

Exam Questions CISM

Certified Information Security Manager

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NEW QUESTION 1

Which of the following is responsible for legal and regulatory liability?

- A. Chief security officer (CSO)
- B. Chief legal counsel (CLC)
- C. Board and senior management
- D. Information security steering group

Answer: C

Explanation:

The board of directors and senior management are ultimately responsible for all that happens in the organization. The others are not individually liable for failures of security in the organization.

NEW QUESTION 2

When an organization is implementing an information security governance program, its board of directors should be responsible for:

- A. drafting information security policies
- B. reviewing training and awareness program
- C. setting the strategic direction of the program
- D. auditing for compliance

Answer: C

Explanation:

A board of directors should establish the strategic direction of the program to ensure that it is in sync with the company's vision and business goals. The board must incorporate the governance program into the overall corporate business strategy. Drafting information security policies is best fulfilled by someone such as a security manager with the expertise to bring balance, scope and focus to the policies. Reviewing training and awareness programs may best be handled by security management and training staff to ensure that the training is on point and follows best practices. Auditing for compliance is best left to the internal and external auditors to provide an objective review of the program and how it meets regulatory and statutory compliance.

NEW QUESTION 3

What would be the MOST significant security risks when using wireless local area network (LAN) technology?

- A. Man-in-the-middle attack
- B. Spoofing of data packets
- C. Rogue access point
- D. Session hijacking

Answer: C

Explanation:

A rogue access point masquerades as a legitimate access point. The risk is that legitimate users may connect through this access point and have their traffic monitored. All other choices are not dependent on the use of a wireless local area network (LAN) technology.

NEW QUESTION 4

Which of the following would BEST ensure the success of information security governance within an organization?

- A. Steering committees approve security projects
- B. Security policy training provided to all managers
- C. Security training available to all employees on the intranet
- D. Steering committees enforce compliance with laws and regulations

Answer: A

Explanation:

The existence of a steering committee that approves all security projects would be an indication of the existence of a good governance program. Compliance with laws and regulations is part of the responsibility of the steering committee but it is not a full answer. Awareness training is important at all levels in any medium, and also an indicator of good governance. However, it must be guided and approved as a security project by the steering committee.

NEW QUESTION 5

Successful implementation of information security governance will FIRST require:

- A. security awareness training
- B. updated security policies
- C. a computer incident management team
- D. a security architecture

Answer: B

Explanation:

Updated security policies are required to align management objectives with security procedures; management objectives translate into policy, policy translates into procedures. Security procedures will necessitate specialized teams such as the computer incident response and management group as well as specialized tools such as the security mechanisms that comprise the security architecture. Security awareness will promote the policies, procedures and appropriate use of the security mechanisms.

NEW QUESTION 6

When a security standard conflicts with a business objective, the situation should be resolved by:

- A. changing the security standar
- B. changing the business objectiv
- C. performing a risk analysi
- D. authorizing a risk acceptanc

Answer: C

Explanation:

Conflicts of this type should be based on a risk analysis of the costs and benefits of allowing or disallowing an exception to the standard. It is highly improbable that a business objective could be changed to accommodate a security standard, while risk acceptance* is a process that derives from the risk analysis.

NEW QUESTION 7

Which of the following is the BEST method or technique to ensure the effective implementation of an information security program?

- A. Obtain the support of the board of director
- B. Improve the content of the information security awareness progra
- C. Improve the employees' knowledge of security policie
- D. Implement logical access controls to the information system

Answer: A

Explanation:

It is extremely difficult to implement an information security program without the aid and support of the board of directors. If they do not understand the importance of security to the achievement of the business objectives, other measures will not be sufficient. Options B and C are measures proposed to ensure the efficiency of the information security program implementation, but are of less significance than obtaining the aid and support of the board of directors. Option D is a measure to secure the enterprise information, but by itself is not a measure to ensure the broader effectiveness of an information security program.

NEW QUESTION 8

Which of the following BEST contributes to the development of a security governance framework that supports the maturity model concept?

- A. Continuous analysis, monitoring and feedback
- B. Continuous monitoring of the return on security investment (ROSD)
- C. Continuous risk reduction
- D. Key risk indicator (KRI) setup to security management processes

Answer: A

Explanation:

To improve the governance framework and achieve a higher level of maturity, an organization needs to conduct continuous analysis, monitoring and feedback compared to the current state of maturity. Return on security investment (ROSD) may show the performance result of the security-related activities; however, the result is interpreted in terms of money and extends to multiple facets of security initiatives. Thus, it may not be an adequate option. Continuous risk reduction would demonstrate the effectiveness of the security governance framework, but does not indicate a higher level of maturity. Key risk indicator (KRI) setup is a tool to be used in internal control assessment. KRI setup presents a threshold to alert management when controls are being compromised in business processes. This is a control tool rather than a maturity model support tool.

NEW QUESTION 9

Who is responsible for ensuring that information is categorized and that specific protective measures are taken?

- A. The security officer
- B. Senior management
- C. The end user
- D. The custodian

Answer: B

Explanation:

Routine administration of all aspects of security is delegated, but top management must retain overall responsibility. The security officer supports and implements information security for senior management. The end user does not perform categorization. The custodian supports and implements information security measures as directed.

NEW QUESTION 10

An organization's information security strategy should be based on:

- A. managing risk relative to business objective
- B. managing risk to a zero level and minimizing insurance premium

- C. avoiding occurrence of risks so that insurance is not require
- D. transferring most risks to insurers and saving on control cost

Answer: A

Explanation:

Organizations must manage risks to a level that is acceptable for their business model, goals and objectives. A zero-level approach may be costly and not provide the effective benefit of additional revenue to the organization. Long-term maintenance of this approach may not be cost effective. Risks vary as business models, geography, and regulatory- and operational processes change. Insurance covers only a small portion of risks and requires that the organization have certain operational controls in place.

NEW QUESTION 10

The PRIMARY objective of a security steering group is to:

- A. ensure information security covers all business function
- B. ensure information security aligns with business goal
- C. raise information security awareness across the organizatio
- D. implement all decisions on security management across the organizatio

Answer: B

Explanation:

The security steering group comprises senior management of key business functions and has the primary objective to align the security strategy with the business direction. Option A is incorrect because all business areas may not be required to be covered by information security; but, if they do, the main purpose of the steering committee would be alignment more so than coverage. While raising awareness is important, this goal would not be carried out by the committee itself. The steering committee may delegate part of the decision making to the information security manager; however, if it retains this authority, it is not the primary' goal.

NEW QUESTION 13

Information security governance is PRIMARILY driven by:

- A. technology constraint
- B. regulatory requirement
- C. litigation potentia
- D. business strateg

Answer: D

Explanation:

Governance is directly tied to the strategy and direction of the business. Technology constraints, regulatory requirements and litigation potential are all important factors, but they are necessarily in line with the business strategy.

NEW QUESTION 16

A new regulation for safeguarding information processed by a specific type of transaction has come to the attention of an information security officer. The officer should FIRST:

- A. meet with stakeholders to decide how to compl
- B. analyze key risks in the compliance proces
- C. assess whether existing controls meet the regulatio
- D. update the existing security/privacy polic

Answer: C

Explanation:

If the organization is in compliance through existing controls, the need to perform other work related to the regulation is not a priority. The other choices are appropriate and important; however, they are actions that are subsequent and will depend on whether there is an existing control gap.

NEW QUESTION 18

Who should be responsible for enforcing access rights to application data?

- A. Data owners
- B. Business process owners
- C. The security steering committee
- D. Security administrators

Answer: D

Explanation:

As custodians, security administrators are responsible for enforcing access rights to data. Data owners are responsible for approving these access rights. Business process owners are sometimes the data owners as well, and would not be responsible for enforcement. The security steering committee would not be responsible for enforcement.

NEW QUESTION 22

Which of the following is the MOST important factor when designing information security architecture?

- A. Technical platform interfaces
- B. Scalability of the network
- C. Development methodologies
- D. Stakeholder requirements

Answer: D

Explanation:

The most important factor for information security is that it advances the interests of the business, as defined by stakeholder requirements. Interoperability and scalability, as well as development methodologies, are all important but are without merit if a technologically-elegant solution is achieved that does not meet the needs of the business.

NEW QUESTION 27

The FIRST step in developing an information security management program is to:

- A. identify business risks that affect the organization
- B. clarify organizational purpose for creating the program
- C. assign responsibility for the program
- D. assess adequacy of controls to mitigate business risk

Answer: B

Explanation:

In developing an information security management program, the first step is to clarify the organization's purpose for creating the program. This is a business decision based more on judgment than on any specific quantitative measures. After clarifying the purpose, the other choices are assigned and acted upon.

NEW QUESTION 31

Which of the following is the MOST important to keep in mind when assessing the value of information?

- A. The potential financial loss
- B. The cost of recreating the information
- C. The cost of insurance coverage
- D. Regulatory requirement

Answer: A

Explanation:

The potential for financial loss is always a key factor when assessing the value of information. Choices B, C and D may be contributors, but not the key factor.

NEW QUESTION 34

What would a security manager PRIMARILY utilize when proposing the implementation of a security solution?

- A. Risk assessment report
- B. Technical evaluation report
- C. Business case
- D. Budgetary requirements

Answer: C

Explanation:

The information security manager needs to prioritize the controls based on risk management and the requirements of the organization. The information security manager must look at the costs of the various controls and compare them against the benefit the organization will receive from the security solution. The information security manager needs to have knowledge of the development of business cases to illustrate the costs and benefits of the various controls. All other choices are supplemental.

NEW QUESTION 35

Investment in security technology and processes should be based on:

- A. clear alignment with the goals and objectives of the organization
- B. success cases that have been experienced in previous projects
- C. best business practice
- D. safeguards that are inherent in existing technology

Answer: A

Explanation:

Organization maturity level for the protection of information is a clear alignment with goals and objectives of the organization. Experience in previous projects is dependent upon other business models which may not be applicable to the current model. Best business practices may not be applicable to the organization's business needs. Safeguards inherent to existing technology are low cost but may not address all business needs and/or goals of the organization.

NEW QUESTION 37

Which of the following is the MOST important prerequisite for establishing information security management within an organization?

- A. Senior management commitment
- B. Information security framework
- C. Information security organizational structure
- D. Information security policy

Answer: A

Explanation:

Senior management commitment is necessary in order for each of the other elements to succeed. Without senior management commitment, the other elements will likely be ignored within the organization.

NEW QUESTION 41

Which of the following is the MOST important information to include in an information security standard?

- A. Creation date
- B. Author name
- C. Initial draft approval date
- D. Last review date

Answer: D

Explanation:

The last review date confirms the currency of the standard, affirming that management has reviewed the standard to assure that nothing in the environment has changed that would necessitate an update to the standard. The name of the author as well as the creation and draft dates are not that important.

NEW QUESTION 44

Which of the following is the MOST important information to include in a strategic plan for information security?

- A. Information security staffing requirements
- B. Current state and desired future state
- C. IT capital investment requirements
- D. information security mission statement

Answer: B

Explanation:

It is most important to paint a vision for the future and then draw a road map from the stalling point to the desired future state. Staffing, capital investment and the mission all stem from this foundation.

NEW QUESTION 47

Security technologies should be selected PRIMARILY on the basis of their:

- A. ability to mitigate business risk
- B. evaluations in trade publication
- C. use of new and emerging technologies
- D. benefits in comparison to their cost

Answer: A

Explanation:

The most fundamental evaluation criterion for the appropriate selection of any security technology is its ability to reduce or eliminate business risks. Investments in security technologies should be based on their overall value in relation to their cost; the value can be demonstrated in terms of risk mitigation. This should take precedence over whether they use new or exotic technologies or how they are evaluated in trade publications.

NEW QUESTION 51

Which of the following is characteristic of centralized information security management?

- A. More expensive to administer
- B. Better adherence to policies
- C. More aligned with business unit needs
- D. Faster turnaround of requests

Answer: B

Explanation:

Centralization of information security management results in greater uniformity and better adherence to security policies. It is generally less expensive to administer due to the economics of scale. However, turnaround can be slower due to the lack of alignment with business units.

NEW QUESTION 53

A risk assessment and business impact analysis (BIA) have been completed for a major proposed purchase and new process for an organization. There is disagreement between the information security manager and the business department manager who will own the process regarding the results and the assigned risk. Which of the following would be the BEST approach of the information security manager?

- A. Acceptance of the business manager's decision on the risk to the corporation
- B. Acceptance of the information security manager's decision on the risk to the corporation
- C. Review of the assessment with executive management for final input
- D. A new risk assessment and BIA are needed to resolve the disagreement

Answer: C

Explanation:

Executive management must be supportive of the process and fully understand and agree with the results since risk management decisions can often have a large financial impact and require major changes. Risk management means different things to different people, depending upon their role in the organization, so the input of executive management is important to the process.

NEW QUESTION 54

Minimum standards for securing the technical infrastructure should be defined in a security:

- A. strateg
- B. guideline
- C. mode
- D. architectur

Answer: D

Explanation:

Minimum standards for securing the technical infrastructure should be defined in a security architecture document. This document defines how components are secured and the security services that should be in place. A strategy is a broad, high-level document. A guideline is advisory in nature, while a security model shows the relationships between components.

NEW QUESTION 55

The MOST basic requirement for an information security governance program is to:

- A. be aligned with the corporate business strateg
- B. be based on a sound risk management approac
- C. provide adequate regulatory complianc
- D. provide best practices for security- initiative

Answer: A

Explanation:

To receive senior management support, an information security program should be aligned with the corporate business strategy. Risk management is a requirement of an information security program which should take into consideration the business strategy. Security governance is much broader than just regulatory compliance. Best practice is an operational concern and does not have a direct impact on a governance program.

NEW QUESTION 56

To justify the need to invest in a forensic analysis tool, an information security manager should FIRST:

- A. review the functionalities and implementation requirements of the solutio
- B. review comparison reports of tool implementation in peer companie
- C. provide examples of situations where such a tool would be usefu
- D. substantiate the investment in meeting organizational need

Answer: D

Explanation:

Any investment must be reviewed to determine whether it is cost effective and supports the organizational strategy. It is important to review the features and functionalities provided by such a tool, and to provide examples of situations where the tool would be useful, but that comes after substantiating the investment and return on investment to the organization.

NEW QUESTION 58

The MOST important characteristic of good security policies is that they:

- A. state expectations of IT managemen
- B. state only one general security mandat
- C. are aligned with organizational goal
- D. govern the creation of procedures and guideline

Answer: C

Explanation:

The most important characteristic of good security policies is that they be aligned with organizational goals. Failure to align policies and goals significantly reduces

the value provided by the policies. Stating expectations of IT management omits addressing overall organizational goals and objectives. Stating only one general security mandate is the next best option since policies should be clear; otherwise, policies may be confusing and difficult to understand. Governing the creation of procedures and guidelines is most relevant to information security standards.

NEW QUESTION 62

Acceptable levels of information security risk should be determined by:

- A. legal counsel
- B. security management
- C. external auditor
- D. the steering committee

Answer: D

Explanation:

Senior management, represented in the steering committee, has ultimate responsibility for determining what levels of risk the organization is willing to assume. Legal counsel, the external auditors and security management are not in a position to make such a decision.

NEW QUESTION 66

While implementing information security governance an organization should FIRST:

- A. adopt security standard
- B. determine security baseline
- C. define the security strategy
- D. establish security policies

Answer: C

Explanation:

The first step in implementing information security governance is to define the security strategy based on which security baselines are determined. Adopting suitable security standards, performing risk assessment and implementing security policy are steps that follow the definition of the security strategy.

NEW QUESTION 67

A security manager is preparing a report to obtain the commitment of executive management to a security program. Inclusion of which of the following would be of MOST value?

- A. Examples of genuine incidents at similar organizations
- B. Statement of generally accepted best practices
- C. Associating realistic threats to corporate objectives
- D. Analysis of current technological exposures

Answer: C

Explanation:

Linking realistic threats to key business objectives will direct executive attention to them. All other options are supportive but not of as great a value as choice C when trying to obtain the funds for a new program.

NEW QUESTION 70

Data owners must provide a safe and secure environment to ensure confidentiality, integrity and availability of the transaction. This is an example of an information security:

- A. baseline
- B. strategy
- C. procedure
- D. policy

Answer: D

Explanation:

A policy is a high-level statement of an organization's beliefs, goals, roles and objectives. Baselines assume a minimum security level throughout an organization. The information security strategy aligns the information security program with business objectives rather than making control statements. A procedure is a step-by-step process of how policy and standards will be implemented.

NEW QUESTION 73

When identifying legal and regulatory issues affecting information security, which of the following would represent the BEST approach to developing information security policies?

- A. Create separate policies to address each regulation
- B. Develop policies that meet all mandated requirements
- C. Incorporate policy statements provided by regulators
- D. Develop a compliance risk assessment

Answer: B

Explanation:

It will be much more efficient to craft all relevant requirements into policies than to create separate versions. Using statements provided by regulators will not capture all of the requirements mandated by different regulators. A compliance risk assessment is an important tool to verify that procedures ensure compliance once the policies have been established.

NEW QUESTION 78

In order to highlight to management the importance of network security, the security manager should FIRST:

- A. develop a security architecture
- B. install a network intrusion detection system (NIDS) and prepare a list of attacks
- C. develop a network security policy
- D. conduct a risk assessment

Answer: D

Explanation:

A risk assessment would be most helpful to management in understanding at a very high level the threats, probabilities and existing controls. Developing a security architecture, installing a network intrusion detection system (NIDS) and preparing a list of attacks on the network and developing a network security policy would not be as effective in highlighting the importance to management and would follow only after performing a risk assessment.

NEW QUESTION 79

To achieve effective strategic alignment of security initiatives, it is important that:

- A. Steering committee leadership be selected by rotation
- B. Inputs be obtained and consensus achieved between the major organizational units
- C. The business strategy be updated periodically
- D. Procedures and standards be approved by all departmental heads

Answer: B

Explanation:

It is important to achieve consensus on risks and controls, and obtain inputs from various organizational entities since security needs to be aligned to the needs of the organization. Rotation of steering committee leadership does not help in achieving strategic alignment. Updating business strategy does not lead to strategic alignment of security initiatives. Procedures and standards need not be approved by all departmental heads.

NEW QUESTION 82

When an organization is setting up a relationship with a third-party IT service provider, which of the following is one of the MOST important topics to include in the contract from a security standpoint?

- A. Compliance with international security standards
- B. Use of a two-factor authentication system
- C. Existence of an alternate hot site in case of business disruption
- D. Compliance with the organization's information security requirements

Answer: D

Explanation:

From a security standpoint, compliance with the organization's information security requirements is one of the most important topics that should be included in the contract with third-party service provider. The scope of implemented controls in any ISO 27001-compliant organization depends on the security requirements established by each organization. Requiring compliance only with this security standard does not guarantee that a service provider complies with the organization's security requirements. The requirement to use a specific kind of control methodology is not usually stated in the contract with third-party service providers.

NEW QUESTION 85

Which of the following is the MOST appropriate position to sponsor the design and implementation of a new security infrastructure in a large global enterprise?

- A. Chief security officer (CSO)
- B. Chief operating officer (COO)
- C. Chief privacy officer (CPO)
- D. Chief legal counsel (CLC)

Answer: B

Explanation:

The chief operating officer (COO) is most knowledgeable of business operations and objectives. The chief privacy officer (CPO) and the chief legal counsel (CLC) may not have the knowledge of the day-to-day business operations to ensure proper guidance, although they have the same influence within the organization as the COO. Although the chief security officer (CSO) is knowledgeable of what is needed, the sponsor for this task should be someone with far-reaching influence across the organization.

NEW QUESTION 87

The MOST important factor in planning for the long-term retention of electronically stored business records is to take into account potential changes in:

- A. storage capacity and shelf life

- B. regulatory and legal requirement
- C. business strategy and direction
- D. application systems and media

Answer: D

Explanation:

Long-term retention of business records may be severely impacted by changes in application systems and media. For example, data stored in nonstandard formats that can only be read and interpreted by previously decommissioned applications may be difficult, if not impossible, to recover. Business strategy and direction do not generally apply, nor do legal and regulatory requirements. Storage capacity and shelf life are important but secondary issues.

NEW QUESTION 89

Which of the following is the BEST reason to perform a business impact analysis (BIA)?

- A. To help determine the current state of risk
- B. To budget appropriately for needed controls
- C. To satisfy regulatory requirements
- D. To analyze the effect on the business

Answer: A

Explanation:

The BIA is included as part of the process to determine the current state of risk and helps determine the acceptable levels of response from impacts and the current level of response, leading to a gap analysis. Budgeting appropriately may come as a result, but is not the reason to perform the analysis. Performing an analysis may satisfy regulatory requirements, but is not the reason to perform one. Analyzing the effect on the business is part of the process, but one must also determine the needs or acceptable effect or response.

NEW QUESTION 90

What is the MAIN risk when there is no user management representation on the Information Security Steering Committee?

- A. Functional requirements are not adequately considered
- B. User training programs may be inadequate
- C. Budgets allocated to business units are not appropriate
- D. Information security plans are not aligned with business requirements

Answer: D

Explanation:

The steering committee controls the execution of the information security strategy, according to the needs of the organization, and decides on the project prioritization and the execution plan. User management is an important group that should be represented to ensure that the information security plans are aligned with the business needs. Functional requirements and user training programs are considered to be part of the projects but are not the main risks. The steering committee does not approve budgets for business units.

NEW QUESTION 95

When designing an information security quarterly report to management, the MOST important element to be considered should be the:

- A. information security metric
- B. knowledge required to analyze each issue
- C. linkage to business area objective
- D. baseline against which metrics are evaluated

Answer: C

Explanation:

The link to business objectives is the most important element that would be considered by management. Information security metrics should be put in the context of impact to management objectives. Although important, the security knowledge required would not be the first element to be considered. Baselining against the information security metrics will be considered later in the process.

NEW QUESTION 100

An information security manager at a global organization has to ensure that the local information security program will initially ensure compliance with the:

- A. corporate data privacy policy
- B. data privacy policy where data are collected
- C. data privacy policy of the headquarters' country
- D. data privacy directive applicable globally

Answer: B

Explanation:

As a subsidiary, the local entity will have to comply with the local law for data collected in the country. Senior management will be accountable for this legal compliance. The policy, being internal, cannot supersede the local law. Additionally, with local regulations differing from the country in which the organization is headquartered, it is improbable that a group-wide policy will address all the local legal requirements. In case of data collected locally (and potentially transferred to a country with a different data privacy regulation), the local law applies, not the law applicable to the head office. The data privacy laws are country-specific.

NEW QUESTION 103

Which of the following represents the MAJOR focus of privacy regulations?

- A. Unrestricted data mining
- B. Identity theft
- C. Human rights protection
- D. Identifiable personal data

Answer: D

Explanation:

Protection of identifiable personal data is the major focus of recent privacy regulations such as the Health Insurance Portability and Accountability Act (HIPAA). Data mining is an accepted tool for ad hoc reporting; it could pose a threat to privacy only if it violates regulator provisions. Identity theft is a potential consequence of privacy violations but not the main focus of many regulations. Human rights addresses privacy issues but is not the main focus of regulations.

NEW QUESTION 108

The data access requirements for an application should be determined by the:

- A. legal department
- B. compliance office
- C. information security manager
- D. business owner

Answer: D

Explanation:

Business owners are ultimately responsible for their applications. The legal department, compliance officer and information security manager all can advise, but do not have final responsibility.

NEW QUESTION 112

Which of the following would be MOST helpful to achieve alignment between information security and organization objectives?

- A. Key control monitoring
- B. A robust security awareness program
- C. A security program that enables business activities
- D. An effective security architecture

Answer: C

Explanation:

A security program enabling business activities would be most helpful to achieve alignment between information security and organization objectives. All of the other choices are part of the security program and would not individually and directly help as much as the security program.

NEW QUESTION 117

The MOST important component of a privacy policy is:

- A. notification
- B. warrant
- C. liability
- D. geographic coverage

Answer: A

Explanation:

Privacy policies must contain notifications and opt-out provisions: they are a high-level management statement of direction. They do not necessarily address warranties, liabilities or geographic coverage, which are more specific.

NEW QUESTION 120

A security manager meeting the requirements for the international flow of personal data will need to ensure:

- A. a data processing agreement
- B. a data protection registration
- C. the agreement of the data subject
- D. subject access procedure

Answer: C

Explanation:

Whenever personal data are transferred across national boundaries, the awareness and agreement of the data subjects are required. Choices A, B and D are supplementary data protection requirements that are not key for international data transfer.

NEW QUESTION 123

The MOST useful way to describe the objectives in the information security strategy is through:

- A. attributes and characteristics of the 'desired state.'
- B. overall control objectives of the security progra
- C. mapping the IT systems to key business processe
- D. calculation of annual loss expectation

Answer: A

Explanation:

Security strategy will typically cover a wide variety of issues, processes, technologies and outcomes that can best be described by a set of characteristics and attributes that are desired. Control objectives are developed after strategy and policy development. Mapping IT systems to key business processes does not address strategy issues. Calculation of annual loss expectations would not describe the objectives in the information security strategy.

NEW QUESTION 128

Which of the following would be the BEST option to improve accountability for a system administrator who has security functions?

- A. Include security responsibilities in the job description
- B. Require the administrator to obtain security certification
- C. Train the system administrator on penetration testing and vulnerability assessment
- D. Train the system administrator on risk assessment

Answer: A

Explanation:

The first step to improve accountability is to include security responsibilities in a job description. This documents what is expected and approved by the organization. The other choices are methods to ensure that the system administrator has the training to fulfill the responsibilities included in the job description.

NEW QUESTION 130

Which of the following should be determined while defining risk management strategies?

- A. Risk assessment criteria
- B. Organizational objectives and risk appetite
- C. IT architecture complexity
- D. Enterprise disaster recovery plans

Answer: B

Explanation:

While defining risk management strategies, one needs to analyze the organization's objectives and risk appetite and define a risk management framework based on this analysis. Some organizations may accept known risks, while others may invest in and apply mitigation controls to reduce risks. Risk assessment criteria would become part of this framework, but only after proper analysis. IT architecture complexity and enterprise disaster recovery plans are more directly related to assessing risks than defining strategies.

NEW QUESTION 134

Which of the following characteristics is MOST important when looking at prospective candidates for the role of chief information security officer (CISO)?

- A. Knowledge of information technology platforms, networks and development methodologies
- B. Ability to understand and map organizational needs to security technologies
- C. Knowledge of the regulatory environment and project management techniques
- D. Ability to manage a diverse group of individuals and resources across an organization

Answer: B

Explanation:

Information security will be properly aligned with the goals of the business only with the ability to understand and map organizational needs to enable security technologies. All of the other choices are important but secondary to meeting business security needs.

NEW QUESTION 138

Senior management commitment and support for information security can BEST be enhanced through:

- A. a formal security policy sponsored by the chief executive officer (CEO).
- B. regular security awareness training for employee
- C. periodic review of alignment with business management goal
- D. senior management signoff on the information security strateg

Answer: C

Explanation:

Ensuring that security activities continue to be aligned and support business goals is critical to obtaining their support. Although having the chief executive officer (CEO) signoff on the security policy and senior management signoff on the security strategy makes for good visibility and demonstrates good tone at the top, it is a one-time discrete event that may be quickly forgotten by senior management. Security awareness training for employees will not have as much effect on senior

management commitment.

NEW QUESTION 143

When developing incident response procedures involving servers hosting critical applications, which of the following should be the FIRST to be notified?

- A. Business management
- B. Operations manager
- C. Information security manager
- D. System users

Answer: C

Explanation:

The escalation process in critical situations should involve the information security manager as the first contact so that appropriate escalation steps are invoked as necessary. Choices A, B and D would be notified accordingly.

NEW QUESTION 146

Relationships among security technologies are BEST defined through which of the following?

- A. Security metrics
- B. Network topology
- C. Security architecture
- D. Process improvement models

Answer: C

Explanation:

Security architecture explains the use and relationships of security mechanisms. Security metrics measure improvement within the security practice but do not explain the use and relationships of security technologies. Process improvement models and network topology diagrams also do not describe the use and relationships of these technologies.

NEW QUESTION 149

An information security manager must understand the relationship between information security and business operations in order to:

- A. support organizational objective
- B. determine likely areas of noncompliance
- C. assess the possible impacts of compromise
- D. understand the threats to the business

Answer: A

Explanation:

Security exists to provide a level of predictability for operations, support for the activities of the organization and to ensure preservation of the organization. Business operations must be the driver for security activities in order to set meaningful objectives, determine and manage the risks to those activities, and provide a basis to measure the effectiveness of and provide guidance to the security program. Regulatory compliance may or may not be an organizational requirement. If compliance is a requirement, some level of compliance must be supported but compliance is only one aspect. It is necessary to understand the business goals in order to assess potential impacts and evaluate threats. These are some of the ways in which security supports organizational objectives, but they are not the only ways.

NEW QUESTION 150

An organization's information security processes are currently defined as ad hoc. In seeking to improve their performance level, the next step for the organization should be to:

- A. ensure that security processes are consistent across the organization
- B. enforce baseline security levels across the organization
- C. ensure that security processes are fully documented
- D. implement monitoring of key performance indicators for security processes

Answer: A

Explanation:

The organization first needs to move from ad hoc to repeatable processes. The organization then needs to document the processes and implement process monitoring and measurement. Baseline security levels will not necessarily assist in process improvement since baselining focuses primarily on control improvement. The organization needs to standardize processes both before documentation, and before monitoring and measurement.

NEW QUESTION 151

Acceptable risk is achieved when:

- A. residual risk is minimized
- B. transferred risk is minimized
- C. control risk is minimized
- D. inherent risk is minimized

Answer:

A

Explanation:

Residual risk is the risk that remains after putting into place an effective risk management program; therefore, acceptable risk is achieved when this amount is minimized. Transferred risk is risk that has been assumed by a third party and may not necessarily be equal to the minimal form of residual risk. Control risk is the risk that controls may not prevent/detect an incident with a measure of control effectiveness. Inherent risk cannot be minimized.

NEW QUESTION 154

Which of the following would be MOST useful in developing a series of recovery time objectives (RTOs)?

- A. Gap analysis
- B. Regression analysis
- C. Risk analysis
- D. Business impact analysis

Answer: D

Explanation:

Recovery time objectives (RTOs) are a primary deliverable of a business impact analysis. RTOs relate to the financial impact of a system not being available. A gap analysis is useful in addressing the differences between the current state and an ideal future state. Regression analysis is used to test changes to program modules. Risk analysis is a component of the business impact analysis.

NEW QUESTION 157

Risk management programs are designed to reduce risk to:

- A. a level that is too small to be measurable
- B. the point at which the benefit exceeds the expense
- C. a level that the organization is willing to accept
- D. a rate of return that equals the current cost of capital

Answer: C

Explanation:

Risk should be reduced to a level that an organization is willing to accept. Reducing risk to a level too small to measure is impractical and is often cost-prohibitive. To tie risk to a specific rate of return ignores the qualitative aspects of risk that must also be considered. Depending on the risk preference of an organization, it may or may not choose to pursue risk mitigation to the point at which the benefit equals or exceeds the expense. Therefore, choice C is a more precise answer.

NEW QUESTION 162

One way to determine control effectiveness is by determining:

- A. whether it is preventive, detective or compensator
- B. the capability of providing notification of failure
- C. the test results of intended objective
- D. the evaluation and analysis of reliability

Answer: C

Explanation:

Control effectiveness requires a process to verify that the control process worked as intended. Examples such as dual-control or dual-entry bookkeeping provide verification and assurance that the process operated as intended. The type of control is not relevant, and notification of failure is not determinative of control strength. Reliability is not an indication of control strength; weak controls can be highly reliable, even if they are ineffective controls.

NEW QUESTION 165

All risk management activities are PRIMARILY designed to reduce impacts to:

- A. a level defined by the security manager
- B. an acceptable level based on organizational risk tolerance
- C. a minimum level consistent with regulatory requirements
- D. the minimum level possible

Answer: B

Explanation:

The aim of risk management is to reduce impacts to an acceptable level. "Acceptable" or "reasonable" are relative terms that can vary based on environment and circumstances. A minimum level that is consistent with regulatory requirements may not be consistent with business objectives, and regulators typically do not assign risk levels. The minimum level possible may not be aligned with business requirements.

NEW QUESTION 170

The value of information assets is BEST determined by:

- A. individual business manager
- B. business systems analyst

- C. information security managemen
- D. industry averages benchmarkin

Answer: A

Explanation:

Individual business managers are in the best position to determine the value of information assets since they are most knowledgeable of the assets' impact on the business. Business systems developers and information security managers are not as knowledgeable regarding the impact on the business. Peer companies' industry averages do not necessarily provide detailed enough information nor are they as relevant to the unique aspects of the business.

NEW QUESTION 171

Which of the following would be the MOST important factor to be considered in the loss of mobile equipment with unencrypted data?

- A. Disclosure of personal information
- B. Sufficient coverage of the insurance policy for accidental losses
- C. Intrinsic value of the data stored on the equipment
- D. Replacement cost of the equipment

Answer: C

Explanation:

When mobile equipment is lost or stolen, the information contained on the equipment matters most in determining the impact of the loss. The more sensitive the information, the greater the liability. If staff carries mobile equipment for business purposes, an organization must develop a clear policy as to what information should be kept on the equipment and for what purpose. Personal information is not defined in the question as the data that were lost. Insurance may be a relatively smaller issue as compared with information theft or opportunity loss, although insurance is also an important factor for a successful business. Cost of equipment would be a less important issue as compared with other choices.

NEW QUESTION 172

The impact of losing frame relay network connectivity for 18-24 hours should be calculated using the:

- A. hourly billing rate charged by the carrie
- B. value of the data transmitted over the networ
- C. aggregate compensation of all affected business user
- D. financial losses incurred by affected business unit

Answer: D

Explanation:

The bottom line on calculating the impact of a loss is what its cost will be to the organization. The other choices are all factors that contribute to the overall monetary impact.

NEW QUESTION 173

Which of the following types of information would the information security manager expect to have the LOWEST level of security protection in a large, multinational enterprise?

- A. Strategic business plan
- B. Upcoming financial results
- C. Customer personal information
- D. Previous financial results

Answer: D

Explanation:

Previous financial results are public; all of the other choices are private information and should only be accessed by authorized entities.

NEW QUESTION 178

Phishing is BEST mitigated by which of the following?

- A. Security monitoring software
- B. Encryption
- C. Two-factor authentication
- D. User awareness

Answer: D

Explanation:

Phishing can best be detected by the user. It can be mitigated by appropriate user awareness. Security monitoring software would provide some protection, but would not be as effective as user awareness. Encryption and two-factor authentication would not mitigate this threat.

NEW QUESTION 180

The security responsibility of data custodians in an organization will include:

- A. assuming overall protection of information asset
- B. determining data classification level
- C. implementing security controls in products they instal
- D. ensuring security measures are consistent with polic

Answer: D

Explanation:

Security responsibilities of data custodians within an organization include ensuring that appropriate security measures are maintained and are consistent with organizational policy. Executive management holds overall responsibility for protection of the information assets. Data owners determine data classification levels for information assets so that appropriate levels of controls can be provided to meet the requirements relating to confidentiality, integrity and availability. Implementation of information security in products is the responsibility of the IT developers.

NEW QUESTION 185

Which of the following is the PRIMARY prerequisite to implementing data classification within an organization?

- A. Defining job roles
- B. Performing a risk assessment
- C. Identifying data owners
- D. Establishing data retention policies

Answer: C

Explanation:

Identifying the data owners is the first step, and is essential to implementing data classification. Defining job roles is not relevant. Performing a risk assessment is important, but will require the participation of data owners (who must first be identified). Establishing data retention policies may occur after data have been classified.

NEW QUESTION 186

A successful risk management program should lead to:

- A. optimization of risk reduction efforts against cos
- B. containment of losses to an annual budgeted amoun
- C. identification and removal of all man-made threat
- D. elimination or transference of all organizational risk

Answer: A

Explanation:

Successful risk management should lead to a breakeven point of risk reduction and cost. The other options listed are not achievable. Threats cannot be totally removed or transferred, while losses cannot be budgeted in advance with absolute certainty.

NEW QUESTION 191

A project manager is developing a developer portal and requests that the security manager assign a public IP address so that it can be accessed by in-house staff and by external consultants outside the organization's local area network (LAN). What should the security manager do FIRST?

- A. Understand the business requirements of the developer portal
- B. Perform a vulnerability assessment of the developer portal
- C. Install an intrusion detection system (IDS)
- D. Obtain a signed nondisclosure agreement (NDA) from the external consultants before allowing external access to the server

Answer: A

Explanation:

The information security manager cannot make an informed decision about the request without first understanding the business requirements of the developer portal. Performing a vulnerability assessment of developer portal and installing an intrusion detection system (IDS) are best practices but are subsequent to understanding the requirements. Obtaining a signed nondisclosure agreement will not take care of the risks inherent in the organization's application.

NEW QUESTION 195

Which program element should be implemented FIRST in asset classification and control?

- A. Risk assessment
- B. Classification
- C. Valuation
- D. Risk mitigation

Answer: C

Explanation:

Valuation is performed first to identify and understand the assets needing protection. Risk assessment is performed to identify and quantify threats to information assets that are selected by the first step, valuation. Classification and risk mitigation are steps following valuation.

NEW QUESTION 197

Which of the following roles is PRIMARILY responsible for determining the information classification levels for a given information asset?

- A. Manager
- B. Custodian
- C. User
- D. Owner

Answer: D

Explanation:

Although the information owner may be in a management position and is also considered a user, the information owner role has the responsibility for determining information classification levels. Management is responsible for higher-level issues such as providing and approving budget, supporting activities, etc. The information custodian is responsible for day-to-day security tasks such as protecting information, backing up information, etc. Users are the lowest level. They use the data, but do not classify the data. The owner classifies the data.

NEW QUESTION 198

In performing a risk assessment on the impact of losing a server, the value of the server should be calculated using the:

- A. original cost to acquire
- B. cost of the software store
- C. annualized loss expectancy (ALE).
- D. cost to obtain a replacement

Answer: D

Explanation:

The value of the server should be based on its cost of replacement. The original cost may be significantly different from the current cost and, therefore, not as relevant. The value of the software is not at issue because it can be restored from backup media. The ALE for all risks related to the server does not represent the server's value.

NEW QUESTION 199

A risk mitigation report would include recommendations for:

- A. assessment
- B. acceptance
- C. evaluation
- D. quantification

Answer: B

Explanation:

Acceptance of a risk is an alternative to be considered in the risk mitigation process. Assessment, evaluation and risk quantification are components of the risk analysis process that are completed prior to determining risk mitigation solutions.

NEW QUESTION 203

Risk assessment is MOST effective when performed:

- A. at the beginning of security program development
- B. on a continuous basis
- C. while developing the business case for the security program
- D. during the business change process

Answer: B

Explanation:

Risk assessment needs to be performed on a continuous basis because of organizational and technical changes. Risk assessment must take into account all significant changes in order to be effective.

NEW QUESTION 204

Which of the following measures would be MOST effective against insider threats to confidential information?

- A. Role-based access control
- B. Audit trail monitoring
- C. Privacy policy
- D. Defense-in-depth

Answer: A

Explanation:

Role-based access control provides access according to business needs; therefore, it reduces unnecessary access rights and enforces accountability. Audit trail monitoring is a detective control, which is 'after the fact.' Privacy policy is not relevant to this risk. Defense-in-depth primarily focuses on external threats

NEW QUESTION 206

The MAIN reason why asset classification is important to a successful information security program is because classification determines:

- A. the priority and extent of risk mitigation effort
- B. the amount of insurance needed in case of loss
- C. the appropriate level of protection to the asset
- D. how protection levels compare to peer organization

Answer: C

Explanation:

Protection should be proportional to the value of the asset. Classification is based upon the value of the asset to the organization. The amount of insurance needed in case of loss may not be applicable in each case. Peer organizations may have different classification schemes for their assets.

NEW QUESTION 208

Which of the following security activities should be implemented in the change management process to identify key vulnerabilities introduced by changes?

- A. Business impact analysis (BIA)
- B. Penetration testing
- C. Audit and review
- D. Threat analysis

Answer: B

Explanation:

Penetration testing focuses on identifying vulnerabilities. None of the other choices would identify vulnerabilities introduced by changes.

NEW QUESTION 212

A common concern with poorly written web applications is that they can allow an attacker to:

- A. gain control through a buffer overflow
- B. conduct a distributed denial of service (DoS) attack
- C. abuse a race condition
- D. inject structured query language (SQL) statement

Answer: D

Explanation:

Structured query language (SQL) injection is one of the most common and dangerous web application vulnerabilities. Buffer overflows and race conditions are very difficult to find and exploit on web applications. Distributed denial of service (DoS) attacks have nothing to do with the quality of a web application.

NEW QUESTION 216

The recovery time objective (RTO) is reached at which of the following milestones?

- A. Disaster declaration
- B. Recovery of the backups
- C. Restoration of the system
- D. Return to business as usual processing

Answer: C

Explanation:

The recovery time objective (RTO) is based on the amount of time required to restore a system; disaster declaration occurs at the beginning of this period. Recovery of the backups occurs shortly after the beginning of this period. Return to business as usual processing occurs significantly later than the RTO. RTO is an "objective," and full restoration may or may not coincide with the RTO. RTO can be the minimum acceptable operational level, far short of normal operations.

NEW QUESTION 221

To ensure that payroll systems continue on in an event of a hurricane hitting a data center, what would be the FIRST crucial step an information security manager would take in ensuring business continuity planning?

- A. Conducting a qualitative and quantitative risk analysis
- B. Assigning value to the asset
- C. Weighing the cost of implementing the plan v
- D. financial loss
- E. Conducting a business impact analysis (BIA).

Answer: D

Explanation:

BIA is an essential component of an organization's business continuity plan; it includes an exploratory component to reveal any vulnerabilities and a planning component to develop strategies for minimizing risk. It is the first crucial step in business continuity planning. Qualitative and quantitative risk analysis will have been completed to define the dangers to individuals, businesses and government agencies posed by potential natural and human-caused adverse events.

Assigning value to assets is part of the BIA process. Weighing the cost of implementing the plan vs. financial loss is another part of the BIA.

NEW QUESTION 222

After a risk assessment, it is determined that the cost to mitigate the risk is much greater than the benefit to be derived. The information security manager should recommend to business management that the risk be:

- A. transferre
- B. treat
- C. accept
- D. terminate

Answer: C

Explanation:

When the cost of control is more than the cost of the risk, the risk should be accepted. Transferring, treating or terminating the risk is of limited benefit if the cost of that control is more than the cost of the risk itself.

NEW QUESTION 223

A risk analysis should:

- A. include a benchmark of similar companies in its scop
- B. assume an equal degree of protection for all asset
- C. address the potential size and likelihood of los
- D. give more weight to the likelihood v
- E. the size of the los

Answer: C

Explanation:

A risk analysis should take into account the potential size and likelihood of a loss. It could include comparisons with a group of companies of similar size. It should not assume an equal degree of protection for all assets since assets may have different risk factors. The likelihood of the loss should not receive greater emphasis than the size of the loss; a risk analysis should always address both equally.

NEW QUESTION 225

An online banking institution is concerned that the breach of customer personal information will have a significant financial impact due to the need to notify and compensate customers whose personal information may have been compromised. The institution determines that residual risk will always be too high and decides to:

- A. mitigate the impact by purchasing insuranc
- B. implement a circuit-level firewall to protect the networ
- C. increase the resiliency of security measures in plac
- D. implement a real-time intrusion detection syste

Answer: A

Explanation:

Since residual risk will always be too high, the only practical solution is to mitigate the financial impact by purchasing insurance.

NEW QUESTION 229

Which of the following is the MOST effective way to treat a risk such as a natural disaster that has a low probability and a high impact level?

- A. Implement countermeasure
- B. Eliminate the ris
- C. Transfer the ris
- D. Accept the ris

Answer: C

Explanation:

Risks are typically transferred to insurance companies when the probability of an incident is low but the impact is high. Examples include: hurricanes, tornados and earthquakes. Implementing countermeasures may not be the most cost-effective approach to security management. Eliminating the risk may not be possible. Accepting the risk would leave the organization vulnerable to a catastrophic disaster which may cripple or ruin the organization. It would be more cost effective to pay recurring insurance costs than to be affected by a disaster from which the organization cannot financially recover.

NEW QUESTION 231

The criticality and sensitivity of information assets is determined on the basis of:

- A. threat assessmen
- B. vulnerability assessmen
- C. resource dependency assessmen
- D. impact assessmen

Answer: D

Explanation:

The criticality and sensitivity of information assets depends on the impact of the probability of the threats exploiting vulnerabilities in the asset, and takes into consideration the value of the assets and the impairment of the value. Threat assessment lists only the threats that the information asset is exposed to. It does not consider the value of the asset and impact of the threat on the value. Vulnerability assessment lists only the vulnerabilities inherent in the information asset that can attract threats. It does not consider the value of the asset and the impact of perceived threats on the value. Resource dependency assessment provides process needs but not impact.

NEW QUESTION 232

The PRIMARY objective of a risk management program is to:

- A. minimize inherent ris
- B. eliminate business ris
- C. implement effective control
- D. minimize residual ris

Answer: D

Explanation:

The goal of a risk management program is to ensure that residual risk remains within manageable levels. Management of risk does not always require the removal of inherent risk nor is this always possible. A possible benefit of good risk management is to reduce insurance premiums, but this is not its primary intention. Effective controls are naturally a clear objective of a risk management program, but with the choices given, choice C is an incomplete answer.

NEW QUESTION 236

The MOST appropriate owner of customer data stored in a central database, used only by an organization's sales department, would be the:

- A. sales departmen
- B. database administrato
- C. chief information officer (CIO).
- D. head of the sales departmen

Answer: D

Explanation:

The owner of the information asset should be the person with the decision-making power in the department deriving the most benefit from the asset. In this case, it would be the head of the sales department. The organizational unit cannot be the owner of the asset because that removes personal responsibility. The database administrator is a custodian. The chief information officer (CIO) would not be an owner of this database because the CTO is less likely to be knowledgeable about the specific needs of sales operations and security concerns.

NEW QUESTION 241

The valuation of IT assets should be performed by:

- A. an IT security manage
- B. an independent security consultan
- C. the chief financial officer (CFO).
- D. the information owne

Answer: D

Explanation:

Information asset owners are in the best position to evaluate the value added by the IT asset under review within a business process, thanks to their deep knowledge of the business processes and of the functional IT requirements. An IT security manager is an expert of the IT risk assessment methodology and IT asset valuation mechanisms. However, the manager could not have a deep understanding of all the business processes of the firm. An IT security subject matter expert will take part of the process to identify threats and vulnerabilities and will collaborate with the business information asset owner to define the risk profile of the asset. A chief financial officer (CFO) will have an overall costs picture but not detailed enough to evaluate the value of each IT asset.

NEW QUESTION 245

A security risk assessment exercise should be repeated at regular intervals because:

- A. business threats are constantly changin
- B. omissions in earlier assessments can be adresse
- C. repetitive assessments allow various methodologie
- D. they help raise awareness on security in the busines

Answer: A

Explanation:

As business objectives and methods change, the nature and relevance of threats change as well. Choice B does not, by itself, justify regular reassessment. Choice C is not necessarily true in all cases. Choice D is incorrect because there are better ways of raising security awareness than by performing a risk assessment.

NEW QUESTION 249

The PRIMARY reason for initiating a policy exception process is when:

- A. operations are too busy to compl
- B. the risk is justified by the benefi
- C. policy compliance would be difficult to enforc
- D. users may initially be inconvenience

Answer: B

Explanation:

Exceptions to policy are warranted in circumstances where compliance may be difficult or impossible and the risk of noncompliance is outweighed by the benefits. Being busy is not a justification for policy exceptions, nor is the fact that compliance cannot be enforced. User inconvenience is not a reason to automatically grant exception to a policy.

NEW QUESTION 250

A global financial institution has decided not to take any further action on a denial of service (DoS) risk found by the risk assessment team. The MOST likely reason they made this decision is that:

- A. there are sufficient safeguards in place to prevent this risk from happenin
- B. the needed countermeasure is too complicated to deplo
- C. the cost of countermeasure outweighs the value of the asset and potential los
- D. The likelihood of the risk occurring is unknow

Answer: C

Explanation:

An organization may decide to live with specific risks because it would cost more to protect themselves than the value of the potential loss. The safeguards need to match the risk level. While countermeasures could be too complicated to deploy, this is not the most compelling reason. It is unlikely that a global financial institution would not be exposed to such attacks and the frequency could not be predicted.

NEW QUESTION 251

Which of the following is the BEST method to ensure the overall effectiveness of a risk management program?

- A. User assessments of changes
- B. Comparison of the program results with industry standards
- C. Assignment of risk within the organization
- D. Participation by all members of the organization

Answer: D

Explanation:

Effective risk management requires participation, support and acceptance by all applicable members of the organization, beginning with the executive levels. Personnel must understand their responsibilities and be trained on how to fulfill their roles.

NEW QUESTION 255

Because of its importance to the business, an organization wants to quickly implement a technical solution which deviates from the company's policies. An information security manager should:

- A. conduct a risk assessment and allow or disallow based on the outcom
- B. recommend a risk assessment and implementation only if the residual risks are accepte
- C. recommend against implementation because it violates the company's policie
- D. recommend revision of current polic

Answer: B

Explanation:

Whenever the company's policies cannot be followed, a risk assessment should be conducted to clarify the risks. It is then up to management to accept the risks or to mitigate them. Management determines the level of risk they are willing to take. Recommending revision of current policy should not be triggered by a single request.

NEW QUESTION 259

Which of the following groups would be in the BEST position to perform a risk analysis for a business?

- A. External auditors
- B. A peer group within a similar business
- C. Process owners
- D. A specialized management consultant

Answer: C

Explanation:

Process owners have the most in-depth knowledge of risks and compensating controls within their environment. External parties do not have that level of detailed knowledge on the inner workings of the business. Management consultants are expected to have the necessary skills in risk analysis techniques but are still less effective than a group with intimate knowledge of the business.

NEW QUESTION 264

There is a time lag between the time when a security vulnerability is first published, and the time when a patch is delivered. Which of the following should be carried out FIRST to mitigate the risk during this time period?

- A. Identify the vulnerable systems and apply compensating controls
- B. Minimize the use of vulnerable systems
- C. Communicate the vulnerability to system users
- D. Update the signatures database of the intrusion detection system (IDS)

Answer: A

Explanation:

The best protection is to identify the vulnerable systems and apply compensating controls until a patch is installed. Minimizing the use of vulnerable systems and communicating the vulnerability to system users could be compensating controls but would not be the first course of action. Choice D does not make clear the timing of when the intrusion detection system (IDS) signature list would be updated to accommodate the vulnerabilities that are not yet publicly known. Therefore, this approach should not always be considered as the first option.

NEW QUESTION 266

A business impact analysis (BIA) is the BEST tool for calculating:

- A. total cost of ownership
- B. priority of restoration
- C. annualized loss expectancy (ALE).
- D. residual risk

Answer: B

Explanation:

A business impact analysis (BIA) is the best tool for calculating the priority of restoration for applications. It is not used to determine total cost of ownership, annualized loss expectancy (ALE) or residual risk to the organization.

NEW QUESTION 267

Which of the following is the MOST important requirement for setting up an information security infrastructure for a new system?

- A. Performing a business impact analysis (BIA)
- B. Considering personal information devices as part of the security policy
- C. Initiating IT security training and familiarization
- D. Basing the information security infrastructure on risk assessment

Answer: D

Explanation:

The information security infrastructure should be based on risk. While considering personal information devices as part of the security policy may be a consideration, it is not the most important requirement. A BIA is typically carried out to prioritize business processes as part of a business continuity plan. Initiating IT security training may not be important for the purpose of the information security infrastructure.

NEW QUESTION 268

The purpose of a corrective control is to:

- A. reduce adverse event
- B. indicate compromise
- C. mitigate impact
- D. ensure compliance

Answer: C

Explanation:

Corrective controls serve to reduce or mitigate impacts, such as providing recovery capabilities. Preventive controls reduce adverse events, such as firewalls. Compromise can be detected by detective controls, such as intrusion detection systems (IDSs). Compliance could be ensured by preventive controls, such as access controls.

NEW QUESTION 271

After a risk assessment study, a bank with global operations decided to continue doing business in certain regions of the world where identity theft is rampant. The information security manager should encourage the business to:

- A. increase its customer awareness efforts in those region
- B. implement monitoring techniques to detect and react to potential fraud
- C. outsource credit card processing to a third party
- D. make the customer liable for losses if they fail to follow the bank's advice

Answer: B

Explanation:

While customer awareness will help mitigate the risks, this is insufficient on its own to control fraud risk. Implementing monitoring techniques which will detect and deal with potential fraud cases is the most effective way to deal with this risk. If the bank outsources its processing, the bank still retains liability. While making the customer liable for losses is a possible approach, nevertheless, the bank needs to be seen to be proactive in managing its risks.

NEW QUESTION 274

Which of the following would help management determine the resources needed to mitigate a risk to the organization?

- A. Risk analysis process
- B. Business impact analysis (BIA)
- C. Risk management balanced scorecard
- D. Risk-based audit program

Answer: B

Explanation:

The business impact analysis (BIA) determines the possible outcome of a risk and is essential to determine the appropriate cost of control. The risk analysis process provides comprehensive data, but does not determine definite resources to mitigate the risk as does the BIA. The risk management balanced scorecard is a measuring tool for goal attainment. A risk-based audit program is used to focus the audit process on the areas of greatest importance to the organization.

NEW QUESTION 277

When implementing security controls, an information security manager must PRIMARILY focus on:

- A. minimizing operational impact
- B. eliminating all vulnerabilities
- C. usage by similar organization
- D. certification from a third party

Answer: A

Explanation:

Security controls must be compatible with business needs. It is not feasible to eliminate all vulnerabilities. Usage by similar organizations does not guarantee that controls are adequate. Certification by a third party is important, but not a primary concern.

NEW QUESTION 281

Which of the following would be MOST relevant to include in a cost-benefit analysis of a two-factor authentication system?

- A. Annual loss expectancy (ALE) of incidents
- B. Frequency of incidents
- C. Total cost of ownership (TCO)
- D. Approved budget for the project

Answer: C

Explanation:

The total cost of ownership (TCO) would be the most relevant piece of information in that it would establish a cost baseline and it must be considered for the full life cycle of the control. Annual loss expectancy (ALE) and the frequency of incidents could help measure the benefit, but would have more of an indirect relationship as not all incidents may be mitigated by implementing a two-factor authentication system. The approved budget for the project may have no bearing on what the project may actually cost.

NEW QUESTION 283

Which of the following BEST indicates a successful risk management practice?

- A. Overall risk is quantified
- B. Inherent risk is eliminated
- C. Residual risk is minimized
- D. Control risk is tied to business units

Answer: C

Explanation:

A successful risk management practice minimizes the residual risk to the organization. Choice A is incorrect because the fact that overall risk has been quantified does not necessarily indicate the existence of a successful risk management practice. Choice B is incorrect since it is virtually impossible to eliminate inherent risk. Choice D is incorrect because, although the tying of control risks to business may improve accountability, this is not as desirable as minimizing residual risk.

NEW QUESTION 285

What is the BEST technique to determine which security controls to implement with a limited budget?

- A. Risk analysis
- B. Annualized loss expectancy (ALE) calculations
- C. Cost-benefit analysis
- D. Impact analysis

Answer: C

Explanation:

Cost-benefit analysis is performed to ensure that the cost of a safeguard does not outweigh its benefit and that the best safeguard is provided for the cost of implementation. Risk analysis identifies the risks and suggests appropriate mitigation. The annualized loss expectancy (ALE) is a subset of a cost-benefit analysis. Impact analysis would indicate how much could be lost if a specific threat occurred.

NEW QUESTION 286

Which of the following is MOST essential for a risk management program to be effective?

- A. Flexible security budget
- B. Sound risk baseline
- C. New risks detection
- D. Accurate risk reporting

Answer: C

Explanation:

All of these procedures are essential for implementing risk management. However, without identifying new risks, other procedures will only be useful for a limited period.

NEW QUESTION 290

When performing a qualitative risk analysis, which of the following will BEST produce reliable results?

- A. Estimated productivity losses
- B. Possible scenarios with threats and impacts
- C. Value of information assets
- D. Vulnerability assessment

Answer: B

Explanation:

Listing all possible scenarios that could occur, along with threats and impacts, will better frame the range of risks and facilitate a more informed discussion and decision. Estimated productivity losses, value of information assets and vulnerability assessments would not be sufficient on their own.

NEW QUESTION 295

When performing a risk assessment, the MOST important consideration is that:

- A. management supports risk mitigation effort
- B. annual loss expectations (ALEs) have been calculated for critical asset
- C. assets have been identified and appropriately valued
- D. attack motives, means and opportunities be understood

Answer: C

Explanation:

Identification and valuation of assets provides the basis for risk management efforts as it relates to the criticality and sensitivity of assets. Management support is always important, but is not relevant when determining the proportionality of risk management efforts. ALE calculations are only valid if assets have first been identified and appropriately valued. Motives, means and opportunities should already be factored in as a part of a risk assessment.

NEW QUESTION 297

Quantitative risk analysis is MOST appropriate when assessment data:

- A. include customer perception
- B. contain percentage estimate
- C. do not contain specific detail
- D. contain subjective information

Answer: B

Explanation:

Percentage estimates are characteristic of quantitative risk analysis. Customer perceptions, lack of specific details or subjective information lend themselves more to qualitative risk analysis.

NEW QUESTION 298

Which of the following is the MOST appropriate use of gap analysis?

- A. Evaluating a business impact analysis (BIA)
- B. Developing a balanced business scorecard
- C. Demonstrating the relationship between controls
- D. Measuring current state v

E. desired future state

Answer: D

Explanation:

A gap analysis is most useful in addressing the differences between the current state and an ideal future state. It is not as appropriate for evaluating a business impact analysis (BIA), developing a balanced business scorecard or demonstrating the relationship between variables.

NEW QUESTION 303

The PRIMARY reason for assigning classes of sensitivity and criticality to information resources is to provide a basis for:

- A. determining the scope for inclusion in an information security progra
- B. defining the level of access control
- C. justifying costs for information resource
- D. determining the overall budget of an information security progra

Answer: B

Explanation:

The assigned class of sensitivity and criticality of the information resource determines the level of access controls to be put in place. The assignment of sensitivity and criticality takes place with the information assets that have already been included in the information security program and has only an indirect bearing on the costs to be incurred. The assignment of sensitivity and criticality contributes to, but does not decide, the overall budget of the information security program.

NEW QUESTION 305

Which of the following would be the FIRST step in establishing an information security program?

- A. Develop the security polic
- B. Develop security operating procedure
- C. Develop the security pla
- D. Conduct a security controls stud

Answer: C

Explanation:

A security plan must be developed to implement the security strategy. All of the other choices should follow the development of the security plan.

NEW QUESTION 306

For virtual private network (VPN) access to the corporate network, the information security manager is requiring strong authentication. Which of the following is the strongest method to ensure that logging onto the network is secure?

- A. Biometrics
- B. Symmetric encryption keys
- C. Secure Sockets Layer (SSL)-based authentication
- D. Two-factor authentication

Answer: D

Explanation:

Two-factor authentication requires more than one type of user authentication. While biometrics provides unique authentication, it is not strong by itself, unless a PIN or some other authentication factor is used with it. Biometric authentication by itself is also subject to replay attacks. A symmetric encryption method that uses the same secret key to encrypt and decrypt data is not a typical authentication mechanism for end users. This private key could still be compromised. SSL is the standard security technology for establishing an encrypted link between a web server and a browser. SSL is not an authentication mechanism. If SSL is used with a client certificate and a password, it would be a two-factor authentication.

NEW QUESTION 311

The BEST reason for an organization to have two discrete firewalls connected directly to the Internet and to the same DMZ would be to:

- A. provide in-depth defens
- B. separate test and productio
- C. permit traffic load balancin
- D. prevent a denial-of-service attac

Answer: C

Explanation:

Having two entry points, each guarded by a separate firewall, is desirable to permit traffic load balancing. As they both connect to the Internet and to the same demilitarized zone (DMZ), such an arrangement is not practical for separating test from production or preventing a denial-of-service attack.

NEW QUESTION 314

Which of the following is the MOST important risk associated with middleware in a client-server environment?

- A. Server patching may be prevented
- B. System backups may be incomplete
- C. System integrity may be affected
- D. End-user sessions may be hijacked

Answer: C

Explanation:

The major risk associated with middleware in a client-server environment is that system integrity may be adversely affected because of the very purpose of middleware, which is intended to support multiple operating environments interacting concurrently. Lack of proper software to control portability of data or programs across multiple platforms could result in a loss of data or program integrity. All other choices are less likely to occur.

NEW QUESTION 319

Which of the following is the MOST appropriate frequency for updating antivirus signature files for antivirus software on production servers?

- A. Daily
- B. Weekly
- C. Concurrently with O/S patch updates
- D. During scheduled change control updates

Answer: A

Explanation:

New viruses are being introduced almost daily. The effectiveness of virus detection software depends on frequent updates to its virus signatures, which are stored on antivirus signature files so updates may be carried out several times during the day. At a minimum, daily updating should occur. Patches may occur less frequently. Weekly updates may potentially allow new viruses to infect the system.

NEW QUESTION 321

When configuring a biometric access control system that protects a high-security data center, the system's sensitivity level should be set:

- A. to a higher false reject rate (FRR).
- B. to a lower crossover error rate
- C. to a higher false acceptance rate (FAR).
- D. exactly to the crossover error rate

Answer: A

Explanation:

Biometric access control systems are not infallible. When tuning the solution, one has to adjust the sensitivity level to give preference either to false reject rate (type I error rate) where the system will be more prone to err denying access to a valid user or erring and allowing access to an invalid user. As the sensitivity of the biometric system is adjusted, these values change inversely. At one point, the two values intersect and are equal. This condition creates the crossover error rate, which is a measure of the system accuracy. In systems where the possibility of false rejects is a problem, it may be necessary to reduce sensitivity and thereby increase the number of false accepts. This is sometimes referred to as equal error rate (EER). In a very sensitive system, it may be desirable to minimize the number of false accepts—the number of unauthorized persons allowed access. To do this, the system is tuned to be more sensitive, which causes the false rejects the number of authorized persons disallowed access to increase.

NEW QUESTION 323

Primary direction on the impact of compliance with new regulatory requirements that may lead to major application system changes should be obtained from the:

- A. corporate internal auditor
- B. System developers/analyst
- C. key business process owner
- D. corporate legal counsel

Answer: C

Explanation:

Business process owners are in the best position to understand how new regulatory requirements may affect their systems. Legal counsel and infrastructure management, as well as internal auditors, would not be in as good a position to fully understand all ramifications.

NEW QUESTION 328

A test plan to validate the security controls of a new system should be developed during which phase of the project?

- A. Testing
- B. Initiation
- C. Design
- D. Development

Answer: C

Explanation:

In the design phase, security checkpoints are defined and a test plan is developed. The testing phase is too late since the system has already been developed and is in production testing. In the initiation phase, the basic security objective of the project is acknowledged. Development is the coding phase and is too late to

consider test plans.

NEW QUESTION 332

Which of the following controls would BEST prevent accidental system shutdown from the console or operations area?

- A. Redundant power supplies
- B. Protective switch covers
- C. Shutdown alarms
- D. Biometric readers

Answer: B

Explanation:

Protective switch covers would reduce the possibility of an individual accidentally pressing the power button on a device, thereby turning off the device. Redundant power supplies would not prevent an individual from powering down a device. Shutdown alarms would be after the fact. Biometric readers would be used to control access to the systems.

NEW QUESTION 336

An outsource service provider must handle sensitive customer information. Which of the following is MOST important for an information security manager to know?

- A. Security in storage and transmission of sensitive data
- B. Provider's level of compliance with industry standards
- C. Security technologies in place at the facility
- D. Results of the latest independent security review

Answer: A

Explanation:

Now the outsourcer protects the storage and transmission of sensitive information will allow an information security manager to understand how sensitive data will be protected. Choice B is an important but secondary consideration. Choice C is incorrect because security technologies are not the only components to protect the sensitive customer information. Choice D is incorrect because an independent security review may not include analysis on how sensitive customer information would be protected.

NEW QUESTION 341

Which of the following is the BEST method to provide a new user with their initial password for e-mail system access?

- A. Interoffice a system-generated complex password with 30 days expiration
- B. Give a dummy password over the telephone set for immediate expiration
- C. Require no password but force the user to set their own in 10 days
- D. Set initial password equal to the user ID with expiration in 30 days

Answer: B

Explanation:

Documenting the password on paper is not the best method even if sent through interoffice mail if the password is complex and difficult to memorize, the user will likely keep the printed password and this creates a security concern. A dummy (temporary) password that will need to be changed upon first logon is the best method because it is reset immediately and replaced with the user's choice of password, which will make it easier for the user to remember. If it is given to the wrong person, the legitimate user will likely notify security if still unable to access the system, so the security risk is low. Setting an account with no initial password is a security concern even if it is just for a few days. Choice D provides the greatest security threat because user IDs are typically known by both users and security staff, thus compromising access for up to 30 days.

NEW QUESTION 344

Which of the following tools is MOST appropriate to assess whether information security governance objectives are being met?

- A. SWOT analysis
- B. Waterfall chart
- C. Gap analysis
- D. Balanced scorecard

Answer: D

Explanation:

The balanced scorecard is most effective for evaluating the degree to which information security objectives are being met. A SWOT analysis addresses strengths, weaknesses, opportunities and threats. Although useful, a SWOT analysis is not as effective a tool. Similarly, a gap analysis, while useful for identifying the difference between the current state and the desired future state, is not the most appropriate tool. A waterfall chart is used to understand the flow of one process into another.

NEW QUESTION 348

A digital signature using a public key infrastructure (PKI) will:

- A. not ensure the integrity of a message
- B. rely on the extent to which the certificate authority (CA) is trusted
- C. require two parties to the message exchange
- D. provide a high level of confidentiality

Answer: B

Explanation:

The certificate authority (CA) is a trusted third party that attests to the identity of the signatory, and reliance will be a function of the level of trust afforded the CA. A digital signature would provide a level of assurance of message integrity, but it is a three-party exchange, including the CA. Digital signatures do not require encryption of the message in order to preserve confidentiality.

NEW QUESTION 353

Which of the following is the MOST relevant metric to include in an information security quarterly report to the executive committee?

- A. Security compliant servers trend report
- B. Percentage of security compliant servers
- C. Number of security patches applied
- D. Security patches applied trend report

Answer: A

Explanation:

The percentage of compliant servers will be a relevant indicator of the risk exposure of the infrastructure. However, the percentage is less relevant than the overall trend, which would provide a measurement of the efficiency of the IT security program. The number of patches applied would be less relevant, as this would depend on the number of vulnerabilities identified and patches provided by vendors.

NEW QUESTION 354

At what stage of the applications development process would encryption key management initially be addressed?

- A. Requirements development
- B. Deployment
- C. Systems testing
- D. Code reviews

Answer: A

Explanation:

Encryption key management has to be integrated into the requirements of the application's design. During systems testing and deployment would be too late since the requirements have already been agreed upon. Code reviews are part of the final quality assurance (QA) process and would also be too late in the process.

NEW QUESTION 356

Which of the following is the MOST important item to consider when evaluating products to monitor security across the enterprise?

- A. Ease of installation
- B. Product documentation
- C. Available support
- D. System overhead

Answer: D

Explanation:

Monitoring products can impose a significant impact ON system overhead for servers and networks. Product documentation, telephone support and ease of installation, while all important, would be secondary.

NEW QUESTION 360

Which of the following is the MOST effective solution for preventing individuals external to the organization from modifying sensitive information on a corporate database?

- A. Screened subnets
- B. Information classification policies and procedures
- C. Role-based access controls
- D. Intrusion detection system (IDS)

Answer: A

Explanation:

Screened subnets are demilitarized zones (DMZs) and are oriented toward preventing attacks on an internal network by external users. The policies and procedures to classify information will ultimately result in better protection but they will not prevent actual modification. Role-based access controls would help ensure that users only had access to files and systems appropriate for their job role. Intrusion detection systems (IDS) are useful to detect invalid attempts but they will not prevent attempts.

NEW QUESTION 361

A risk assessment study carried out by an organization noted that there is no segmentation of the local area network (LAN). Network segmentation would reduce the potential impact of which of the following?

- A. Denial of service (DoS) attacks

- B. Traffic sniffing
- C. Virus infections
- D. IP address spoofing

Answer: B

Explanation:

Network segmentation reduces the impact of traffic sniffing by limiting the amount of traffic that may be visible on any one network segment. Network segmentation would not mitigate the risk posed by denial of service (DoS) attacks, virus infections or IP address spoofing since each of these would be able to traverse network segments.

NEW QUESTION 365

When speaking to an organization's human resources department about information security, an information security manager should focus on the need for:

- A. an adequate budget for the security progra
- B. recruitment of technical IT employee
- C. periodic risk assessment
- D. security awareness training for employee

Answer: D

Explanation:

An information security manager has to impress upon the human resources department the need for security awareness training for all employees. Budget considerations are more of an accounting function. The human resources department would become involved once they are convinced for the need of security awareness training. Recruiting IT-savvy staff may bring in new employees with better awareness of information security, but that is not a replacement for the training requirements of the other employees. Periodic risk assessments may or may not involve the human resources department function.

NEW QUESTION 368

Which of the following security mechanisms is MOST effective in protecting classified data that have been encrypted to prevent disclosure and transmission outside the organization's network?

- A. Configuration of firewalls
- B. Strength of encryption algorithms
- C. Authentication within application
- D. Safeguards over keys

Answer: D

Explanation:

If keys are in the wrong hands, documents will be able to be read regardless of where they are on the network. Choice A is incorrect because firewalls can be perfectly configured, but if the keys make it to the other side, they will not prevent the document from being decrypted. Choice B is incorrect because even easy encryption algorithms require adequate resources to break, whereas encryption keys can be easily used. Choice C is incorrect because the application "front door" controls may be bypassed by accessing data directly.

NEW QUESTION 372

The effectiveness of virus detection software is MOST dependent on which of the following?

- A. Packet filtering
- B. Intrusion detection
- C. Software upgrades
- D. Definition tables

Answer: D

Explanation:

The effectiveness of virus detection software depends on virus signatures which are stored in virus definition tables. Software upgrades are related to the periodic updating of the program code, which would not be as critical. Intrusion detection and packet filtering do not focus on virus detection.

NEW QUESTION 376

Which of the following would BEST protect an organization's confidential data stored on a laptop computer from unauthorized access?

- A. Strong authentication by password
- B. Encrypted hard drives
- C. Multifactor authentication procedures
- D. Network-based data backup

Answer: B

Explanation:

Encryption of the hard disks will prevent unauthorized access to the laptop even when the laptop is lost or stolen. Strong authentication by password can be bypassed by a determined hacker. Multifactor authentication can be bypassed by removal of the hard drive and insertion into another laptop. Network-based data backups do not prevent access but rather recovery from data loss.

NEW QUESTION 380

A message* that has been encrypted by the sender's private key and again by the receiver's public key achieves:

- A. authentication and authorizatio
- B. confidentiality and integrit
- C. confidentiality and nonrepudiatio
- D. authentication and nonrepudiatio

Answer: C

Explanation:

Encryption by the private key of the sender will guarantee authentication and nonrepudiation. Encryption by the public key of the receiver will guarantee confidentiality.

NEW QUESTION 385

Which of the following ensures that newly identified security weaknesses in an operating system are mitigated in a timely fashion?

- A. Patch management
- B. Change management
- C. Security baselines
- D. Acquisition management

Answer: A

Explanation:

Patch management involves the correction of software weaknesses and helps ensure that newly identified exploits are mitigated in a timely fashion. Change management controls the process of introducing changes to systems. Security baselines provide minimum recommended settings. Acquisition management controls the purchasing process.

NEW QUESTION 386

What is the BEST defense against a Structured Query Language (SQL) injection attack?

- A. Regularly updated signature files
- B. A properly configured firewall
- C. An intrusion detection system
- D. Strict controls on input fields

Answer: D

Explanation:

Structured Query Language (SQL) injection involves the typing of programming command statements within a data entry field on a web page, usually with the intent of fooling the application into thinking that a valid password has been entered in the password entry field. The best defense against such an attack is to have strict edits on what can be typed into a data input field so that programming commands will be rejected. Code reviews should also be conducted to ensure that such edits are in place and that there are no inherent weaknesses in the way the code is written; software is available to test for such weaknesses. All other choices would fail to prevent such an attack.

NEW QUESTION 390

When a proposed system change violates an existing security standard, the conflict would be BEST resolved by:

- A. calculating the residual ris
- B. enforcing the security standar
- C. redesigning the system chang
- D. implementing mitigating control

Answer: A

Explanation:

Decisions regarding security should always weigh the potential loss from a risk against the existing controls. Each situation is unique; therefore, it is not advisable to always decide in favor of enforcing a standard. Redesigning the proposed change might not always be the best option because it might not meet the business needs. Implementing additional controls might be an option, but this would be done after the residual risk is known.

NEW QUESTION 392

What is the BEST policy for securing data on mobile universal serial bus (USB) drives?

- A. Authentication
- B. Encryption
- C. Prohibit employees from copying data to l)SB devices
- D. Limit the use of USB devices

Answer: B

Explanation:

Encryption provides the most effective protection of data on mobile devices. Authentication on its own is not very secure. Prohibiting employees from copying data to USB devices and limiting the use of USB devices are after the fact.

NEW QUESTION 396

Which of the following is a key area of the ISO 27001 framework?

- A. Operational risk assessment
- B. Financial crime metrics
- C. Capacity management
- D. Business continuity management

Answer: D

Explanation:

Operational risk assessment, financial crime metrics and capacity management can complement the information security framework, but only business continuity management is a key component.

NEW QUESTION 401

Which of the following is the MOST important consideration when securing customer credit card data acquired by a point-of-sale (POS) cash register?

- A. Authentication
- B. Hardening
- C. Encryption
- D. Nonrepudiation

Answer: C

Explanation:

Cardholder data should be encrypted using strong encryption techniques. Hardening would be secondary in importance, while nonrepudiation would not be as relevant. Authentication of the point-of-sale (POS) terminal is a previous step to acquiring the card information.

NEW QUESTION 404

Which of the following is the MOST important item to include when developing web hosting agreements with third-party providers?

- A. Termination conditions
- B. Liability limits
- C. Service levels
- D. Privacy restrictions

Answer: C

Explanation:

Service levels are key to holding third parties accountable for adequate delivery of services. This is more important than termination conditions, privacy restrictions or liability limitations.

NEW QUESTION 406

An extranet server should be placed:

- A. outside the firewall
- B. on the firewall server
- C. on a screened subnet
- D. on the external route

Answer: C

Explanation:

An extranet server should be placed on a screened subnet, which is a demilitarized zone (DMZ). Placing it on the Internet side of the firewall would leave it defenseless. The same would be true of placing it on the external router, although this would not be possible. Since firewalls should be installed on hardened servers with minimal services enabled, it would be inappropriate to store the extranet on the same physical device.

NEW QUESTION 411

The main mail server of a financial institution has been compromised at the superuser level; the only way to ensure the system is secure would be to:

- A. change the root password of the system
- B. implement multifactor authentication
- C. rebuild the system from the original installation medium
- D. disconnect the mail server from the network

Answer: C

Explanation:

Rebuilding the system from the original installation medium is the only way to ensure all security vulnerabilities and potential stealth malicious programs have been

destroyed. Changing the root password of the system does not ensure the integrity of the mail server. Implementing multifactor authentication is an aftermeasure and does not clear existing security threats. Disconnecting the mail server from the network is an initial step, but does not guarantee security.

NEW QUESTION 416

Access control to a sensitive intranet application by mobile users can BEST be implemented through:

- A. data encryptio
- B. digital signature
- C. strong password
- D. two-factor authenticatio

Answer: D

Explanation:

Two-factor authentication through the use of strong passwords combined with security tokens provides the highest level of security. Data encryption, digital signatures and strong passwords do not provide the same level of protection.

NEW QUESTION 421

Priority should be given to which of the following to ensure effective implementation of information security governance?

- A. Consultation
- B. Negotiation
- C. Facilitation
- D. Planning

Answer: D

Explanation:

Planning is the key to effective implementation of information security governance. Consultation, negotiation and facilitation come after planning.

NEW QUESTION 426

Which of the following devices should be placed within a DMZ?

- A. Router
- B. Firewall
- C. Mail relay
- D. Authentication server

Answer: C

Explanation:

A mail relay should normally be placed within a demilitarized zone (DMZ) to shield the internal network. An authentication server, due to its sensitivity, should always be placed on the internal network, never on a DMZ that is subject to compromise. Both routers and firewalls may bridge a DMZ to another network, but do not technically reside within the DMZ, network segment.

NEW QUESTION 428

Which of the following is the BEST metric for evaluating the effectiveness of an intrusion detection mechanism?

- A. Number of attacks detected
- B. Number of successful attacks
- C. Ratio of false positives to false negatives
- D. Ratio of successful to unsuccessful attacks

Answer: C

Explanation:

The ratio of false positives to false negatives will indicate whether an intrusion detection system (IDS) is properly tuned to minimize the number of false alarms while, at the same time, minimizing the number of omissions. The number of attacks detected, successful attacks or the ratio of successful to unsuccessful attacks would not indicate whether the IDS is properly configured.

NEW QUESTION 433

The MOST important success factor to design an effective IT security awareness program is to:

- A. customize the content to the target audienc
- B. ensure senior management is represente
- C. ensure that all the staff is traine
- D. avoid technical content but give concrete example

Answer: A

Explanation:

Awareness training can only be effective if it is customized to the expectations and needs of attendees. Needs will be quite different depending on the target audience and will vary between business managers, end users and IT staff; program content and the level of detail communicated will therefore be different. Other criteria are also important; however, the customization of content is the most important factor.

NEW QUESTION 436

On which of the following should a firewall be placed?

- A. Web server
- B. Intrusion detection system (IDS) server
- C. Screened subnet
- D. Domain boundary

Answer: D

Explanation:

A firewall should be placed on a (security) domain boundary. Placing it on a web server or screened subnet, which is a demilitarized zone (DMZ), does not provide any protection. Since firewalls should be installed on hardened servers with minimal services enabled, it is inappropriate to have the firewall and the intrusion detection system (IDS) on the same physical device.

NEW QUESTION 441

What is the MOST important reason for conducting security awareness programs throughout an organization?

- A. Reducing the human risk
- B. Maintaining evidence of training records to ensure compliance
- C. Informing business units about the security strategy
- D. Training personnel in security incident response

Answer: A

Explanation:

People are the weakest link in security implementation, and awareness would reduce this risk. Through security awareness and training programs, individual employees can be informed and sensitized on various security policies and other security topics, thus ensuring compliance from each individual. Laws and regulations also aim to reduce human risk. Informing business units about the security strategy is best done through steering committee meetings or other forums.

NEW QUESTION 444

In an organization, information systems security is the responsibility of:

- A. all personne
- B. information systems personne
- C. information systems security personne
- D. functional personne

Answer: A

Explanation:

All personnel of the organization have the responsibility of ensuring information systems security-this can include indirect personnel such as physical security personnel. Information systems security cannot be the responsibility of information systems personnel alone since they cannot ensure security. Information systems security cannot be the responsibility of information systems security personnel alone since they cannot ensure security. Information systems security cannot be the responsibility of functional personnel alone since they cannot ensure security.

NEW QUESTION 448

When considering the value of assets, which of the following would give the information security manager the MOST objective basis for measurement of value delivery in information security governance?

- A. Number of controls
- B. Cost of achieving control objectives
- C. Effectiveness of controls
- D. Test results of controls

Answer: B

Explanation:

Comparison of cost of achievement of control objectives and corresponding value of assets sought to be protected would provide a sound basis for the information security manager to measure value delivery. Number of controls has no correlation with the value of assets unless the effectiveness of the controls and their cost are also evaluated. Effectiveness of controls has no correlation with the value of assets unless their costs are also evaluated. Test results of controls have no correlation with the value of assets unless the effectiveness of the controls and their cost are also evaluated.

NEW QUESTION 451

The MAIN reason for deploying a public key infrastructure (PKI) when implementing an information security program is to:

- A. ensure the confidentiality of sensitive materia
- B. provide a high assurance of identit
- C. allow deployment of the active director
- D. implement secure sockets layer (SSL) encryptio

Answer: B

Explanation:

The primary purpose of a public key infrastructure (PKI) is to provide strong authentication. Confidentiality is a function of the session keys distributed by the PKI. An active directory can use PKI for authentication as well as using other means. Even though secure sockets layer (SSL) encryption requires keys to authenticate, it is not the main reason for deploying PKI.

NEW QUESTION 454

The PRIMARY driver to obtain external resources to execute the information security program is that external resources can:

- A. contribute cost-effective expertise not available internally
- B. be made responsible for meeting the security program requirement
- C. replace the dependence on internal resource
- D. deliver more effectively on account of their knowledge

Answer: A

Explanation:

Choice A represents the primary driver for the information security manager to make use of external resources. The information security manager will continue to be responsible for meeting the security program requirements despite using the services of external resources. The external resources should never completely replace the role of internal resources from a strategic perspective. The external resources cannot have a better knowledge of the business of the information security manager's organization than do the internal resources.

NEW QUESTION 459

In order to protect a network against unauthorized external connections to corporate systems, the information security manager should BEST implement:

- A. a strong authentication
- B. IP antispoofing filtering
- C. network encryption protocol
- D. access lists of trusted devices

Answer: A

Explanation:

Strong authentication will provide adequate assurance on the identity of the users, while IP antispoofing is aimed at the device rather than the user. Encryption protocol ensures data confidentiality and authenticity while access lists of trusted devices are easily exploited by spoofed identity of the clients.

NEW QUESTION 461

Security awareness training is MOST likely to lead to which of the following?

- A. Decrease in intrusion incidents
- B. Increase in reported incidents
- C. Decrease in security policy changes
- D. Increase in access rule violations

Answer: B

Explanation:

Reported incidents will provide an indicator as to the awareness level of staff. An increase in reported incidents could indicate that staff is paying more attention to security. Intrusion incidents and access rule violations may or may not have anything to do with awareness levels. A decrease in changes to security policies may or may not correlate to security awareness training.

NEW QUESTION 465

Which of the following is the BEST method to securely transfer a message?

- A. Password-protected removable media
- B. Facsimile transmission in a secured room
- C. Using public key infrastructure (PKI) encryption
- D. Steganography

Answer: C

Explanation:

Using public key infrastructure (PKI) is currently accepted as the most secure method to transmit e-mail messages. PKI assures confidentiality, integrity and nonrepudiation. The other choices are not methods that are as secure as PKI. Steganography involves hiding a message in an image.

NEW QUESTION 469

Which of the following is the MOST important reason for an information security review of contracts? To help ensure that:

- A. the parties to the agreement can perform
- B. confidential data are not included in the agreement
- C. appropriate controls are included

D. the right to audit is a requiremen

Answer: C

Explanation:

Agreements with external parties can expose an organization to information security risks that must be assessed and appropriately mitigated. The ability of the parties to perform is normally the responsibility of legal and the business operation involved. Confidential information may be in the agreement by necessity and while the information security manager can advise and provide approaches to protect the information, the responsibility rests with the business and legal. Audit rights may be one of many possible controls to include in a third-party agreement, but is not necessarily a contract requirement, depending on the nature of the agreement.

NEW QUESTION 471

Which of the following technologies is utilized to ensure that an individual connecting to a corporate internal network over the Internet is not an intruder masquerading as an authorized user?

- A. Intrusion detection system (IDS)
- B. IP address packet filtering
- C. Two-factor authentication
- D. Embedded digital signature

Answer: C

Explanation:

Two-factor authentication provides an additional security mechanism over and above that provided by passwords alone. This is frequently used by mobile users needing to establish connectivity to a corporate network. IP address packet filtering would protect against spoofing an internal address but would not provide strong authentication. An intrusion detection system (IDS) can be used to detect an external attack but would not help in authenticating a user attempting to connect. Digital signatures ensure that transmitted information can be attributed to the named sender.

NEW QUESTION 472

The PRIMARY objective of an Internet usage policy is to prevent:

- A. access to inappropriate site
- B. downloading malicious cod
- C. violation of copyright law
- D. disruption of Internet acces

Answer: D

Explanation:

Unavailability of Internet access would cause a business disruption. The other three objectives are secondary.

NEW QUESTION 476

Good information security standards should:

- A. define precise and unambiguous allowable limit
- B. describe the process for communicating violation
- C. address high-level objectives of the organizatio
- D. be updated frequently as new software is release

Answer: A

Explanation:

A security standard should clearly state what is allowable; it should not change frequently. The process for communicating violations would be addressed by a security procedure, not a standard. High-level objectives of an organization would normally be addressed in a security policy.

NEW QUESTION 477

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