

## PL-200 Dumps

### Microsoft Power Platform Functional Consultant

<https://www.certleader.com/PL-200-dumps.html>



**NEW QUESTION 1**

- (Exam Topic 1)

You need to add controls to the check-in solution for the health and wellness questions. Which form control should you use?

- A. Drop down
- B. Check box
- C. Text input

**Answer:** A

**NEW QUESTION 2**

- (Exam Topic 1)

You need to embed the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

What must you use to embed the check-in solution?

	▼
Visual Studio	
Power Apps Web Studio	
AI Builder	
Common Data Service	

Where must the check-in solution be available within the communication solution?

	▼
chat section of the solution	
Microsoft 365 Apps selection grid in an embedded webpage	
in a tab	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, application, Word Description automatically generated

Box 1: Power Apps Web Studio

Scenario: The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.

PowerApps Studio is a browser application used to edit your apps. PowerApps Studio includes a drag-and-drop canvas in the center of the screen and a screen or object list pane on the left. Properties, Rules, and Advanced Properties for selected screens or controls are displayed in the right pane.

Box 2: in a tab

You can customize the Teams experience by adding Power Apps canvas apps to your channels in Teams using the PowerApps tab.

**NEW QUESTION 3**

- (Exam Topic 1)

You need to design the resort portal to meet the business requirements. Which data source should you use?

- A. Microsoft Excel
- B. Azure SQL Database
- C. SQL Server
- D. Common Data Service

**Answer:** A

**NEW QUESTION 4**

- (Exam Topic 1)

You need to design the chat solution to answer the inquiry from Guest1.

Which three components can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Variables
- B. Escalations
- C. Smart match
- D. Synonyms
- E. Topics

**Answer:** ACD

**Explanation:**

Scenario: Guest1 inquires about snow conditions several times during each day of their stay.

Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.

Synonyms allows you to manually expand the matching logic by adding synonyms. Smart match and synonyms seamlessly work together to make your bot even

smarter.  
Reference:  
<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables>  
<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

**NEW QUESTION 5**

- (Exam Topic 1)  
You need to design the resort portal's email registration process. Which solution should you use?

- A. Default the invitation code from the email upon logging into the portal
- B. Auto-populate the invitation code field on the sign in screen from the email link
- C. Embed the invitation code in the email link URL
- D. Send the customer their username and temporary password in the email link

**Answer: C**

**Explanation:**

Scenario: Guests must receive a separate email to verify proof of ownership for their registration. Note: You can setup redeem an invitation code for power apps portal.

Reference:  
<https://carldesouza.com/how-to-setup-redeem-an-invitation-code-for-power-apps-portal/>

**NEW QUESTION 6**

- (Exam Topic 2)  
You need to address the executive's concerns regarding unnecessary data access.  
Which security changes should you make? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

**Answer Area**

**Concern – Unnecessary user access to client data during verification**

**Security Measure –**

Assign records to the user doing the verification and change table security to basic.  
Assign records to a service account and share the record with the team member doing the verification.  
Assign records to a service account and add the team member doing the verification by using an access team.

**Concern – Unnecessary user access to client data after the request is completed**

**Security Measure –**

Assign records to the QV team when the service request is completed.  
Assign records to a service account when the service request is completed.  
Assign records to the team member doing the verification when the service request is completed.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Box 1: Assign records to a service account and add the team member doing the verification by using an access team.

When to use access teams

\* The teams are dynamically formed and dissolved. This typically happens if the clear criteria for defining the teams, such as established territory, product, or volume aren't provided.

\* The team members require different access rights on the records. You can share a record with several access teams, each team providing different access rights on the record. For example, one team is granted the Read access right on the account and another team, the Read, Write and Share access rights on the same account.

\* A unique set of users requires access to a single record without having an ownership of the record. Box 2: Assign records to the QV team when the service request is completed.

Issues: More employees than are required can access individual client information and continue to have access after a service request is completed.

Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

• When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Reference:  
<https://docs.microsoft.com/en-us/power-apps/developer/data-platform/use-access-teams-owner-teams-collaborat>

**NEW QUESTION 7**

- (Exam Topic 2)  
You need to add the missing components to the Verification Process Automation solution. Which two components should you add? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Service Request statuscode field
- B. Dataverse connection reference
- C. Qualification statuscode field
- D. On-premises data gateway reference
- E. Outlook connection reference

**Answer:** CE

**Explanation:**

C: A service request can have one or more Qualification records associated with it. E: The new process for completing a service request must automate the following:

- Set the Service Request record status to Complete when work on all Qualification records is finished.
- Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

**NEW QUESTION 8**

- (Exam Topic 3)

A company plans to implement chatbots by using Power Virtual Agents. The company has the following requirements for the bots:

- Users in the accounting department must be able to create a bot for frequently asked questions.
- The support desk users must be able to use the bot.

The users must not be able to change environment parameters in the Microsoft Power Platform environment. You need to configure the permissions for the bots. Which actions should you implement? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Requirement	Action
Users can create a bot.	<input type="checkbox"/> Assign users the Maker permissions. <input type="checkbox"/> Assign users to a security role. <input checked="" type="checkbox"/> Share the bot with a security group. <input checked="" type="checkbox"/> Assign users the Maker permissions. <input type="checkbox"/> Assign users the System Administrator role.
Support desk users can use the bot.	<input checked="" type="checkbox"/> Share the bot with a security group. <input type="checkbox"/> Assign users to a security role. <input checked="" type="checkbox"/> Share the bot with a security group. <input type="checkbox"/> Assign users the Maker permissions. <input type="checkbox"/> Assign users the System Administrator role.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Answer Area**

Requirement	Action
Users can create a bot.	<input type="checkbox"/> Assign users the Maker permissions. <input type="checkbox"/> Assign users to a security role. <input checked="" type="checkbox"/> Share the bot with a security group. <input checked="" type="checkbox"/> Assign users the Maker permissions. <input type="checkbox"/> Assign users the System Administrator role.
Support desk users can use the bot.	<input checked="" type="checkbox"/> Share the bot with a security group. <input type="checkbox"/> Assign users to a security role. <input checked="" type="checkbox"/> Share the bot with a security group. <input type="checkbox"/> Assign users the Maker permissions. <input type="checkbox"/> Assign users the System Administrator role.

**NEW QUESTION 9**

- (Exam Topic 3)

You create a parent entity and a child entity. The parent entity has a 1:N relationship with the child entity.

You need to ensure that when the owner changes on the parent record that all child records are assigned to the new owner.

You need to configure the relationship behavior type. What should you use?

- A. Parental
- B. Referential, Restrict Delete
- C. Referential
- D. Restrict

**Answer:** A

**Explanation:**

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/create-and-edit-1n-relationship> A parental table relationship is any 1:N table relationship where one of the cascading options in the Parental column of the following table is true.

Graphical user interface, application Description automatically generated

Action	Parental	Not Parental
Assign	Cascade All Cascade User-owned Cascade Active	Cascade None
Delete	Cascade All	RemoveLink Restrict
Reparent	Cascade All Cascade User-owned Cascade Active	Cascade None
Share	Cascade All Cascade User-owned Cascade Active	Cascade None
Unshare	Cascade All Cascade User-owned Cascade Active	Cascade None

Reference:  
<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-entity-relationships>

**NEW QUESTION 10**

- (Exam Topic 3)

You plan to create classic workflows for process automation on the Account table. The process automation has the following requirements:

- If the Account Name column changes, a custom column named Previous Name must be updated with the original value.
- If the Credit Limit column changes, an email must be sent to the record owner with the new value.
- Asynchronous processes must be used whenever possible. You need to implement the process automation.

What is the minimum number of workflows you should use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

Workflow type	Number of workflows
Background	<input type="text" value="1"/> <input type="text" value="0"/> <input checked="" type="text" value="1"/> <input type="text" value="2"/>
Real-time	<input type="text" value="1"/> <input type="text" value="0"/> <input checked="" type="text" value="1"/> <input type="text" value="2"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**  
**Answer Area**

Workflow type	Number of workflows
Background	<input type="text" value="1"/> <input type="text" value="0"/> <input checked="" type="text" value="1"/> <input type="text" value="2"/>
Real-time	<input type="text" value="1"/> <input type="text" value="0"/> <input checked="" type="text" value="1"/> <input type="text" value="2"/>

**NEW QUESTION 10**

- (Exam Topic 3)

You create a canvas app that uses data from a Microsoft SQL Server database.

You use a dataflow to move some of the data from the database to Microsoft Dataverse. Users will filter the data by using the app.

You need to filter data in the dataflow and in the canvas app.

Which tools should you use? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Tools	Answer Area	Requirement	Tool
Power Fx		Filter data in the dataflow.	
Power Query		Filter data in the canvas app.	
T-SQL			
Kusto			

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

First Box: Power Query

To filter data in a dataflow, you should use Power Query. Power Query is a data connection tool that is part of the Microsoft Power Platform, which allows you to connect to various data sources, transform, and load data into other applications such as Power BI, Excel, and Dataverse. It is a functional, case-sensitive, and data-transformation language that enables you to discover, connect, combine, and refine data sources to meet your business intelligence needs.

Power Query allows you to filter data by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using M code, which is the underlying language used by Power Query.

Reference: <https://docs.microsoft.com/en-us/power-query/> <https://docs.microsoft.com/en-us/power-query/transform/filter-rows-by-condition>

2nd Box: Power Fx

To filter data in a canvas app, you should use Power Fx. Power Fx is a no-code, low-code, and code-based platform that enables you to build custom business logic and automate workflows in your Power Platform apps. It allows you to create custom formulas and expressions in the app using a functional language, which allows you to filter data in the app.

Power Fx can be used to create custom formulas and expressions in the app which can filter data in the app by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using Power Fx code.

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/canvas-apps/power-fx-formulas>

**NEW QUESTION 15**

- (Exam Topic 3)

You are designing a desktop user interface (UI) flow. The UI flow automates legacy software.

You need to prepare data for transfer to a Microsoft SharePoint list.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Select information to pass to the SharePoint list.	
Copy and paste the text in the output definition window.	
On the Outputs menu of the UI flow, choose <b>Select text on screen</b> .	
Enter a name and description for the output.	
Start recording the UI flow.	
Stop the recording and save the flow.	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-inform>

**NEW QUESTION 20**

- (Exam Topic 3)

You are a Dynamics 365 Customer Service developer. A salesperson creates a chart. You need to ensure that the chart is available to all users on the team. What should you do?

- A. Share the chart with the team.
- B. Assign the chart to each person on the team.
- C. Export the user chart to Power B
- D. Import the chart as a Power BE visualization.
- E. Export the user chart for import as a user chart.

**Answer:** A

**NEW QUESTION 21**

- (Exam Topic 3)

You set up a new instance of Dynamics 365 for Customer Service. Users report a variety of issues working with cases on mobile devices. You need to configure the mobile app to be able to view cases. NOTE: Each correct selection is worth one point.

Scenario	Action needed
Users cannot see case records on mobile devices.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="padding: 2px;"> <p>Configure mobile settings set on the case entity level.</p> <p>Configure mobile settings at the field level within the case form.</p> <p>Configure a security role in the mobile permission set for appropriate users.</p> </div> </div>
Users can open cases but cannot see the subject of the case.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="padding: 2px;"> <p>Configure mobile settings set at the case entity level.</p> <p>Configure mobile settings at the field level within the case form.</p> <p>Configure a security role in the mobile permission set for appropriate users.</p> </div> </div>
Users report that they cannot access the system from the Dynamics 365 mobile app.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="padding: 2px;"> <p>Configure mobile settings set at the case entity level.</p> <p>Configure mobile settings at the field level within the case form.</p> <p>Configure a security role in the mobile permission set for appropriate users.</p> </div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

- \* 1. User is able to login but can't see Case Records --> "Configure Mobile Settings on Case Entity Level"
  - \* 2. Users can open cases but cannot see the subject of the case - "configure mobile settings at the field level within the case form"
  - \* 3. User reports that they cannot access the system from Dynamics 365 mobile app --> Configure a security role in the mobile permission set of the appropriate user
- <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/mobile-app/set-up-dynamics-365-for-phon>

**NEW QUESTION 23**

- (Exam Topic 3)

You create a report by using Power BI Desktop and a Power BI dataset that is connected to Azure SQL Database. Multiple groups of employees will use the report. You need to ensure that each group of employees can see only data that pertains to their group. What should you do?

- A. Create and assign file security profiles.
- B. Create and assign Common Data Service security roles.
- C. Create and assign roles by using row-level security.

**Answer:** C

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

**NEW QUESTION 24**

- (Exam Topic 3)

A company creates a Microsoft Power Apps app through the Power Apps designer portal for use in Microsoft Teams. This app needs to be promoted to the user acceptance testing environment. You need to complete the Microsoft recommended actions before you export the solution. Which two actions should you complete? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Write validation tests.
- B. Set the Optimized embedding appearance field to true.
- C. Publish all changes.
- D. Run the solution checker.
- E. Clone a solution.

**Answer:** DE

**Explanation:**

The Power Apps solution checker performs a rich static analysis check on your solutions against a set of best practice rules to quickly identify problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.

The solution checker analyzes these solution components: Common Data Service plug-ins

Common Data Service custom workflow activities

Common Data Service web resources (HTML and JavaScript) Common Data Service configurations, such as SDK message steps

Reference: <https://www.eimagine.com/ui/>

**NEW QUESTION 26**

- (Exam Topic 3)

You are creating a Power Virtual Agents chatbot that uses multiple topics. Each user interaction can reference more than one topic. You need to be able to capture a value in an initial topic and use it in subsequent topics. Which type of variable should you create?

- A. Bot
- B. Topic
- C. Context

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot>

**NEW QUESTION 28**

- (Exam Topic 3)

A company deploys several model-driven apps. The company uses shared devices in their warehouse. The devices are always powered on. Users log on to the devices and then launch the apps to perform actions.

Unauthorized users recently uploaded several files after another user failed to log out of a device. The company needs to prevent these incidents from occurring in the future.

You need to configure the solution to prevent the reported security incidents. What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Prevent unauthorized access to devices.	<div style="border: 1px solid gray; padding: 5px;"> <ul style="list-style-type: none"> <li>Set an inactivity limit in the user's group policy.</li> <li>Set a timeout in the Power Platform admin center.</li> <li>Configure access controls in Azure Active Directory.</li> <li>Configure a Power Automate flow to poll for user inactivity on the devices.</li> </ul> </div>
Prevent users from uploading a specific type of file.	<div style="border: 1px solid gray; padding: 5px;"> <ul style="list-style-type: none"> <li>Enter the restricted file types in the SharePoint admin center.</li> <li>Enter the allowed file types in the Power Platform admin center.</li> <li>Enter the restricted file types in the Power Platform admin center.</li> </ul> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated

Box 1: Set a timeout in the Power Platform admin center.

To enforce users to reauthenticate after a pre-determined period of time, admins can set a session timeout for their individual environments. Users can only remain signed in the application for the duration of session. The application signs out the user when the session expires. Users need to sign in with their credentials to return to customer engagement apps.

Note: Configure session timeout

- > In the Power Platform admin center, select an environment.
- > Select Settings > Product > Privacy + Security.
- > Set Session Expiration and Inactivity timeout. These settings apply to all users.

Incorrect:

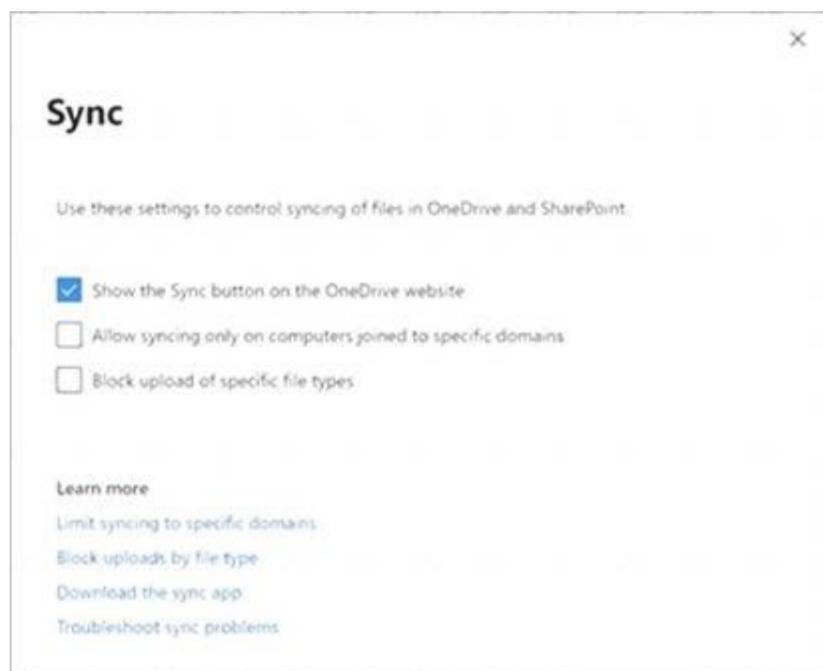
Configure inactivity timeout

- > In the Power Platform admin center, select an environment.
- > Select Settings > Product > Privacy + Security.
- > Set Session Expiration and Inactivity timeout. These settings apply to all users. Box 2: Enter the restricted file types in the SharePoint admin center.

To block uploading of specific file types

- > Go to the Settings page of the new SharePoint admin center,
- > Select Sync.

Graphical user interface, text, application Description automatically generated



- > Select the Block upload of specific file types check box.
- > Enter the file name extensions you want to block, for example: exe or mp3.
- > Select Save.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/user-session-management> <https://docs.microsoft.com/en-us/onedrive/block-file-types>

**NEW QUESTION 30**

- (Exam Topic 3)

You are modifying a model-driven app. You set up a customer table in Microsoft Power Platform to retrieve user data. You set up a form with the following columns for users to enter their data. The form includes the following columns:

Column	Data type
Country/region	Choices (multi-select)
Passport ownership	Choice (yes /no)
Passport expiration date	Text

The form must do the following:

- The Country/region column must automatically populate with US when English is chosen as a language. If the user selects Other for this column, the column must remain blank so that user can enter a value.
- The Passport expiration date column must appear only if the user selects Yes in the Passport ownership column.

You need to configure the app with the least amount of effort.

What should you configure? To answer, drag the appropriate solution component to the correct requirements. Each solution component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface Description automatically generated with low confidence

**NEW QUESTION 32**

- (Exam Topic 3)

A company uses a canvas app.

Supervisors must approve transactions when a user from the sales department enters a revenue amount that is over \$1 million.

You need to configure an approval process without using code. What should you create?

- A. Column Expression
- B. Power Automate cloud flow
- C. Azure Service Bus service
- D. Power Apps component framework (PCF) control

**Answer:** B

**NEW QUESTION 34**

- (Exam Topic 3)

You configure an alert in Power BI.

You need to alert users when the value of a tile exceeds a threshold. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Where should you configure the Power BI alert so that it triggers the process?

- Power BI
- Common Data Service
- Power Automate
- Power BI admin portal

Who can see alerts configured for Power BI?

- The person who created the alert.
- The dashboard owner and the person who created the alert.
- Everyone who has access to the dashboard.
- Everyone who has access to the Power BI instance.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts>

**NEW QUESTION 36**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use Date and time for Identify in the question and then add branches that use conditional logic to determine the age group.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 40**

- (Exam Topic 3)

A company is training an AI model using a custom table to determine the amount of time it takes to deliver a package based on several key fields.

The testing data used to train the model is used for all training and regression testing scenarios and is considered complete data.

The trained model predicts a 2 percent variance between the estimated delivery time and the actual delivery time of packages.

The executive sponsors reject the model because the actual variance is at 15 percent. You need to address the sponsors' concern

What should you do?

- A. Reduce the size of the data used within the model.
- B. increase the size of the data used with the model.
- C. Use sample training data from Microsoft
- D. Replace the training data with real-world data.

**Answer:** D

**Explanation:**

Note: Start using AI Builder with sample data

Don't have any data of your own to create a model? No problem! We've got you covered.

Sample data is available for several AI Builder model types, together with instructions for working with the sample data.

Reference: <https://docs.microsoft.com/en-us/ai-builder/samples>

**NEW QUESTION 42**

- (Exam Topic 3)

A company is building a Power Virtual Agents chatbot.

Users in the accounting department require access to collaborate with the building of the bot. Users in the sales department require access to only chat with the bot.

You need to configure the bot.

Which sharing options should you use? To answer, drag the appropriate sharing options to the correct requirements. Each sharing option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Sharing options**

- Users
- Active Directory security groups
- Everyone in the organization

**Answer Area**

**Requirement**

Users in the accounting department  
Users in the sales department

**Sharing option**

- 
- 

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**Sharing options**

- Users
- Active Directory security groups
- Everyone in the organization

**Answer Area**

**Requirement**

Users in the accounting department  
Users in the sales department

**Sharing option**

- Active Directory security groups
- Users

**NEW QUESTION 44**

- (Exam Topic 3)

You need to design the FAQ solution to handle unknown responses.

Which component should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Requirement**

**Component**

Handle an unknown question from a guest in a conversation.

- Escalate
- Fallback topic
- Failure path

Redirect a quest with an unknown question to a live staff member.

- Power Apps
- Power Virtual Agents web application
- Microsoft Teams
- Omnichannel for Dynamics 365 Customer Service

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off>

**NEW QUESTION 46**

- (Exam Topic 3)

You create a new independent software vendor (ISV) solution for a Power Apps app.

The Power Apps solution will be imported into multiple customer environments. The environments will have a large variety of solutions and publishers.

You need to avoid naming conflicts during solution import.

Which element should you configure?

- A. Package type
- B. Configuration page
- C. Marketplace
- D. Prefix
- E. Version

**Answer: D**

**Explanation:**

A solution publisher includes a prefix. The publisher prefix is a mechanism to help avoid naming collisions. This allows for solutions from different publishers to be

installed in an environment with few conflicts. For example, the Contoso solution displayed here includes a solution publisher prefix of contoso.  
Reference: <https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm>

**NEW QUESTION 50**

- (Exam Topic 3)

A company uses Power Apps. You enable auditing in Microsoft Dataverse. Users report the following issues when viewing the audit logs:

- Unable to view the read access audit logs.
- Unable to view the Account table audit logs. You need to troubleshoot the issues.

What are the causes of the issues? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Issue	Cause
Unable to view the read access audit logs.	<input type="checkbox"/> Auditing is not enabled at the environment level. <input type="checkbox"/> Storage for the tenant is over capacity. <input checked="" type="checkbox"/> Auditing is not enabled at the environment level.
Unable to view the Account table audit logs.	<input type="checkbox"/> Auditing is disabled at the table level. <input type="checkbox"/> Auditing is disabled at the app level. <input checked="" type="checkbox"/> Auditing is disabled at the table level. <input type="checkbox"/> Auditing for read access is not enabled.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Answer Area**

Issue	Cause
Unable to view the read access audit logs.	<input type="checkbox"/> Auditing is not enabled at the environment level. <input checked="" type="checkbox"/> Storage for the tenant is over capacity. <input checked="" type="checkbox"/> Auditing is not enabled at the environment level.
Unable to view the Account table audit logs.	<input type="checkbox"/> Auditing is disabled at the table level. <input checked="" type="checkbox"/> Auditing is disabled at the app level. <input checked="" type="checkbox"/> Auditing is disabled at the table level. <input type="checkbox"/> Auditing for read access is not enabled.

**NEW QUESTION 53**

- (Exam Topic 3)

You are creating a business rule to implement new business logic.

You must apply the business logic to a canvas app that has a single screen named Screen1. You need to configure the scope for the business rule.

Which scope should you use?

- A. All Forms
- B. Entity
- C. Screen1
- D. Global

**Answer:** B

**Explanation:**

Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule>

**NEW QUESTION 54**

- (Exam Topic 3)

A company uses a model driven app.

The company needs to automatically update the Status column in real time. You need to configure this feature.

Solution: Create a workflow that has a Change Status step. Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 59**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs

to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Create a custom Age group entity and synonyms for each individual age in the corresponding item.

Use Age group for Identify in the question.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** A

**NEW QUESTION 60**

- (Exam Topic 3)

You manage Dynamics 365 for a company.

You must prevent users from launching and using Power Automate. You need to hide the Flows button on the user interface.

Which configuration setting should you change?

- A. the Customizations section of System Settings
- B. the Site Map
- C. the Buttons tab of Flow
- D. the Entity component of the default solution

**Answer:** A

**Explanation:**

Reference:

<https://www.inogic.com/blog/2018/10/show-or-hide-microsoft-flow-button-in-dynamics-365/>

**NEW QUESTION 63**

- (Exam Topic 3)

A company uses a canvas app to manage production resources in a specific region. Employees must be at company locations to use the app.

Due to a sudden requirement for employees to work remotely, employees no longer commute to a specific location to conduct their work and cannot access the canvas app.

You must reconfigure the app to ensure that employees only access the app from a limited number of locations.

You need to restrict access to the app.

Which components should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Requirement**

**Component**

Ensure that employees can only access the app from a specific region

▼
Canvas app settings
Power Platform admin center
Azure Active Directory
Office 365 admin center

Specify the locations where a user can access the app

▼
Security role
Conditional Access policy
Local Security policy
Compliance policy

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/restrict-access-online-trusted-ip-rules>

**NEW QUESTION 65**

- (Exam Topic 3)

You plan to create a canvas app.

The app must meet the following requirements:

- Send an email after a record is saved.

• Display the expiration column on a form if the creation date of the record is older than 90 days. You need to configure the app. Which features should you use? To answer, select the appropriate options in the answer area.

**Answer Area**

Requirement	Feature
Send an email.	<div style="border: 1px solid black; padding: 2px;">                     Power Automate flow                      Connection                      Collection  <b>Power Automate flow</b>                      Formula                 </div>
Display the expiration column.	<div style="border: 1px solid black; padding: 2px;">                     Formula  <b>Formula</b>                      Collection                      Connection                 </div>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**Answer Area**

Requirement	Feature
Send an email.	<div style="border: 1px solid black; padding: 2px;">                     Power Automate flow                      Connection                      Collection  <b>Power Automate flow</b>                      Formula                 </div>
Display the expiration column.	<div style="border: 1px solid black; padding: 2px;">                     Formula  <b>Formula</b>                      Collection                      Connection                 </div>

**NEW QUESTION 67**

- (Exam Topic 3)

You are customizing a model-driven app for a company. You create a Theme template to ensure the company logo and colors are properly used within these apps.

The theme must meet the following requirements:

- > Updated to add the logo
- > Downloaded by the makers to create the app

You need to configure the assets. To answer, drag the appropriate configurations to the correct requirements. Each configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Configurations**

- Edit the theme in System settings and upload a jpg file.
- Replace an existing UI item's hexadecimal number.
- Upload the theme elements as new web resources.
- Use the component library.

**Answer Area**

Requirement	Configuration
Update logo.	
Change model-driven app colors.	

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

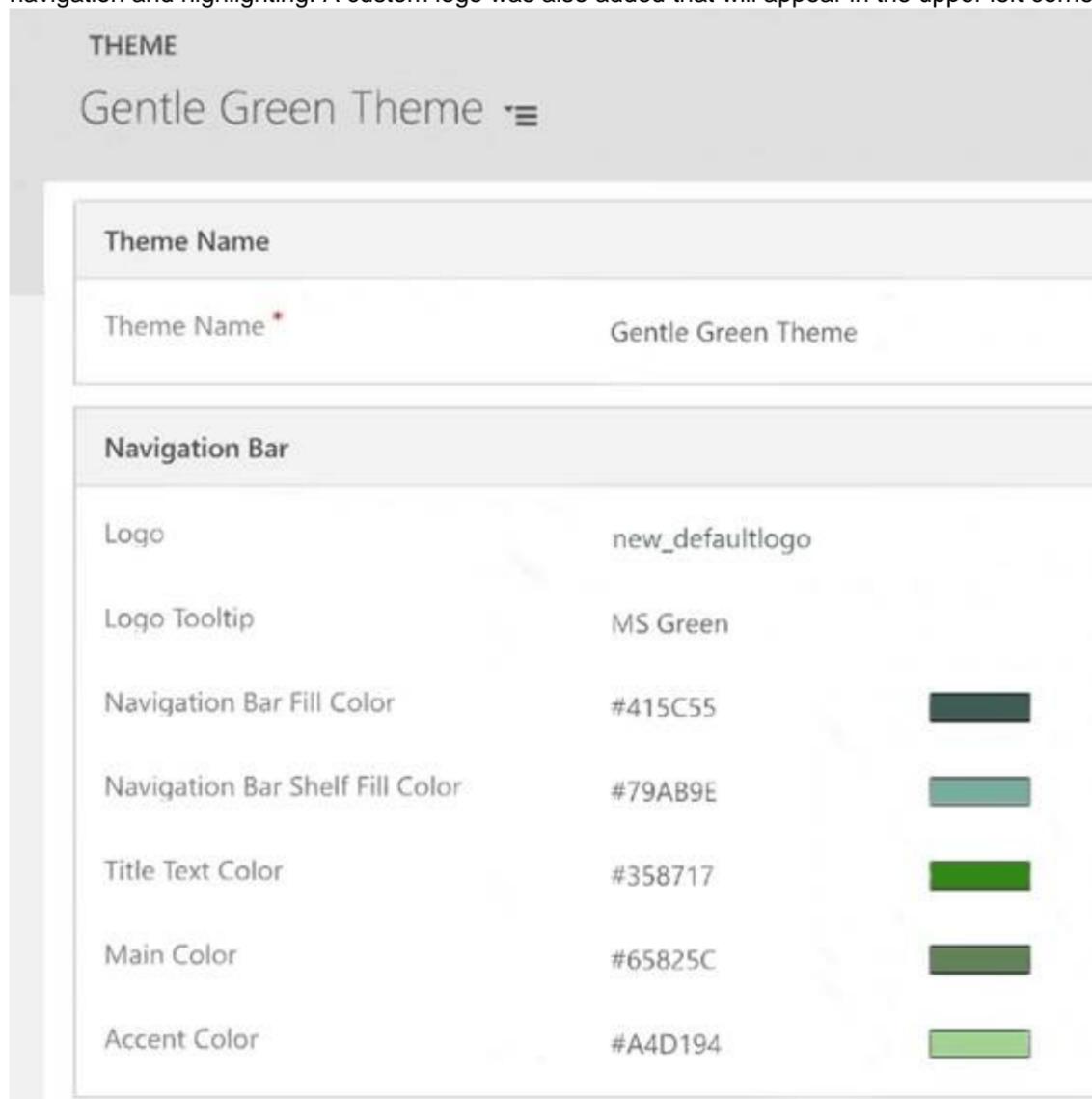
Box 1: Upload the theme elements as new web resources.

Each type of icon is stored as a web resource. Create a web resource first and then set the icons to use them. Alternatively, you can add the icon by creating a new web resource when you define the table properties.

Box 2: Replace an existing UI item's hexadecimal number. Copy and alter the existing theme

The easiest and quickest way to create a new theme is to clone and alter an existing theme. Then save, preview, and publish it.

- > Sign in to Power Apps, select Settings icon (upper right), and then select Advanced settings.
  - > Select Customizations, and then select Themes.
  - > Under All themes, select the theme you want to clone, such as the CRM Default Theme. Select Clone on the command bar.
  - > Replace an existing UI item's hexadecimal number, such as the Title Text Color, with the hexadecimal value that represents the color you want.
- For example, the CRM Default Theme was cloned and changed using mostly varying shades of green color. The following screenshots show the new colors for navigation and highlighting. A custom logo was also added that will appear in the upper left corner of an app.



Reference:  
<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding>

**NEW QUESTION 71**

- (Exam Topic 3)

You plan to create a dataflow by using Power Query to transform the data. You observe that some cells display an error instead of the expected data. You need to obtain more details about the errors. What should you do?

- A. Select the row that includes the cell with the error.
- B. Use the Flow Checker.
- C. Select the cell with the error.
- D. Use the App Checker.
- E. Use the Advanced Editor.

**Answer: C**

**Explanation:**

When you select the cell with the error, a tooltip will appear with more details about the error. This will help you identify the cause of the error and take the necessary steps to fix it.

**NEW QUESTION 75**

- (Exam Topic 3)

You are creating a business process flow for a Power Apps app. The business process flow must meet the following requirements:

- Must be available offline.
- Send an email to the team when a record is created. You need to set up business process flow.

What should you do? To answer, select the appropriate options in the answer area. Each correct selection is worth one point

Requirement	Configuration
Make it available offline.	<input type="checkbox"/> Ensure that the business process flow is referencing one table. <input type="checkbox"/> Ensure that the business process flow is referencing two tables. <input type="checkbox"/> Ensure that the business process flow is referencing one table per stage.
Send an email to the team.	<input type="checkbox"/> Create a step. <input type="checkbox"/> Create a stage. <input type="checkbox"/> Create a required column.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated

**NEW QUESTION 80**

- (Exam Topic 3)

A company is updating a Power Apps solution that contains two tables named Services and Equipment. The company is creating a new solution to update the current solution for the following requirements:

- The Services table must be updated to include change tracking.
- The Equipment table must be updated to include four new columns.
- The solution must update only the components that need to be added or changed. You need to create the solution.

Which table option should you use? To answer, drag the appropriate options to the correct tables. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Options	Answer Area						
<div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">Include all components</div> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">Include entity metadata</div> <div style="border: 1px solid gray; padding: 2px;">Select components</div>	<table border="1"> <thead> <tr> <th>Table</th> <th>Option</th> </tr> </thead> <tbody> <tr> <td>Services</td> <td><input type="text"/></td> </tr> <tr> <td>Equipment</td> <td><input type="text"/></td> </tr> </tbody> </table>	Table	Option	Services	<input type="text"/>	Equipment	<input type="text"/>
Table	Option						
Services	<input type="text"/>						
Equipment	<input type="text"/>						

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Select components Option for Services Table Select components Option for Equipment Table

The "Select components" table option allows you to update specific components of a table, such as adding new columns or change tracking, while keeping the existing data and relationships in the table intact. This meets the requirement that the solution must update only the components that need to be added or changed.

You can use the Power Apps maker portal and navigate to the Environment, then click on the Data tab, select the table you want to update and click on the settings icon and then select "Select components" from the options. Then you can select only the columns you want to add or update for each table.

This way, you can ensure that the solution will update only the necessary components for each table, including change tracking for the Services table and four new columns for the Equipment table, without affecting the existing data and relationships in the tables.

**NEW QUESTION 82**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use age for Identify in the question and then add branches for each group that use conditional logic.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**Explanation:**

Instead, create a custom Age group entity and synonyms for each individual age in the corresponding item. Use Age group for Identify in the question.

The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.

To do this, you need to create a custom entity. Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

**NEW QUESTION 86**

- (Exam Topic 3)

A company creates a model-driven app.

Users require access to a Power BI report that is embedded in the app. You need to configure the app.

Where should you add the report?

- A. XML report
- B. Dashboard
- C. Business rule
- D. Power Automate cloud flow

**Answer: B**

**Explanation:**

To add a Power BI report to a model-driven app, you should add it to a dashboard. Dashboards in model-driven apps provide a way to organize and display information, such as charts, tables, and reports. You can add a Power BI report to a dashboard by creating a new dashboard and then adding a Power BI report component to it. This component allows you to specify the report you want to add and configure its properties, such as size and layout. Users will then have access to the embedded report when they view the dashboard in the app. Reference: <https://docs.microsoft.com/en-us/power-platform/admin/create-model-driven-app-dashboards>

**NEW QUESTION 91**

- (Exam Topic 3)

The owner of a company needs to know who signs into the system. You need to ensure that the owner can view the user audit logs. Where does each action need to be performed? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.

Action	Location
Activate user auditing.	<ul style="list-style-type: none"> <li>System Settings</li> <li>Personal Settings</li> <li>Customize the System</li> <li>Microsoft 365 Compliance</li> </ul>
View the user audit logs.	<ul style="list-style-type: none"> <li>Advanced Find</li> <li>Individual record</li> <li>User Summary report</li> <li>Microsoft 365 Compliance</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/audit-data-user-activity>

**NEW QUESTION 92**

- (Exam Topic 3)

You make the following customizations to a Microsoft Dataverse Environment

- Create a new table
- Add data to the new table.
- Delete an unused area from the site map.

The components must be transported to a different environment.

You need to determine the method required to transport each component.

Which method should you use? To answer, drag the appropriate methods to the correct components. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Methods	Answer Area	Component	Method
<ul style="list-style-type: none"> <li>Configuration Migration tool</li> <li>Solution</li> <li>SolutionPackager tool</li> </ul>		<ul style="list-style-type: none"> <li>New table</li> <li>Data for the new table</li> <li>Site map</li> </ul>	<ul style="list-style-type: none"> <li></li> <li></li> <li></li> </ul>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Methods	Answer Area	Component	Method
<ul style="list-style-type: none"> <li>Configuration Migration tool</li> <li>Solution</li> <li>SolutionPackager tool</li> </ul>		<ul style="list-style-type: none"> <li>New table</li> <li>Data for the new table</li> <li>Site map</li> </ul>	<ul style="list-style-type: none"> <li>Solution</li> <li>Configuration Migration tool</li> <li>SolutionPackager tool</li> </ul>

**NEW QUESTION 96**

- (Exam Topic 3)

You use Power BI Desktop to configure Power BI reports.

You need to create a canvas app that displays user account information and include the app in a Power BI report.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. From the Power Apps Insert menu, add a Power BI tile
- B. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data
- C. Publish the report to the Power BI service
- D. Connect to Common Data Service from Power BI Desktop

**Answer:** BCD

**Explanation:**

Step 1 (B): Here's how we embed PowerApps into a Power BI report:

- > Download and login to the Power BI desktop application
- > Click on (...) and select "Import from the marketplace."

Step 2: Open Power BI desktop and use "Get data" to connect with the Common Data Service data source. Step 3: Publish the report to Power BI service.

Reference:

<https://purple.telstra.com/blog/powerbi-integration-with-powerapps>

**NEW QUESTION 99**

- (Exam Topic 3)

You plan to automate several different processes by using Power Automate. Each process has unique characteristics.

You need to recommend components for each process.

Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components	Answer Area						
<div style="border: 1px solid gray; padding: 2px; margin-bottom: 2px;">Attended UI flow</div> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 2px;">Unattended UI flow</div> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 2px;">Flow that uses a custom connector</div> <div style="border: 1px solid gray; padding: 2px;">Flow that uses a prebuilt connector</div>	<table border="1" style="width: 100%;"> <thead> <tr> <th>Process</th> <th>Component</th> </tr> </thead> <tbody> <tr> <td>Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.</td> <td style="text-align: center;">Component</td> </tr> <tr> <td>Access data from a public web site with no API functionality for emails processed through an unmonitored queue.</td> <td style="text-align: center;">Component</td> </tr> </tbody> </table>	Process	Component	Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.	Component	Access data from a public web site with no API functionality for emails processed through an unmonitored queue.	Component
Process	Component						
Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.	Component						
Access data from a public web site with no API functionality for emails processed through an unmonitored queue.	Component						

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

1: Custom connector (REST API access) 2: Unattended UI flow

**NEW QUESTION 101**

- (Exam Topic 3)

A company uses Microsoft Teams. You plan to create a Power Apps app for Microsoft Teams. You need to determine the environment that will be used by the app.

Which environment will the app use?

- A. An existing Dataverse environment that you select.
- B. An existing Dataverse for Teams environment that you select.
- C. A Dataverse environment that is automatically created for the team.
- D. A Dataverse for Teams environment that is automatically created for the team.

**Answer:** D

**Explanation:**

The Dataverse for Teams environment is automatically created for the selected team when you create an app or bot in Microsoft Teams for the first time or install a Power Apps app from the app catalog for the first time. The Dataverse for Teams environment is used to store, manage, and share team-specific data, apps, and flows. Each team can have one environment, and all data, apps, bots, and flows created with the Power Apps app inside a team are available from that team's Dataverse for Teams database.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/about-teams-environment>

**NEW QUESTION 103**

- (Exam Topic 3)

A company uses Power Apps.

Users must be able to view only the address1 columns in the Account table.

You need to ensure other address columns are not visible to users when creating views and filters. What should you do?

- A. Disable the Search option for the columns.
- B. Create business rules to hide the other address columns.
- C. Delete the other address columns from the table.
- D. Use column-level security to remove read access to all users.

**Answer:** D

**NEW QUESTION 106**

- (Exam Topic 3)

You are a Dynamics 365 help desk administrator

You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

**Requirement**

**Component type**

Add a tag chart by using opened cases.

System chart
Personal chart
Area chart

Add a stacked column chart shared with your team.

System chart
Personal chart
Area chart

Add a Microsoft Power BI visualization.

System chart
Personal chart
Area chart

Add a chart from a view that a user creates.

System chart
Personal chart
Area chart

Add a doughnut chart that shows cases by owner.

System chart
Personal chart
Area chart

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

System Personal Personal  
Personal System

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/basics/add-edit-power-bi-visualizations-da>

**NEW QUESTION 108**

- (Exam Topic 3)

A company uses a model-driven app with Microsoft Dataverse in a single environment

The company requires a canvas app that includes the same data as the model-driven app. You need to create the canvas app.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Actions**

**Answer area**

- Select the **Excel** option.
- Sign into the Microsoft Power Platform admin portal.
- Sign into the Power Apps Maker portal.
- Select the **Dataverse** option.
- Select the data source and tables to include in the canvas app and then save the app.



- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**NEW QUESTION 113**

- (Exam Topic 3)

A company uses Power Apps.

The company plans to create a canvas app that uses a responsive design. You need to configure the app.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Enable the lock orientation setting.
- B. Configure the height and width properties by using a formula.
- C. Disable the Scale to fit setting.
- D. Configure the height and width properties by using drag handles.

**Answer:** BC

**Explanation:**

To create a canvas app that uses a responsive design in Power Apps, you should perform the following actions:

\* B. Configure the height and width properties by using a formula: By using a formula to set the height and width properties, you can ensure that the app will respond to changes in screen size and orientation. For example, you can use the Width() and Height() functions to set the width and height properties based on the size of the screen.

\* C. Disable the Scale to fit setting: The Scale to fit setting, when enabled, makes the app's content fit on the screen by scaling it down. To create a responsive app, this setting must be disabled.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/responsive-design> <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-width>

**NEW QUESTION 116**

- (Exam Topic 3)

You are a Dynamics 365 Customer Engagement administrator. You create a new solution in Dynamics 365. You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.

Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Guide the user with actions to take.

Ensure user interaction in manageable steps.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Guide the user with actions to take.

Ensure user interaction in manageable steps.

**NEW QUESTION 118**

- (Exam Topic 3)

You create a Power Apps app.  
The app must be able to display a list of records that are sorted by category. The app must also expand or hide the list by subtopics.  
You need to configure the app. Which tool should you use?

- A. card
- B. expression
- C. Power BI dashboard
- D. gallery

**Answer:** D

**Explanation:**

A gallery control in Power Apps allows you to display a list of records, and can be configured to sort the records by a specific field, such as category. Additionally, the gallery control has built-in functionality for expanding or hiding a list of subtopics. This can be done by adding a toggle control within the gallery template to show or hide the subtopics based on user interaction. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/controls/control-gallery>

**NEW QUESTION 121**

- (Exam Topic 3)

You are designing a canvas app that connects to Common Data Service.

You need to configure the app to meet the requirements and ensure that the canvas app is available offline. What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Requirement**

**Function**

Pass values from the current screen when moving to another screen.



Display data to a user when the app is offline.



- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps>

**NEW QUESTION 126**

- (Exam Topic 3)

You need to create a Power Automate desktop flow.

What are two possible ways to create the flow? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Record mouse and keyboard events.
- B. Configure a pre-built template.
- C. Use pre-built actions.
- D. Create models by using Microsoft Visio.

**Answer:** AC

**Explanation:**

C: Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate you can automate tasks on the desktop as well as the Web.

A: Alternatively, you can use the two legacy methods of creating desktop flows: Windows recorder (V1) and Selenium ID. With these you record mouse and keyboard events.

Reference:

<https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-flow> <https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-web>

**NEW QUESTION 127**

- (Exam Topic 3)

You have a model-driven app. You create five Microsoft Excel templates for analyzing customer data. Four of the templates must be available to all users. The remaining template must be available only to you.

You configure the appropriate security roles for users.

You need to determine how to upload the Excel templates.

Which method should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Availability	Method
Available to everyone	<ul style="list-style-type: none"> <li>In the Settings menu, select Document Templates.</li> <li>In the view for the email records, select Excel Templates.</li> <li>In the Settings menu, select Email Templates.</li> </ul>
Available only to yourself	<ul style="list-style-type: none"> <li>In the Settings menu, select Document Templates.</li> <li>In the view for the email records, select Excel Templates.</li> <li>In the Settings menu, select Email Templates.</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Table Description automatically generated with medium confidence

Box 1: In the Settings menu, select Document Templates

Templates uploaded from the Settings page are available to all users. You don't need to take any further action. Administrators can use the Settings page to upload the Excel template. A template uploaded in Settings is available to all users.

For admins: Upload the Excel template

- > Go to Settings > Templates > Document Templates.
- > Click Upload Template.
- > Drag the Excel file into the dialog box or browse to find and upload the file.
- > Upload Template dialog box.
- > Click Upload.

Box 2: In the view for the email records, select Excel templates

Note: For non-admins or admins wanting to create a personal template: Upload the Excel template

Open a page with a list of records, for example, the list of Sales Opportunities. Go to Sales > Opportunities > My Open Opportunities.

- > On the menu bar, click Excel Templates > Create Excel Template.
- > Click Excel Template > Upload.
- > Click Upload to add the Excel template.
- > Drag the file into the dialog box or browse to find and upload the file.
- > Click Upload.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/analyze-your-data-with-excel-templates>

**NEW QUESTION 131**

- (Exam Topic 3)

You are designing a Power Virtual Agents chatbot.

The chatbot must be able to maintain customer information if the conversation topic changes during a dialog.

You need to configure variables to store customer name and email address. Which type of variable should you create?

- A. session
- B. topic
- C. bot
- D. slot

**Answer:** C

**Explanation:**

By default, a variable's value can only be used in the topic where this variable gets created. However, you might want the bot to use the same value across topics. This means the bot can remember the necessary context when a conversation spans multiple topics. In some systems, these types of variables are known as global variables. In Power Virtual Agents, these variables are called bot variables, because they apply across the entire bot.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot>

**NEW QUESTION 134**

- (Exam Topic 3)

You use Power BI Desktop to configure Power BI reports and dashboards.

You need to create a canvas app that displays account information and include the app in a Power BI report. Which three actions should you perform? Each correct answer presents part of the solution.

NOTE Each correct selection is worth one point.

- A. Publish the report to the Power BI service.
- B. Connect to Common Data Service from Power BI Desktop.
- C. Connect Common Data Service from Power BI Desktop

- D. Selected required fields from the Accounts table.
- E. From the Power Apps Insert menu, add a Power BI
- F. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data.

**Answer:** CDE

**NEW QUESTION 139**

- (Exam Topic 3)

You create workflows to automate business processes.

You need to create a workflow that automatically sends emails based on a mail merge template. The workflow must contain the following configurations:

- > Run immediately.
- > Validate when a condition is met.
- > Perform an action when a condition is met.

To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

**Workflow Requirement**

**Configuration Option**

Run immediately.

▼
Approve the workflow.
Configure the workflow to run now.
Configure child workflow to run now.

Validate when a condition is met.

▼
Publish workflow.
Subject contains data.
Trigger when a Power Automate button is pressed.

Perform an action when a condition is met.

▼
Send an email.
View chart.
Update a security role.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

**NEW QUESTION 140**

- (Exam Topic 3)

You are creating a canvas app.

A user will click a button on each screen of a Power Apps app to proceed to the next screen. You need to implement an action that selects the next screen that the user sees.

Which event should you handle?

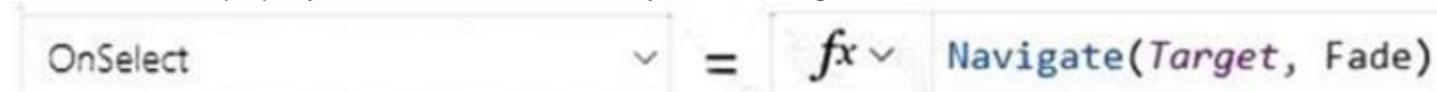
- A. OnLoad
- B. OnCheck
- C. ScreenTransition
- D. OnSelect

**Answer:** D

**Explanation:**

Add navigation

- \* 1. With the Source screen selected, open the Insert tab, select Icons, and then select Next arrow.
- \* 2. With the arrow still selected, select the Action tab, and then select Navigate.
- \* 3. The OnSelect property for the arrow is automatically set to a Navigate function.



- \* 4. When a user selects the arrow, the Target screen fades in.
- \* 5. On the Target screen, add a Back arrow, and set its OnSelect property to this formula:
- \* 6. Navigate(Source, ScreenTransition.Fade)
- \* 7. While holding down the Alt key, toggle between screens by selecting the arrow on each screen. Reference: <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-screen-context-variables>

**NEW QUESTION 144**

- (Exam Topic 3)

You create a Power Virtual Agents bot.

You observe that the bot is not able to recognize input from some users. You need to configure the bot response for unrecognized input from users.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Transfer to an agent.
- B. Use a fallback topic.
- C. Display a system-defined error message.
- D. Connect to a different channel.

**Answer:** BC

**Explanation:**

\* B. Use a fallback topic: Power Virtual Agents provides the capability to handle unrecognized inputs by using fallback topics. A fallback topic is a topic that is triggered when the bot is unable to recognize the user input. You can configure fallback topics by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the "Topics" tab and create a new topic with a fallback trigger. Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/topics-triggers#fallback-triggers>

\* C. Display a system-defined error message: This is another option to handle unrecognized inputs by displaying a predefined message that inform the user that the bot was unable to understand their input.

**NEW QUESTION 146**

- (Exam Topic 3)

A company uses Power Apps.

You create a custom table and configure a child table relationship with the contact table. You need to configure the cascading rules for each action.

Which behavior should you use? To answer, drag the appropriate behaviors to the correct actions. Each behavior may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**NEW QUESTION 149**

- (Exam Topic 3)

A user has access to an existing Common Data Service database.

You need to ensure that the user can create canvas apps that consume data from Common Data Service. You must not grant permissions that are not required.

Which out-of-the-box security role should you assign to the user?

- A. Environment Admin
- B. System Customizer
- C. Common Data Service User
- D. Environment Maker

**Answer:** D

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/database-security#predefined-security-roles> <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/data-platform-create-app>

**NEW QUESTION 152**

- (Exam Topic 3)

You are using the Data import wizard to import records into the account table from a CSV file. The CSV-to-table mapping is as following:

- Name column represents the account and maps to the Account column.
- TIE Parent Name column represents the holding company of the account with subsidiaries underneath Records that are imported into the table are only related to other records in the file.

You need to configure the import to create the relationship between records. What should you do?

- A. Map Parent Name in the CSV file to the Parent Account column
- B. Select Account as lookup criteria
- C. Lookup the record IDs Of the records in the ParentAccount column
- D. Add the record IDs new column in the fil
- E. Map the new column to the ParentAccount column.
- F. Map Parent Name in the file to the Parent Account column
- G. Select Parent Account as lookup criteria
- H. Create an alternate key the account table by using the Account Name column
- I. DO not map parent Name in file.

**Answer: C**

**Explanation:**

Add a new column for the self-referential mapping.

Reference: <https://docs.microsoft.com/en-us/power-apps/developer/data-platform/import-data>

**NEW QUESTION 153**

- (Exam Topic 3)

A company plans to create a Power Virtual Agents chatbot. The bot has the following requirements:

- Prompt for a location of the customer and the call must be routed to a support agent for the location.
- Transfer support calls at each location to a support bot that uses the Bot Framework. You need to configure the bot.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct select is worth one point.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**NEW QUESTION 157**

- (Exam Topic 3)

A company uses three apps to complete several business processes.

You need to identify solutions to help the company perform regression testing when the apps are updated. Which two tools should you use? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Power Automate automated flow
- B. Windows recorder (V1)
- C. Power Automate desktop flow
- D. Windows Steps Recorder

**Answer: BD**

**NEW QUESTION 162**

- (Exam Topic 3)

You have a form that displays a custom field from an entity.

A customer wants to restrict users from filtering on the custom field. You need to prevent users from filtering the field in Advanced Find. What should you modify?

- A. Fields in the Edit Filter Criteria option of the Quick Find view
- B. the Field Security field on the Field Properties form
- C. a searchable field on the Field Properties form
- D. Fields in the Add Find Columns option of the Quick Find view

**Answer: C**

**Explanation:**

Reference:

<https://community.dynamics.com/365/b/dynamics365apps/posts/kb-understanding-dynamics-365-field-ssearcha>

**NEW QUESTION 164**

- (Exam Topic 3)

You plan to create a Power BI dataflow.

The Power BI dataflow has the following requirements:

- Be able to create a copy of the dataflow to separate Power BI workspaces
- Schedule the dataflow to update every day at 11:00 AW. You need to configure the dataflow.

What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Requirement	Action
Copy Power BI dataflow.	Export the JSON file.
Schedule updates.	Export the JSON file.
	Change the settings.
	Change the properties.
	Add Streaming dataset.
Schedule updates.	Configure the Power BI service.
	Refresh the history.
	Configure the Power BI service.
	Share the dashboards with other users.
	Refresh automatically.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**Answer Area**

Requirement	Action
Copy Power BI dataflow.	Export the JSON file.
Schedule updates.	Export the JSON file.
	Change the settings.
	Change the properties.
	Add Streaming dataset.
Schedule updates.	Configure the Power BI service.
	Refresh the history.
	Configure the Power BI service.
	Share the dashboards with other users.
	Refresh automatically.

**NEW QUESTION 168**

- (Exam Topic 3)

A company deploys a chatbot that is embedded in a Power Pages website. The company has the following requirements for the chatbot:

- Azure AD users only must be able to use the chatbot when accessing sensitive data.
- The chatbot must be accessible only from the Power Pages website. You need to recommend a solution that meets the requirements.

Which two options should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Enable Manual authentication.
- B. Set up a new channel for the chatbot.
- C. Enable Only for Teams authentication.
- D. Enable web channel security.
- E. Configure a data loss prevention policy.

**Answer: DE**

**NEW QUESTION 171**

- (Exam Topic 3)

A company has a custom website.

You need to embed a Power Virtual Agents chatbot into the website. What should you use?

- A. Webpage URL
- B. Form ID
- C. Bot ID
- D. IFrame

**Answer: D**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels>

**NEW QUESTION 176**

- (Exam Topic 3)

You create functionality for a company. The functionality includes a Microsoft Dataverse table with a form for data entry. The functionality will be distributed to other lines of business in the company, each with its own Dataverse environment.

New forms must not be created in order for updates to the functionality to work correctly. You need to package the new functionality for distribution.

What should you do?

- A. Use a patch solution and disable the ability to create new forms for the table.
- B. Use a managed solution and include only the needed form.
- C. Use an unmanaged solution and include only the needed form.
- D. Use a managed solution and disable the ability to create new forms for the table.

**Answer: B**

**Explanation:**

Managed solutions are used to deploy to any environment that isn't a development environment for that solution. This includes test, UAT, SIT, and production environments. Managed solutions can be serviced independently from other managed solutions in an environment. As an ALM best practice, managed solutions should be generated by exporting an unmanaged solution as managed and considered a build artifact. Additionally:

You can't edit components directly within a managed solution.

Reference: <https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm>

**NEW QUESTION 179**

- (Exam Topic 3)

You are a Dynamics 365 Customer Services administrator. You have a Production instance and Sandbox instance.

Users record Production instance data in the Sandbox instance.

You need to ensure that the users only record data in the Production instance.

Which security function needs to be edited to prevent access to the Sandbox? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Application area	Security function
Microsoft 365 admin center	<div style="border: 1px solid black; padding: 5px;"> <ul style="list-style-type: none"> <li>Roles</li> <li>Groups</li> <li>Licenses</li> <li>Access rights</li> </ul> </div>
Dynamics 365 Sandbox instance	<div style="border: 1px solid black; padding: 5px;"> <ul style="list-style-type: none"> <li>Roles</li> <li>Groups</li> <li>Access rights</li> </ul> </div>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/control-user-access>

**NEW QUESTION 184**

- (Exam Topic 3)

A company creates a Microsoft Teams app that stores data in two tables in a Microsoft Dataverse for Teams environment.

Users require access to the app and the app data. You need to configure access.

What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Access	Action
Access to the data	<input type="checkbox"/> Share the data and assign permissions. <input type="checkbox"/> Assign a permission set for each table in the app. <input type="checkbox"/> Create a security role and assign permissions by table. <input checked="" type="checkbox"/> Share the data and assign permissions.
Access to the app	<input type="checkbox"/> Publish the app to a Teams channel. <input type="checkbox"/> Share with a security group. <input type="checkbox"/> Share with users. <input checked="" type="checkbox"/> Publish the app to a Teams channel.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**  
Answer Area

Access	Action
Access to the data	<input checked="" type="checkbox"/> Share the data and assign permissions.   <input type="checkbox"/> Assign a permission set for each table in the app. <input type="checkbox"/> Create a security role and assign permissions by table. <input type="checkbox"/> Share the data and assign permissions.
Access to the app	<input type="checkbox"/> Publish the app to a Teams channel.   <input type="checkbox"/> Share with a security group. <input type="checkbox"/> Share with users. <input type="checkbox"/> Publish the app to a Teams channel.

**NEW QUESTION 189**

- (Exam Topic 3)

A company has a sales application that is supported by an Azure SQL database. You are developing a Power Apps app for use by customer service agents. The app must reference customer data from the sales application. Data in the sales application is constantly changing and must not be replicated in Microsoft Dataverse

Some customer data is considered sensitive. You must protect data for specific fields when users view data in the app.

You need to configure table creation for the app.

How should you configure the app? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point

**Requirement**

**Action**

Dataverse table type to create for the referenced customer data.

<input type="checkbox"/> Create a virtual table. <input type="checkbox"/> Create an activity table. <input type="checkbox"/> Create a user-owned table. <input type="checkbox"/> Create an organization-owned table.
---

Protect sensitive customer data for specific fields.

<input type="checkbox"/> Create an alternate key. <input type="checkbox"/> Create a secured column. <input type="checkbox"/> Implement input method editor (IME) mode. <input type="checkbox"/> Set the value of the visible property of the fields to false.
--

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Requirement**

**Action**

Dataverse table type to create for the referenced customer data.

<input checked="" type="checkbox"/> Create a virtual table.   <input checked="" type="checkbox"/> Create an activity table.   <input type="checkbox"/> Create a user-owned table. <input type="checkbox"/> Create an organization-owned table.
---

Protect sensitive customer data for specific fields.

<input checked="" type="checkbox"/> Create an alternate key.   <input checked="" type="checkbox"/> Create a secured column.   <input type="checkbox"/> Implement input method editor (IME) mode. <input type="checkbox"/> Set the value of the visible property of the fields to false.
--

**NEW QUESTION 194**

- (Exam Topic 3)

You are designing an app for a bank.

You must create entities for the app and configure relationships between entities:

Entity	Requirements
LoanApplicant	This entity represents a person who is applying for a loan. The entity must contain an attribute named Email. This attribute must provide look-up for the name of the applicant.
Loan	This entity represents a loan application. Loan applicants may apply for one loan per application. Loan applicants may have more than one active application.
Property	This entity represents the property that the applicant intends to purchase.

Which relationship types should you use? To answer, drag the appropriate relationship types to the correct requirements. Each relationship type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Relationship types	Requirement	Relationship type
<input type="text" value="1 : N"/> <input type="text" value="N : N"/> <input type="text" value="N : 1"/>	<p>The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email.</p> <p>Loan applicants can apply for one type of loan per application. Applicants can have more than one application.</p> <p>Loans must be applied for for a single property.</p>	<input type="text"/> <input type="text"/> <input type="text"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Text Description automatically generated

Box 1: N:1

You add a lookup column with a many-to-one relationship. Box 2: N:N

Box 3: N:1

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-entity-lookup>

**NEW QUESTION 198**

- (Exam Topic 3)

A company creates a bot by using Power Virtual Agents.

The company requires the bot to transfer callers to an agent if the bot is unable to recognize a customers request.

You need to configure the bot for the unrecognized information from the customer. Which feature should you use?

- A. Fallback workstream
- B. Fallback topic
- C. Fallback skill
- D. Fallback queue
- E. Fallback entity

**Answer:** B

**Explanation:**

A Fallback topic is a type of topic in Power Virtual Agents that is used when the bot is unable to understand the customer's request. When a Fallback topic is triggered, it takes over the conversation and presents the customer with a set of options or a message that allows them to get the help they need. This can include options such as requesting to speak with an agent, providing feedback, or getting more information about the bot's capabilities. Fallback topic can be configured to automatically transfer the customer to an agent.

References:

- > <https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/fallback>
- > <https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/bot-topics>

**NEW QUESTION 201**

- (Exam Topic 3)

You must create a new entity to support a new feature for an app. Entity data will be transactional and will be associated with business units.

You need to configure entity ownership. Which entity ownership type should you use?

- A. user or team owned
- B. organization-owned
- C. none
- D. business-owned

Answer: A

**NEW QUESTION 206**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Delete the user account in the Power Platform admin portal and recreate the account by using the new name.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

**NEW QUESTION 211**

- (Exam Topic 3)

You are a Dynamics 365 Customer Service help desk administrator.

Cases entered in forms require different types of data to be stored in different types of fields. You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Form types**

- quick create
- main
- quick view
- card

**Answer Area**

Case type	Form type
Case type A	Form type
Case type B	Form type
Case type C	Form type
Case type D	Form type
Case type E	Form type

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub>

**NEW QUESTION 213**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Ask the Microsoft 365 administrator to sign in to the admin portal and change the username. Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** A

**NEW QUESTION 215**

- (Exam Topic 3)

You have a business process flow (BPF) that interacts with the Account entity. You configure a new version for the BPF and add a new stage at the beginning. You need to identify the impact of the new version on the existing account records.

What is the outcome in each scenario? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Scenario	Action
What happens to existing accounts?	<div style="border: 1px solid gray; padding: 5px;"> <div style="border-bottom: 1px solid gray; padding: 2px 5px;">Existing accounts show the old BPF.</div> <div style="border-bottom: 1px solid gray; padding: 2px 5px;">Existing accounts show the new BPF.</div> <div style="padding: 2px 5px;">Existing accounts only show the new stage.</div> </div>
What happens to new accounts?	<div style="border: 1px solid gray; padding: 5px;"> <div style="border-bottom: 1px solid gray; padding: 2px 5px;">No BPF is linked to a new account.</div> <div style="border-bottom: 1px solid gray; padding: 2px 5px;">The new BPF shows only the new stage for a new account.</div> <div style="padding: 2px 5px;">The new BPF is showing in a new account.</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text Description automatically generated

Box 1: Existing accounts show the new BPF.

When an entity record is being created and if there are multiple BPFs defined on that entity. The system would do the following:

If the ProcessId field is set to Guid.Empty. The system will skip defaulting the BPF on that instance.

If the ProcessId field is set to specific BPF entity reference. The system will default to the specified BPF. If the ProcessId field on the record is not set. The system will default the BPF.

Box 2: No BPF is linked to a new account.

Note: A business process flow definition is represented as a custom entity and an instance of a process is stored as a record within that entity. Each record is associated with a data record (such as an Account, Contact, Lead, or Opportunity) and in case of cross-entity processes, with a data record for each participating entity.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/business-process-fl>

**NEW QUESTION 220**

- (Exam Topic 3)

You create a canvas app for a sales team. The app has an embedded Power BI tile that shows year-to-date sales. Sales users do not have access to the data source that the tile uses.

Sales team users must be able to see data in the Power BI tile. You must minimize the level of permissions that you grant and minimize administrative overhead.

You need to share another Power BI component to make the data visible. What should you share?

- A. The Power BI dataset the tile uses as a data source.
- B. The Power BI workspace that includes the tile.
- C. The Power BI dashboard that includes the tile.

**Answer:** C

**Explanation:**

Once shared, the PowerApps app will be accessible by all users who have permissions to access the app. However, in order to make the Power BI content visible to those users, the dashboard where the tile comes from needs to be shared with the user on Power BI. This ensures that Power BI sharing permissions are respected when Power BI content is accessed in an app.

Reference:

<https://powerapps.microsoft.com/en-us/blog/power-bi-tile-in-powerapps/>

**NEW QUESTION 224**

- (Exam Topic 3)

A company creates a canvas app.

The app requires near real-time data from an accounting system that resides in a customers data center. You need to implement a solution for the app.

What should you create?

- A. Azure DevOps pipeline
- B. On-premises data gateway
- C. Power Pages
- D. Data integration project

**Answer:** B

**Explanation:**

When a company creates a canvas app that requires near real-time data from an accounting system that resides in a customer's data center, one solution that can be implemented is to create an On-premises data gateway.

An On-premises data gateway is a service that allows Power Apps to connect to and access data sources that are located on-premises, such as the accounting system in the customer's data center. The gateway acts as a bridge between the cloud-based Power Apps and the on-premises data sources, enabling real-time data transfer and integration.

References:

- > <https://docs.microsoft.com/en-us/power-platform/admin/gateway-reference>
- > <https://docs.microsoft.com/en-us/power-platform/admin/gateway-onprem>
- > <https://docs.microsoft.com/en-us/power-platform/admin/real-time-data-integration>

**NEW QUESTION 226**

- (Exam Topic 3)

You create and publish a Power BI report that contains an embedded canvas app. The report will be used by multiple people.

The canvas app has an issue that must be corrected. You update the canvas app.

You need to ensure that the updated canvas app is available in the published Power BI report. What should you do?

- A. Publish the Power BI report from Power BI Desktop.
- B. Manually refresh the data source on the published Power BI report.
- C. Publish the Power BI report from Power BI Desktop and reshare to any users.
- D. Publish the canvas app.

**Answer:** B

**Explanation:**

> If you change the data fields associated with the visual, you must edit the app from within the Power BI service by selecting the ellipsis (...) and then selecting Edit. Otherwise, the changes won't be propagated to Power Apps, and the app will behave in unexpected ways.

> The Power Apps visual can't trigger a refresh of Power BI reports and Power BI data sources from within Power BI Desktop. If you write back data from the app to the same data source as the report, your changes won't be reflected immediately in Power BI Desktop. Changes are reflected on the next scheduled refresh.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/powerapps-custom-visual#limitations-of-the-po>

**NEW QUESTION 228**

- (Exam Topic 3)

A company is developing several Power Virtual Agents chatbots. The company manufactures more than 1,000 different products.

The chatbots must prompt users to enter or select a product.

You need to store the model information so that it can be reused across all chatbots. Where should you store the model data?

- A. Global variables
- B. Custom entities
- C. Topics
- D. Multiple choice options

**Answer:** A

**NEW QUESTION 233**

- (Exam Topic 3)

A company uses a model driven app.

The company needs to automatically update the Status column in real time. You need to configure this feature.

Solution: Create a flow that has an Update a row action. Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 238**

- (Exam Topic 3)

You are setting up Power Apps security for a company. The company has a CEO, two vice presidents, and 10 managers. Five support representatives report to each manager.

You set up Manager Hierarchy so managers are able to view data only for the representatives who report to them. The CEO must be able to view all data for everyone. All support representatives must be able to view customer information in each other's data across all managers.

You need to resolve issues that arise during testing.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Issue	Action
Managers are unable to view all their report data.	<ul style="list-style-type: none"> <li>Add the manager's name to the representative's user record.</li> <li>Change the Manager Hierarchy depth to 2.</li> <li>Move the manager and reports to a separate business unit.</li> <li>Set up a position in hierarchy.</li> </ul>
The CEO is unable to view representative data but can view manager data.	<ul style="list-style-type: none"> <li>Add the CEO to the representative user record as a manager.</li> <li>Change Manager Hierarchy depth to 3.</li> <li>Create team security.</li> </ul>
Five support representatives can view only their own data.	<ul style="list-style-type: none"> <li>Add the manager's name to the representative's user record.</li> <li>Add users to field security.</li> <li>Set up a position hierarchy.</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Move the manager and reports to a separate business unit.

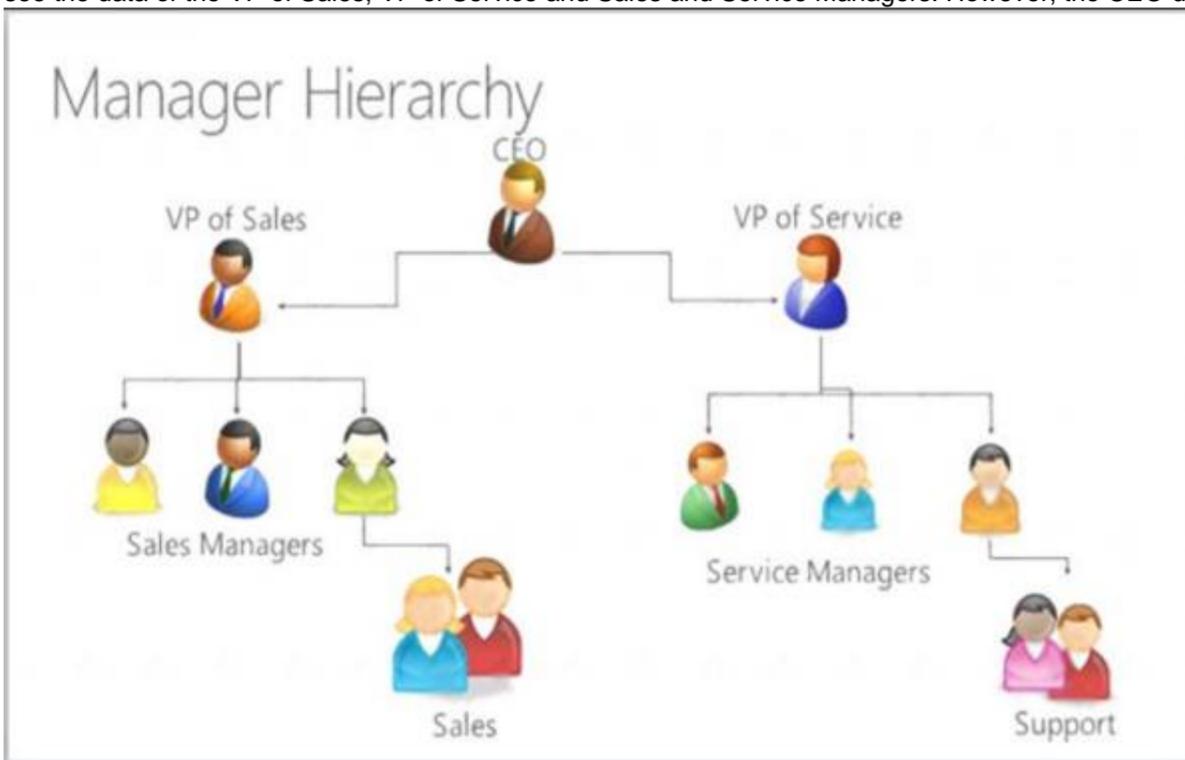
Keep the Manager hierarchy, and put the reports to the appropriate business unit.

Note: Two security models can be used for hierarchies, the Manager hierarchy and the Position hierarchy. With the Manager hierarchy, a manager must be within the same business unit as the report, or in the parent business unit of the report's business unit, to have access to the report's data. The Position hierarchy allows data access across business units. If you are a financial organization, you may prefer the Manager hierarchy model, to prevent managers' accessing data outside of their business units. However, if you are a part of a customer service organization and want the managers to access service cases handled in different business units, the Position hierarchy may work better for you.

Box 2: Add the CEO to the representative user record as a manager. Set up Manager and Position hierarchies

The Manager hierarchy is easily created by using the manager relationship on the system user record. You use the Manager (ParentsystemuserID) lookup field to specify the manager of the user.

Note: Depth is used to limit how many levels deep a manager has Read-only access to the data of their reports. For example, if the depth is set to 2, the CEO can see the data of the VP of Sales, VP of Service and Sales and Service Managers. However, the CEO doesn't see the Sales data or the Support data.



Box 3: Add users to field security

Power Platform's field-level security lets you set which fields users can see or edit. Reference: <https://docs.microsoft.com/en-us/power-platform/admin/hierarchy-security> <https://docs.microsoft.com/en-us/power-platform/admin/field-level-security>

**NEW QUESTION 239**

- (Exam Topic 3)

The sales manager receives a list of leads from a partner company monthly. The field names that are provided do not match the fields in Dynamics 365. A data map does not exist.

You need to import the leads without changing the data from the partner company. What should you do?

- A. Create a data map in Data Management.
- B. Add a template for Import Data.
- C. Use Import Field Translations.
- D. Create a data map on the first import by using the Import Data wizard.

**Answer:** D

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads>

**NEW QUESTION 242**

- (Exam Topic 3)

You have a canvas app that allows users to view, select and purchase products. The app uses a Gallery control to display products and checkboxes that allow users to select products.

When users select items from the product catalog, they move to a different screen to complete a purchase. Users must be able to clear all product selections when they click the button.

You need to configure the button. What should you do?

- A. Use the Reset (Control) formula and pass the gallery control as a parameter to the Reset formula.
- B. Use the Reload(control) formula and pass the gallery control as parameter to the Reload formula.
- C. Use the ForAall( ) function to iterate through each item of the Gallery and clear user selections.
- D. Set the OnCheck value to populate a collection and the OnUncheck value to remove the item from the collectio
- E. Clear the collection when the user selects the button.

**Answer:** D

**Explanation:**

<https://debajmecrm.com/quick-tip-resetting-controls-inside-gallery-in-canvas-app/>

**NEW QUESTION 245**

- (Exam Topic 3)

You create a Power Automate flow as part of a managed solution. The flow alerts users when files are uploaded to a SharePoint location.

Files are uploaded to SharePoint at a much higher rate than expected. Users report that they receive too many notifications about uploaded files.

You need to stop the flow and correct the issue.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Requirement**

**Action**

Disable the flow in the managed solution

▼
Disable the flow from the Power Automate portal
Disable the flow from the Azure portal
Disable the flow from the Power Automate solution

Verify changes to the flow

▼
Run the Flow checker and then turn on the updated flow
Use the Test feature on the updated flow and then turn on the flow
Turn on the flow and then use the Test feature for the updated flow
Run the Flow checker and then use the Test feature on the updated flow

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/power-automate/edit-solution-aware-flow> <https://docs.microsoft.com/en-us/power-automate/error-checker>

**NEW QUESTION 250**

- (Exam Topic 3)

You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team.

Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Actions**

- Share the chart with the team.
- Assign the chart to each person on the team.
- Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.
- Export the user chart for import as a user chart.
- Export the user chart for import as a system chart.

**Answer Area**

Step	Action
1	Action
2	Action

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Actions**

- Share the chart with the team.
- Assign the chart to each person on the team.
- Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.
- Export the user chart for import as a user chart.
- Export the user chart for import as a system chart.

**Answer Area**

Step	Action
1	Export the user chart for import as a user chart.
2	Share the chart with the team.

**NEW QUESTION 252**

- (Exam Topic 3)

You create a JavaScript web resource named MyBusinessLogic. The code it contains uses functionality from a third-party JavaScript library. You notice that an independent software vendor (ISV) solution uses the same third-party library in their managed solution. You plan to deploy your solution to other environments by using a managed solution. The ISV solution might not be installed in the other environments. You need to package the solution for deployment. What are two ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Create a new JavaScript web resource by using the code from the third-party library
- B. Add the new JavaScript web resource along with MyBusinessLogic to the solution.
- C. Add a copy of the JavaScript library from the ISV to the solution along with MyBusinessLogic.
- D. Add the code from the third-party JavaScript library to MyBusinessLogic
- E. Add MyBusinessLogic to the solution.
- F. Add only the third-party JavaScript web resource to the solution.

**Answer:** AC

**Explanation:**

Web resources in model-driven apps. Web resources are virtual files that are stored in the Microsoft Dataverse database and that you can retrieve by using a unique URL address. Capabilities of web resources. Web resources represent files that can be used to extend the Dataverse web application such as html files, JavaScript, and CSS, and several image formats. Reference: <https://docs.microsoft.com/en-us/power-apps/developer/model-driven-apps/web-resources>

**NEW QUESTION 256**

- (Exam Topic 3)

A company has a model-driven app that uses Microsoft Dataverse. Users need to add an alternate phone number when entering their account information. The users also require a list that displays the customers that do not have an alternate phone number. You need to enable the required features. Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**NEW QUESTION 259**

- (Exam Topic 3)

You manage the Dynamics 365 environment for a company.

You need to ensure that there are no leads for a customer before you create a new opportunity for the customer.

How can you use duplicate detection rules to achieve this goal? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Duplicate detection rule criteria	Value
Base record type	<ul style="list-style-type: none"> <li>Lead</li> <li>Account</li> <li>Opportunity</li> </ul>
Base record field	<ul style="list-style-type: none"> <li>Topic</li> <li>Account</li> <li>Originating Lead</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Duplicate detection rule criteria**

**Value**

Base record type

▼

Lead
Account
Opportunity

Base record field

▼

Topic
Account
Originating Lead

**NEW QUESTION 263**

- (Exam Topic 3)

You configure and test a user interface (UI) flow. You plan to run the flow as a scheduled flow.

The UI flow must run on a Windows 10 device. As part of process automation, the UI flow must sign into the Windows 10 device with the credentials for a user account named User1.

You need to ensure that the flow runs during non-peak hours and requires no physical user intervention. What should you do?

- A. Ensure that all user sessions are signed out except for locked user sessions.
- B. Ensure that the User1 account has an active user session on the device.
- C. Ensure that all user sessions are signed out.
- D. Ensure that there are no active user sessions on the device.

**Answer:** D

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow>

**NEW QUESTION 265**

- (Exam Topic 3)

You are a Dynamics 365 Customer Service administrator.

A user must be able to view system posts and activities in a dashboard. You need to create the dashboard for the user.

Which components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Requirement**

**Component**

Display system posts

▼

Timeline
Organization insights
IFrame
Relationship Insights

Display activities

▼

Lists
Social Insights
Organization Insights
Relationship Insights

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated

Box 1: Timeline

The timeline helps agents see all customer interaction history across channels, personnel, and the support lifecycle. The timeline is used across Dynamics 365 applications to capture activities like notes, appointments, emails, tasks, and more, to ensure that all interactions with the customer are tracked and visible over time. Agents use the timeline to quickly catch up on all of the latest activity details with the customer to provide the most personalized support experience.

Box 2: Lists Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/customer-service-hub-user-guide-timeline-adm>

**NEW QUESTION 268**

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