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Exam Questions CISM

Certified Information Security Manager

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NEW QUESTION 1

- (Topic 2)

Data entry functions for a web-based application have been outsourced to a third-party service provider who will work from a remote site Which of the following issues would be of GREATEST concern to an information security manager?

- A. The application does not use a secure communications protocol
- B. The application is configured with restrictive access controls
- C. The business process has only one level of error checking
- D. Server-based malware protection is not enforced

Answer: D

Explanation:

Server-based malware protection is not enforced is the issue that would be of GREATEST concern to an information security manager, as it exposes the web-based application and its data to potential threats from malicious software that can compromise the confidentiality, integrity, and availability of the information. Server-based malware protection is a security control that monitors and blocks malicious activities on the server where the application runs, such as viruses, worms, trojans, ransomware, etc. Without server-based malware protection, the web-based application may be vulnerable to attacks that can damage or destroy the data stored on the server, or disrupt the normal functioning of the application. The other issues are also important, but not as critical as server-based malware protection. The application does not use a secure communications protocol may expose sensitive data in transit to eavesdropping or interception by unauthorized parties. The application is configured with restrictive access controls may limit the access rights of legitimate users to authorized resources, but it does not prevent unauthorized users from accessing them through other means. The business process has only one level of error checking may result in incorrect or inconsistent data entry or processing, but it does not guarantee data quality or accuracy. References = CISM Review Manual, 16th Edition, page 1751; CISM Review Questions, Answers & Explanations Manual, 10th Edition, page 812

NEW QUESTION 2

- (Topic 1)

The MAIN benefit of implementing a data loss prevention (DLP) solution is to:

- A. enhance the organization's antivirus controls.
- B. eliminate the risk of data loss.
- C. complement the organization's detective controls.
- D. reduce the need for a security awareness program.

Answer: C

Explanation:

A data loss prevention (DLP) solution is a type of detective control that monitors and prevents unauthorized transmission or leakage of sensitive data from the organization. A DLP solution can enhance the organization's antivirus controls by detecting and blocking malicious code that attempts to exfiltrate data, but this is not its main benefit. A DLP solution cannot eliminate the risk of data loss, as there may be other sources of data loss that are not covered by the DLP solution, such as physical theft, accidental deletion, or natural disasters. A DLP solution also does not reduce the need for a security awareness program, as human factors are often the root cause of data loss incidents. A security awareness program can educate and motivate employees to follow security policies and best practices, and to report any suspicious or anomalous activities. References =
? ISACA, CISM Review Manual, 16th Edition, 2020, page 79.
? ISACA, CISM Review Questions, Answers & Explanations Database, 12th Edition, 2020, question ID 1003.

NEW QUESTION 3

- (Topic 1)

Which of the following is MOST helpful in determining an organization's current capacity to mitigate risks?

- A. Capability maturity model
- B. Vulnerability assessment
- C. IT security risk and exposure
- D. Business impact analysis (BIA)

Answer: A

Explanation:

A capability maturity model (CMM) is a framework that helps organizations assess and improve their processes and capabilities in various domains, such as software development, project management, information security, and others¹. A CMM defines a set of levels or stages that represent the degree of maturity or effectiveness of an organization's processes and capabilities in a specific domain. Each level has a set of criteria or characteristics that an organization must meet to achieve that level of maturity. A CMM also provides guidance and best practices on how to progress from one level to another, and how to measure and monitor the performance and improvement of the processes and capabilities².

A CMM is most helpful in determining an organization's current capacity to mitigate risks, because it provides a systematic and objective way to evaluate the strengths and weaknesses of the organization's processes and capabilities related to risk management. A CMM can help an organization identify the gaps and opportunities for improvement in its risk management practices, and prioritize the actions and resources needed to address them. A CMM can also help an organization benchmark its risk management maturity against industry standards or best practices, and demonstrate its compliance with regulatory or contractual requirements³.

The other options are not as helpful as a CMM in determining an organization's current capacity to mitigate risks, because they are either more specific, limited, or dependent on a CMM. A vulnerability assessment is a process of identifying and analyzing the vulnerabilities in an organization's systems, networks, or applications, and their potential impact on the organization's assets, operations, or reputation. A vulnerability assessment can help an organization identify the sources and levels of risk, but it does not provide a comprehensive or holistic view of the organization's risk management maturity or effectiveness⁴. IT security risk and exposure is a measure of the likelihood and impact of a security breach or incident on an organization's IT assets, operations, or reputation. IT security risk and exposure can help an organization quantify and communicate the level of risk, but it does not provide a framework or guidance on how to improve the organization's risk management processes or capabilities⁵. A business impact analysis (BIA) is a process of identifying and evaluating the potential effects of a disruption or disaster on an organization's critical business functions, processes, or resources. A BIA can help an organization determine the priorities and requirements for business continuity and disaster recovery, but it does not provide a method or standard for assessing or enhancing the organization's risk management maturity or effectiveness. References = 1: CMMI Institute - What is CMMI? - Capability Maturity Model Integration 2: Capability Maturity Model and Risk Register Integration: The Right ... 3: Performing Risk Assessments of Emerging Technologies - ISACA 4: CISM Review Manual 15th Edition, Chapter 4, Section 4.2 5: CISM Review Manual 15th Edition, Chapter 4, Section 4.3 : CISM Review Manual 15th Edition, Chapter 4, Section 4.4

NEW QUESTION 4

- (Topic 1)

Which of the following **MUST** happen immediately following the identification of a malware incident?

- A. Preparation
- B. Recovery
- C. Containment
- D. Eradication

Answer: C

Explanation:

Containment is the action that **MUST** happen immediately following the identification of a malware incident because it aims to isolate the affected systems or networks from the rest of the environment and prevent the spread or escalation of the malware. Containment can involve disconnecting the systems or networks from the internet, blocking or filtering certain ports or protocols, or creating separate VLANs or subnets for the isolated systems or networks. Containment is part of the incident response process and should be performed as soon as possible after detecting a malware incident¹². Preparation (A) is the phase that happens before the identification of a malware incident, where the organization establishes the incident response plan, team, roles, resources, and tools. Preparation is essential for ensuring the readiness and capability of the organization to respond to malware incidents effectively and efficiently¹². Recovery (B) is the phase that happens after the containment and eradication of a malware incident, where the organization restores the normal operations of the systems or networks, verifies the functionality and security of the systems or networks, and implements the preventive and corrective measures to avoid or mitigate future malware incidents. Recovery is the final phase of the incident response process and should be performed after ensuring that the malware incident is fully resolved and the systems or networks are clean and secure¹². Eradication (D) is the phase that happens after the containment of a malware incident, where the organization removes the malware and its traces from the systems or networks, identifies the root cause and impact of the malware incident, and collects and preserves the evidence for analysis and investigation. Eradication is an important phase of the incident response process, but it does not happen immediately after the identification of a malware incident¹². References = 1: CISM Review Manual 15th Edition, page 308-3091; 2: Cybersecurity Incident Response Exercise Guidance - ISACA²

NEW QUESTION 5

- (Topic 1)

Which of the following is **PRIMARILY** determined by asset classification?

- A. Insurance coverage required for assets
- B. Level of protection required for assets
- C. Priority for asset replacement
- D. Replacement cost of assets

Answer: B

Explanation:

Asset classification is the process of assigning a value to information assets based on their importance to the organization and the potential impact of their compromise, loss or damage¹. Asset classification helps to determine the level of protection required for assets, which is proportional to their value and sensitivity². Asset classification also facilitates risk assessment and management, as well as compliance with legal, regulatory and contractual requirements³. Asset classification does not primarily determine the insurance coverage, priority for replacement, or replacement cost of assets, as these factors depend on other criteria such as risk appetite, business impact, availability and market value⁴. References = 1: CISM - Information Asset Classification Flashcards | Quizlet 2: CISM Exam Content Outline | CISM Certification | ISACA 3: CIS Control 1: Inventory and Control of Enterprise Assets 4: CISSP versus the CISM Certification | ISC2

NEW QUESTION 6

- (Topic 1)

Which of the following is **MOST** effective in monitoring an organization's existing risk?

- A. Periodic updates to risk register
- B. Risk management dashboards
- C. Security information and event management (SIEM) systems
- D. Vulnerability assessment results

Answer: B

Explanation:

Risk management dashboards are the **MOST** effective in monitoring an organization's existing risk because they provide a visual and interactive representation of the key risk indicators (KRIs) and metrics that reflect the current risk posture and performance of the organization. Risk management dashboards can help to communicate the risk information to various stakeholders, identify trends and patterns, compare actual results with targets and thresholds, and support decision making and risk response¹². Periodic updates to risk register (A) are important to maintain the accuracy and relevance of the risk information, but they are not the most effective in monitoring the existing risk because they do not provide a real-time or dynamic view of the risk situation. Security information and event management (SIEM) systems © are effective in monitoring the security events and incidents that may indicate potential or actual threats to the organization, but they are not the most effective in monitoring the existing risk because they do not provide a comprehensive or holistic view of the risk context and impact. Vulnerability assessment results (D) are effective in monitoring the weaknesses and exposures of the organization's assets and systems, but they are not the most effective in monitoring the existing risk because they do not provide a quantitative or qualitative measure of the risk likelihood and consequence. References = 1: CISM Review Manual 15th Edition, page 316-3171; 2: CISM Domain 2: Information Risk Management (IRM) [2022 update]²

NEW QUESTION 7

- (Topic 1)

Which of the following is **MOST** important when conducting a forensic investigation?

- A. Analyzing system memory
- B. Documenting analysis steps
- C. Capturing full system images
- D. Maintaining a chain of custody

Answer: D

Explanation:

Maintaining a chain of custody is the most important step when conducting a forensic investigation, as this ensures that the evidence is preserved, protected, and documented from the time of collection to the time of presentation in court. A chain of custody provides a record of who handled the evidence, when, where, why, and how, and prevents any tampering, alteration, or loss of the evidence. A chain of custody also establishes the authenticity, reliability, and admissibility of the evidence in legal

proceedings. Analyzing system memory, documenting analysis steps, and capturing full system images are also important, but not as important as maintaining a chain of custody, as they do not guarantee the integrity and validity of the evidence. References = CISM Review Manual 2023, page 1701; CISM Review Questions, Answers & Explanations Manual 2023, page 332; ISACA CISM - iSecPrep, page 183

NEW QUESTION 8

- (Topic 1)

Which of the following will have the GREATEST influence on the successful adoption of an information security governance program?

- A. Security policies
- B. Control effectiveness
- C. Security management processes
- D. Organizational culture

Answer: D

Explanation:

Organizational culture is the set of shared values, beliefs, and norms that influence the way employees think, feel, and behave in the workplace. It affects how employees perceive the importance of information security, how they comply with security policies and procedures, and how they support security initiatives and goals. A strong security culture can foster a sense of ownership, responsibility, and accountability among employees, as well as a positive attitude toward security awareness and training. A weak security culture can lead to resistance, indifference, or hostility toward security efforts, as well as increased risks of human errors, negligence, or malicious actions. Therefore, organizational culture has the greatest influence on the successful adoption of an information security governance program, which requires the commitment and involvement of all levels of the organization. References = CISM Review Manual 15th Edition, page 30- 31. Learn more:

NEW QUESTION 9

- (Topic 1)

Penetration testing is MOST appropriate when a:

- A. new system is about to go live.
- B. new system is being designed.
- C. security policy is being developed.
- D. security incident has occurred,

Answer: A

Explanation:

= Penetration testing is most appropriate when a new system is about to go live, because it is a method of evaluating the security of a system by simulating an attack from a malicious source. Penetration testing can help to identify and exploit vulnerabilities, assess the impact and risk of a breach, and provide recommendations for remediation and improvement. Penetration testing can also help to validate the effectiveness of the security controls and policies implemented for the new system, and ensure compliance with relevant standards and regulations. Penetration testing is usually performed after the system has undergone other types of testing, such as functional, performance, and usability testing, and before the system is deployed to the production environment. Penetration testing is not as appropriate when a new system is being designed, because the system is still in the early stages of development and may not have all the features and functionalities implemented. Penetration testing at this stage may not provide a realistic or comprehensive assessment of the system's security, and may cause delays or disruptions in the development process. Penetration testing is also not as appropriate when a security policy is being developed, because the policy is a high-level document that defines the goals, objectives, and principles of information security for the organization. Penetration testing is a technical and operational activity that tests the implementation and enforcement of the policy, not the policy itself. Penetration testing is also not as appropriate when a security incident has occurred, because the incident may have already compromised the system and caused damage or loss. Penetration testing at this stage may not be able to prevent or mitigate the incident, and may interfere with the incident response and recovery efforts. Penetration testing after an incident may be useful for forensic analysis and lessons learned, but it is not the primary or immediate response to an incident. References = CISM Review Manual, 16th Edition, ISACA, 2021, pages 229-230, 233-234.

NEW QUESTION 10

- (Topic 1)

Which of the following BEST indicates that information assets are classified accurately?

- A. Appropriate prioritization of information risk treatment
- B. Increased compliance with information security policy
- C. Appropriate assignment of information asset owners
- D. An accurate and complete information asset catalog

Answer: A

Explanation:

The best indicator that information assets are classified accurately is appropriate prioritization of information risk treatment. Information asset classification is the process of assigning a level of sensitivity or criticality to information assets based on their value, impact, and legal or regulatory requirements. The purpose of information asset classification is to facilitate the identification and protection of information assets according to their importance and risk exposure. Therefore, if information assets are classified accurately, the organization can prioritize the information risk treatment activities and allocate the resources accordingly. The other options are not direct indicators of information asset classification accuracy, although they may be influenced by it. References = CISM Review Manual 15th Edition, page 671; CISM Review Questions, Answers & Explanations Database - 12 Month Subscription, Question ID: 1031

NEW QUESTION 10

- (Topic 1)

Which of the following BEST enables staff acceptance of information security policies?

- A. Strong senior management support
- B. Computer-based training
- C. Arobust incident response program
- D. Adequate security funding

Answer: A

Explanation:

= Strong senior management support is the best factor to enable staff acceptance of information security policies, as it demonstrates the commitment and leadership of the organization's top executives in promoting and enforcing a security culture. Senior management support can also help ensure that the information security policies are aligned with the business goals and values, communicated effectively to all levels of the organization, and integrated into the performance evaluation and reward systems. Senior management support can also help overcome any resistance or challenges from other stakeholders, such as business units, customers, or regulators¹²³. References =

? 1: CISM Review Manual 15th Edition, page 26-274

? 2: CISM Practice Quiz, question 1102

? 3: Information Security Governance: Guidance for Boards of Directors and Executive Management, 2nd Edition, page 5-6

NEW QUESTION 15

- (Topic 1)

Which of the following BEST facilitates effective incident response testing?

- A. Including all business units in testing
- B. Simulating realistic test scenarios
- C. Reviewing test results quarterly
- D. Testing after major business changes

Answer: B

Explanation:

Effective incident response testing is a process of verifying and validating the incident response plan, procedures, roles, and resources that are designed to respond to and recover from information security incidents. The purpose of testing is to ensure that the incident response team and the organization are prepared, capable, and confident to handle any potential or actual incidents that could affect the business continuity, reputation, and value. The best way to facilitate effective testing is to simulate realistic test scenarios that reflect the most likely or critical threats and vulnerabilities that could cause an incident, and the most relevant or significant impacts and consequences that could result from an incident. Simulating realistic test scenarios can help to evaluate the adequacy, accuracy, and applicability of the incident response plan, procedures, roles, and resources, as well as to identify and address any gaps, weaknesses, or errors that could hinder or compromise the incident response process. Simulating realistic test scenarios can also help to enhance the skills, knowledge, and experience of the incident response team and the organization, as well as to improve the communication, coordination, and collaboration among the stakeholders involved in the incident response process. Simulating realistic test scenarios

can also help to measure and report the effectiveness and efficiency of the incident response process, and to provide feedback and recommendations for improvement and optimization. References = CISM Review Manual 15th Edition, page 2401; CISM Practice Quiz, question 1362

NEW QUESTION 18

- (Topic 1)

Which of the following is the MOST important reason to ensure information security is aligned with the organization's strategy?

- A. To identify the organization's risk tolerance
- B. To improve security processes
- C. To align security roles and responsibilities
- D. To optimize security risk management

Answer: D

Explanation:

= The most important reason to ensure information security is aligned with the organization's strategy is to optimize security risk management. Information security is not an isolated function, but rather an integral part of the organization's overall objectives, processes, and governance. By aligning information security with the organization's strategy, the information security manager can ensure that security risks are identified, assessed, treated, and monitored in a consistent, effective, and efficient manner¹. Alignment also enables the information security manager to communicate the value and benefits of information security to senior management and other stakeholders, and to justify the allocation of resources and investments for security initiatives². Alignment also helps to establish clear roles and responsibilities for information security across the organization, and to foster a culture of security awareness and accountability³. Therefore, alignment is essential for optimizing security risk management, which is the process of balancing the protection of information assets with the business objectives and risk appetite of the organization⁴. References = 1: CISM Exam Content Outline | CISM Certification | ISACA 2: CISM_Review_Manual Pages 1-30 - Flip PDF Download | FlipHTML5 3: CISM 2020: Information Security & Business Process Alignment 4: CISM Review Manual 15th Edition, Chapter 2, Section 2.1

NEW QUESTION 21

- (Topic 1)

Which of the following is the BEST indication of an effective information security awareness training program?

- A. An increase in the frequency of phishing tests
- B. An increase in positive user feedback
- C. An increase in the speed of incident resolution
- D. An increase in the identification rate during phishing simulations

Answer: D

Explanation:

An effective information security awareness training program should aim to improve the knowledge, skills and behavior of the employees regarding information security. One of the ways to measure the effectiveness of such a program is to conduct phishing simulations, which are mock phishing attacks that test the employees' ability to identify and report phishing emails. An increase in the identification rate during phishing simulations indicates that the employees have learned how to recognize and avoid phishing attempts, which is one of the common threats to information security. Therefore, this is the best indication of an effective information security awareness training program among the given options.

The other options are not as reliable or relevant as indicators of an effective information security awareness training program. An increase in the frequency of phishing tests does not necessarily mean that the employees are learning from them or that the tests are aligned with the learning objectives of the program. An increase in positive user feedback may reflect the satisfaction or engagement of the employees with the program, but it does not measure the actual learning outcomes or behavior changes. An increase in the speed of incident resolution may be influenced by other factors, such as the availability and efficiency of the incident response team, the severity and complexity of the incidents, or the tools and processes used for incident management. Moreover, the speed of incident resolution does not reflect the prevention or reduction of incidents, which is a more desirable goal of an information security awareness training program.

References =

? CISM Review Manual, 16th Edition, ISACA, 2022, pp. 201-202, 207-208.

? CISM Questions, Answers & Explanations Database, ISACA, 2022, QID 1001.

NEW QUESTION 22

- (Topic 1)

When choosing the best controls to mitigate risk to acceptable levels, the information security manager's decision should be MAINLY driven by:

- A. best practices.
- B. control framework
- C. regulatory requirements.
- D. cost-benefit analysis,

Answer: D

Explanation:

Cost-benefit analysis (CBA) is a method of comparing the costs and benefits of different alternatives for achieving a desired outcome. CBA can help information security managers to choose the best controls to mitigate risk to acceptable levels by providing a rational and objective basis for decision making. CBA can also help information security managers to justify their choices to senior management, stakeholders, and auditors by demonstrating the value and return on investment of the selected controls. CBA can also help information security managers to prioritize and allocate resources for implementing and maintaining the controls¹².

CBA involves the following steps¹²:

- ? Identify the objectives and scope of the analysis
- ? Identify the alternatives and options for achieving the objectives
- ? Identify and quantify the costs and benefits of each alternative
- ? Compare the costs and benefits of each alternative using a common metric or criteria
- ? Select the alternative that maximizes the net benefit or minimizes the net cost
- ? Perform a sensitivity analysis to test the robustness and validity of the results
- ? Document and communicate the results and recommendations

CBA is mainly driven by the information security manager's decision, but it can also take into account other factors such as best practices, control frameworks, and regulatory requirements. However, these factors are not the primary drivers of CBA, as they may not always reflect the specific needs and context of the organization. Best practices are general guidelines or recommendations that may not suit every situation or environment. Control frameworks are standardized models or methodologies that may not cover all aspects or dimensions of information security. Regulatory requirements are mandatory rules or obligations that may not address all risks or threats faced by the organization. Therefore, CBA is the best method to choose the most appropriate and effective controls to mitigate risk to acceptable levels, as it considers the costs and benefits of each control in relation to the organization's objectives, resources, and environment¹².

References = CISM Domain 2: Information Risk Management (IRM) [2022 update], Five Key Considerations When Developing Information Security Risk Treatment Plans

NEW QUESTION 25

- (Topic 1)

Which of the following would be the BEST way for an information security manager to improve the effectiveness of an organization's information security program?

- A. Focus on addressing conflicts between security and performance.
- B. Collaborate with business and IT functions in determining controls.
- C. Include information security requirements in the change control process.
- D. Obtain assistance from IT to implement automated security controls.

Answer: B

Explanation:

The best way for an information security manager to improve the effectiveness of an organization's information security program is to collaborate with business and IT functions in determining controls. Collaboration is a key factor for ensuring that the information security program is aligned with the organization's business objectives, risk appetite, and security strategy, and that it supports the business processes and activities. Collaboration also helps to gain the buy-in, involvement, and ownership of the business and IT functions, who are the primary stakeholders and users of the information security program. Collaboration also facilitates the communication, coordination, and integration of the information security program across the organization, and enables the information security manager to understand the needs, expectations, and challenges of the business and IT functions, and to propose the most appropriate and effective security controls and solutions.

Focusing on addressing conflicts between security and performance (A) is a possible way to improve the effectiveness of an information security program, but not the best one. Security and performance are often competing or conflicting goals, as security controls may introduce overhead, complexity, or delays that affect the efficiency, usability, or availability of the systems or processes. Addressing these conflicts may help to optimize the balance and trade-off between security and performance, and to enhance the user satisfaction and acceptance of the security controls. However, focusing on addressing conflicts between security and performance does not necessarily improve the alignment, integration, or communication of the information security program with the business and IT functions, nor does it ensure the involvement or ownership of the stakeholders.

Including information security requirements in the change control process (C) is also a possible way to improve the effectiveness of an information security program, but not the best one. The change control process is a process that manages the initiation, approval, implementation, and review of changes to the systems or processes, such as enhancements, updates, or fixes. Including information security requirements in the change control process may help to ensure that the changes do not introduce new or increased security risks or impacts, and that they comply with the security policies, standards, and procedures. However, including information security requirements in the change control process does not necessarily improve the collaboration, communication, or coordination of the information security program with the business and IT functions, nor does it ensure the buy-in or involvement of the stakeholders.

Obtaining assistance from IT to implement automated security controls (D) is also a possible way to improve the effectiveness of an information security program, but not the best one. Automated security controls are security controls that are implemented by using software, hardware, or other technologies, such as encryption, firewalls, or antivirus, to perform security functions or tasks without human intervention. Obtaining assistance from IT to implement automated security controls may help to improve the efficiency, consistency, or reliability of the security controls, and to reduce the human errors, negligence, or malicious actions. However, obtaining assistance from IT to implement automated security controls does not necessarily improve the collaboration, communication, or integration of the information security program with the business and IT functions, nor does it ensure the ownership or involvement of the stakeholders. References = CISM

Review Manual, 16th Edition, Chapter 1: Information Security Governance, Section: Information Security Strategy Development, Subsection: Collaboration, page 24-251

NEW QUESTION 27

- (Topic 1)

Which of the following BEST supports the incident management process for attacks on an organization's supply chain?

- A. Including service level agreements (SLAs) in vendor contracts
- B. Establishing communication paths with vendors
- C. Requiring security awareness training for vendor staff
- D. Performing integration testing with vendor systems

Answer: B

Explanation:

The best way to support the incident management process for attacks on an organization's supply chain is to establish communication paths with vendors. This means that the organization and its vendors have clear and agreed-upon channels, methods, and protocols for exchanging information and coordinating actions in the event of an incident that affects the supply chain. Communication paths with vendors can help to identify the source, scope, and impact of the incident, as well as to share best practices, lessons learned, and recovery strategies. Communication paths with vendors can also facilitate the escalation and resolution of the incident, as well as the reporting and documentation of the incident. Communication paths with vendors are part of the incident response plan (IRP), which is a component of the information security program (ISP) 12345.

The other options are not the best ways to support the incident management process for attacks on the organization's supply chain. Including service level agreements (SLAs) in vendor contracts can help to define the expectations and obligations of the parties involved in the supply chain, as well as the penalties for non-compliance. However, SLAs do not necessarily address the specific procedures and requirements for incident management, nor do they ensure effective communication and collaboration among the parties. Requiring security awareness training for vendor staff can help to reduce the likelihood and severity of incidents by enhancing the knowledge and skills of the vendor personnel who handle the organization's data and systems. However, security awareness training does not guarantee that the vendor staff will follow the appropriate incident management processes, nor does it address the communication and coordination issues that may arise during an incident. Performing integration testing with vendor systems can help to ensure the compatibility and functionality of the systems that are part of the supply chain, as well as to identify and mitigate any vulnerabilities or errors that could lead to incidents. However, integration testing does not cover all the possible scenarios and risks that could affect the supply chain, nor does it provide the necessary communication and response mechanisms for incident management. References = 1, 2, 3, 4, 5 <https://niccs.cisa.gov/education-training/catalog/skillsoft/cism-information-security-incident-management-part-1>
<https://niccs.cisa.gov/education-training/catalog/skillsoft/cism-information-security-incident-management-part-1>

NEW QUESTION 30

- (Topic 1)

Which of the following is the MOST important criterion when deciding whether to accept residual risk?

- A. Cost of replacing the asset
- B. Cost of additional mitigation
- C. Annual loss expectancy (ALE)
- D. Annual rate of occurrence

Answer: C

Explanation:

= Annual loss expectancy (ALE) is the most important criterion when deciding whether to accept residual risk, because it represents the expected monetary loss for an asset due to a risk over a one-year period. ALE is calculated by multiplying the annual rate of occurrence (ARO) of a risk event by the single loss expectancy (SLE) of the asset. ARO is the estimated frequency of a risk event occurring within a one-year period, and SLE is the estimated cost of a single occurrence of a risk event. ALE helps to compare the cost and benefit of different risk responses, such as avoidance, mitigation, transfer, or acceptance. Risk acceptance is appropriate when the ALE is lower than the cost of other risk responses, or when the risk is unavoidable or acceptable within the organization's risk appetite and tolerance. ALE also helps to prioritize the risks that need more attention and resources.

References = CISM Review Manual, 16th Edition, Chapter 2: Information Risk Management, Section: Risk Assessment, page 831; CISM Review Questions, Answers & Explanations Manual, 10th Edition, Question 22, page 242

NEW QUESTION 32

- (Topic 1)

Which of the following is the MOST important consideration when establishing an organization's information security governance committee?

- A. Members have knowledge of information security controls.
- B. Members are business risk owners.
- C. Members are rotated periodically.
- D. Members represent functions across the organization.

Answer: D

Explanation:

= The most important consideration when establishing an organization's information security governance committee is to ensure that members represent functions across the organization. This is because the information security governance committee is responsible for setting the direction, scope, and objectives of the information security program, and for ensuring that the program aligns with the organization's business goals and strategies. By having members from different functions, such as finance, human resources, operations, legal, and IT, the committee can ensure that the information security program considers the needs, expectations, and perspectives of various stakeholders, and that the program supports the organization's mission, vision, and values. Having a diverse and representative committee also helps to foster a culture of security awareness and accountability throughout the organization, and to promote collaboration and communication among different functions.

Members having knowledge of information security controls, members being business risk owners, and members being rotated periodically are all desirable characteristics of an information security governance committee, but they are not the most important consideration. Members having knowledge of information security controls can help the committee to understand the technical aspects of information security and to evaluate the effectiveness and efficiency of the information security program. However, having technical knowledge is not sufficient to ensure that the information security program is aligned with the organization's business goals and strategies, and that the program considers the needs and expectations of various stakeholders. Members being business risk owners can help the committee to identify and prioritize the information security risks that affect the organization's business objectives, and to allocate appropriate resources and responsibilities for managing those risks. However, being a business risk owner does not necessarily imply that the member has a comprehensive

and balanced view of the organization's information security needs and expectations, and that the member can represent the interests and perspectives of various functions. Members being rotated periodically can help the committee to maintain its independence and objectivity, and to avoid conflicts of interest or complacency. However, rotating members too frequently can also reduce the continuity and consistency of the information security program, and can affect the committee's ability to monitor and evaluate the performance and progress of the information security program. References =

? ISACA, CISM Review Manual, 16th Edition, 2020, pages 36-37.

? ISACA, CISM Review Questions, Answers & Explanations Database, 12th Edition, 2020, question ID 1014.

NEW QUESTION 37

- (Topic 1)

An information security manager learns of a new standard related to an emerging technology the organization wants to implement. Which of the following should the information security manager recommend be done FIRST?

- A. Determine whether the organization can benefit from adopting the new standard.
- B. Obtain legal counsel's opinion on the standard's applicability to regulations,
- C. Perform a risk assessment on the new technology.
- D. Review industry specialists' analyses of the new standard.

Answer: A

Explanation:

= The first step that the information security manager should recommend when learning of a new standard related to an emerging technology is to determine whether the organization can benefit from adopting the new standard. This involves evaluating the business objectives, needs, and requirements of the organization, as well as the potential advantages, disadvantages, and challenges of implementing the new technology and the new standard. The information security manager should also consider the alignment of the new standard with the organization's existing policies, procedures, and standards, as well as the impact of the new standard on the organization's information security governance, risk management, program, and incident management. By conducting a preliminary analysis of the feasibility, suitability, and desirability of the new standard, the information security manager can provide a sound basis for further decision making and planning.

References = CISM Review Manual, 16th Edition, Chapter 1: Information Security Governance, Section: Information Security Standards, page 391; CISM Review Questions, Answers & Explanations Manual, 10th Edition, Question 43, page 412.

NEW QUESTION 41

- (Topic 1)

Which of the following is MOST important for building a robust information security culture within an organization?

- A. Mature information security awareness training across the organization
- B. Strict enforcement of employee compliance with organizational security policies
- C. Security controls embedded within the development and operation of the IT environment
- D. Senior management approval of information security policies

Answer: A

Explanation:

= Mature information security awareness training across the organization is the most important factor for building a robust information security culture, because it helps to educate and motivate the employees to understand and adopt the security policies, procedures, and best practices that are aligned with the organizational goals and values. Information security awareness training should be tailored to the specific roles, responsibilities, and needs of the employees, and should cover the relevant topics, such as:

? The importance and value of information assets and the potential risks and threats to them

? The legal, regulatory, and contractual obligations and compliance requirements related to information security

? The organizational security policies, standards, and guidelines that define the expected and acceptable behaviors and actions regarding information security

? The security controls and tools that are implemented to protect the information assets and how to use them effectively and efficiently

? The security incidents and breaches that may occur and how to prevent, detect, report, and respond to them

? The security best practices and tips that can help to enhance the security posture and culture of the organization

Information security awareness training should be delivered through various methods and channels, such as:

? Online courses, webinars, videos, podcasts, and quizzes that are accessible and interactive

? Classroom sessions, workshops, seminars, and simulations that are engaging and practical

? Posters, flyers, newsletters, emails, and social media that are informative and catchy

? Games, competitions, rewards, and recognition that are fun and incentivizing Information security awareness training should be conducted regularly and updated frequently, to ensure that the employees are aware of the latest security trends, challenges, and solutions, and that they can demonstrate their knowledge and skills in a consistent and effective manner.

Mature information security awareness training can help to create a positive and proactive security culture that fosters trust, collaboration, and innovation among the employees and the organization, and that supports the achievement of the strategic objectives and the mission and vision of the organization.

References = CISM Review Manual, 16th Edition, ISACA, 2021, pages 144-146, 149-150.

NEW QUESTION 44

- (Topic 1)

An organization needs to comply with new security incident response requirements. Which of the following should the information security manager do FIRST?

- A. Create a business case for a new incident response plan.
- B. Revise the existing incident response plan.
- C. Conduct a gap analysis.
- D. Assess the impact to the budget,

Answer: C

Explanation:

Before implementing any changes to the security incident response plan, the information security manager should first conduct a gap analysis to identify the current state of the plan and compare it with the new requirements. A gap analysis is a systematic process of evaluating the differences between the current and desired state of a system, process, or program. A gap analysis can help to identify the strengths and weaknesses of the existing plan, the gaps that need to be addressed, the priorities and dependencies of the actions, and the resources and costs involved. A gap analysis can also help to create a business case for the changes and justify the investment. A gap analysis can be conducted using various methods and tools, such as frameworks, standards, benchmarks,

questionnaires, interviews, audits, or tests1234.

References =

? CISM Review Manual 15th Edition, page 1631

? CISM certified information security manager study guide, page 452

? How To Conduct An Information Security Gap Analysis3

? PROACTIVE DETECTION - GOOD PRACTICES GAP ANALYSIS RECOMMENDATIONS4

NEW QUESTION 45

- (Topic 1)

Of the following, who is in the BEST position to evaluate business impacts?

- A. Senior management
- B. Information security manager
- C. IT manager
- D. Process manager

Answer: D

Explanation:

The process manager is the person who is responsible for overseeing and managing the business processes and functions that are essential for the organization's operations and objectives. The process manager has the most direct and detailed knowledge of the inputs, outputs, dependencies, resources, and performance indicators of the business processes and functions. Therefore, the process manager is in the best position to evaluate the business impacts of a disruption or an incident that affects the availability, integrity, or confidentiality of the information assets and systems that support the business processes and functions. The process manager can identify and quantify the potential losses, damages, or consequences that could result from the disruption or incident, such as revenue loss, customer dissatisfaction, regulatory non-compliance, reputational harm, or legal liability. The process manager can also provide input and feedback to the information security manager and the senior management on the business continuity and disaster recovery plans, the risk assessment and treatment, and the security controls and measures that are needed to protect and recover the business processes and functions. References = CISM Review Manual 15th Edition, page 2301; CISM Practice Quiz, question 1302

NEW QUESTION 50

- (Topic 1)

Which of the following is the PRIMARY benefit of implementing a vulnerability assessment process?

- A. Threat management is enhanced.
- B. Compliance status is improved.
- C. Security metrics are enhanced.
- D. Proactive risk management is facilitated.

Answer: D

Explanation:

A vulnerability assessment process is a systematic and proactive approach to identify, analyze and prioritize the vulnerabilities in an information system. It helps to reduce the exposure of the system to potential threats and improve the security posture of the organization. By implementing a vulnerability assessment process, the organization can facilitate proactive risk management, which is the PRIMARY benefit of this process. Proactive risk management is the process of identifying, assessing and mitigating risks before they become incidents or cause significant impact to the organization. Proactive risk management enables the organization to align its security strategy with its business objectives, optimize its security resources and investments, and enhance its resilience and compliance.

* A. Threat management is enhanced. This is a secondary benefit of implementing a vulnerability assessment process. Threat management is the process of identifying, analyzing and responding to the threats that may exploit the vulnerabilities in an information system. Threat management is enhanced by implementing a vulnerability assessment process, as it helps to reduce the attack surface and prioritize the most critical threats. However, threat management is not the PRIMARY benefit of implementing a vulnerability assessment process, as it is a reactive rather than proactive approach to risk management.

* B. Compliance status is improved. This is a secondary benefit of implementing a vulnerability assessment process. Compliance status is the degree to which an organization adheres to the applicable laws, regulations, standards and policies that govern its information security. Compliance status is improved by implementing a vulnerability assessment process, as it helps to demonstrate the organization's commitment to security best practices and meet the expectations of the stakeholders and regulators. However, compliance status is not the PRIMARY benefit of implementing a vulnerability assessment process, as it is a result rather than a driver of risk management.

* C. Security metrics are enhanced. This is a secondary benefit of implementing a vulnerability assessment process. Security metrics are the quantitative and qualitative measures that indicate the effectiveness and efficiency of the information security processes and controls. Security metrics are enhanced by implementing a vulnerability assessment process, as it helps to provide objective and reliable data for security monitoring and reporting. However, security metrics are not the PRIMARY benefit of implementing a vulnerability assessment process, as they are a means rather than an end of risk management.

References =

? CISM Review Manual 15th Edition, pages 1-301

? CISM Exam Content Outline2

? Risk Assessment for Technical Vulnerabilities3

? A Step-By-Step Guide to Vulnerability Assessment4

NEW QUESTION 55

- (Topic 1)

Which of the following provides an information security manager with the MOST accurate indication of the organization's ability to respond to a cyber attack?

- A. Walk-through of the incident response plan
- B. Black box penetration test
- C. Simulated phishing exercise
- D. Red team exercise

Answer: D

Explanation:

A red team exercise is a simulated cyber attack conducted by a group of ethical hackers or security experts (the red team) against an organization's network, systems, and staff (the blue team) to test the organization's ability to detect, respond, and recover from a real cyber attack. A red team exercise provides an information security manager with the most accurate indication of the organization's ability to respond to a cyber attack, because it mimics the tactics, techniques,

and procedures of real threat actors, and challenges the organization's security posture, incident response plan, and security awareness in a realistic and adversarial scenario¹². A red team exercise can measure the following aspects of the organization's cyber attack response capability³:

- ? The effectiveness and efficiency of the security controls and processes in preventing, detecting, and mitigating cyber attacks
- ? The readiness and performance of the incident response team and other stakeholders in following the incident response plan and procedures
- ? The communication and coordination among the internal and external parties involved in the incident response process
- ? The resilience and recovery of the critical assets and functions affected by the cyber attack
- ? The lessons learned and improvement opportunities identified from the cyber attack simulation

The other options, such as a walk-through of the incident response plan, a black box penetration test, or a simulated phishing exercise, are not as accurate as a red team exercise in indicating the organization's ability to respond to a cyber attack, because they have the following limitations⁴ :

? A walk-through of the incident response plan is a theoretical and hypothetical exercise that involves reviewing and discussing the incident response plan and procedures with the relevant stakeholders, without actually testing them in a live environment. A walk-through can help to familiarize the participants with the incident response roles and responsibilities, and to identify any gaps or inconsistencies in the plan, but it cannot measure the actual performance and effectiveness of the incident response process under a real cyber attack scenario.

? A black box penetration test is a technical and targeted exercise that involves testing the security of a specific system or application, without any prior knowledge or access to its internal details or configuration. A black box penetration test can help to identify the vulnerabilities and weaknesses of the system or application, and to simulate the perspective and behavior of an external attacker, but it cannot test the security of the entire network or organization, or the response of the incident response team and other stakeholders to a cyber attack.

? A simulated phishing exercise is a social engineering and awareness exercise that involves sending fake emails or messages to the organization's staff, to test their ability to recognize and report phishing attempts. A simulated phishing exercise can help to measure the level of security awareness and training of the staff, and to simulate one of the most common cyber attack vectors, but it cannot test the security of the network or systems, or the response of the incident response team and other stakeholders to a cyber attack.

References = 1: What is a Red Team Exercise? | Redscan 2: Red Team vs Blue Team: How They Differ and Why You Need Both | CISA 3: Red Team Exercises: What They Are and How to Run Them | Rapid7 4: What is a Walkthrough Test? | Definition and Examples | ISACA : Penetration Testing Types: Black Box, White Box, and Gray Box | CISA

NEW QUESTION 56

- (Topic 1)

When remote access to confidential information is granted to a vendor for analytic purposes, which of the following is the MOST important security consideration?

- A. Data is encrypted in transit and at rest at the vendor site.
- B. Data is subject to regular access log review.
- C. The vendor must be able to amend data.
- D. The vendor must agree to the organization's information security policy,

Answer: D

Explanation:

When granting remote access to confidential information to a vendor, the most important security consideration is to ensure that the vendor complies with the organization's information security policy. The information security policy defines the roles, responsibilities, rules, and standards for accessing, handling, and protecting the organization's information assets. The vendor must agree to the policy and sign a contract that specifies the terms and conditions of the access, the security controls to be implemented, the monitoring and auditing mechanisms, the incident reporting and response procedures, and the penalties for non-compliance or breach. The policy also establishes the organization's right to revoke the access at any time if the vendor violates the policy or poses a risk to the organization.

References = CISM Review Manual, 16th Edition, Chapter 1: Information Security Governance, Section: Information Security Policies, page 34; CISM Review Questions, Answers & Explanations Manual, 10th Edition, Question 44, page 45.

NEW QUESTION 60

- (Topic 1)

Which of the following would BEST ensure that security is integrated during application development?

- A. Employing global security standards during development processes
- B. Providing training on secure development practices to programmers
- C. Performing application security testing during acceptance testing
- D. Introducing security requirements during the initiation phase

Answer: D

Explanation:

Introducing security requirements during the initiation phase would BEST ensure that security is integrated during application development because it would allow the security objectives and controls to be defined and aligned with the business needs and risk appetite before any design or coding is done. This would also facilitate the security by design approach, which is the most effective method to enhance the security of applications and application development activities¹.

Introducing security requirements early would also enable the collaboration between security professionals and developers, the identification and specification of security architectures, and the integration and testing of security controls throughout the development life cycle². Employing global security standards during development processes (A) would help to ensure the consistency and quality of security practices, but it would not necessarily ensure that security is integrated during application development. Providing training on secure development practices to programmers (B) would help to raise the awareness and skills of developers, but it would not ensure that security is integrated during application development. Performing application security testing during acceptance testing © would help to verify the security of the application before deployment, but it would not ensure that security is integrated during application development. It would also be too late to identify and remediate any security issues that could have been prevented or mitigated earlier in the development process. References = 1: Five Key Components of an Application Security Program - ISACA¹; 2: CISM Domain – Information Security Program Development | Infosec²

NEW QUESTION 64

- (Topic 1)

Which of the following is the GREATEST benefit of conducting an organization-wide security awareness program?

- A. The security strategy is promoted.
- B. Fewer security incidents are reported.
- C. Security behavior is improved.
- D. More security incidents are detected.

Answer: C

Explanation:

The greatest benefit of conducting an organization-wide security awareness program is to improve the security behavior of the employees, contractors, partners, and other stakeholders who interact with the organization's information assets. Security behavior refers to the actions and decisions that affect the confidentiality, integrity, and availability of information, such as following the security policies and procedures, reporting security incidents, avoiding risky practices, and applying security controls. By improving the security behavior, the organization can reduce the human-related risks and vulnerabilities, enhance the security culture and awareness, and support the security strategy and objectives.

The other options are not as beneficial as improving the security behavior, although they may also be outcomes or objectives of a security awareness program. Promoting the security strategy is important to communicate the vision, mission, and goals of the security function, as well as to align the security activities with the business needs and expectations. However, promoting the security strategy alone is not enough to ensure its implementation and effectiveness, as it also requires the involvement and commitment of the stakeholders, especially the senior management. Reporting fewer security incidents may indicate a lower level of security breaches or threats, but it may also reflect a lack of detection, reporting, or awareness mechanisms. Moreover, reporting fewer security incidents is not a reliable measure of the security performance or maturity, as it does not account for the impact, severity, or root causes of the incidents. Detecting more security incidents may indicate a higher level of security monitoring, alerting, or awareness capabilities, but it may also reflect a higher level of security exposures or attacks. Moreover, detecting more security incidents is not a desirable goal of a security awareness program, as it also implies a higher level of security incidents that need to be responded to and resolved. References =

? CISM Review Manual, 16th Edition, ISACA, 2022, pp. 201-202, 207-208.

? CISM Questions, Answers & Explanations Database, ISACA, 2022, QID 1006.

? The Benefits of Information Security and Privacy Awareness Training Programs, ISACA Journal, Volume 1, 2019, 1.

NEW QUESTION 65

- (Topic 1)

Network isolation techniques are immediately implemented after a security breach to:

- A. preserve evidence as required for forensics
- B. reduce the extent of further damage.
- C. allow time for key stakeholder decision making.
- D. enforce zero trust architecture principles.

Answer: B

Explanation:

Network isolation techniques are immediately implemented after a security breach to reduce the extent of further damage by limiting the access and communication of the compromised systems or networks with the rest of the environment. This can help prevent the spread of malware, the exfiltration of data, or the escalation of privileges by the attackers. Network isolation techniques can include disconnecting the affected systems or networks from the internet, blocking or filtering certain ports or protocols, or creating separate VLANs or subnets for the isolated systems or networks. Network isolation techniques are part of the incident response process and should be performed as soon as possible after detecting a security breach. References = CISM Review Manual 15th Edition, page 308-3091; CISM Review Questions, Answers & Explanations Database - 12 Month Subscription, Question ID: 1162

NEW QUESTION 67

- (Topic 1)

Which of the following is MOST important to have in place as a basis for developing an effective information security program that supports the organization's business goals?

- A. Metrics to drive the information security program
- B. Information security policies
- C. A defined security organizational structure
- D. An information security strategy

Answer: D

Explanation:

An information security strategy is the most important element to have in place as a basis for developing an effective information security program that supports the organization's business goals. An information security strategy is a high-level plan that defines the vision, mission, objectives, scope, and principles of information security for the organization¹. It also aligns the information security program with the organization's strategy, culture, risk appetite, and governance framework². An information security strategy provides the direction, guidance, and justification for the information security program, and ensures that the program is consistent, coherent, and comprehensive³. An information security strategy also helps to prioritize the information security initiatives, allocate the resources, and measure the performance and value of the information security program⁴.

The other options are not as important as an information security strategy, because they are either derived from or dependent on the strategy. Metrics are used to drive the information security program, but they need to be based on the strategy and aligned with the goals and objectives of the program. Information security policies are the rules and standards that implement the information security strategy and define the expected behavior and responsibilities of the stakeholders. A defined security organizational structure is the way the information security roles and functions are organized and coordinated within the organization, and it should reflect the strategy and the governance model. References = 1: CISM Review Manual 15th Edition, Chapter 1, Section 1.1 2: CISM Review Manual 15th Edition, Chapter 1, Section 1.2 3: CISM Review Manual 15th Edition, Chapter 1, Section 1.3 4: CISM Review Manual 15th Edition, Chapter 1, Section 1.4 : CISM Review Manual 15th Edition, Chapter 1, Section 1.5 : CISM Review Manual 15th Edition, Chapter 1, Section 1.6 : CISM Review Manual 15th Edition, Chapter 1, Section 1.7

NEW QUESTION 70

- (Topic 1)

The MOST appropriate time to conduct a disaster recovery test would be after:

- A. major business processes have been redesigned.
- B. the business continuity plan (BCP) has been updated.
- C. the security risk profile has been reviewed
- D. noncompliance incidents have been filed.

Answer: B

Explanation:

The most appropriate time to conduct a disaster recovery test would be after the business continuity plan (BCP) has been updated, as it ensures that the disaster recovery plan (DRP) is aligned with the current business requirements, objectives, and priorities. The BCP should be updated regularly to reflect any changes in the business environment, such as new threats, risks, processes, technologies, or regulations. The disaster recovery test should validate the effectiveness and efficiency of the DRP, as well

as identify any gaps, issues, or improvement opportunities¹²³. References =

? 1: CISM Review Manual 15th Edition, page 2114

? 2: CISM Practice Quiz, question 1042

? 3: Business Continuity Planning and Disaster Recovery Testing, section "Testing the Plan"

NEW QUESTION 74

- (Topic 1)

Which of the following risk scenarios is MOST likely to emerge from a supply chain attack?

- A. Compromise of critical assets via third-party resources
- B. Unavailability of services provided by a supplier
- C. Loss of customers due to unavailability of products
- D. Unreliable delivery of hardware and software resources by a supplier

Answer: A

Explanation:

= A supply chain attack is a type of cyberattack that targets the suppliers or service providers of an organization, rather than the organization itself. The attackers exploit the vulnerabilities or weaknesses in the supply chain to gain access to the organization's network, systems, or data. The attackers may then use the compromised third-party resources to launch further attacks, steal sensitive information, disrupt operations, or damage reputation. Therefore, the most likely risk scenario that emerges from a supply chain attack is the compromise of critical assets via third-party resources. This scenario poses a high threat to the confidentiality, integrity, and availability of the organization's assets, as well as its compliance and trustworthiness. Unavailability of services provided by a supplier, loss of customers due to unavailability of products, and unreliable delivery of hardware and software resources by a supplier are all possible consequences of a supply chain attack, but they are not the most likely risk scenarios.

These scenarios may affect the organization's productivity, profitability, and customer satisfaction, but they do not directly compromise the organization's critical assets. Moreover, these scenarios may be caused by other factors besides a supply chain attack, such as natural disasters, human errors, or market fluctuations.

References = CISM Review Manual 2023, page 189 1; CISM Practice Quiz 2

NEW QUESTION 78

- (Topic 1)

Which of the following provides the BEST assurance that security policies are applied across business operations?

- A. Organizational standards are included in awareness training.
- B. Organizational standards are enforced by technical controls.
- C. Organizational standards are required to be formally accepted.
- D. Organizational standards are documented in operational procedures.

Answer: D

Explanation:

= The best assurance that security policies are applied across business operations is that organizational standards are documented in operational procedures. Operational procedures are the specific steps and actions that need to be taken to implement and comply with the security policies and standards. They provide clear and consistent guidance for the staff members who are responsible for performing the security tasks and functions. They also help to ensure that the security policies and standards are aligned with the business objectives and processes, and that they are measurable and auditable. Documenting the organizational standards in operational procedures can help to improve the security awareness, accountability, and performance of the staff members, and to reduce the risks of errors, deviations, and violations. The other options are not the best assurance because they are either too general or too specific. Organizational standards are included in awareness training (A) is a good practice to educate the staff members about the security policies and standards, but it does not guarantee that they will follow them or understand how to apply them in their daily operations. Organizational standards are enforced by technical controls (B) is a way to automate and monitor the compliance with the security policies and standards, but it does not cover all the aspects of security that may require human intervention or judgment. Organizational standards are required to be formally accepted © is a way to obtain the commitment and support from the staff members for the security policies and standards, but it does not ensure that they will adhere to them or know how to execute them in their work activities. References = CISM Review Manual 2022, pages 24-25, 28-29; CISM Item Development Guide 2022, page 9; Policies, Procedures, Standards, Baselines, and Guidelines | CISSP Security-Management Practices | Pearson IT Certification

NEW QUESTION 80

- (Topic 1)

Which of the following should be the MOST important consideration when establishing information security policies for an organization?

- A. Job descriptions include requirements to read security policies.
- B. The policies are updated annually.
- C. Senior management supports the policies.
- D. The policies are aligned to industry best practices.

Answer: C

Explanation:

The most important consideration when establishing information security policies for an organization is to ensure that senior management supports the policies. Senior management support is essential for the successful implementation and enforcement of information security policies, as it demonstrates the commitment and accountability of the organization's leadership to information security. Senior management support also helps to allocate adequate resources, establish clear roles and responsibilities, and promote a security-aware culture within the organization. Without senior management support, information security policies may not be aligned with the organization's goals and objectives, may not be communicated and disseminated effectively, and may not be followed or enforced consistently. Job descriptions that include requirements to read security policies are a way of ensuring that employees are aware of their security obligations, but they are not the most important consideration when establishing information security policies. The policies should be relevant and applicable to the employees' roles and functions, and should be reinforced by regular training and awareness programs.

The policies should be updated periodically to reflect the changes in the organization's environment, risks, and requirements, but updating them annually may not be sufficient or necessary. The frequency of updating the policies should depend on the nature and impact of the changes, and should be determined by a defined

policy review process.

The policies should be aligned with industry best practices, standards, and frameworks, but this is not the most important consideration when establishing information security policies. The policies should also be customized and tailored to the organization's specific context, needs, and expectations, and should be consistent with the organization's vision, mission, and values. References =

? ISACA, CISM Review Manual, 16th Edition, 2020, pages 37-38.

? ISACA, CISM Review Questions, Answers & Explanations Database, 12th Edition, 2020, question ID 1009.

NEW QUESTION 84

- (Topic 1)

An organization is going through a digital transformation process, which places the IT organization in an unfamiliar risk landscape. The information security manager has been tasked with leading the IT risk management process. Which of the following should be given the HIGHEST priority?

- A. Identification of risk
- B. Analysis of control gaps
- C. Design of key risk indicators (KRIs)
- D. Selection of risk treatment options

Answer: A

Explanation:

= Identification of risk is the first and most important step in the IT risk management process, especially when the organization is undergoing a digital transformation that introduces new technologies, processes, and business models. Identification of risk involves determining the sources, causes, and potential consequences of IT-related risks that may affect the organization's objectives, assets, and stakeholders. Identification of risk also helps to establish the risk context, scope, and criteria for the subsequent risk analysis, evaluation, and treatment. Without identifying the risks, the information security manager cannot effectively assess the risk exposure, prioritize the risks, implement appropriate controls, monitor the risk performance, or communicate the risk information to the relevant parties.

References = CISM Review Manual, 16th Edition, Chapter 2: Information Risk Management, Section: Risk Identification, page 841; CISM Review Questions, Answers & Explanations Manual, 10th Edition, Question 34, page 352.

NEW QUESTION 85

- (Topic 1)

Which of the following parties should be responsible for determining access levels to an application that processes client information?

- A. The business client
- B. The information security team
- C. The identity and access management team
- D. Business unit management

Answer: D

Explanation:

The business client should be responsible for determining access levels to an application that processes client information, because the business client is the owner of the data and the primary stakeholder of the application. The business client has the best knowledge and understanding of the business requirements, objectives, and expectations of the application, and the sensitivity, value, and criticality of the data. The business client can also define the roles and responsibilities of the users and the access rights and privileges of the users based on the principle of least privilege and the principle of separation of duties. The business client can also monitor and review the access levels and the usage of the application, and ensure that the access levels are aligned with the organization's information security policies and standards.

The information security team, the identity and access management team, and the business unit management are all involved in the process of determining access levels to an application that processes client information, but they are not the primary responsible party. The information security team provides guidance, support, and oversight to the business client on the information security best practices, controls, and standards for the application, and ensures that the access levels are consistent with the organization's information security strategy and governance. The identity and access management team implements, maintains, and audits the access levels and the access control mechanisms for the application, and ensures that the access levels are compliant with the organization's identity and access management policies and procedures. The business unit management approves, authorizes, and sponsors the access levels and the access requests for the application, and ensures that the access levels are aligned with the business unit's goals and strategies. References =

? ISACA, CISM Review Manual, 16th Edition, 2020, pages 125-126, 129-130, 133-134, 137-138.

? ISACA, CISM Review Questions, Answers & Explanations Database, 12th Edition, 2020, question ID 1037.

NEW QUESTION 86

- (Topic 1)

An organization is increasingly using Software as a Service (SaaS) to replace in-house hosting and support of IT applications. Which of the following would be the MOST effective way to help ensure procurement decisions consider information security concerns?

- A. Integrate information security risk assessments into the procurement process.
- B. Provide regular information security training to the procurement team.
- C. Invite IT members into regular procurement team meetings to influence best practice.
- D. Enforce the right to audit in procurement contracts with SaaS vendors.

Answer: A

Explanation:

The best way to ensure that information security concerns are considered during the procurement of SaaS solutions is to integrate information security risk assessments into the procurement process. This will allow the organization to identify and evaluate the potential security risks and impacts of using a SaaS provider, and to select the most appropriate solution based on the risk appetite and tolerance of the organization. Information security risk assessments should be conducted at the early stages of the procurement process, before selecting a vendor or signing a contract, and should be updated periodically throughout the contract lifecycle.

Providing regular information security training to the procurement team (B) is a good practice, but it may not be sufficient to address the specific security issues and challenges of SaaS solutions. The procurement team may not have the expertise or the authority to conduct information security risk assessments or to negotiate security requirements with the vendors.

Inviting IT members into regular procurement team meetings to influence best practice © is also a good practice, but it may not be effective if the IT members are not involved in the actual procurement process or decision making. The IT members may not have the opportunity or the influence to conduct information security

risk assessments or to ensure that security concerns are adequately addressed in the procurement contracts.

Enforcing the right to audit in procurement contracts with SaaS vendors (D) is an important control, but it is not the most effective way to ensure that information security concerns are considered during the procurement process. The right to audit is a post-contractual measure that allows the organization to verify the security controls and compliance of the SaaS provider, but it does not prevent or mitigate the security risks that may arise from using a SaaS solution. The right to audit should be complemented by information security risk assessments and other security requirements in the procurement contracts. References = CISM Review Manual (Digital Version), Chapter 3: Information Security Program Development and Management, Section: Information Security Program Management, Subsection: Procurement and Vendor Management, Page 141-1421

NEW QUESTION 90

- (Topic 1)

Which of the following messages would be MOST effective in obtaining senior management's commitment to information security management?

- A. Effective security eliminates risk to the business.
- B. Adopt a recognized framework with metrics.
- C. Security is a business product and not a process.
- D. Security supports and protects the business.

Answer: D

Explanation:

The message that security supports and protects the business is the most effective in obtaining senior management's commitment to information security management. This message emphasizes the value and benefits of security for the organization's strategic goals, mission, and vision. It also aligns security with the business needs and expectations, and demonstrates how security can enable and facilitate the business processes and functions. The other messages are not as effective because they either overstate the role of security (A), focus on technical aspects rather than business outcomes (B), or confuse the nature and purpose of security ©. References = CISM Review Manual 2022, page 23; CISM Item Development Guide 2022, page 9; CISM Information Security Governance Certified Practice Exam - CherCherTech

NEW QUESTION 93

- (Topic 1)

An incident management team is alerted to a suspected security event. Before classifying the suspected event as a security incident, it is MOST important for the security manager to:

- A. conduct an incident forensic analysis.
- B. follow the incident response plan
- C. notify the business process owner.
- D. follow the business continuity plan (BCP).

Answer: B

Explanation:

Before classifying the suspected event as a security incident, it is most important for the security manager to follow the incident response plan, which is a predefined set of procedures and guidelines that outline the roles, responsibilities, and actions of the incident management team and the organization in the event of a security event or incident. Following the incident response plan can help to ensure a consistent, coordinated, and effective response to the suspected event, as well as to minimize the impact and damage to the business processes, functions, and assets. Following the incident response plan can also help to determine the nature, scope, and severity of the suspected event, and to decide whether it meets the criteria and threshold for being classified as a security incident that requires further escalation, investigation, and resolution. Following the incident response plan can also help to document and report the incident details, activities, and outcomes, and to provide feedback and recommendations for improvement and optimization of the incident response process and plan. Conducting an incident forensic analysis, notifying the business process owner, and following the business continuity plan (BCP) are all important steps in the incident response process, but they are not the most important ones before classifying the suspected event as a security incident. Conducting an incident forensic analysis is a technical and detailed process that involves collecting, preserving, analyzing, and presenting evidence related to the incident, and it is usually performed after the incident has been classified, contained, and eradicated. Notifying the business process owner is a communication and notification process that involves informing the relevant stakeholders of the incident status, impact, and actions, and it is usually performed after the incident has been classified and assessed. Following the business continuity plan (BCP) is a recovery and restoration process that involves resuming and restoring the normal business operations and functions after the incident has been resolved and lessons learned have been identified and implemented. References = CISM Review Manual 15th Edition, pages 237-2411; CISM Practice Quiz, question 1422

NEW QUESTION 98

- (Topic 1)

Which of the following is the BEST approach to reduce unnecessary duplication of compliance activities?

- A. Documentation of control procedures
- B. Standardization of compliance requirements
- C. Automation of controls
- D. Integration of assurance efforts

Answer: B

Explanation:

= Standardization of compliance requirements is the best approach to reduce unnecessary duplication of compliance activities, as it allows for a common understanding of the objectives and expectations of various stakeholders, such as regulators, auditors, customers, and business partners. Standardization also facilitates the alignment of compliance activities with the organization's risk appetite and tolerance, and enables the identification and elimination of redundant or conflicting controls. References = CISM Review Manual, 27th Edition, page 721; CISM Review Questions, Answers & Explanations Database, 12th Edition, question 952 Learn more:

NEW QUESTION 103

- (Topic 1)

Which of the following is the BEST way to achieve compliance with new global regulations related to the protection of personal information?

- A. Execute a risk treatment plan.

- B. Review contracts and statements of work (SOWs) with vendors.
- C. Implement data regionalization controls.
- D. Determine current and desired state of controls.

Answer: D

Explanation:

The best way to achieve compliance with new global regulations related to the protection of personal information is to determine the current and desired state of controls, as this helps the information security manager to identify the gaps and requirements for compliance, and to prioritize and implement the necessary actions and measures to meet the regulatory standards. The current state of controls refers to the existing level of protection and compliance of the personal information, while the desired state of controls refers to the target level of protection and compliance that is required by the new regulations. By comparing the current and desired state of controls, the information security manager can assess the maturity and effectiveness of the information security program, and plan and execute a risk treatment plan to address the risks and issues related to the protection of personal information. Executing a risk treatment plan, reviewing contracts and statements of work (SOWs) with vendors, and implementing data regionalization controls are also important, but not as important as determining the current and desired state of controls, as they are dependent on the outcome of the gap analysis and the risk assessment, and may not be sufficient or appropriate to achieve compliance with the new regulations. References = CISM Review Manual 2023, page 491; CISM Review Questions, Answers & Explanations Manual 2023, page 352; ISACA CISM - iSecPrep, page 203

NEW QUESTION 105

- (Topic 1)

An information security manager finds that a soon-to-be deployed online application will increase risk beyond acceptable levels, and necessary controls have not been included. Which of the following is the BEST course of action for the information security manager?

- A. Instruct IT to deploy controls based on urgent business needs.
- B. Present a business case for additional controls to senior management.
- C. Solicit bids for compensating control products.
- D. Recommend a different application.

Answer: B

Explanation:

The information security manager should present a business case for additional controls to senior management, as this is the most effective way to communicate the risk and the need for mitigation. The information security manager should not instruct IT to deploy controls based on urgent business needs, as this may not align with the business objectives and may cause unnecessary costs and delays. The information security manager should not solicit bids for compensating control products, as this may not address the root cause of the risk and may not be the best solution. The information security manager should not recommend a different application, as this may not be feasible or desirable for the business. References = CISM Review Manual 2023, page 711; CISM Review Questions, Answers & Explanations Manual 2023, page 252

NEW QUESTION 107

- (Topic 1)

An organization is planning to outsource the execution of its disaster recovery activities. Which of the following would be MOST important to include in the outsourcing agreement?

- A. Definition of when a disaster should be declared
- B. Requirements for regularly testing backups
- C. Recovery time objectives (RTOs)
- D. The disaster recovery communication plan

Answer: C

Explanation:

The most important thing to include in the outsourcing agreement for disaster recovery activities is the recovery time objectives (RTOs). RTOs are the maximum acceptable time frames within which the critical business processes and information systems must be restored after a disaster or disruption. RTOs are based on the business impact analysis (BIA) and the risk assessment, and they reflect the business continuity requirements and expectations of the organization. By including the RTOs in the outsourcing agreement, the organization can ensure that the service provider is aware of and committed to meeting the agreed service levels and minimizing the downtime and losses in the event of a disaster. The other options are not as important as the RTOs, although they may be relevant and useful to include in the outsourcing agreement depending on the scope and nature of the disaster recovery services. References = CISM Review Manual 15th Edition, page 2471; CISM Review Questions, Answers & Explanations Database - 12 Month Subscription, Question ID: 1033

NEW QUESTION 112

- (Topic 1)

When investigating an information security incident, details of the incident should be shared:

- A. widely to demonstrate positive intent.
- B. only with management.
- C. only as needed,
- D. only with internal audit.

Answer: C

Explanation:

When investigating an information security incident, details of the incident should be shared only as needed, according to the principle of least privilege and the need-to-know basis. This means that only the authorized and relevant parties who have a legitimate purpose and role in the incident response process should have access to the incident information, and only to the extent that is necessary for them to perform their duties. Sharing incident details only as needed helps to protect the confidentiality, integrity, and availability of the incident information, as well as the privacy and reputation of the affected individuals and the organization. Sharing incident details only as needed also helps to prevent unauthorized disclosure, modification, deletion, or misuse of the incident information, which could compromise the investigation, evidence, remediation, or legal actions. References = CISM Review Manual, 16th Edition, Chapter 4: Information Security Incident Management, Section: Incident Response Process, page 2311; CISM Review Questions, Answers & Explanations Manual, 10th Edition, Question 49, page 462.

NEW QUESTION 116

- (Topic 1)

Which of the following tasks should be performed once a disaster recovery plan (DRP) has been developed?

- A. Develop the test plan.
- B. Analyze the business impact.
- C. Define response team roles.
- D. Identify recovery time objectives (RTOs).

Answer: A

Explanation:

= Developing the test plan is the task that should be performed once a disaster recovery plan (DRP) has been developed. The test plan is a document that describes the objectives, scope, methods, and procedures for testing the DRP. The test plan should also define the roles and responsibilities of the test team, the test scenarios and criteria, the test schedule and resources, and the test reporting and evaluation. The purpose of testing the DRP is to verify its effectiveness, identify any gaps or weaknesses, and improve its reliability and usability. Testing the DRP also helps to increase the awareness and readiness of the staff and stakeholders involved in the disaster recovery process. Analyzing the business impact, defining response team roles, and identifying recovery time objectives (RTOs) are all tasks that should be performed before developing the DRP, not after. These tasks are part of the business continuity planning (BCP) process, which aims to identify the critical business functions and assets, assess the potential threats and impacts, and determine the recovery strategies and requirements. The DRP is a subset of the BCP that focuses on restoring the IT systems and services after a disaster. Therefore, the DRP should be based on the results of the BCP process, and tested after it has been developed. References = CISM Review Manual 2023, page 218 1; CISM Practice Quiz 2

NEW QUESTION 120

- (Topic 1)

Which of the following BEST helps to ensure a risk response plan will be developed and executed in a timely manner?

- A. Establishing risk metrics
- B. Training on risk management procedures
- C. Reporting on documented deficiencies
- D. Assigning a risk owner

Answer: D

Explanation:

Assigning a risk owner is the best way to ensure a risk response plan will be developed and executed in a timely manner, because a risk owner is responsible for monitoring, controlling, and reporting on the risk, as well as implementing the appropriate risk response actions. A risk owner should have the authority, accountability, and resources to manage the risk effectively. Establishing risk metrics, training on risk management procedures, and reporting on documented deficiencies are all important aspects of risk management, but they do not guarantee that a risk response plan will be executed promptly and properly. Risk metrics help to measure and communicate the risk level and performance, but they do not assign any responsibility or action. Training on risk management procedures helps to increase the awareness and competence of the staff involved in risk management, but it does not ensure that they will follow the procedures or have the authority to do so. Reporting on documented deficiencies helps to identify and communicate the gaps and weaknesses in the risk management process, but it does not provide any solutions or corrective actions. References = CISM Review Manual, 16th Edition, ISACA, 2021, pages 125-126, 136-137.

NEW QUESTION 124

- (Topic 1)

Which of the following is MOST important to consider when determining asset valuation?

- A. Asset recovery cost
- B. Asset classification level
- C. Cost of insurance premiums
- D. Potential business loss

Answer: D

Explanation:

Potential business loss is the most important factor to consider when determining asset valuation, as it reflects the impact of losing or compromising the asset on the organization's objectives and operations. Asset recovery cost, asset classification level, and cost of insurance premiums are also relevant, but not as important as potential business loss, as they do not capture the full value of the asset to the organization. References = CISM Review Manual 2023, page 461; CISM Review Questions, Answers & Explanations Manual 2023, page 292

NEW QUESTION 127

- (Topic 1)

IT projects have gone over budget with too many security controls being added post- production. Which of the following would MOST help to ensure that relevant controls are applied to a project?

- A. Involving information security at each stage of project management
- B. Identifying responsibilities during the project business case analysis
- C. Creating a data classification framework and providing it to stakeholders
- D. Providing stakeholders with minimum information security requirements

Answer: A

Explanation:

The best way to ensure that relevant controls are applied to a project is to involve information security at each stage of project management. This will help to identify and address the security risks and requirements of the project from the beginning, and to integrate security controls into the project design, development, testing, and implementation. This will also help to avoid adding unnecessary or ineffective controls post- production, which can increase the project cost and complexity, and reduce the project performance and quality. By involving information security at each stage of project management, the information security manager can ensure that the project delivers the expected security value and aligns with the organization's security strategy and objectives. References = CISM Review Manual 15th Edition, page 41.

NEW QUESTION 130

- (Topic 1)

A PRIMARY purpose of creating security policies is to:

- A. define allowable security boundaries.
- B. communicate management's security expectations.
- C. establish the way security tasks should be executed.
- D. implement management's security governance strategy.

Answer: D

Explanation:

A security policy is a formal statement of the rules and principles that govern the protection of information assets in an organization. A security policy defines the scope, objectives, roles and responsibilities, and standards of the information security program. A primary purpose of creating security policies is to implement management's security governance strategy, which is the framework that guides the direction and alignment of information security with the business goals and objectives. A security policy translates the management's vision and expectations into specific and measurable requirements and controls that can be implemented and enforced by the information security staff and other stakeholders. A security policy also helps to establish the accountability and authority of the information security function and to demonstrate the commitment and support of the senior management for the information security program.

References =

? CISM Review Manual 15th Edition, page 1631

? CISM 2020: IT Security Policies2

? CISM domain 1: Information security governance [Updated 2022]3

? What is CISM? - Digital Guardian4

NEW QUESTION 134

- (Topic 1)

An online bank identifies a successful network attack in progress. The bank should FIRST:

- A. isolate the affected network segment.
- B. report the root cause to the board of directors.
- C. assess whether personally identifiable information (PII) is compromised.
- D. shut down the entire network.

Answer: A

Explanation:

The online bank should first isolate the affected network segment, as this is the most effective way to contain the attack and prevent it from spreading to other parts of the network or compromising more data or systems. Isolating the affected network segment also helps to preserve the evidence and facilitate the investigation and recovery process. Reporting the root cause to the board of directors, assessing whether personally identifiable information (PII) is compromised, and shutting down the entire network are not the first actions that the online bank should take, as they may not be feasible or appropriate at the time of the attack, and may cause more disruption, confusion, or damage to the business operations and reputation. References = CISM Review Manual 2023, page 1641; CISM Review Questions, Answers & Explanations Manual 2023, page 362; ISACA CISM - iSecPrep, page 213

NEW QUESTION 137

- (Topic 1)

How does an incident response team BEST leverage the results of a business impact analysis (BIA)?

- A. Assigning restoration priority during incidents
- B. Determining total cost of ownership (TCO)
- C. Evaluating vendors critical to business recovery
- D. Calculating residual risk after the incident recovery phase

Answer: A

Explanation:

The incident response team can best leverage the results of a business impact analysis (BIA) by assigning restoration priority during incidents. A BIA is a process that identifies and evaluates the criticality and dependency of the organization's business functions, processes, and resources, and the potential impacts and consequences of their disruption or loss. The BIA results provide the basis for determining the recovery objectives, strategies, and plans for the organization's business continuity and disaster recovery. By using the BIA results, the incident response team can prioritize the restoration of the most critical and time-sensitive business functions, processes, and resources, and allocate the appropriate resources, personnel, and time to minimize the impact and duration of the incident. Determining total cost of ownership (TCO) (B) is not a relevant way to leverage the results of a BIA, as it is not directly related to incident response. TCO is a financial metric that estimates the total direct and indirect costs of owning and operating an asset or a system over its lifecycle. TCO may be useful for evaluating the cost-effectiveness and return on investment of different security solutions or alternatives, but it does not help the incident response team to respond to or recover from an incident.

Evaluating vendors critical to business recovery © is also not a relevant way to leverage the results of a BIA, as it is not a primary responsibility of the incident response team. Evaluating vendors critical to business recovery is a part of the vendor management process, which involves selecting, contracting, monitoring, and reviewing the vendors that provide essential products or services to support the organization's business continuity and disaster recovery. Evaluating vendors critical to business recovery may be done before or after an incident, but not during an incident, as it does not contribute to the incident response or restoration activities.

Calculating residual risk after the incident recovery phase (D) is also not a relevant way to leverage the results of a BIA, as it is not a timely or effective use of the BIA results. Residual risk is the risk that remains after the implementation of risk treatment or mitigation measures. Calculating residual risk after the incident recovery phase may be done as a part of the incident review or improvement process, but not during the incident response or restoration phase, as it does not help the incident response team to resolve or contain the incident.

References = CISM Review Manual, 16th Edition, Chapter 4: Information Security Incident Management, Section: Incident Response Plan, Subsection: Business Impact Analysis, page 182-1831

NEW QUESTION 140

- (Topic 1)

A cloud application used by an organization is found to have a serious vulnerability. After assessing the risk, which of the following would be the information security manager's BEST course of action?

- A. Instruct the vendor to conduct penetration testing.
- B. Suspend the connection to the application in the firewall
- C. Report the situation to the business owner of the application.
- D. Initiate the organization's incident response process.

Answer: D

Explanation:

= Initiating the organization's incident response process is the best course of action for the information security manager when a cloud application used by the organization is found to have a serious vulnerability. The incident response process is a set of predefined steps and procedures that aim to contain, analyze, resolve, and learn from security incidents. The information security manager should follow the incident response process to ensure that the vulnerability is properly reported, assessed, mitigated, and communicated to the relevant stakeholders. The incident response process should also involve the cloud service provider (CSP) and the business owner of the application, as they are responsible for the security and functionality of the cloud application. Instructing the vendor to conduct penetration testing, suspending the connection to the application in the firewall, and reporting the situation to the business owner of the application are all possible actions that may be taken as part of the incident response process, but they are not the best initial course of action. Penetration testing may help to identify the root cause and the impact of the vulnerability, but it may also cause further damage or disruption to the cloud application. Suspending the connection to the application in the firewall may prevent unauthorized access or exploitation of the vulnerability, but it may also affect the availability and continuity of the cloud application. Reporting the situation to the business owner of the application is an important step to inform them of the risk and the potential business impact, but it is not sufficient to address the vulnerability and its consequences. Therefore, the information security manager should initiate the incident response process as the best course of action, and then perform the other actions as appropriate based on the incident response plan and the risk assessment. References = CISM Review Manual 2023, page 211 1; CISM Practice Quiz 2

NEW QUESTION 145

- (Topic 1)

An organization's marketing department wants to use an online collaboration service, which is not in compliance with the information security policy. A risk assessment is performed, and risk acceptance is being pursued. Approval of risk acceptance should be provided by:

- A. the chief risk officer (CRO).
- B. business senior management.
- C. the information security manager.
- D. the compliance officer.

Answer: B

Explanation:

Risk acceptance is the decision to accept the level of residual risk after applying security controls, and to tolerate the potential impact and consequences of a security incident. Approval of risk acceptance should be provided by business senior management, as they are the owners and accountable parties of the business processes, activities, and assets that are exposed to the risk. Business senior management should also have the authority and responsibility to allocate the resources, personnel, and budget to implement and monitor the risk acceptance decision, and to report and escalate the risk acceptance status to the board of directors or the executive management.

The chief risk officer (CRO) (A) is a senior executive who oversees the organization's risk management function, and provides guidance, direction, and support for the identification, assessment, treatment, and monitoring of risks across the organization. The CRO may be involved in the risk acceptance process, such as by reviewing, endorsing, or advising the risk acceptance decision, but the CRO is not the ultimate approver of risk acceptance, as the CRO is not the owner or accountable party of the business processes, activities, and assets that are exposed to the risk.

The information security manager (C) is the manager who leads and coordinates the information security function, and provides guidance, direction, and support for the development, implementation, and maintenance of the information security program and activities. The information security manager may be involved in the risk acceptance process, such as by conducting the risk assessment, recommending the risk treatment options, or documenting the risk acceptance decision, but the information security manager is not the ultimate approver of risk acceptance, as the information security manager is not the owner or accountable party of the business processes, activities, and assets that are exposed to the risk.

The compliance officer (D) is the officer who oversees the organization's compliance function, and provides guidance, direction, and support for the identification, assessment, implementation, and monitoring of the compliance requirements and obligations across the organization. The compliance officer may be involved in the risk acceptance process, such as by verifying, validating, or advising the risk acceptance decision, but the compliance officer is not the ultimate approver of risk acceptance, as the compliance officer is not the owner or accountable party of the business processes, activities, and assets that are exposed to the risk.

References = CISM Review Manual, 16th Edition, Chapter 2: Information Risk Management, Section: Risk Treatment, Subsection: Risk Acceptance, page 95-961

NEW QUESTION 149

- (Topic 1)

An information security team has discovered that users are sharing a login account to an application with sensitive information, in violation of the access policy. Business management indicates that the practice creates operational efficiencies. What is the information security manager's BEST course of action?

- A. Enforce the policy.
- B. Modify the policy.
- C. Present the risk to senior management.
- D. Create an exception for the deviation.

Answer: C

Explanation:

The information security manager's best course of action is to present the risk to senior management, because this is a case of conflicting objectives and priorities between the information security team and the business management. The information security manager should explain the potential impact and likelihood of a security breach due to the violation of the access policy, as well as the possible legal, regulatory, and reputational consequences. The information security manager should also provide alternative solutions that can achieve both operational efficiency and security compliance, such as implementing single sign-on, role-based access control, or multi-factor authentication. The information security manager should not enforce the policy without senior management's approval, because this could cause operational disruption and business dissatisfaction. The information security manager should not modify the policy without a proper risk assessment and approval process, because this could weaken the security posture and expose the organization to more threats. The information security manager should not create an exception for the deviation without a formal risk acceptance and documentation process, because this could create inconsistency and ambiguity in the policy enforcement and accountability. References = CISM Review Manual, 16th Edition, ISACA, 2021, pages 127- 128, 138-139, 143-144.

NEW QUESTION 154

- (Topic 1)

Which of the following is MOST important to ensuring information stored by an organization is protected appropriately?

- A. Defining information stewardship roles
- B. Defining security asset categorization
- C. Assigning information asset ownership
- D. Developing a records retention schedule

Answer: C

Explanation:

The most important factor to ensuring information stored by an organization is protected appropriately is assigning information asset ownership. Information asset ownership is the process of identifying and assigning the roles and responsibilities of the individuals or groups who have the authority and accountability for the information assets and their protection. Information asset owners are responsible for defining the business value, classification, and security requirements of the information assets, as well as granting the access rights and privileges to the information users and custodians. Information asset owners are also responsible for monitoring and reviewing the security performance and compliance of the information assets, and reporting and resolving any security issues or incidents. By assigning information asset ownership, the organization can ensure that the information assets are properly identified, categorized, protected, and managed according to their importance, sensitivity, and regulatory obligations. References = CISM Review Manual, 16th Edition, Chapter 1: Information Security Governance, Section: Data Classification, page 331; CISM Review Questions, Answers & Explanations Manual, 10th Edition, Question 62, page 572.

NEW QUESTION 155

- (Topic 1)

In a business proposal, a potential vendor promotes being certified for international security standards as a measure of its security capability. Before relying on this certification, it is MOST important that the information security manager confirms that the:

- A. current international standard was used to assess security processes.
- B. certification will remain current through the life of the contract.
- C. certification scope is relevant to the service being offered.
- D. certification can be extended to cover the client's business.

Answer: C

Explanation:

Before relying on a vendor's certification for international security standards, such as ISO/IEC 27001, it is most important that the information security manager confirms that the certification scope is relevant to the service being offered. The certification scope defines the boundaries and applicability of the information security management system (ISMS) that the vendor has implemented and audited. The scope should cover the processes, activities, assets, and locations that are involved in delivering the service to the client. If the scope is too narrow, too broad, or not aligned with the service, the certification may not provide sufficient assurance of the vendor's security capability and performance. The current international standard was used to assess security processes (A) is an important factor, but not the most important one. The information security manager should verify that the vendor's certification is based on the latest version of the standard, which reflects the current best practices and requirements for information security. However, the standard itself is generic and adaptable, and does not prescribe specific security controls or solutions. Therefore, the certification does not guarantee that the vendor has implemented the most appropriate or effective security processes for the service being offered.

The certification will remain current through the life of the contract (B) is also an important factor, but not the most important one. The information security manager should ensure that the vendor's certification is valid and up to date, and that the vendor maintains its compliance with the standard throughout the contract period. However, the certification is not a one-time event, but a continuous process that requires periodic surveillance audits and recertification every three years. Therefore, the certification does not ensure that the vendor's security capability and performance will remain consistent or satisfactory for the duration of the contract.

The certification can be extended to cover the client's business (D) is not a relevant factor, as the certification is specific to the vendor's ISMS and does not apply to the client's business. The information security manager should not rely on the vendor's certification to substitute or supplement the client's own security policies, standards, or controls. The information security manager should conduct a due diligence and risk assessment of the vendor, and establish a clear and comprehensive service level agreement (SLA) that defines the security roles, responsibilities, expectations, and metrics for both parties. References = CISM Review Manual, 16th Edition, Chapter 3: Information Security Program Development and Management, Section: Information Security Program Management, Subsection: Procurement and Vendor Management, page 142-1431

NEW QUESTION 159

- (Topic 1)

Which of the following BEST enables an information security manager to determine the comprehensiveness of an organization's information security strategy?

- A. Internal security audit
- B. External security audit
- C. Organizational risk appetite
- D. Business impact analysis (BIA)

Answer: C

Explanation:

The organizational risk appetite is the best indicator of the comprehensiveness of an information security strategy. The risk appetite defines the level of risk that the organization is willing to accept in pursuit of its objectives. The information security strategy should align with the risk appetite and provide a framework for managing the risks that the organization faces. An internal or external security audit can assess the effectiveness of the information security strategy, but not its comprehensiveness. A business impact analysis (BIA) can identify the critical business processes and assets that need to be protected, but not the overall scope and direction of the information security strategy. References = CISM Review Manual 2023, page 36 1; CISM Practice Quiz 2

NEW QUESTION 163

- (Topic 1)

Information security controls should be designed PRIMARILY based on:

- A. a business impact analysis (BIA).
- B. regulatory requirements.
- C. business risk scenarios,
- D. a vulnerability assessment.

Answer: C

Explanation:

Information security controls should be designed primarily based on business risk scenarios, because they help to identify and prioritize the most relevant and significant threats and vulnerabilities that may affect the organization's information assets and business objectives. Business risk scenarios are hypothetical situations that describe the possible sources, events, and consequences of a security breach, as well as the likelihood and impact of the occurrence. Business risk scenarios can help to:

? Align the information security controls with the business needs and requirements, and ensure that they support the achievement of the strategic goals and the mission and vision of the organization

? Assess the effectiveness and efficiency of the existing information security controls, and identify the gaps and weaknesses that need to be addressed or improved

? Select and implement the appropriate information security controls that can prevent, detect, or mitigate the risks, and that can provide the optimal level of protection and performance for the information assets

? Evaluate and measure the return on investment and the value proposition of the information security controls, and communicate and justify the rationale and benefits of the controls to the stakeholders and management

Information security controls should not be designed primarily based on a business impact analysis (BIA), regulatory requirements, or a vulnerability assessment, because these are secondary or complementary factors that influence the design of the controls, but they do not provide the main basis or criteria for the design. A BIA is a method of estimating and comparing the potential effects of a disruption or a disaster on the critical business functions and processes, in terms of financial, operational, and reputational aspects. A BIA can help to determine the recovery objectives and priorities for the information assets, but it does not identify or address the specific risks and threats that may cause the disruption or the disaster. Regulatory requirements are the legal, contractual, or industry standards and obligations that the organization must comply with regarding information security. Regulatory requirements can help to establish the minimum or baseline level of information security controls that the organization must implement, but they do not reflect the specific or unique needs and challenges of the organization. A vulnerability assessment is a method of identifying and analyzing the weaknesses and flaws in the information systems and assets that may expose them to exploitation or compromise. A vulnerability assessment can help to discover and remediate the existing or potential security issues, but it does not consider the business context or impact of the issues.

References = CISM Review Manual, 16th Edition, ISACA, 2021, pages 119-120, 122-123, 125-126, 129-130.

NEW QUESTION 167

- (Topic 1)

Measuring which of the following is the MOST accurate way to determine the alignment of an information security strategy with organizational goals?

- A. Number of blocked intrusion attempts
- B. Number of business cases reviewed by senior management
- C. Trends in the number of identified threats to the business
- D. Percentage of controls integrated into business processes

Answer: D

Explanation:

Measuring the percentage of controls integrated into business processes is the most accurate way to determine the alignment of an information security strategy with organizational goals, as this reflects the extent to which the information security program supports and enables the business objectives and activities, and reduces the friction and resistance from the business stakeholders. The percentage of controls integrated into business processes also indicates the maturity and effectiveness of the information security program, and the level of awareness and acceptance of the information security policies and standards among the business users. Number of blocked intrusion attempts, number of business cases reviewed by senior management, and trends in the number of identified threats to the business are not the most accurate ways to determine the alignment of an information security strategy with organizational goals, as they do not measure the impact and value of the information security program on the business performance and outcomes, and may not reflect the business priorities and expectations.

References = CISM Review Manual 2023, page 291; CISM Review Questions, Answers & Explanations Manual 2023, page 372; ISACA CISM - iSecPrep, page 223; CISM Exam Overview - Vinsys4

NEW QUESTION 170

- (Topic 1)

Which of the following MUST be defined in order for an information security manager to evaluate the appropriateness of controls currently in place?

- A. Security policy
- B. Risk management framework
- C. Risk appetite
- D. Security standards

Answer: C

Explanation:

= Risk appetite is the amount and type of risk that an organization is willing to accept in pursuit of its objectives. It is a key factor that influences the information security strategy and objectives, as well as the selection and implementation of security controls. Risk appetite must be defined in order for an information security manager to evaluate the appropriateness of controls currently in place, as it provides the basis for determining whether the controls are sufficient, excessive, or inadequate to address the risks faced by the organization. The information security manager should align the controls with the risk appetite of the organization, ensuring that the controls are effective, efficient, and economical. References = CISM Review Manual 15th Edition, page 29, page 31.

NEW QUESTION 171

- (Topic 1)

Which of the following activities MUST be performed by an information security manager for change requests?

- A. Perform penetration testing on affected systems.
- B. Scan IT systems for operating system vulnerabilities.
- C. Review change in business requirements for information security.
- D. Assess impact on information security risk.

Answer: D

NEW QUESTION 173

- (Topic 1)

Management decisions concerning information security investments will be MOST effective when they are based on:

- A. a process for identifying and analyzing threats and vulnerabilities.
- B. an annual loss expectancy (ALE) determined from the history of security events,
- C. the reporting of consistent and periodic assessments of risks.
- D. the formalized acceptance of risk analysis by management,

Answer: C

Explanation:

Management decisions concerning information security investments will be most effective when they are based on the reporting of consistent and periodic assessments of risks. This will help management to understand the current and emerging threats, vulnerabilities, and impacts that affect the organization's information assets and business processes. It will also help management to prioritize the allocation of resources and funding for the most critical and cost-effective security controls and solutions. The reporting of consistent and periodic assessments of risks will also enable management to monitor the performance and effectiveness of the information security program, and to adjust the security strategy and objectives as needed. References = CISM Review Manual 15th Edition, page 28.

NEW QUESTION 175

- (Topic 1)

Which of the following is the FIRST step to establishing an effective information security program?

- A. Conduct a compliance review.
- B. Assign accountability.
- C. Perform a business impact analysis (BIA).
- D. Create a business case.

Answer: D

Explanation:

According to the CISM Review Manual, the first step to establishing an effective information security program is to create a business case that aligns the program objectives with the organization's goals and strategies. A business case provides the rationale and justification for the information security program and helps to secure the necessary resources and support from senior management and other stakeholders. A business case should include the following elements:

- ? The scope and objectives of the information security program
- ? The current state of information security in the organization and the gap analysis
- ? The benefits and value proposition of the information security program
- ? The risks and challenges of the information security program
- ? The estimated costs and resources of the information security program
- ? The expected outcomes and performance indicators of the information security program
- ? The implementation plan and timeline of the information security program

References = CISM Review Manual, 16th Edition, Chapter 3, Section 2, pages 97-99.

NEW QUESTION 180

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