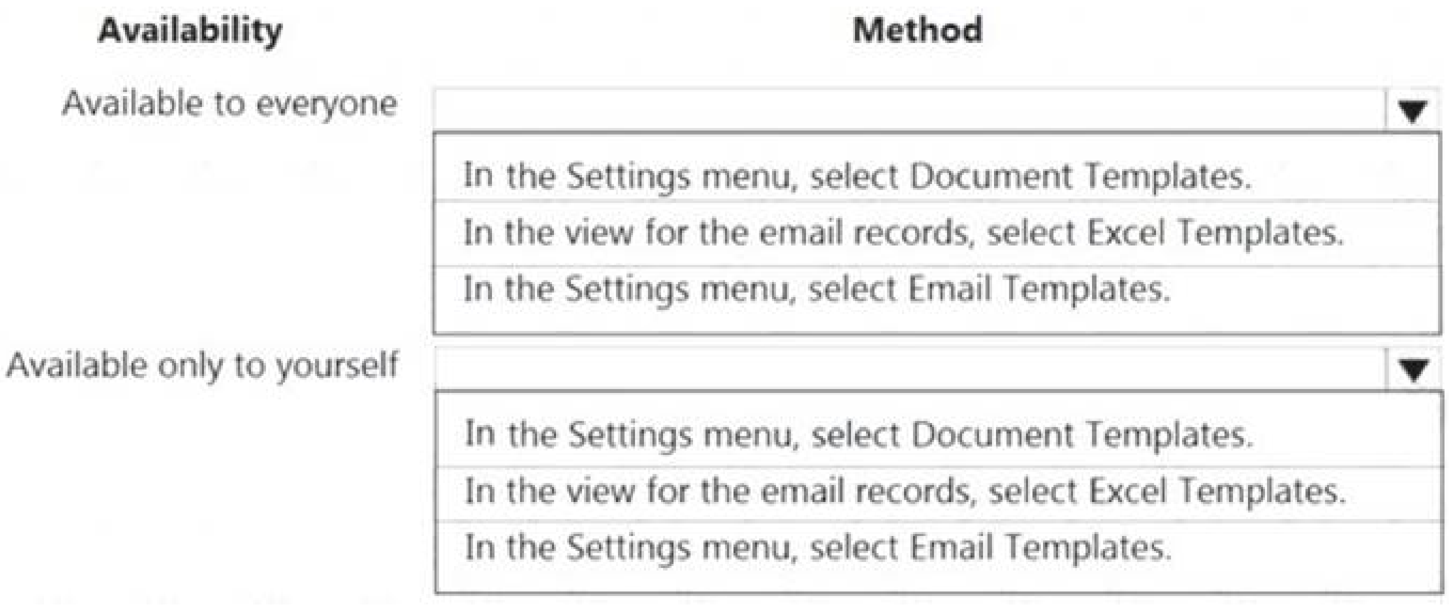


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Language packs
Before users can start using a Language Pack to display a language, the Language Pack must be enabled in your organization.
Box 2: Environment Enable the language
These settings can be found in the Microsoft Power Platform admin center by going to Environments > [select an environment] > Settings > Product > Languages.
Reference: https://docs.microsoft.com/en-us/power-platform/admin/enable-languages

NEW QUESTION 74
- (Exam Topic 3)
You have a model-driven app. You create five Microsoft Excel templates for analyzing customer data. Four of the templates must be available to all users. The remaining template must be available only to you.
You configure the appropriate security roles for users.
You need to determine how to upload the Excel templates.
Which method should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

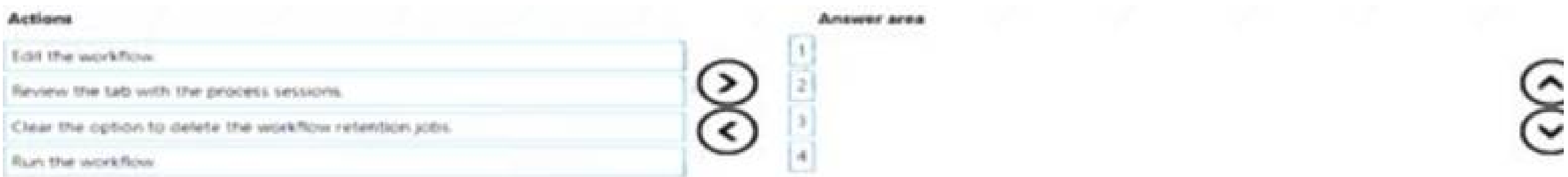
Answer: A

Explanation:
Table Description automatically generated with medium confidence
Box 1: In the Settings menu, select Document Templates
Templates uploaded from the Settings page are available to all users. You don't need to take any further action. Administrators can use the Settings page to upload the Excel template. A template uploaded in Settings is
available to all users.
For admins: Upload the Excel template
- Go to Settings > Templates > Document Templates.
- Click Upload Template.
- Drag the Excel file into the dialog box or browse to find and upload the file.
- Upload Template dialog box.
- Click Upload.

Box 2: In the view for the email records, select Excel templates
Note: For non-admins or admins wanting to create a personal template: Upload the Excel template
Open a page with a list of records, for example, the list of Sales Opportunities. Go to Sales > Opportunities > My Open Opportunities.
- On the menu bar, click Excel Templates > Create Excel Template.
- Click Excel Template > Upload.
- Click Upload to add the Excel template.
- Drag the file into the dialog box or browse to find and upload the file.
- Click Upload.

Reference:
https://docs.microsoft.com/en-us/power-platform/admin/analyze-your-data-with-excel-templates

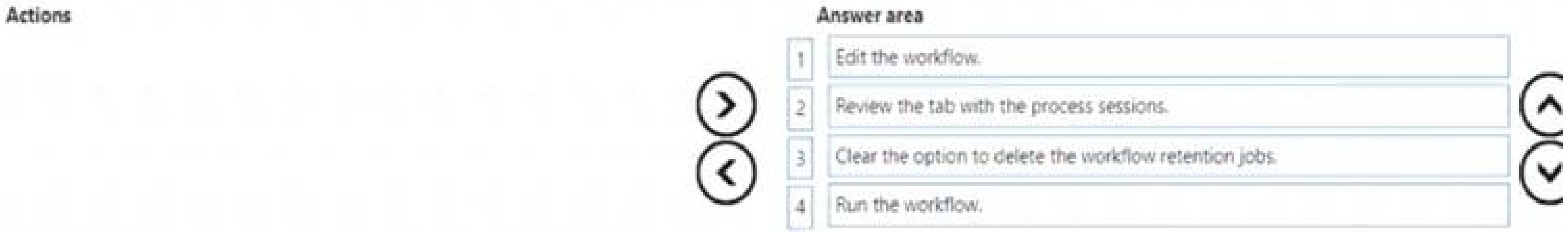
NEW QUESTION 76
- (Exam Topic 3)
A company uses a model-driven app. The app uses a workflow to send email. Emails are sent to new customers that enter an email address for the first time in the app.
Customers report that they do not receive an email after entering an email address. You need to troubleshoot the issue.
In which order should you perform the actions? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 79
- (Exam Topic 3)
You use Power BI Desktop to configure Power BI reports and dashboards.
You need to create a canvas app that displays account information and include the app in a Power BI report. Which three actions should you perform? Each correct answer presents part of the solution.
NOTE Each correct selection is worth one point.

A. Publish the report to the Power BI service.
B. Connect to Common Data Service from Power BI Desktop.
C. Connect Common Data Service from Power BI Deskto
D. Selected required fields from the Accounts table.
E. From the Power Apps Insert menu, add a Power BI
F. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data.

Answer: CDE

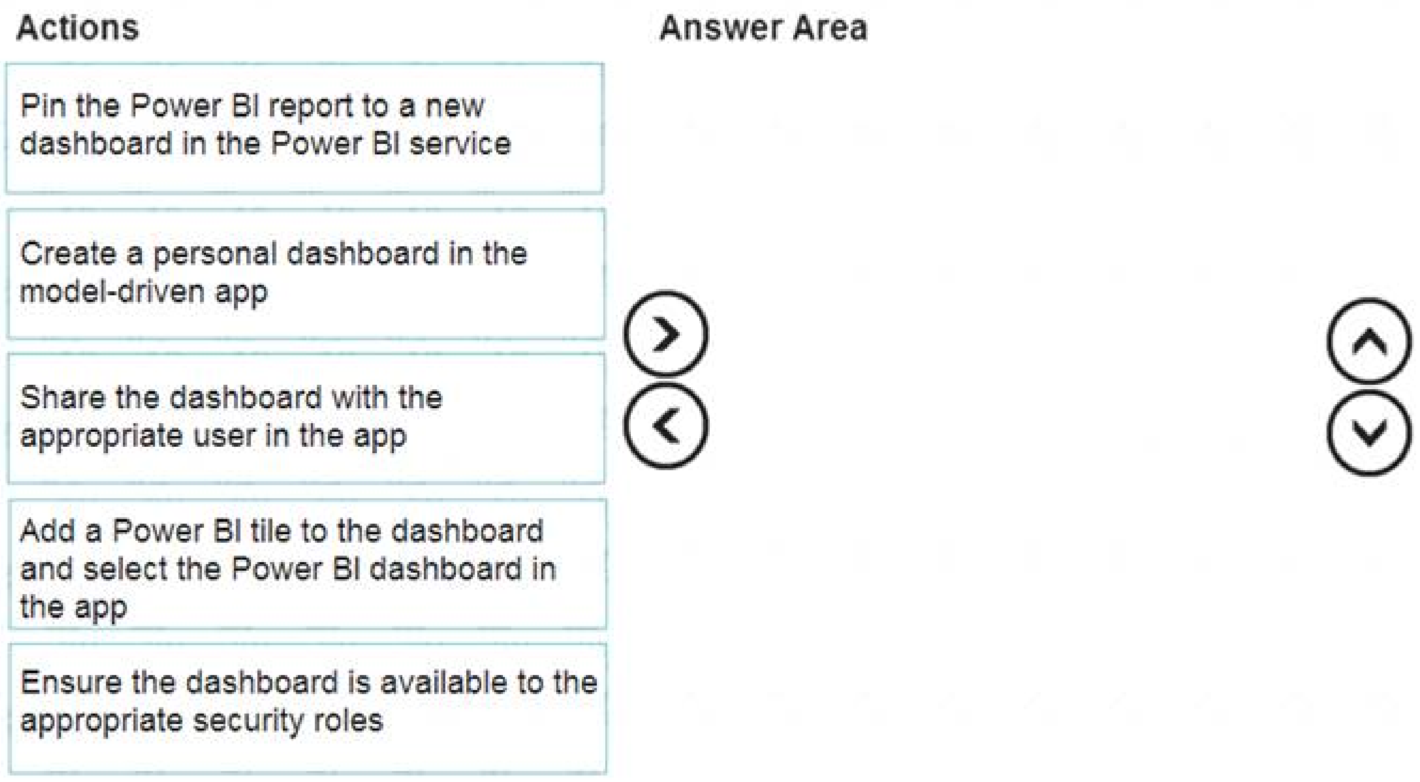
NEW QUESTION 81
- (Exam Topic 3)
A company uses Power Apps.
You create a custom table and configure a child table relationship with the contact table. You need to configure the cascading rules for each action.
Which behavior should you use? To answer, drag the appropriate behaviors to the correct actions. Each behavior may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 82
- (Exam Topic 3)
You create a report by using Power BI Desktop and publish the report to the Power BI service. You enable Power BI visualization embedding in a model-driven app.
You need to configure the model-driven app to display a Power Bi tile
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
1) Pin the Power BI report to a new dashboard in the Power BI service
2) Create a personal dashboard in the model-driven app (as Power BI dashboards are always personal dashboards (that can be shared))
3) Add a power BI tile to the dashboard and select the Power BI dashboard in the app.

NEW QUESTION 87
- (Exam Topic 3)
A company plans to create a Power Virtual Agents chatbot. The bot has the following requirements:
• Prompt for a location of the customer and the call must be routed to a support agent for the location.
• Transfer support calls at each location to a support bot that uses the Bot Framework. You need to configure the bot.
Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct select is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 90
- (Exam Topic 3)
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.

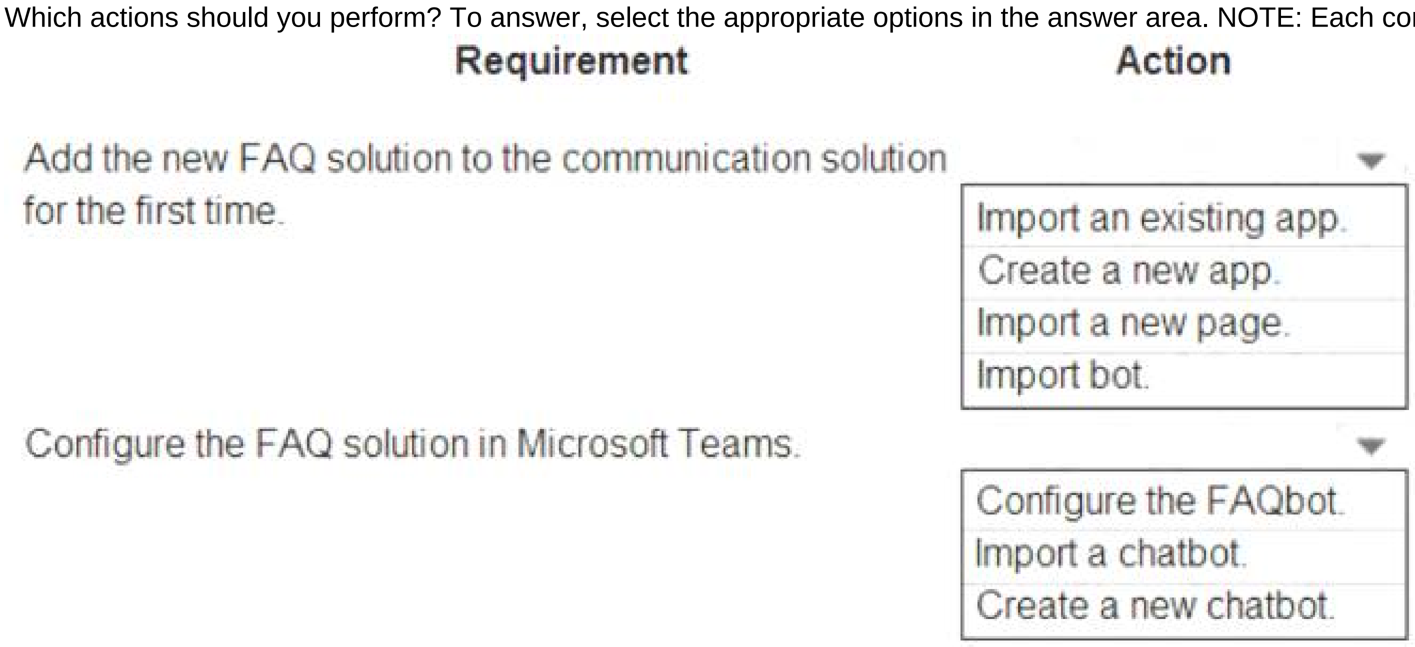
Solution: Use Quick Find search on the Notes list to search for the word run. Does the solution meet the goal?

A. Yes
B. No

Answer: B

Explanation:
Instead use Relevance Search.
Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva

NEW QUESTION 95
- (Exam Topic 3)
You need to embed the FAQbot into the communication solution.
Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 97
- (Exam Topic 3)
A company uses a model-driven app. The app uses a Power Virtual Agents chatbot.
The company has two locations in different countries/regions with separate environments for each location. Each location has a development environment, a testing environment, and a production environment. The company uses the Application Lifecycle Management (ALM) process for the environments.
You need to create the different Power Virtual Agents bot environments. How many Power Virtual Agents bot environments are required?

A. 1
B. 2
C. 3
D. 6

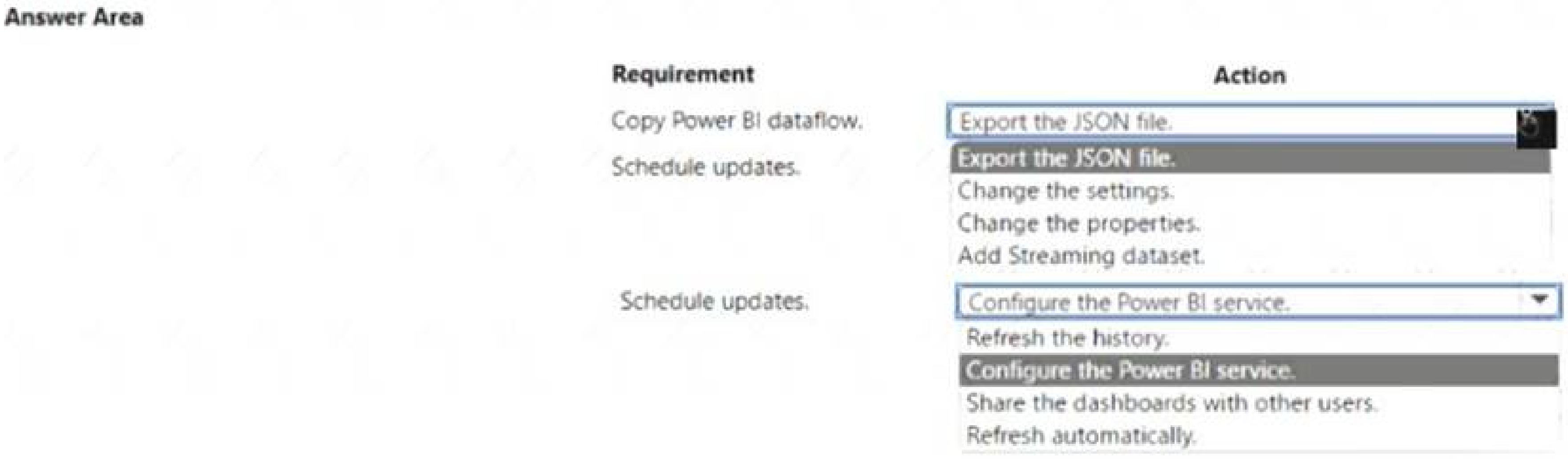
Answer: D

Explanation:
When a company uses a model-driven app that incorporates a Power Virtual Agents chatbot, and has multiple locations with different environments for each location, it is necessary to create separate Power Virtual Agents bot environments for each location.

For each location, 3 different environments are required: development, testing, and production. This is in line with the Application Lifecycle Management (ALM) process that the company uses.
In total, 6 Power Virtual Agents bot environments are required: 2 locations x 3 environments per location = 6. It's worth mentioning that Power Virtual Agents allows to export and import the bot, so once you configure the bot in one environment, you can import the bot to the other environments, this way you don't need to start from scratch.
References:

- https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/bot-lifecycle
- https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/export-import

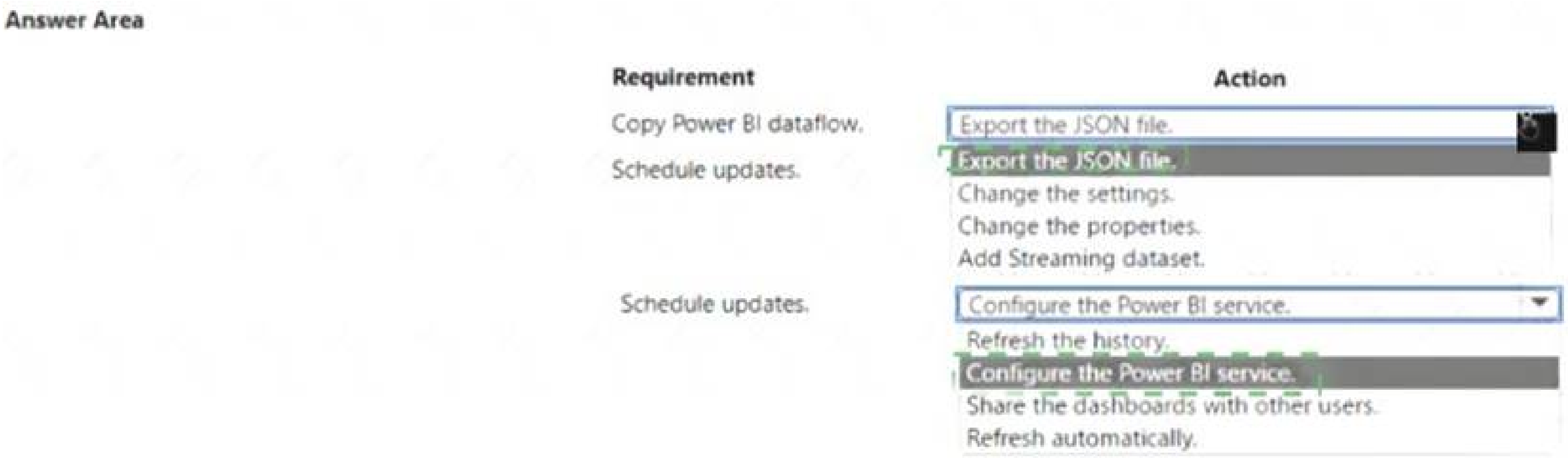
NEW QUESTION 101
- (Exam Topic 3)
You plan to create a Power Bi dataflow.
The Power BI dataflow has the following requirements:
• Be able to create a copy of the dataflow to separate Power Bl workspaces
• Schedule the dataflow to update every day at 11:00 AW. You need to configure the dataflow.
What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 105
- (Exam Topic 3)
A company has a custom website.
You need to embed a Power Virtual Agents chatbot into the website. What should you use?

A. Webpage URL
B. Form ID
C. Bot ID
D. IFrame

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels

NEW QUESTION 106
- (Exam Topic 3)
You create functionality for a company. The functionality includes a Microsoft Dataverse table with a form for data entry. The functionality will be distributed to other lines of business in the company, each with its own Dataverse environment.
New forms must not be created in order for updates to the functionality to work correctly. You need to package the new functionality for distribution.
What should you do?

A. Use a patch solution and disable the ability to create new forms for the table.
B. Use a managed solution and include only the needed form.
C. Use an unmanaged solution and include only the needed form.
D. Use a managed solution and disable the ability to create new forms for the table.

Answer: B

Explanation:
Managed solutions are used to deploy to any environment that isn't a development environment for that solution. This includes test, UAT, SIT, and production environments. Managed solutions can be serviced independently from other managed solutions in an environment. As an ALM best practice, managed solutions should be generated by exporting an unmanaged solution as managed and considered a build artifact. Additionally:
You can't edit components directly within a managed solution.
Reference: https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm

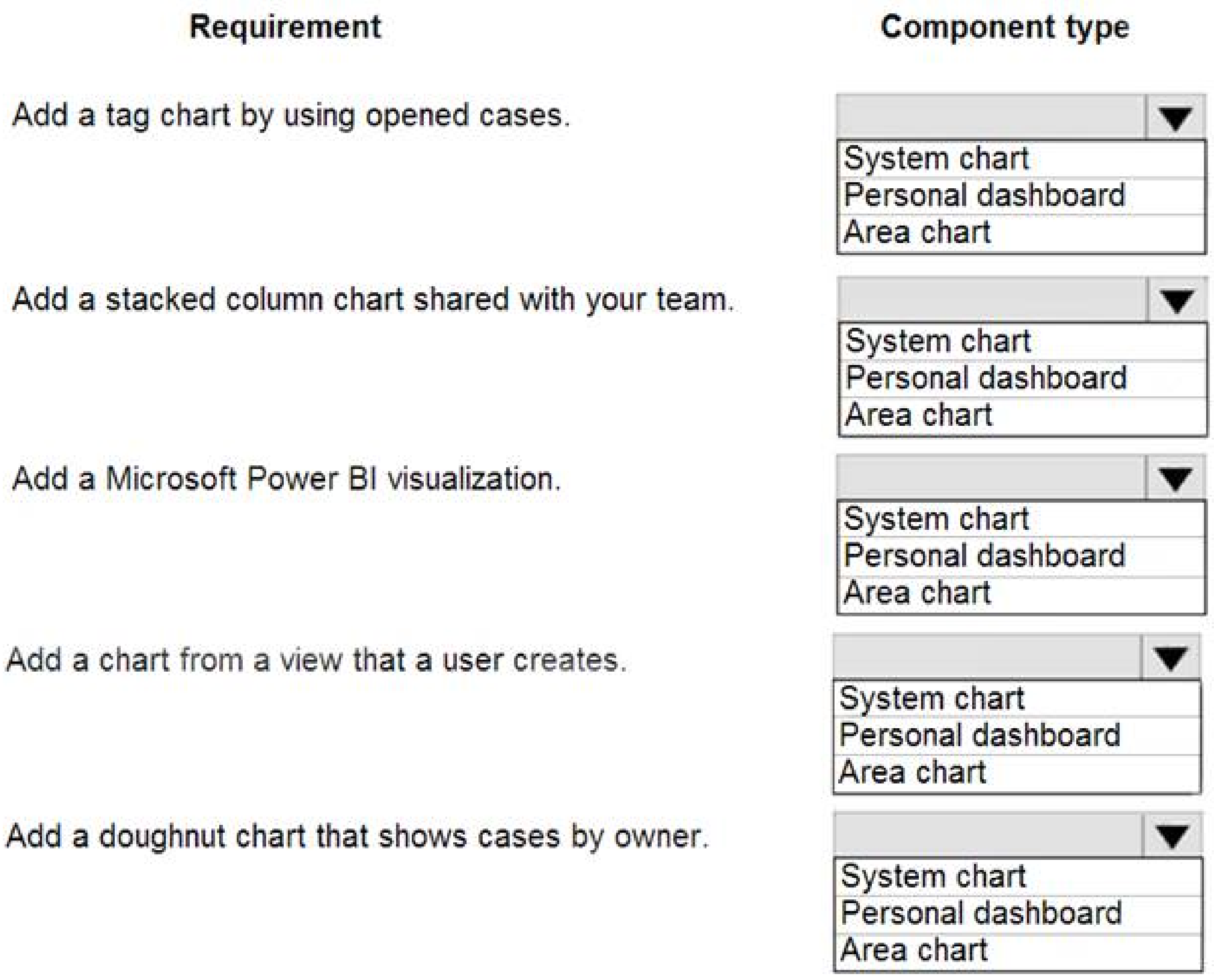
NEW QUESTION 111
- (Exam Topic 3)
You are a Dynamics 365 Customer Services administrator. You have a Production instance and Sandbox instance.
Users record Production instance data in the Sandbox instance.
You need to ensure that the users only record data in the Production instance.
Which security function needs to be edited to prevent access to the Sandbox? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/control-user-access

NEW QUESTION 113
- (Exam Topic 3)
You create a Power Platform help Desk solution.
You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

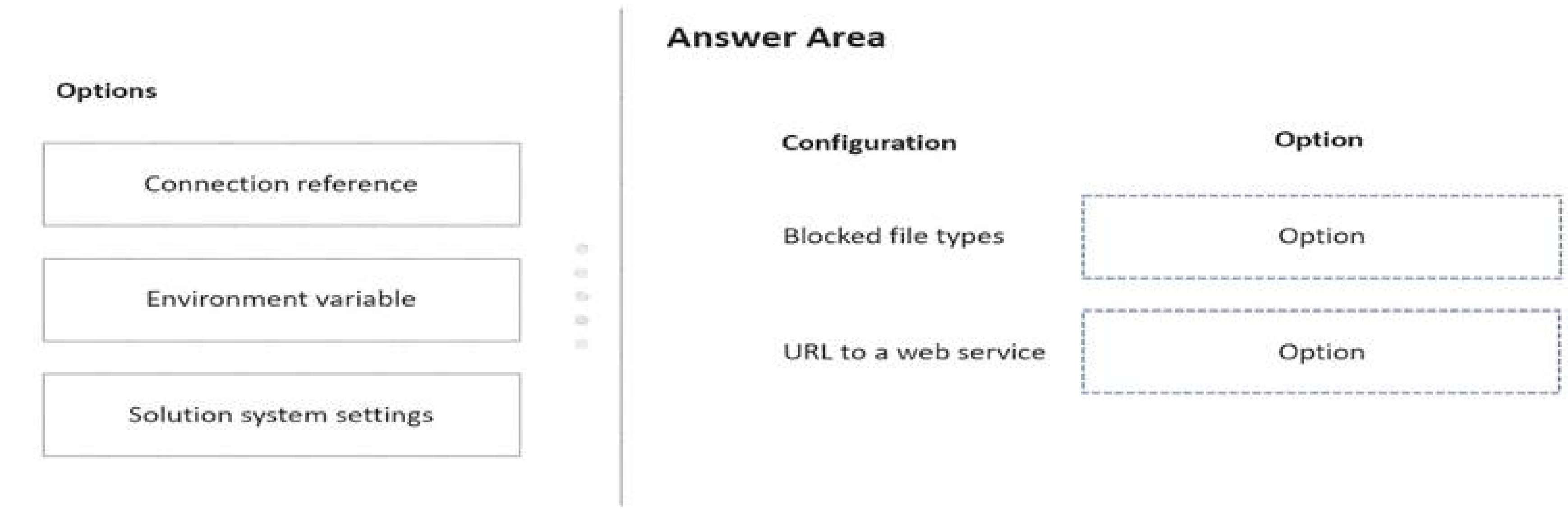


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Area chart Box 2: System chart
System charts are organization-owned charts, which makes them available to anyone with access to read the data running the app. System charts can't be assigned or shared with specific app users.
Box 3: Personal dashboard Box 4: Personal dashboard Box 5: Area chart
Reference:
https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-system-chart

NEW QUESTION 118
- (Exam Topic 3)
You create a new solution for a business process.
The business process includes uploading specific file types to a web service.
You need to ensure that the business process works the same way anywhere the solution is deployed. Which option should you use? To answer, drag the appropriate options to the correct configurations. Each
option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



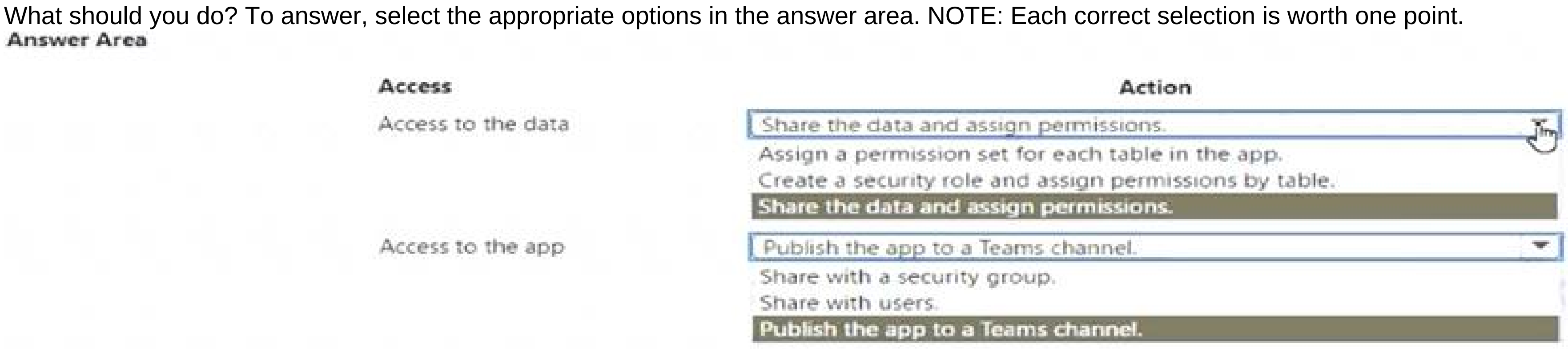
A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Solution system settings

For Power Apps in Settings > Customizations > Customize the System you can configure email and document management, activate or deactivate processes, and more.
Box 2: Environment variable
When should Environment variables be used? Some examples include:
When an input parameter needs to change across environments and should not be hard-coded. For example, a URL that points to a different resource in development and production environments.
If you're building a solution where your customer is required to provide an input value. Application setup pages.
Incorrect:
A connection reference is a solution component that contains information about a connector. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/advanced-navigation https://powerapps.microsoft.com/en-us/blog/environment-variables-available-in-preview/

NEW QUESTION 120
- (Exam Topic 3)
A company creates a Microsoft Teams app that stores data in two tables in a Microsoft Dataverse for Teams environment.
Users require access to the app and the app data. You need to configure access.
What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 124
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.
After marriage, Elisabeth changes her legal name to Elisabeth Mueller.
You need to update the sign in name for the user without losing any application history.
Solution: Delete the user account in the Power Platform admin portal and recreate the account by using the new name.
Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 128
- (Exam Topic 3)
You are designing a Power Virtual Agents chatbot for a store.
You need to teach the chatbot to acknowledge the store's product categories and the variations within specific categories.
You need to create custom entities to provide the chatbot with the knowledge of the product categories. Which features should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Feature
Analyze misspellings, grammar variations, and semantic variations.	Slot filling Synonyms Smart matching Topics Fuzzy matching
Make the bot smarter by expanding the matching logic.	Slot filling Synonyms Topics
Extract a category selected by a user during a conversation into a variable for later use.	Slot filling Synonyms Smart matching Topics

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Smart match Synonyms Topic
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

NEW QUESTION 129
- (Exam Topic 3)
A company creates a canvas app.
The app requires near real-time data from an accounting system that resides in a customers data center. You need to implement a solution for the app.
What should you create?

A. Azure DevOps pipeline
B. On-premises data gateway
C. Power Pages
D. Data integration project

Answer: B

Explanation:
When a company creates a canvas app that requires near real-time data from an accounting system that resides in a customer's data center, one solution that can be implemented is to create an On-premises data gateway.
An On-premises data gateway is a service that allows Power Apps to connect to and access data sources that are located on-premises, such as the accounting system in the customer's data center. The gateway acts as a bridge between the cloud-based Power Apps and the on-premises data sources, enabling real-time data transfer and integration.
References:
- https://docs.microsoft.com/en-us/power-platform/admin/gateway-reference
- https://docs.microsoft.com/en-us/power-platform/admin/gateway-onprem
- https://docs.microsoft.com/en-us/power-platform/admin/real-time-data-integration

NEW QUESTION 132
- (Exam Topic 3)
A company plans to implement AI Builder to add intelligence to several business processes. Each business process uses different sources and produces different outputs.
You need to determine which AI Builder model types to use.
Which model types should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Recognition requirement	Model type
Identify a person's age in a paragraph when written using the pattern **twenty years old**.	Entity extraction Text recognition Key phrase
Identify items and prices from an invoice.	Form processing Text recognition Object detection

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview

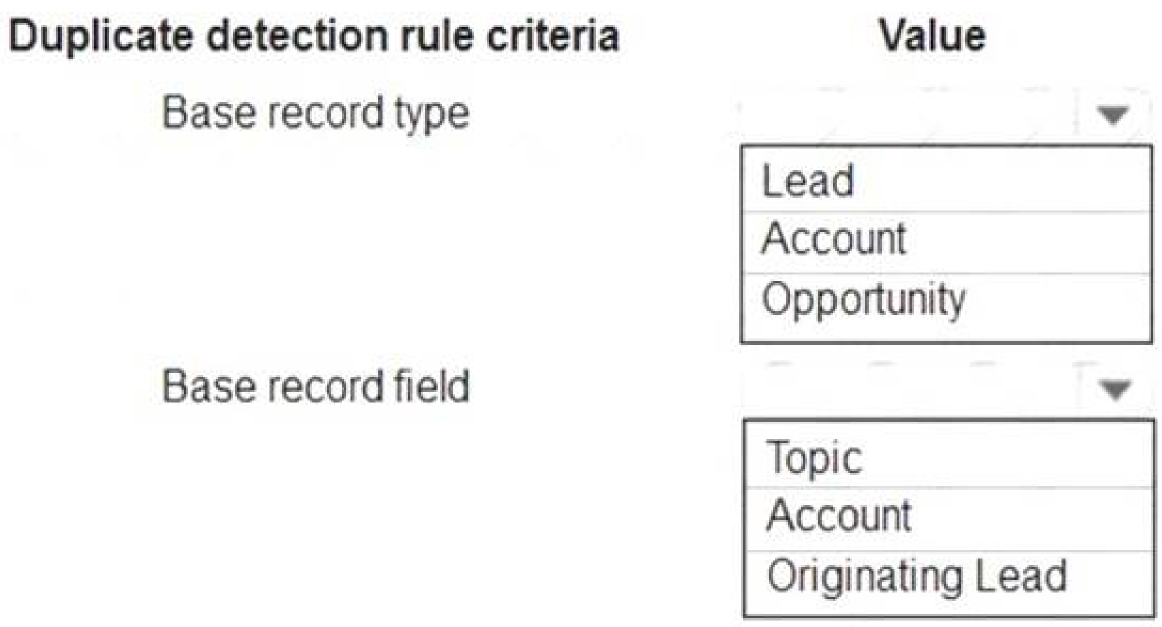
NEW QUESTION 136
- (Exam Topic 3)
Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

A. Microsoft Visual Studio
B. Maker portal
C. Advanced Find
D. System Settings

Answer: B

Explanation:
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer

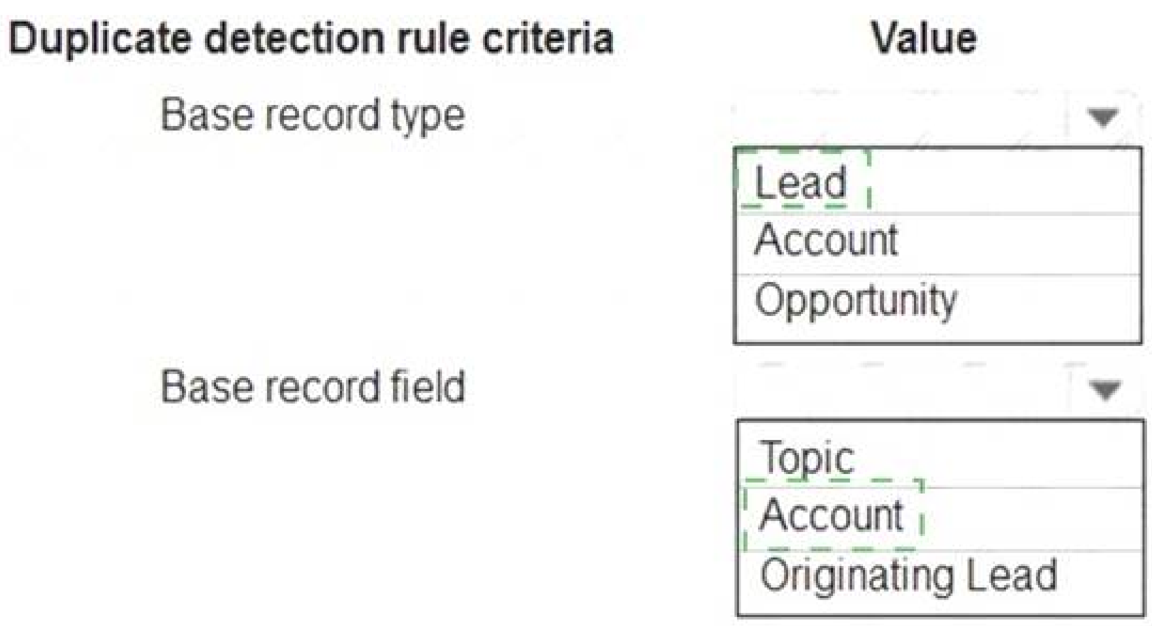
NEW QUESTION 141
- (Exam Topic 3)
You manage the Dynamics 365 environment for a company.
You need to ensure that there are no leads for a customer before you create a new opportunity for the customer.
How can you use duplicate detection rules to achieve this goal? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 142

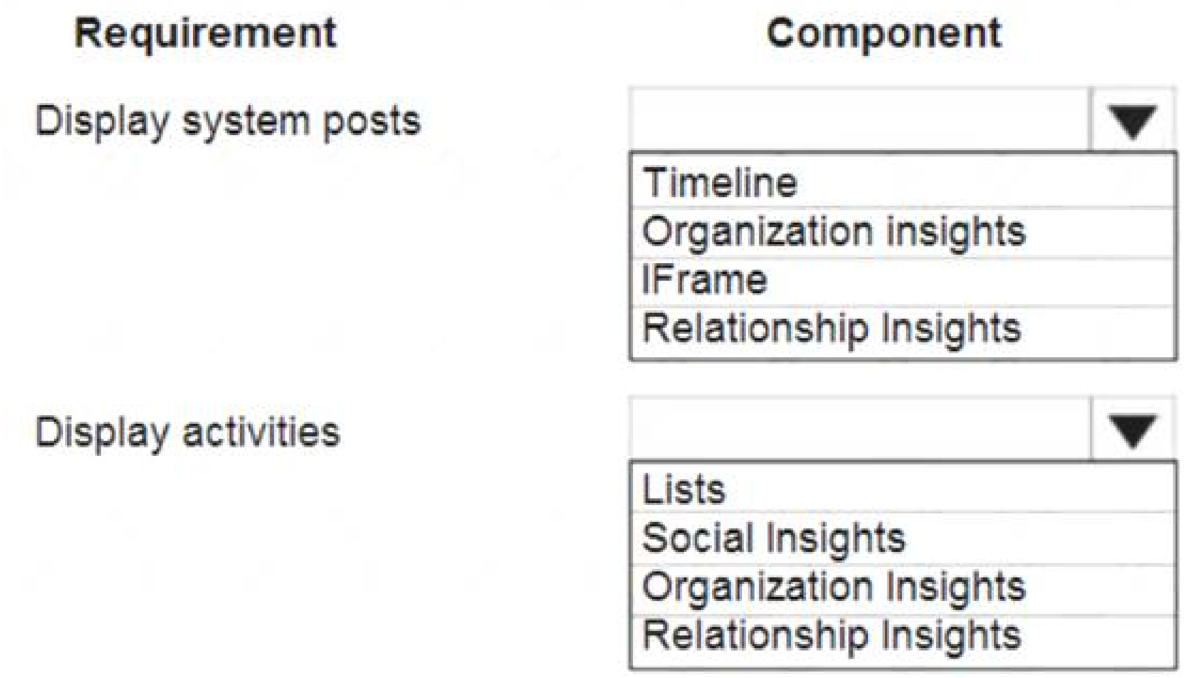
- (Exam Topic 3)
A user needs to create a Power Apps portal app.
The user is getting a permission denied error when creating the portal app.
You need to configure permissions to create the portal app.
Which three permissions should you configure? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. In the Power Platform admin center, ensure that the user account has read-write access.
B. In Azure Active Directory, assign the Contributor role to the application at the subscription scope.
C. In Azure Active Directory, ensure that the user has permission to register an app.
D. In the Power Platform admin center, change the portal app owner to the user.
E. In the Power Platform admin center, ensure that the user has the System administrator security role.

Answer: ACE

Explanation:
Reference: https://docs.microsoft.com/en-us/power-apps/maker/portals/create-common-problems https://docs.microsoft.com/en-us/power-apps/maker/portals/create-portal
https://docs.microsoft.com/en-us/azure/active-directory/develop/howto-create-service-principal-portal#required

NEW QUESTION 145
- (Exam Topic 3)
You are a Dynamics 365 Customer Service administrator.
A user must be able to view system posts and activities in a dashboard. You need to create the dashboard for the user.
Which components should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated
Box 1: Timeline
The timeline helps agents see all customer interaction history across channels, personnel, and the support lifecycle. The timeline is used across Dynamics 365 applications to capture activities like notes, appointments, emails, tasks, and more, to ensure that all interactions with the customer are tracked and visible over time. Agents use the timeline to quickly catch up on all of the latest activity details with the customer to provide the most personalized support experience.
Box 2: Lists Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-service/customer-service-hub-user-guide-timeline-adm

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