



## **Microsoft**

### **Exam Questions PL-600**

Microsoft Power Platform Solution Architect

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**NEW QUESTION 1**

DRAG DROP - (Topic 1)

You need to recommend solutions to meet the organization's communication needs.

What should you recommend? To answer, drag the appropriate technologies to the correct groups of users. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Technologies	Group of users	Technology
Microsoft Teams	First Up employees	
Power Apps portals	Workers	
Microsoft 365 Business Voice		

Answer:

Technologies	Group of users	Technology
Microsoft Teams	First Up employees	Microsoft Teams
Power Apps portals	Workers	Microsoft 365 Business Voice
Microsoft 365 Business Voice		

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Microsoft Teams

First up employees must be able to contact each other by using a secure system to ask and answer questions about medical cases.

Microsoft Teams key capabilities:

- ? Connected
- ? Secure
- ? Managed

? Collaborative and productive Box 2: Microsoft 365 Business Voice

Workers must be able to communicate in near real-time with worker support agents.

Microsoft 365 Business Voice makes it easy for small and medium organizations to turn Microsoft Teams into a powerful and flexible telephone system. It's a replacement for

traditional telephony providers and in-house phone systems that can be difficult and costly to manage.

**NEW QUESTION 2**

- (Topic 1)

You need to investigate the canvas app functionality issues.

Which two tools can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. App checker
- B. Errors function
- C. Solution checker
- D. Power Platform admin center

**Answer:** AC

**Explanation:**

Scenario: The testing team reports that one of the canvas apps is not working as expected. An error message displays as specific pages load.

A: The App checker is now available to help provide a clear list of formula issues in your app, and to provide items to fix to make your app accessible. The App checker is an area that the PowerApps team will continue to invest in, and build on in order help to make debugging, performance and best practice decisions an easier and more guided experience.

C: With the solution checker feature, you can perform a rich static analysis check on your solutions against a set of best practice rules and quickly identify these problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.

Reference:

<https://powerapps.microsoft.com/en-us/blog/new-app-checker-helps-you-fix-errors-and-make-accessible-apps/>

**NEW QUESTION 3**

DRAG DROP - (Topic 1)

You need to recommend the appropriate messaging channel solutions for the organization.

What should you recommend? To answer, drag the appropriate messaging options to the correct user types. Each messaging option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Messaging options	User type	Messaging option
Power Apps portals	Worker support agents	
Dynamics 365 Customer Service	Patients	
Omnichannel for Customer Service dashboard		

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Omnichannel for Customer Service dashboard

Scenario: Workers must be able to communicate in near real-time with worker support agents.

The company has a team of worker support agents that respond to inquiries from current and prospective workers. Some of the worker support agents are multilingual.

If you choose to expand your customer service offering to provide chat and channels, the Customer Service workspace seamlessly adjusts to support managing conversations as well.

Note: As an agent with the Customer Service Representative security role, when you open Customer Service workspace, you start on the Customer Service Agent

Dashboard unless your administrator has changed the default view. This dashboard shows you your active cases, cases you can work in queues you are assigned to, and your open activities. You can open existing cases and activities or begin working new cases from the queues you are assigned to and create activities.

Box 2: Dynamics 365 Customer Service

Scenario: First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

**NEW QUESTION 4**

DRAG DROP - (Topic 1)

You need to recommend methods for assigning security to each group of users.

What should you recommend? To answer, drag the appropriate methods to the correct groups of users. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Methods	Answer Area	
	Group of users	Method
Dataverse Application User	Full-time employees	Method
Power Platform Local Business Owner Team	Automation	Method
Azure Active Directory B2B Guest Access	Corporate governance auditing team	Method
Azure Active Directory Security Group Team		

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Power Platform Local Business Owner Team

Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.

Scenario: Employee authentication with the existing system is provided by an on-premises Active Directory instance that is linked to Azure Active Directory.

Box 2: Azure Active Directory Security Group Team

An Azure Active Directory (Azure AD) group team. Similar to owner team, an Azure AD group team can own records and can have security roles assigned to the team.

Note: The administration of app and data access for Microsoft Dataverse has been extended to allow administrators to use their organization's Azure Active Directory (Azure AD) groups to manage access rights for licensed Dataverse users.

Box 3: Azure Active Directory B2B Guest Access

An Azure AD B2B collaboration user is an external user, typically from a partner organization, that you invite to sign into your Azure AD organization using their own credentials. This B2B collaboration user (also generally referred to as a guest user) can then access the apps and resources you want to share with them. A user object is created for the B2B collaboration user in the same directory as your employees. B2B collaboration user objects have limited privileges in your directory by default, and they can be managed like employees, added to groups, and so on.

Scenario: Before First Up signs a contract to place workers at a client company, a member of the audit team visits the company and interviews company management. Audit members use different types of devices including Android and iOS devices. First Up has no plans to require the use of a single type of device.

**NEW QUESTION 5**

DRAG DROP - (Topic 2)

You need to propose a solution for form requirements.

What should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Solutions	Requirement	Solution
<input type="checkbox"/> Field controls	Phone number format	<input type="text"/>
<input type="checkbox"/> Workflow	Sections of Agents case form	<input type="text"/>
<input type="checkbox"/> Custom development		

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Field controls

You must standardize the format used by agents to enter customer phone numbers.

Box 2: Workflow

Log issues as cases. The case form must show variable sections based on the case type.

#### NEW QUESTION 6

- (Topic 2)

You need to provide the IT team and managers with a mobile solution. How many apps should you recommend?

A.

one app for each job role

- B. one app for each user
- C. one app for all employees of the team
- D. one app for each team of employees

**Answer:** A

**Explanation:**

Scenario: IT staff needs a mobile solution to see IT cases at the top of the menu since this is their primary focus. Managers need to see all customer dashboards at the top of their menu on their mobile device.

**NEW QUESTION 7**

DRAG DROP - (Topic 2)

You need to recommend a solution for integrating luggage information.

What should you recommend? To answer, drag the appropriate types to the correct tables. Each type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Types	Table	Type
Custom table	Luggage	
Virtual table		
Activity table	Passenger	
Custom activity table		

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Luggage: Custom activity table

An activity can be thought of as any action for which an entry can be made on a calendar. An activity has time dimensions (start time, stop time, due date, and duration) that help determine when the action occurred or will occur. Activities also contain data that helps determine what action the activity represents, for example, subject and description.

Passenger: Customer table

The account and contact tables in Microsoft Dataverse are essential for identifying and managing customers, selling products and services, and providing superior service to the customers. A customer address table is used to store address and shipping information for a customer.

Scenario: The company has a custom app for managing and tracking passenger luggage. The app uses Microsoft Dataverse.

Agents need to view which pieces of luggage match to each passenger, and then need to add the total on the passenger record.

#### NEW QUESTION 8

- (Topic 2)

You need to select an appropriate app for Relecloud. Which app should you recommend?

- A. Dynamics 365 Field Service
- B. Dynamics 365 Sales
- C. Dynamics 365 Project Operations
- D. Dynamics 365 Customer Service

**Answer:** D

**Explanation:**

Microsoft Dynamics 365 Customer Service is a module for customer service automation that streamlines case and knowledge management, enables personalized customer service with a 360-degree customer view, and provides visibility into customer service department performance with dashboards and reports.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/overview>

#### NEW QUESTION 9

- (Topic 2)

You need to recommend a solution for agents when working with customers to make reservations.

What should you recommend?

- A. task flows

- B. Business Process Flows
- C. workflows
- D. Power Automate

**Answer:** B

**Explanation:**

Business process flows provide a guide for people to get work done. They provide a streamlined user experience that leads people through the processes their organization has defined for interactions that need to be advanced to a conclusion of some kind.

Use business process flows to define a set of steps for people to follow to take them to a desired outcome.

With business processes flows available as an entity, you can now use advanced finds, views, charts, and dashboards sourced from business process flow data for a given entity, such as a lead or opportunity.

Scenario:

- ? Agents need a solution to replace paper reservation checklists.
- ? Agents need dashboards to show a current count of all reservations on the entity.
- ? Agents need a way to track reservation issues.
- ? Agents need a visual indicator in the interface to determine the reservation step to provide a seamless customer experience.

**NEW QUESTION 10**

- (Topic 2)

You need to provide the IT specialists with design diagrams. What should you provide?

- A. Business process modeler (BPM) B AI Builder
- B. Entity relationship diagram (ERD)
- C. Dynamics 365 Product Visualize

**Answer:** A

**Explanation:**

Scenario: IT specialists want to design Power BI reports. They need to understand the underlying table relationships of the system.

Business process modeler (BPM) in Microsoft Dynamics Lifecycle Services (LCS) is a tool that you can use to create, view, and modify repeatable implementations that are based on business process libraries. BPM helps you align your business processes with industry- standard processes that are described by the American Productivity & Quality Center

(APQC)

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/bpm-overview>

**NEW QUESTION 10**

- (Topic 3)

You need to recommend a method for transferring machine information to Dynamics 365 Field Service. What should you recommend?

- A. Microsoft Dataverse connector
- B. Dual-write
- C. Lifecycle Services

**Answer:** A

**Explanation:**

Scenario: Information about each machine produced must be transferred to Dynamics 365 Field Service.

Use the Microsoft Dataverse connector when connecting to the Microsoft Dataverse used for Microsoft Dynamics 365 Sales, Microsoft Dynamics 365 Customer Service, Microsoft Dynamics 365 Field Service, Microsoft Dynamics 365 Marketing, and Microsoft Dynamics 365 Project Service Automation.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection-dynamics-crmonline>

**NEW QUESTION 15**

- (Topic 3)

You need to recommend a solution for creating the initial inspection checklists. What should you recommend?

- A. Power Apps Maker portal
- B. Dataverse for Teams
- C. Power Apps Studio
- D. Data Migration utility

**Answer:** B

**Explanation:**

Scenario: Standardized checklists must be stored in the solution for use by inspectors. A copy must be created when a new inspection is initiated.

Dataverse for Teams – built on Microsoft Dataverse – provides relational data storage, rich data types, enterprise-grade governance, and one-click solution deployment to the Microsoft Teams app store.

Dataverse for teams table creation has all of the things that are great about Microsoft Lists, without the major downsides.

Reference:

<https://docs.microsoft.com/en-us/powerapps/teams/create-table>

**NEW QUESTION 17**

HOTSPOT - (Topic 3)

You need to recommend solutions to meet the inspection requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Requirement**

**Solution**

View, assign, and resolve inspection bottlenecks.

	▼
Booking rules	
Schedule board	
Proficiency models	

Automatically input measurement readings from inspection gauges

	▼
Custom connector	
Azure IoT Hub connector	
Azure IoT Central connector	
Microsoft Dataverse connector	

Answer:

**Requirement**

**Solution**

View, assign, and resolve inspection bottlenecks.

▼
Booking rules
Schedule board
Proficiency models

Automatically input measurement readings from inspection gauges

▼
Custom connector
Azure IoT Hub connector
Azure IoT Central connector
Microsoft Dataverse connector

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Schedule board

The Dynamics 365 Field Service schedule board provides an overview of resource availability and bookings you can make.

Box 2: Azure IoT Central connector

Information about each machine produced must be transferred to Dynamics 365 Field Service.

The difference between IoT hub and IoT central is that IoT is an application platform that simplifies the creation of Internet of Things solutions. IoT central helps to reduce the challenges of implementing IoT development, operations, and management. IoT Central is a fully managed Software as a Service solution.

Note: There are three ways you can use to connect IoT-enabled devices into the Field Service solution:

? Connected Field Service for Azure IoT Central

? Connected Field Service for Azure IoT Hub

? Connected Field Service for non-Azure IoT providers using the extensible IoT provider framework

**NEW QUESTION 22**

HOTSPOT - (Topic 3)

You need to recommend components to meet the re-inspection requirements.

Which components should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Requirement**

**Component**

Initiate the creation of re-inspection orders.

▼
Dataflow
Business rule
Power Automate flow

Automatically set overall inspection ratings based on the checklist ratings.

▼
From event
Business rule
Custom action
Rollup data type

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Power Automate flow

Scenario: Inspection orders must be automatically marked for re-inspection should a machine fail inspection. The new inspection order must be created by using the originating inspection order as a template.

Box 2: Business rule

? By combining conditions and actions, you can do any of the following with business rules:

? Set column values

? Clear column values

- ? Set column requirement levels
- ? Show or hide columns
- ? Enable or disable columns
- ? Validate data and show error messages
- ? Create business recommendations based on business intelligence.

**NEW QUESTION 25**

- (Topic 3)

You need to recommend a solution to collect the information required to meet reporting requirements. What should you recommend?

- A. Business process flow
- B. Business rule
- C. Business event
- D. Business process modeler

**Answer:** A

**Explanation:**

Business rule can create business recommendations based on business intelligence. Scenario: Analytics and reporting

The solution must:

- ? Provide metrics including existing and upcoming demand by inspection station, average time spent per user at a station, and average time a machine spends at each inspection point.
- ? Provide metrics per inspector including number of inspections performed by month, and number of inspections per rating type (pass, fail).
- ? Provide a printed quality certificate to be included with each machine.

Reference:

<https://docs.microsoft.com/en-us/learn/modules/define-create-business-rules/>

**NEW QUESTION 30**

HOTSPOT - (Topic 3)

You need to recommend the appropriate components to meet the inspection requirements. What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Solution
Prevent editing of finalized inspection orders.	<div style="border: 1px solid gray; padding: 5px;"> <div style="text-align: right; border-bottom: 1px solid gray;">▼</div> <div style="padding: 2px;">Business rule</div> <div style="padding: 2px;">Security role</div> <div style="padding: 2px;">User permission</div> </div>
Prepare documentation for failed inspection steps.	<div style="border: 1px solid gray; padding: 5px;"> <div style="text-align: right; border-bottom: 1px solid gray;">▼</div> <div style="padding: 2px;">Data flow</div> <div style="padding: 2px;">Business rule</div> <div style="padding: 2px;">Form property</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Security role

Microsoft Dataverse uses a role-based security model to help secure access to the database.

Scenario:

- ? You must prevent users from changing inspection order data once an inspection is marked as final.
- ? Supervisors must be able to modify standard checklists. Other employees must be prevented from modifying checklists.

Box 2: Data flow

Dataflows are a self-service, cloud-based, data preparation technology. Dataflows enable customers to ingest, transform, and load data into Microsoft Dataverse environments, Power BI workspaces, or your organization's Azure Data Lake Storage account.

Scenario: Provide a visual representation of the testing measurement limits for each step. Include an indication of how the measured value compares to measurement limits and whether the measurement is within tolerance. Users must be able to configure the visualizations to display the minimum value and maximum value, and whether the reading is within the tolerance of a single targeted value. It must also be able to be used for maintenance inspections once the machine has been installed.

**NEW QUESTION 34**

- (Topic 4)

A company wants to create a Power Automate flow that posts marketing events to social media.

The company must ensure that the postings adhere to regulatory requirements for handling of personally identifiable information (PII) data. The company will not

post events to unauthorized social media platforms.  
 You need to ensure that the requirement is met.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Configure the relevant connector so that is part of the Non-Business data group category.
- B. Create a security role to prevent data export.
- C. Configure an Azure Active Directory (AAD) security role for the maker to the environment.
- D. Create a Data Loss Protection (DLP) policy.
- E. Configure the relevant connector so that it is part of the Blocked data group category.

**Answer:** DE

**Explanation:**

DLP policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business. If you put a connector in the Business group, it can only be used with other connectors from that group in any given app or flow. Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/wp-data-loss-prevention>

**NEW QUESTION 36**

DRAG DROP - (Topic 4)

You are a Microsoft Power Platform architect reviewing requirements for an online shopping app.

You need to identify requirement types for the app.

How should you categorize the requirements? To answer, drag the appropriate categories to the correct requirements. Each category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE; Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**NEW QUESTION 40**

DRAG DROP - (Topic 4)

You are designing a data model for a Microsoft Power Platform solution. The data model must meet the following requirements:

- When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.
- When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.

You need to recommend cascading strategies for the data model.

Which cascading strategy should you recommend? To answer, drag the appropriate cascading strategies to the correct requirements. Each cascading strategy may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

**Cascading strategies**

- Cascade All
- Cascade Active
- Cascade User Owned
- Cascade None

**Answer Area**

**Requirement**

When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.

When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.

- Cascading strategy**
- Cascade All
  - Cascade User Owned

**NEW QUESTION 41**

- (Topic 4)

A company provides mobile diagnostic imaging services. You are designing a Power Apps solution to manage patient appointments and procedures. Patient records are stored within the company's cloud patient billing system. The patient ID must be the only information stored within the app. The patient name and date of birth must be visible to the technician to verify the patient's identity.

You need to recommend a solution to display the patient information. What should you recommend?

- A. Virtual table
- B. Business rule
- C. Privacy preference
- D. Data gateway
- E. Custom dataflow

Answer: A

**Explanation:**

A virtual table is a custom table in Microsoft Dataverse that has columns containing data from an external data source. Virtual tables appear in your app to users as regular table rows, but contain data that is sourced from an external database, such as an Azure SQL Database. Rows based on virtual tables are available in all clients including custom clients developed using the Dataverse web services.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-virtual-entities>

**NEW QUESTION 43**

HOTSPOT - (Topic 4)

You are conducting performance testing for a Microsoft Power Platform solution. The solution uses Power Automate cloud flows to query and synchronize data across 10 different tables based on various criteria. You make the following observations:

- Internet speed during testing is fast (500 Mbps).
- There are 50 Dynamics real-time workflows in use.
- There are 63 Dynamics asynchronous workflows in use.
- There are 76 Power Automate cloud flows in use. You identify the following performance issues;

You need to recommend steps to resolve the performance issues.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

Performance issue	Recommendation
Data changes are slow to save.	Reduce usage of near real-time workflows. Convert all Dynamics 365 workflows to Power Automate cloud flows. Review and revise filters in cloud flow queries and conditional logic.
Background processes often take hours to complete.	Reduce usage of near real-time workflows. Convert all Dynamics 365 workflows to Power Automate cloud flows. Review and revise filters in cloud flow queries and conditional logic.

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Box 1: Reduce usage of near real-time workflows

A real-time workflow can be converted to asynchronous workflow and back to real-time.

Box 2: Convert all Dynamics 365 workflows to Power Automate cloud flows. Workflows are limited to Microsoft Dynamics 365/CRM application only. Power Automate can span across multiple web-based services or applications at the same time.

Dynamics 365 CRM Workflows can be converted to Power Automate flows.

**NEW QUESTION 45**

- (Topic 4)

You are designing a database table for a client. You have the following requirements:

- ? Maintain a comprehensive list of colors and their corresponding RGB values and hexadecimal values.
- ? Prevent the addition of duplicate colors based on the hexadecimal value for the color.

You need to recommend a design for the table.

Which two actions should the client perform after the table is created? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Mark the hex value column as business required.
- B. Configure and schedule a recurring bulk record deletion job.
- C. Create alternate keys for the table.
- D. Mark the RGB value column as business required.

**Answer:** CD

**Explanation:**

B: Setting a column to Business Required means that the default behavior of a model-driven or canvas app will enforce this requirement in the app.

C: With alternate keys you can now define a column in a Dataverse table to correspond to a unique identifier (or unique combination of columns) used by the external data store. This alternate key can be used to uniquely identify a record in Dataverse in place of the primary key. You must be able to define which columns represent a unique identity for your records. Once you identify the columns that are unique to the table, you can declare them as alternate keys through the customization user interface (UI) or in the code.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-field-portal>

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/define-alternate-keys- entity>

**NEW QUESTION 47**

HOTSPOT - (Topic 4)

You are a Microsoft Power Platform architect designing integrations for a project. You have the following integration requirements:

- Post requests to a system that is not always available and limited in its ability to process high volumes of messages.
- Allow peer-to-peer communication between on-premises services and cloud-based model-driven Microsoft Power Platform apps.
- Stream large volumes of data from the company's website to a live Power BI dashboard.
- Support enterprise-level integrations with Dynamics 365 that can be billed on a consumption basis.

You need to use an Azure service for the integration requirements.

Which Azure services should you use? To answer, select the appropriate options in the answer area?

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Service
Post requests to a system that is not always available and limited in its ability to process high volumes of messages.	<ul style="list-style-type: none"> <li>Azure Service Bus</li> <li>Azure Service Bus</li> <li>Azure Notification Hub</li> <li>Azure Active Directory</li> <li>Azure ExpressRoute</li> </ul>
Allow peer-to-peer communication between on-premises services and cloud-based model-driven Microsoft Power Platform apps.	<ul style="list-style-type: none"> <li>Azure Relay</li> <li>Azure Relay</li> <li>Azure SQL</li> <li>Azure Cognitive Services</li> <li>Azure API Management</li> </ul>
Stream large volumes of data from the company's website to a live Power BI dashboard.	<ul style="list-style-type: none"> <li>Azure Event Hubs</li> <li>Azure Event Hubs</li> <li>Azure Service Bus</li> <li>Azure SQL</li> </ul>
Support enterprise-level integrations with Dynamics 365 that can be billed on a consumption basis.	<ul style="list-style-type: none"> <li>Azure Functions</li> <li>Azure Logic Apps</li> <li>Azure Functions</li> <li>Azure Service Bus</li> </ul>

Answer:

Answer Area

Requirement	Service
Post requests to a system that is not always available and limited in its ability to process high volumes of messages.	<ul style="list-style-type: none"> <li>Azure Service Bus</li> <li>Azure Service Bus</li> <li>Azure Notification Hub</li> <li>Azure Active Directory</li> <li>Azure ExpressRoute</li> </ul>
Allow peer-to-peer communication between on-premises services and cloud-based model-driven Microsoft Power Platform apps.	<ul style="list-style-type: none"> <li>Azure Relay</li> <li>Azure Relay</li> <li>Azure SQL</li> <li>Azure Cognitive Services</li> <li>Azure API Management</li> </ul>
Stream large volumes of data from the company's website to a live Power BI dashboard.	<ul style="list-style-type: none"> <li>Azure Event Hubs</li> <li>Azure Event Hubs</li> <li>Azure Service Bus</li> <li>Azure SQL</li> </ul>
Support enterprise-level integrations with Dynamics 365 that can be billed on a consumption basis.	<ul style="list-style-type: none"> <li>Azure Functions</li> <li>Azure Logic Apps</li> <li>Azure Functions</li> <li>Azure Service Bus</li> </ul>

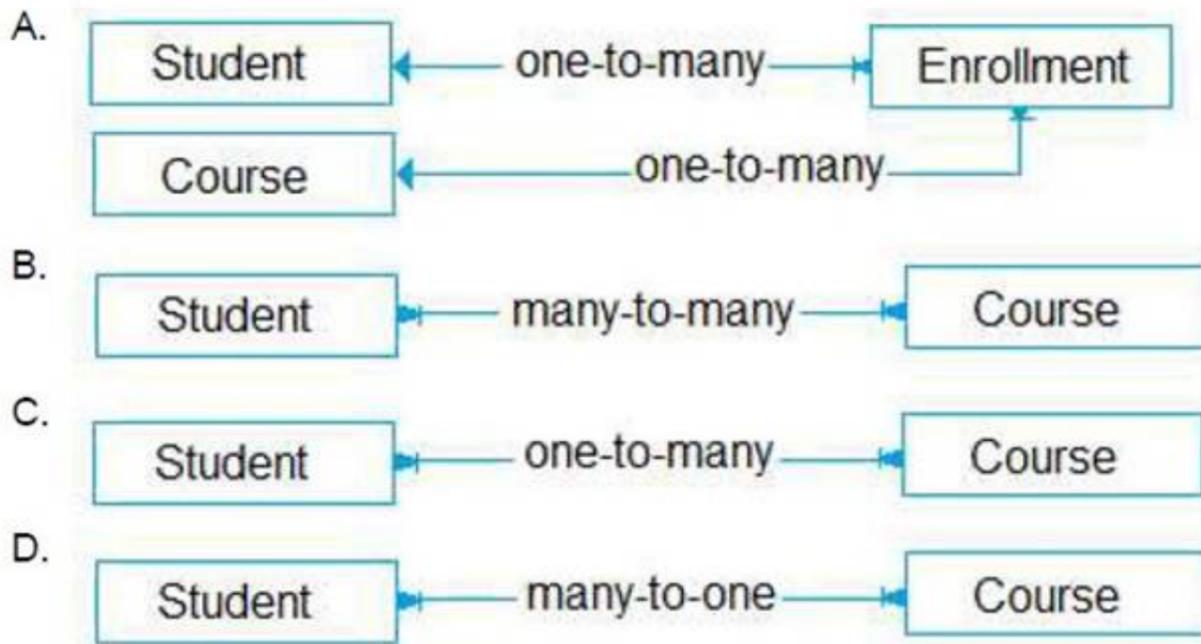
- A. Mastered
- B. Not Mastered

**Answer:** A

**NEW QUESTION 50**

- (Topic 4)

You are designing the data model for a school. The school wants to track students' enrollments in courses. The system must meet the following requirements: Track the courses in which each student is enrolled. Track the students that are enrolled in each course. Track dates when each student enrolled in each course and the person who approved the enrollment. Allow users to create a report that details which students are enrolled in which courses. You need to recommend a data model that will fit the school's requirements. Which logical model should you recommend?



- A. Option A
- B. Option B
- Option C
- D. Option D

**Answer:** A

**Explanation:**

Need a relationship table.

N:N (Many-to-Many): A table relationship that depends on a special Relationship table, sometimes called an Intersect table, so that many rows of one table can be related to many rows of another table.

When viewing rows of either table in a N:N relationship you can see a list of any rows of the other table that are related to it. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-entity-relationships>

**NEW QUESTION 51**

DRAG DROP - (Topic 4)

A company has a call center that manages customer-related issues.

The company has the following customer experience improvement requirements:

- Simulate a human conversation with a customer by providing a chat interface.
- Ensure the initial conversation is passed to a live agent upon escalation. You need to recommend a solution for each requirement.

Which solutions should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Solutions	Requirement	Solution
Power Virtual Agents	Provide an automated chat interface.	
Dynamics 365 Remote Assist	Pass conversation to a live agent upon escalation.	
Dynamics 365 Customer Service		
Omnichannel for Customer Service		

Answer:

Solutions	Requirement	Solution
Power Virtual Agents	Provide an automated chat interface.	Power Virtual Agents
Dynamics 365 Remote Assist	Pass conversation to a live agent upon escalation.	Omnichannel for Customer Service
Dynamics 365 Customer Service		
Omnichannel for Customer Service		

- A. Mastered
- B. Not Mastered

**Answer:** A

**NEW QUESTION 52**

DRAG DROP - (Topic 4)

You need to recommend methods for assigning security to each group of users. The customer provides the following requirements:

- ? Customers need the ability to submit a case through an online portal.
- ? Portal must handle 75 concurrent users submitting cases.

? Service data must be retained for at least six years.

You need to determine which requirements are functional or non-functional.

Which requirements are functional or non-functional? To answer, drag the appropriate types to the correct requirements. Each type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Types	Requirement	Type
<input type="checkbox"/> Functional	Customers need the ability to submit a case through an online portal.	<input type="text"/>
<input type="checkbox"/> Non-functional	Portal must handle 75 current users submitting cases.	<input type="text"/>
	Service data must be retained for at least six years.	<input type="text"/>

Answer:

Types	Requirement	Type
<input checked="" type="checkbox"/> Functional	Customers need the ability to submit a case through an online portal.	<input checked="" type="text"/> Functional
<input checked="" type="checkbox"/> Non-functional	Portal must handle 75 current users submitting cases.	<input checked="" type="text"/> Non-functional
	Service data must be retained for at least six years.	<input checked="" type="text"/> Non-functional

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Box 1: Functional

Functional requirements describe what the solution needs to do or its behaviors.

Box 2: Non-functional

Non-functional requirements commonly describe non-behavior aspects of the solution such as performance requirements.

Box 3: Non-functional

Examples of common non-functional requirement types include:

- ? Availability
- ? Compliance/regulatory
- ? Data retention/residency
- ? Performance (response time, and so on)
- ? Privacy
- ? Recovery time
- ? Security
- ? Scalability

**NEW QUESTION 57**

- (Topic 4)

A company is implementing Dynamics 365 Sales.

The company has turned off out-of-the-box quote calculations in order to implement its own custom calculations.

When users update a line item on a quote, they expect to see an updated total for the quote in real time. Users are reporting inconsistent behavior, with some aggregations taking up to two hours.

You review the system design and notice many asynchronous workflows. You need to recommend a solution to enable the calculation in real time.

Which two options should you recommend? Each answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Consolidate asynchronous workflow into a single real-time workflow.
- B. Consolidate multiple asynchronous workflows into a single asynchronous workflow.
- C. Implement a business process flow to replace the existing workflows.
- D. Convert the asynchronous workflows to a synchronous plug-in.

Answer: AB

**Explanation:**

### NEW QUESTION 60

- (Topic 4)

You are designing a Microsoft Power Platform solution for a company that has multiple Microsoft Dataverse environments. You need to prevent specific users from accessing specific environments. What should you do?

- A. Remove all security roles from the users of the specific environments.
- B. Remove the user from the business unit.
- C. Remove the user from all security groups.
- D. Remove the user from all teams.

**Answer:** A

#### Explanation:

Microsoft Dataverse uses a role-based security model to help secure access to the database. Security roles can be used to configure environment-wide access to all resources in the environment.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/database-security>

### NEW QUESTION 62

- (Topic 4)

A company has a Power Platform solution that integrates with a third-party system. The client reports that unexpected updates are being made to the Accounts table. You need to determine the root cause of the issue.

In which three locations should you investigate? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Audit summary view
- B. Solution history
- C. SDK Message Processing Steps
- D. Plug-in trace log
- E. System job run history

**Answer:** ABD

#### Explanation:

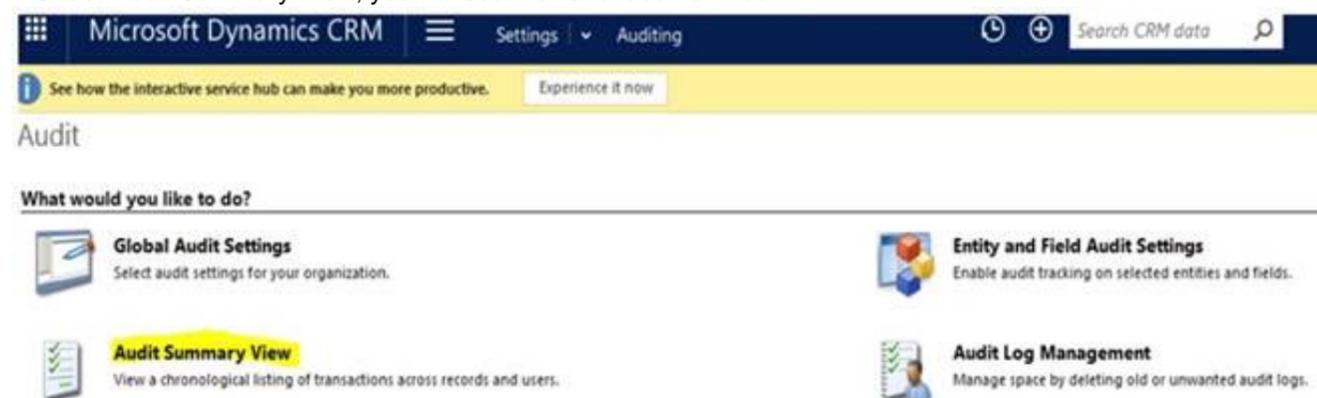
A: How to View Auditing Log Details?

System administrators can see activities for the entities that are enabled for audit logging. To view the audit logs:

? Go to Settings > System > Auditing.

? Choose Audit Summary View.

? Under Audit Summary View, you will see the list of audit entries



B: You can view details about solution operations from the Solutions area of Power Apps. An operation can be a solution import, export, or uninstall. The solution history displays information such as solution version, solution publisher, type of operation, operation start and end time, and operation status.

D: Trace log records are written to the PluginTraceLog Table. Writing of these records is controlled by the trace settings mentioned in

Enable trace logging.

This data can be found in model-driven applications by navigating to Settings and choosing the Plug-in Trace Log tile.

Reference:

<https://www.sherweb.com/blog/dynamics-365/audits-dynamics-365/> <https://docs.microsoft.com/en-us/powerapps/developer/data-platform/logging-tracing>

### NEW QUESTION 67

HOTSPOT - (Topic 4)

You are supporting a recent go-live for a model-driven app that includes mobile offline functionality.

Users report the following issues:

? The process of downloading initial metadata for the app takes hours to complete.

? Some account views are unavailable when the app is offline.

? Changes to users' security privileges are not reflected in the mobile app.

? Contact data is not available when the app is offline.

You need to resolve the mobile app performance issues.

What should you review? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Issue	Resolution
The process of downloading initial metadata for the app takes hours to complete.	<ul style="list-style-type: none"> <li>Synchronize the mobile app.</li> <li>Remove organization data filters.</li> <li>Reduce records included in the profile filter.</li> </ul>
Changes to users' security privileges are not reflected in the mobile app.	<ul style="list-style-type: none"> <li>Synchronize the mobile app.</li> <li>Reduce records included in the profile filter.</li> <li>Remove reference to tables not included in mobile profile.</li> </ul>
Some account views are unavailable when the app is offline.	<ul style="list-style-type: none"> <li>Synchronize the mobile app.</li> <li>Reduce records included in the profile filter.</li> <li>Remove reference to tables not included in mobile profile.</li> </ul>
Contact data is not available when the app is offline.	<ul style="list-style-type: none"> <li>Reduce records included in the profile filter.</li> <li>Update mobile profile to include contact information.</li> <li>Remove reference to tables not included in mobile profile.</li> </ul>

Answer:

Issue	Resolution
The process of downloading initial metadata for the app takes hours to complete.	<ul style="list-style-type: none"> <li>Synchronize the mobile app.</li> <li><del>Remove organization data filters.</del></li> <li>Reduce records included in the profile filter.</li> </ul>
Changes to users' security privileges are not reflected in the mobile app.	<ul style="list-style-type: none"> <li>Synchronize the mobile app.</li> <li>Reduce records included in the profile filter.</li> <li>Remove reference to tables not included in mobile profile.</li> </ul>
Some account views are unavailable when the app is offline.	<ul style="list-style-type: none"> <li>Synchronize the mobile app.</li> <li>Reduce records included in the profile filter.</li> <li>Remove reference to tables not included in mobile profile.</li> </ul>
Contact data is not available when the app is offline.	<ul style="list-style-type: none"> <li>Reduce records included in the profile filter.</li> <li>Update mobile profile to include contact information.</li> <li>Remove reference to tables not included in mobile profile.</li> </ul>

- A. Mastered
- B. Not Mastered

Answer: A

**NEW QUESTION 71**

- (Topic 4)

A client uses Dynamics 365 Sales, Power BI datasets, and Power BI dataflows.

The Dynamics 365 Sales implementation has security roles that restrict data export. You need to ensure that data has the same restrictions in Power BI as it does in Dynamics 365 Sales.

You need to design the security to avoid sensitive data from being seen.

Which two actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Use Microsoft Dataverse restrictions before setting up the Power BI reports.
- B. Limit the role in Dynamics 365 Sales to only data allowed so it cannot be exported to Microsoft Excel.
- C. Limit the role and ensure that exporting to Microsoft Excel is not allowed in both Dynamics 365 Sales and Power BI.
- D. Share Power BI dashboards only with users who are supported to see this data.

Answer: AB

**Explanation:**

A: When you share a dashboard or report, the people you share it with can view it and interact with it, but can't edit it. They see the same data that you see in the dashboard and reports and get access to the entire underlying dataset unless row-level security (RLS) is applied to the underlying dataset.

B: Depending on the sensitivity of an organization's data, it is often necessary to disable the ability to export or print reports.

Reference:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

**NEW QUESTION 73**

DRAG DROP - (Topic 4)

You are designing a business strategy for a client who has a Power Platform solution. The client works with critical data where any data loss creates a high risk.

You need to document the failover process for the stakeholders.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Actions**

**Answer Area**

- If the second call is successful, the application continues normally.
- The application makes a service call to the datacenter.
- The application receives an exception after attempting the service call.
- The application automatically tries the call again.
- The application redirects calls to an on-premises server.



- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Actions**

**Answer Area**

- If the second call is successful, the application continues normally.
- The application makes a service call to the datacenter.
- The application receives an exception after attempting the service call.
- The application automatically tries the call again.
- The application redirects calls to an on-premises server.



- The application makes a service call to the datacenter.
- The application receives an exception after attempting the service call.
- The application redirects calls to an on-premises server.

**NEW QUESTION 74**

DRAG DROP - (Topic 4)

You are overseeing the data migration for a Microsoft Power Platform solution.

The migration team is performing a test migration with a subset of data. The migration team reports the following findings:

- ? Users who own account rows are receiving system generated emails.
- ? Data that is not part of the migration is being added to the Contact and Appointment tables.
- ? The size of the log listed on the Power Platform admin center Capacity page has increased significantly.

You need to recommend strategies to resolve the reported issues.

What should you recommend? To answer, drag the appropriate resolution to the correct migration problem. Each resolution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Resolution strategies**

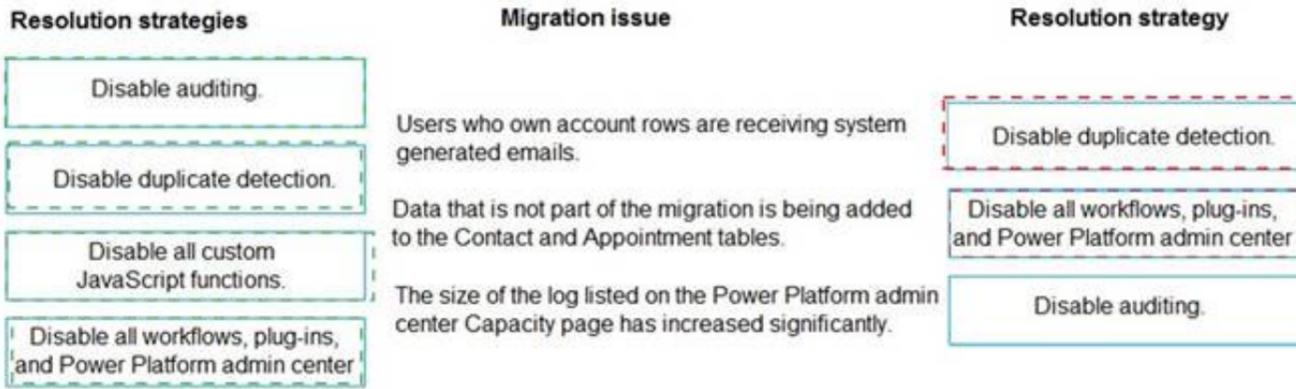
**Migration issue**

**Resolution strategy**

- Disable auditing.
- Disable duplicate detection.
- Disable all custom JavaScript functions.
- Disable all workflows, plug-ins, and Power Platform admin center

- Users who own account rows are receiving system generated emails.
- Data that is not part of the migration is being added to the Contact and Appointment tables.
- The size of the log listed on the Power Platform admin center Capacity page has increased significantly.

Answer:



- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Box 1: Disable duplicate detection  
 Duplicate detection has rules for sending emails.  
 Box 2: Disable all workflows, plug-ins, and Power Platform admin center  
 Box 3: Disable auditing  
 Auditing affects the size of the log file.

**NEW QUESTION 75**

HOTSPOT - (Topic 4)

You are performing a fit gap requirements analysis.

You need to select Microsoft Power Platform components to satisfy the requirements. Which components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Component
Coordinate long-term end-to-end delivery of financial counseling services to farmers.	Model-driven app Model-driven app Power Virtual Agents Dynamics 365 Customer Voice
Manage project accounting and recognize revenue compliant with international financial reporting standards.	Dynamics 365 Finance Dynamics 365 Project Operations Dynamics 365 Field Service Dynamics 365 Finance
Notify users of their overdue tasks on a daily basis.	Power Automate Power Automate Power Virtual Agents AppSource
Notify users of their overdue tasks on a daily basis.	Power Automate Power Automate Power Virtual Agents AppSource

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Answer Area

Requirement	Component
Coordinate long-term end-to-end delivery of financial counseling services to farmers.	Model-driven app Model-driven app Power Virtual Agents Dynamics 365 Customer Voice
Manage project accounting and recognize revenue compliant with international financial reporting standards.	Dynamics 365 Finance Dynamics 365 Project Operations Dynamics 365 Field Service Dynamics 365 Finance
Notify users of their overdue tasks on a daily basis.	Power Automate Power Automate Power Virtual Agents AppSource
Notify users of their overdue tasks on a daily basis.	Power Automate Power Automate Power Virtual Agents AppSource

**NEW QUESTION 80**

HOTSPOT - (Topic 4)

An animal welfare organization wants to track the movement of wolf packs in a region. Cameras at specific locations capture images when motion is detected within the camera sensor range. Staff upload the images manually to a shared drive and then analyze the images.

The organization wants to automate image capture and analysis. The organization has the following requirements:

? Save captured images in an appropriate location.  
 ? Analyze saved images by using an image recognition process.  
 ? Display data in real-time dashboards.  
 You need to recommend the correct technology for the requirements.  
 What should you recommend? To answer, select the appropriate options in the answer area.  
 NOTE: Each correct selection is worth one point.

Requirement	Technology option
Save captured images in an appropriate location.	<div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span style="font-size: 0.8em;">▼</span> </div> <ul style="list-style-type: none"> <li>Business process flow</li> <li>Desktop flow</li> <li>Instant cloud flow</li> <li>Automated cloud flow</li> </ul> </div>
Analyze saved images by using an image recognition process.	<div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span style="font-size: 0.8em;">▼</span> </div> <ul style="list-style-type: none"> <li>Instant cloud flow and AI Builder</li> <li>Automated cloud flow and AI Builder</li> <li>Desktop flow and AI Builder</li> </ul> </div>
Display data in real-time dashboards.	<div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span style="font-size: 0.8em;">▼</span> </div> <ul style="list-style-type: none"> <li>Dynamics 365 interactive experience dashboard</li> <li>Model-driven app dashboard with native graphs</li> <li>Model-driven app dashboard with Power BI</li> </ul> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Automated cloud flow.

Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule.

Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media.

Box 2: Desktop flow and AI Builder

Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate Desktop you can automate tasks on the desktop as well as the Web.

Box 3: Model-driven app dashboard with Power BI

The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed.

**NEW QUESTION 85**

DRAG DROP - (Topic 4)

You are designing data loss policies for a Microsoft Power Platform implementation. You have the following requirements:

- Solutions that use the HTTP connector must not include any other connectors.
- Prevent the use of the Microsoft Forms connector.
- Allow the use of the Azure DevOps connector.

You need to determine in which data policy group to add each connector.

Data policy groups	Connector	Data policy group
Business	HTTP connector	
Non-business	Azure DevOps connector	
Blocked	Microsoft Forms connector	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Business

If you put a connector in the Business group, it can only be used with other connectors from that group in any given app or flow.

Box 2: Non-business

DLP policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business.

Box 3: Blocked

Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked.

Data policy group Business blocked

**NEW QUESTION 89**

HOTSPOT - (Topic 4)

A company has a Power Platform environment that connects to a third-party marketing application.

The company reports that the data in the Power Platform lead table does not match data from the marketing application.

Issues include:

- \_ The owner data in the lead table and the third-party application do not match.
- \_ The Topic column has more information than the related record from the marketing application.
- \_ There are differences in how telephone numbers are formatted. You need to determine which processes are causing the issues.

Which three processes may be causing the differences observed? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

**Issue**

**Solution**

Migration processes fail due to operation timeouts.

▼
Increase multithreading and/or batch size settings.
Decrease multithreading and/or batch size settings.
Ensure you are loading data into all tables at the same time.
Ensure you are loading data into tables in a particular order.

Records that include lookup columns often fail to load.

▼
Increase multithreading and/or batch size settings.
Decrease multithreading and/or batch size settings.
Ensure you are loading data into all tables at the same time.
Ensure you are loading data into tables in a specific order.

Answer:

**Issue**

**Solution**

Migration processes fail due to operation timeouts.

▼
Increase multithreading and/or batch size settings.
Decrease multithreading and/or batch size settings.
Ensure you are loading data into all tables at the same time.
Ensure you are loading data into tables in a particular order.

Records that include lookup columns often fail to load.

▼
Increase multithreading and/or batch size settings.
Decrease multithreading and/or batch size settings.
Ensure you are loading data into all tables at the same time.
Ensure you are loading data into tables in a specific order.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Box 1: Increase multithreading and/or batch size settings  
 Box 2: Ensure you are loading data in a specific order.  
 Load the base tables in the hierarchies first.

**NEW QUESTION 93**

HOTSPOT - (Topic 4)

An automobile parts manufacturer wants to replace an existing system with a Microsoft Power Platform solution. The company has been experiencing undesired data changes in their current system. The cause of the changes is due to the relationships that are set up between tables in the database that the system uses.

The new solution must meet the following requirements:

- Track vehicle manufacturers and models.
- Display a list of all models that a manufacturer produces.  
 Ensure that each vehicle model can be associated to only one manufacturer.
- Delete all associated models when a user deletes a manufacturer.
- Automatically populate information from the manufacturer when creating a new model from the model list on the manufacturer page.

You need to recommend table relationships to meet the business requirements. Which relationship settings should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

Business requirement	Relationship
The system must delete all associated models when a user deletes a manufacturer.	<ul style="list-style-type: none"> <li>Use a parental 1:N relationship between manufacturer and model.</li> <li>Use a parental 1:N relationship between manufacturer and model.</li> <li>Use a referential 1:N relationship between manufacturer and model.</li> <li>Use field mappings in 1:N relationship between manufacturer and model.</li> <li>Use an N:N relationship between manufacturer and model.</li> </ul>
The system must auto-populate information from the manufacturer when creating a new model from the model list on the manufacturer page.	<ul style="list-style-type: none"> <li>Use field mappings in 1:N relationship between manufacturer and model.</li> <li>Use a parental 1:N relationship between manufacturer and model.</li> <li>Use a referential 1:N relationship between manufacturer and model.</li> <li>Use field mappings in 1:N relationship between manufacturer and model.</li> <li>Use an N:N relationship between manufacturer and model.</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Answer Area**

Business requirement	Relationship
The system must delete all associated models when a user deletes a manufacturer.	<ul style="list-style-type: none"> <li>Use a parental 1:N relationship between manufacturer and model.</li> <li>Use a parental 1:N relationship between manufacturer and model.</li> <li>Use a referential 1:N relationship between manufacturer and model.</li> <li>Use field mappings in 1:N relationship between manufacturer and model.</li> <li>Use an N:N relationship between manufacturer and model.</li> </ul>
The system must auto-populate information from the manufacturer when creating a new model from the model list on the manufacturer page.	<ul style="list-style-type: none"> <li>Use field mappings in 1:N relationship between manufacturer and model.</li> <li>Use a parental 1:N relationship between manufacturer and model.</li> <li>Use a referential 1:N relationship between manufacturer and model.</li> <li>Use field mappings in 1:N relationship between manufacturer and model.</li> <li>Use an N:N relationship between manufacturer and model.</li> </ul>

**NEW QUESTION 96**

- (Topic 4)

You are designing a Microsoft Power Platform solution that uses Microsoft Dataverse.

You need to recommend a way to update currency exchange rates within Microsoft Dataverse.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Review AppSource for prebuilt solutions.
- B. Create a Power Automate flow that uses a custom connection or HTTP request to an outside source for exchange rates.
- C. Embed an iframe that points to a currency exchange service into a model-driven app.
- D. Use the Power BI connector to establish a link that updates Microsoft Dataverse with the current exchange rate.

**Answer:** AB

**Explanation:**

B: We need is a source for exchange rates. There are some published connectors, but you also use a free service called Exchange Rates API, which are based on the European Central Bank, and create a custom connection.

Now that we have our custom connector defined and have a way to request the latest exchange rates, the next step is to create a Power Automate flow that will update all of currencies setup in our Dataverse environment.

Dataverse is a multicurrency system, in which each record can be associated with its own currency. This currency is called the transaction currency. The multicurrency features enable users to perform financial transactions like opportunities, quotes, orders, and invoices in multiple currencies. This feature also provides a currency choice to the end user when a financial transaction occurs.

Reference:

<https://readyxrm.blog/2021/03/10/updating-currency-exchange-rates-in-dataverse/>

**NEW QUESTION 101**

HOTSPOT - (Topic 4)

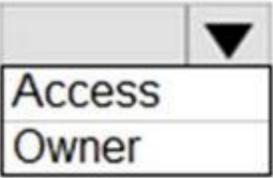
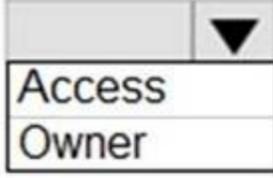
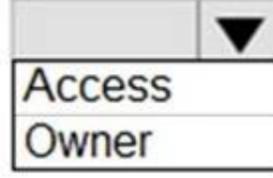
You are designing a model-driven app for a hospital. The app will be used to track teams at the hospital including:

Team	Comments
Cleaning	There are three predetermined cleaning teams. Tasks are assigned to a team. Anyone on the team can complete an assigned task.
Emergency room	These teams are formed as needed based on patient needs and staff availability.
Billing	These teams are assigned to specific hospital departments. Team members must only see data for the hospital department to which they are assigned.

You need to recommend the team types to use.

Which team types should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Team type
Cleaning teams	
Emergency room teams	
Billing teams	

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Box 1: Owner team

Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.

Box 2: Access team

Access team: An access team doesn't own records and doesn't have security roles assigned to the team. The team members have privileges defined by their individual security roles and by roles from the teams they're members of. These members share records with an access team, and the team is granted access rights to the records. Access rights include Read, Write, and Append.

Box 3: Owner team

**NEW QUESTION 104**

DRAG DROP - (Topic 4)

A company plans to integrate Microsoft Power Platform with existing systems, including Microsoft Dynamics 365 Omni channel for Customer Service. You need to recommend a solution for each requirement.

Which components should you recommend for the requirements?

To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Solutions	Answer Area	Requirement	Solution
<div style="border: 1px solid gray; padding: 2px; margin-bottom: 2px;">Custom API</div> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 2px;">Custom pages</div> <div style="border: 1px solid gray; padding: 2px;">Microsoft Power Virtual Agent</div>		<p>Requirement</p> <p>Display information about the contact in the Omnichannel app.</p> <p>Ensure only tables needed are exposed for integration purposes.</p> <p>Display data hierarchy from other systems within Dynamics 365 without saving the data within Microsoft Dataverse.</p>	<div style="border: 1px solid gray; height: 15px; margin-bottom: 2px;"></div> <div style="border: 1px solid gray; height: 15px; margin-bottom: 2px;"></div> <div style="border: 1px solid gray; height: 15px;"></div>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Solutions	Answer Area	Requirement	Solution
<div style="border: 1px dashed gray; padding: 2px; margin-bottom: 2px;">Custom API</div> <div style="border: 1px dashed gray; padding: 2px; margin-bottom: 2px;">Custom pages</div> <div style="border: 1px dashed gray; padding: 2px;">Microsoft Power Virtual Agent</div>		<p>Requirement</p> <p>Display information about the contact in the Omnichannel app.</p> <p>Ensure only tables needed are exposed for integration purposes.</p> <p>Display data hierarchy from other systems within Dynamics 365 without saving the data within Microsoft Dataverse.</p>	<div style="border: 1px solid gray; padding: 2px; margin-bottom: 2px;">Microsoft Power Virtual Agent</div> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 2px;">Custom API</div> <div style="border: 1px solid gray; padding: 2px;">Custom pages</div>

**NEW QUESTION 108**

HOTSPOT - (Topic 4)

A company plans to use a combination of model-driven and canvas apps for data interaction and Power BI for data reporting. The company has the following requirements:

- Share a canvas app with the auditor team.
- Ensure account balance values in Power BI are only viewable by the investment team.
- Streamline user administration and role assignment.

You need to recommend a security component to use for each requirement.

Which security components should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

Requirement	Security component
Share a canvas app.	<ul style="list-style-type: none"> <li>Microsoft Entra ID security group</li> <li>Security roles</li> <li>Column-level security</li> <li>Manager hierarchy model</li> <li>Microsoft Entra ID security group</li> </ul>
Control account balance visibility.	<ul style="list-style-type: none"> <li>Report access</li> <li>Report access</li> <li>Column-level security</li> <li>Microsoft Entra ID security group</li> </ul>
Streamline user administration and role assignment.	<ul style="list-style-type: none"> <li>Manager hierarchy model</li> <li>Security roles</li> <li>Column-level security</li> <li>Manager hierarchy model</li> <li>Microsoft Entra ID security group</li> </ul>

Answer:

**Answer Area**

Requirement	Security component
Share a canvas app.	<ul style="list-style-type: none"> <li>Microsoft Entra ID security group</li> <li>Security roles</li> <li>Column-level security</li> <li>Manager hierarchy model</li> <li>Microsoft Entra ID security group</li> </ul>
Control account balance visibility.	<ul style="list-style-type: none"> <li>Report access</li> <li>Report access</li> <li>Column-level security</li> <li>Microsoft Entra ID security group</li> </ul>
Streamline user administration and role assignment.	<ul style="list-style-type: none"> <li>Manager hierarchy model</li> <li>Security roles</li> <li>Column-level security</li> <li>Manager hierarchy model</li> <li>Microsoft Entra ID security group</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer:** A

**NEW QUESTION 109**

- (Topic 4)

A company uses two separate unlinked apps to manage sales leads: a Power Apps app and a third-party application. The client has the following requirements:

- ? Manage all leads by using the Power Apps app.
- ? Create a lead in the Power Apps app when a user creates a lead in the third-party application.
- ? Update leads in the Power Apps app when a user updates a lead in the third-party application.
- ? Connect to the third-party application by using an API.

You need to recommend strategies to integrate the Power Apps app and the third-party application. Which three options can you use to achieve the goal? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Dual-write
- B. Custom connector
- C. Dataflow
- D. Power Automate cloud flow
- E. DataService connector

**Answer:** ADE

**Explanation:**

A: Customers should be able to adopt business applications from Microsoft and expect they speak the same language and seamlessly work together. Dual Write allows our customers to not think about these apps as different systems to write to independently; rather, the underlying infrastructure makes it seamless for these apps to write simultaneously.

D: Use Custom APIs to create your own APIs in Dataverse. With a Custom API you can consolidate a group of operations into an API that you and other developers can call in their code. The Common Data Service (current environment) connector enables calling Custom APIs actions in Power Automate.

E: Common Data Service provides access to the environment database on the Microsoft Common Data Service. It is available for Logic Apps, Power Automate, and Power Apps. Reference:  
<https://docs.microsoft.com/en-us/business-applications-release-notes/april19/cdm-data-integration/dual-writelink-common-data-service-apps>  
<https://docs.microsoft.com/en-us/connectors/commondataservice/> <https://docs.microsoft.com/en-us/powerapps/developer/data-platform/custom-api>

**NEW QUESTION 111**

HOTSPOT - (Topic 4)

A company offers continuing education courses for medical professionals. Each time a course is offered, the company tracks that the session has taken place in an Excel workbook.

The company maintains a list of required qualifications for an educator to teach a course. Educator qualifications range from languages spoken to advanced degrees.

The company needs the following custom table relationships defined:

? Associate educators with a list of their professional qualifications.

? Assign a primary educator to each course that is held.

? Collect information about every course that is held.

You need to determine the type of relationship that best fits the requirement.

Which type of table relationship should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Relationship
Educators must be associated with their qualifications.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">                     Many-to-many relationship that uses a system generated table                      Many-to-many relationship that uses a custom table                      One-to-many relationship                 </div> </div>
When a course is held there must be a primary educator assigned.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">                     Many-to-many relationship that uses a system generated table                      Many-to-many relationship that uses a custom table                      One-to-many relationship                 </div> </div>
When a course is held, the company needs to collect information on that session.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">                     Many-to-many relationship that uses a system generated table                      Many-to-many relationship that uses a custom table                      One-to-many relationship                 </div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Requirement	Relationship
Educators must be associated with their qualifications.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">                     Many-to-many relationship that uses a system generated table                      Many-to-many relationship that uses a custom table                      One-to-many relationship                 </div> </div>
When a course is held there must be a primary educator assigned.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">                     Many-to-many relationship that uses a system generated table                      Many-to-many relationship that uses a custom table                      One-to-many relationship                 </div> </div>
When a course is held, the company needs to collect information on that session.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">                     Many-to-many relationship that uses a system generated table                      Many-to-many relationship that uses a custom table                      One-to-many relationship                 </div> </div>

**NEW QUESTION 116**

HOTSPOT - (Topic 4)

A company has an on-premises data warehouse and analytics solution- The data warehouse consists of multiple multi-dimensional data cubes representing over five years of operational data. The data warehouse consolidates and normalizes data that is sourced from 20 different systems.

The company plans to replace the existing solution with a Microsoft Power Platform solution that connects to the data warehouse. The company wants to provide analytical information to executives in a Microsoft Teams channel to support business planning.

The new solution must meet these requirements: Support the current data warehouse.

The solution must support drill-through capabilities into the data. You need to recommend a solution.

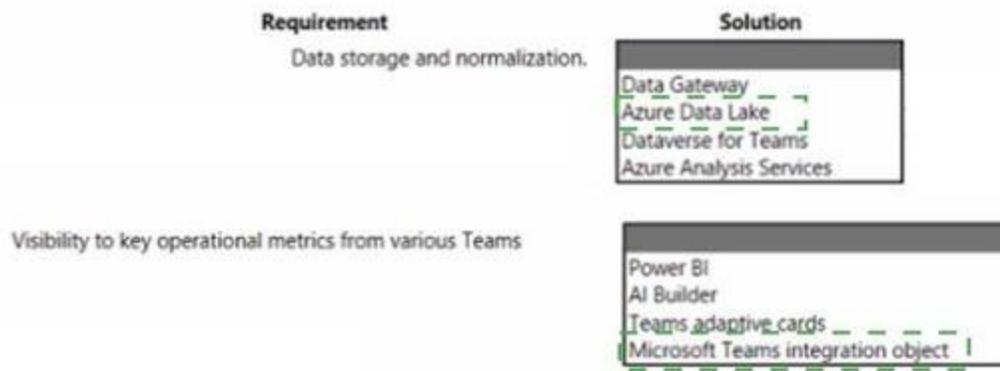
What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Requirement	Solution
Data storage and normalization.	<div style="border: 1px solid gray; padding: 2px;">                     Data Gateway                      Azure Data Lake                      Dataverse for Teams                      Azure Analysis Services                 </div>
Visibility to key operational metrics from various Teams	<div style="border: 1px solid gray; padding: 2px;">                     Power BI                      AI Builder                      Teams adaptive cards                      Microsoft Teams integration object                 </div>

Answer:

Answer Area



- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Azure Data Lake

A data warehouse is a centralized repository of integrated data from one or more disparate sources. Data warehouses store current and historical data and are used for reporting and analysis of the data.

**NEW QUESTION 121**

- (Topic 4)

You are designing tables and columns for a Microsoft Power Platform solution. The solution will contain an interactive experience dashboard. You need to ensure that the columns you create can be used as global filters for the dashboard.

Which two data types can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Yes/No
- B. Choice
- C. Text
- D. Multiline Text
- E. Lookup

**Answer:** AB

**Explanation:**

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-field-solution-explorer#column-data-types>

With interactive dashboards, a chart uses the color assigned to the categories that make up the different values, even if the chart is configured to use random colors, when the chart is configured to be grouped by any of the following column types:

- Choice
- Yes/No
- Status
- Reason

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/configure-interactive-experience-dashboards>

**NEW QUESTION 123**

DRAG DROP - (Topic 4)

You are designing a Microsoft Power Platform solution that will be deployed to two separate companies in the same Microsoft Office 365 tenant: Contoso, Ltd. and Contoso Pharmaceuticals.

The solution must meet the following security requirements:

- Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.
- Restrict access to specific forms.
- Restrict access to specific tables.

What should you recommend? To answer, drag the appropriate security types to the correct restrictions. Each security type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Security objects	Answer Area								
<div style="border: 1px solid gray; padding: 5px;">                     Security role                      Team                      Security group                      User profile                 </div>	<table border="1"> <thead> <tr> <th>Restriction</th> <th>Security object</th> </tr> </thead> <tbody> <tr> <td>Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.</td> <td><input type="text"/></td> </tr> <tr> <td>Restrict access to specific forms.</td> <td><input type="text"/></td> </tr> <tr> <td>Restrict access to specific tables.</td> <td><input type="text"/></td> </tr> </tbody> </table>	Restriction	Security object	Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.	<input type="text"/>	Restrict access to specific forms.	<input type="text"/>	Restrict access to specific tables.	<input type="text"/>
Restriction	Security object								
Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.	<input type="text"/>								
Restrict access to specific forms.	<input type="text"/>								
Restrict access to specific tables.	<input type="text"/>								
<div style="border: 1px solid gray; padding: 5px;">                     Security role                      Team                      Security group                      User profile                 </div>	<table border="1"> <thead> <tr> <th>Restriction</th> <th>Security object</th> </tr> </thead> <tbody> <tr> <td>Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.</td> <td>Team</td> </tr> <tr> <td>Restrict access to specific forms.</td> <td>Security group</td> </tr> <tr> <td>Restrict access to specific tables.</td> <td>Security role</td> </tr> </tbody> </table>	Restriction	Security object	Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.	Team	Restrict access to specific forms.	Security group	Restrict access to specific tables.	Security role
Restriction	Security object								
Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.	Team								
Restrict access to specific forms.	Security group								
Restrict access to specific tables.	Security role								

Answer:

- A. Mastered
- B. Not Mastered

**Answer:** A

#### NEW QUESTION 126

- (Topic 4)

You are creating a scope of work document for a solution. You have the following requirements:

- Track support cases, first response time, and resolution time.
- Include a chat-like interface that allows managers to check the status of cases with minimal manual searching.
- Allow cases to have multiple different priority levels.

You need to include the required Dynamics 365 and Microsoft Power Platform components. Which two components should you include? Each correct answer presents part of the solution.

NOT: Each correct selection is worth one point.

- A. Dynamics 365 Customer Service
- B. Power virtual Agents
- C. PowerBI
- D. Dynamics 365 Customer Voice

**Answer:** AB

#### Explanation:

Power Virtual Agents lets you create powerful chatbots that can answer questions posed by your customers, other employees, or visitors to your website or service.

Use Dynamics 365 Customer Service to:

- ? Track customer issues through cases
- ? Record all interactions related to a case
- ? Share information in the knowledge base
- ? Create queues and route cases to the right channels
- ? Create and track service levels through service-level agreements (SLAs)
- ? Define service terms through entitlements
- ? Manage performance and productivity through reports and dashboards
- ? Create and schedule services
- ? Participate in chats
- ? Manage conversations across channels

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents>

<https://docs.microsoft.com/en-us/dynamics365/customer-service/overview>

#### NEW QUESTION 129

- (Topic 4)

You are designing a solution for a national vehicle repair company. You have the following requirements:

- Customers must search for vehicle issues by using natural language expressions.
- Customers must contact a customer service agent as required. You need to recommend a solution.

Which two features should you include? Each correct answer presents part of the solution.

- A. Power Virtual Agents
- B. Business process flow
- C. Power Apps portal
- D. Customer Insights

**Answer:** BC

#### NEW QUESTION 130

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.

You need to discover inefficiencies in the process.

Solution: Upload the activity data stored in the Excel sheet to the process advisor feature. Use task mining to discover inefficiencies in the process.

Does the solution meet the goal?

- A. Mastered
- B. Not Mastered

**Answer:** A

#### NEW QUESTION 135

HOTSPOT - (Topic 4)

A company plans to create a Power Platform solution that integrates with Dynamics 365 Sales.

The solution must meet the following requirements:

? Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.

? An external system needs to send data to the company's Dynamics 365 Sales solution.

You need to recommend the most suitable solution to integrate Dynamics 365 Sales with both systems.

What should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

**Integration requirement**

**Solutions**

Have read-only visibility of data from an external Azure SQL database.

- Use virtual tables.
- Use a custom plug-in.
- Use Dynamics 365 Web API.
- Use a web resource to display data.

External system sends data to Dynamics 365 Sales.

- Use a custom plug-in.
- Use Dynamics 365 Web API.
- Use a web resource to display data.

Answer:

**Integration requirement**

**Solutions**

Have read-only visibility of data from an external Azure SQL database.

- Use virtual tables.
- Use a custom plug-in.
- Use Dynamics 365 Web API.
- Use a web resource to display data.

External system sends data to Dynamics 365 Sales.

- Use a custom plug-in.
- Use Dynamics 365 Web API.
- Use a web resource to display data.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Use Virtual tables

A virtual entity is a custom entity in Dynamics 365 Customer Engagement (on-premises) that has fields containing data from an external data source. Virtual entities appear in your app to users as regular entity records, but contain data that is sourced from an external database, such as an Azure SQL Database. Records based on virtual entities are available in all clients including custom clients developed using the Dynamics 365 Customer Engagement Web Services. Box 2: Use Dynamics 365 Web API.

Dynamics 365 Web Services API: Many times, straight database-to-database integrations aren't a possibility. In these cases, the development of a solution may depend on utilization of the Dynamics 365 Customer Engagement web services API (Application Programming Interface).

**NEW QUESTION 140**

DRAG DROP - (Topic 4)

A client plans to implement Microsoft Power Platform solutions.

The client identifies the following requirements for handling opportunities:

- Users must follow the same set of steps each time they process opportunities
- For opportunities with values greater than \$20,000, a follow-up date and second contact field must appear on the form.
- An error message must display if a follow-up date is not within seven days of the opportunity creation date.

You need to recommend tools to meet the client requirements.

What should you recommend? To answer, drag the appropriate tools to the correct requirement. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Tools	Requirement	Tool
Business Rule	Users must follow the same set of steps each time they process opportunities.	<input type="text"/>
Business process flow	For opportunities with values greater than \$20,000, a follow-up date and second contact field must appear on the form.	<input type="text"/>
Workflows	An error message must display if a follow-up date is not within seven days of the opportunity creation date.	<input type="text"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Tools	Answer Area	Tool
<input type="checkbox"/> Business Rule	<p>Requirement</p> <p>Users must follow the same set of steps each time they process opportunities.</p> <p>For opportunities with values greater than \$20,000, a follow-up date and second contact field must appear on the form.</p> <p>An error message must display if a follow-up date is not within seven days of the opportunity creation date.</p>	<input checked="" type="checkbox"/> Business process flow
<input type="checkbox"/> Business process flow		<input type="checkbox"/> Business Rule
<input type="checkbox"/> Workflows		<input type="checkbox"/> Workflows

**NEW QUESTION 144**

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