



# CompTIA

## Exam Questions PK0-005

CompTIA Project+ Certification Exam

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**NEW QUESTION 1**

DRAG DROP -

During a gate review meeting, the deliverable was rejected by the customer.

Review the dashboard.

Part 1: Drag and drop each task, placing them in the correct order based on the project change control process.

Part 2: Select the proper document(s) to be updated.

Part 1
Part 2

**Change Control Process**

1	?
2	?
3	?
4	?
5	Select the appropriate document(s) to update.
6	?
7	?
8	?

**Dashboard**

**Drag and Drop**

- Perform a demonstration.
- Define new requirements and record changes.
- Update and test the deliverable.
- Consult the RACI matrix.
- Assess the schedule, risk, and cost.
- Obtain a sign off.
- Make an announcement on the company portal.

Part 1
Part 2

**Change Control Process**

1	?
2	?
3	?
4	?
5	Select the appropriate document(s) to update.
6	?
7	?
8	?

**Dashboard**

**Question Options**

**Select the appropriate document(s) to update.**

- Risk register
- Schedule
- Statement of work
- Organizational chart
- Change log
- Issues log
- WBS dictionary

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

The image contains two screenshots of a software interface for a project management exam. The top screenshot shows a 'Change Control Process' with 8 numbered steps. Steps 1-4 have blue buttons with text: 'Define new requirements and record changes.', 'Assess the schedule, risk, and cost.', 'Update and test the deliverable.', and 'Perform a demonstration.'. Step 5 has a grey button with text: 'Select the appropriate document(s) to update.'. Steps 6-8 have buttons with question marks. To the right is a 'Drag and Drop' area with 8 blue buttons containing the same text as steps 1-8. A callout box labeled 'image2' points to step 5. The bottom screenshot shows the same 'Change Control Process' but with question marks in steps 1-4. Step 5 is highlighted. To the right is a 'Question Options' list with 8 items, each with a blue square checkbox: 'Risk register', 'Schedule', 'Statement of work', 'Organizational chart', 'Change log', 'Issues log', and 'WBS dictionary'.

**NEW QUESTION 2**

During a quality analysis review, the causes of several issues have been highlighted. Which of the following should the project manager use to identify the MOST important causes?

- A. Ishikawa diagram
- B. Scatter diagram
- C. Pareto chart
- D. Decision tree

**Answer: C**

**NEW QUESTION 3**

Which of the following BEST describes how an organization should coordinate management of multiple related projects?

- A. Apply the SDLC process.
- B. Establish a program.
- C. Consult the CCB.
- D. Use different frameworks.

**Answer: B**

**NEW QUESTION 4**

A project manager prefers to have immediate contact with team members because it allows for faster response times and more interactive discussions. Which of the following communication methods should the project manager use?

- A. Synchronous
- B. Informal
- C. Asynchronous
- D. Formal

**Answer: A**

**NEW QUESTION 5**

As part of the planning phase, a PM has defined tasks, durations, resources, and costs. Which of the following is the NEXT step in the process?

- A. Update the work breakdown structure.
- B. Review the backlog.

- C. Seek baseline approval.
- D. Establish the resource pool.

**Answer: C**

#### **NEW QUESTION 6**

A PM has identified all the resources involved in a project. The next step is to identify which resources are responsible for which tasks. Which of the following should be used to document this information?

- A. RFI
- B. RACI
- C. WBS
- D. SOW

**Answer: B**

#### **NEW QUESTION 7**

During a staff meeting, a project manager voices a concern about the client billing rate for a particular engineer. Which of the following documents would the project manager need in order to find this information?

- A. SLA
- B. TOR
- C. SOW
- D. NDA

**Answer: AB**

#### **NEW QUESTION 8**

The project team determines that software installation can only begin after the desktops have been installed and can be powered on. Which of the following dependencies does this represent?

- A. External
- B. Internal
- C. Mandatory
- D. Discretionary

**Answer: B**

#### **NEW QUESTION 9**

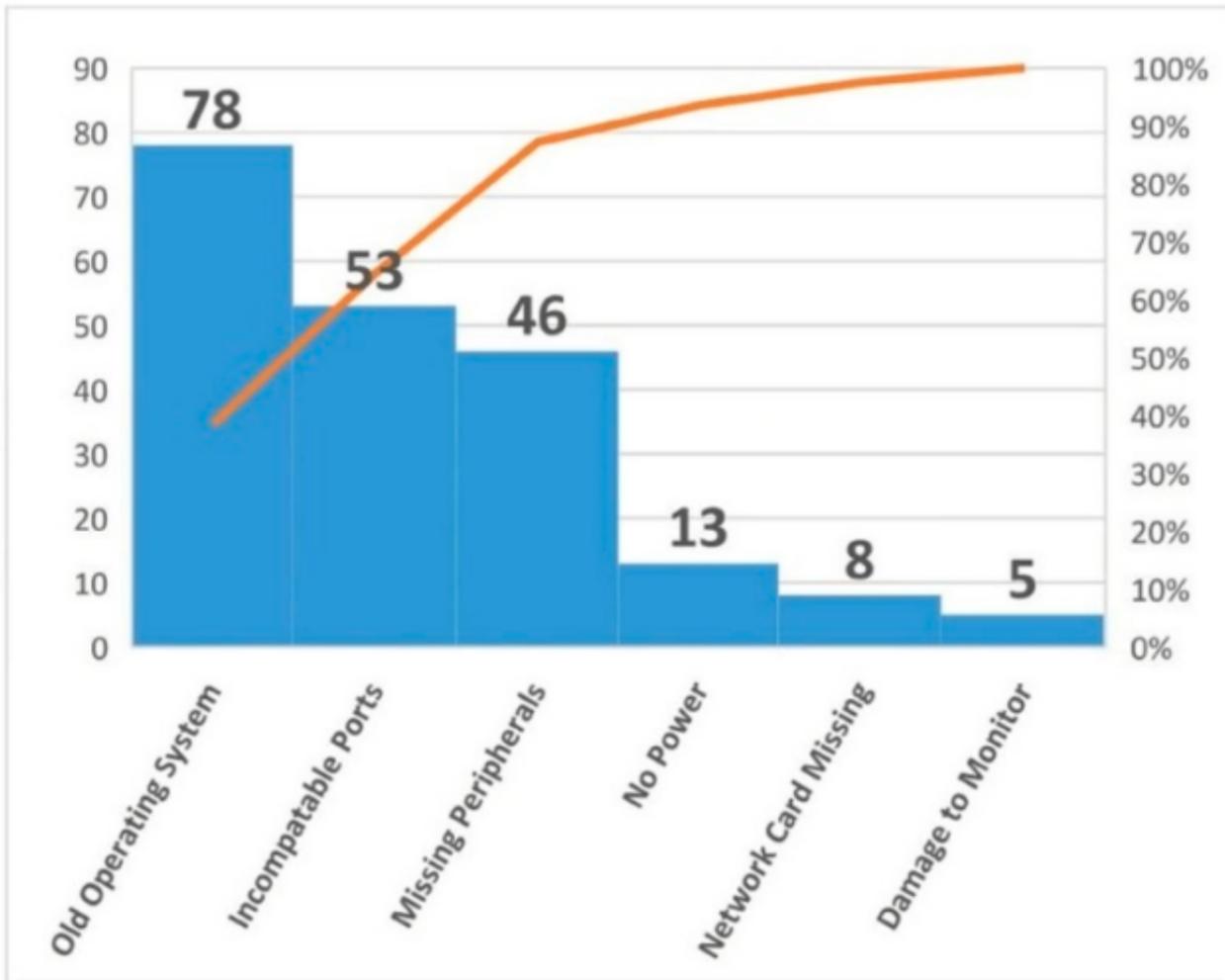
A hurricane delays the shipment of critical equipment for a project. Which of the following is BEST to use to document the effects of this delay?

- A. Issue log
- B. Gantt chart
- C. Milestone chart
- D. Change control log

**Answer: C**

#### **NEW QUESTION 10**

A project team was instructed to refurbish old desktops. The following provides the details of the issues observed:



- A. Replace missing peripherals because this process can be easy and less costly.
- B. An old operating system issue has the most amount of occurrences.
- C. Damage to the monitor has the highest percentage.
- D. Address each issue as discovered to avoid rework.

**Answer:** A

**NEW QUESTION 10**

A project manager was not part of a contract negotiation. The project manager is concerned that stakeholders will expect the project to achieve deliverables requested in the RFP. Which of the following documents should the project manager produce FIRST to start communication about the boundaries of the project?

- A. Milestone chart
- B. Work breakdown structure
- C. Project charter
- D. Detailed scope statement

**Answer:** C

**NEW QUESTION 11**

Which of the following would be MOST beneficial to do before a call to ensure all meeting items are addressed and the correct participants attend?

- A. Assign action items to attendees.
- B. Distribute an agenda
- C. Most Voted
- D. Email the minutes from the previous meeting.
- E. Schedule a convenient time.

**Answer:** B

**NEW QUESTION 15**

While developing a project charter, a PM discovers that some of the legal requirements have not been addressed during the project concept preparation, which could result in significant financial penalties against the organization. The PM knows that implementation of appropriate changes is costly and will exceed the budget and scope of the project. Which of the following should the PM do FIRST?

- A. Escalate the finding to the change control board.
- B. Add a risk to the risk register for validation.
- C. Consult the RACI matrix to identify ownership of the risk.
- D. Have a meeting with the project sponsor and main stakeholders.

**Answer:** D

**NEW QUESTION 19**

Which of the following activities would a project manager perform during the closing phase? (Choose three.)

- A. Lessons learned
- B. Risk analysis

- C. Removing resources
- D. Acquiring resources
- E. Statement of work sign-off
- F. Stakeholder analysis
- G. Removing access

**Answer:** AEF

#### NEW QUESTION 22

A project manager sent equipment to a global project team for testing purposes. Only 70% of the project team received the equipment for testing. Which of the following considerations is impacting the rest of the team?

- A. Quality assurance
- B. Organizational branding restrictions
- C. State privacy acts
- D. Country legal regulations

**Answer:** D

#### NEW QUESTION 25

Due to multiple changes, the sign-off for the project scope baseline is delayed. The project sponsor has restricted the budget for this project. Which of the following should the project manager MOST likely do to move forward?

- A. Communicate with the affected stakeholders.
- B. Initiate a formal change request to modify the cost.
- C. Adjust the scope to stay within the cost.
- D. Set a new cost using a lightweight estimation method.

**Answer:** C

#### NEW QUESTION 26

A project manager was just assigned to a new project. Which of the following activities should the project manager undertake after accepting the project? (Choose two.)

- A. Review the detailed plan.
- B. Develop a preliminary scope.
- C. Develop a transition plan.
- D. Develop a project management plan.
- E. Review the resource pool.
- F. Review the project objectives.

**Answer:** AF

#### NEW QUESTION 30

Which of the following describes three-tier architecture?

- A. Conceptual, design, and implementation stages
- B. Presentation, application, and data processing
- C. Network, software, and security
- D. Development, testing, and production environment

**Answer:** B

#### NEW QUESTION 31

After determining the appropriate maintenance window, which of the following should occur NEXT in the operational infrastructure change process?

- A. Implement the change.
- B. Approve the test plan.
- C. Notify customers.
- D. Develop a rollback plan.

**Answer:** B

#### NEW QUESTION 36

A critical business initiative introduced new processes and technology to the organization. Which of the following approaches should be used to ensure the deliverables are increasingly adopted and leveraged by the organization over time?

- A. Creation of a social news forum
- B. Management directives to use the new system
- C. New user kickoff meeting
- D. Monthly feedback and training sessions

**Answer:** D

#### NEW QUESTION 37

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