



Salesforce

Exam Questions OmniStudio-Developer

Salesforce Certified OmniStudio Developer (SU21)

NEW QUESTION 1

An OmniScript updates data from one Salesforce record, but when it completes, only some of the data is updated in Salesforce. A DataRaptor Load saves the data. What error could cause this behavior?

Choose 2 answers

- A. The fields that are not updated are read only in Salesforce.
- B. In the DataRaptor Load, in the Preview tab, the Record is from the wrong record type.
- C. The input JSON paths in the DataRaptor Load do not match the JSON from the OmniScript.
- D. ContextId is misspelled in the merge code that passes the RecordId to the DataRaptor

Answer: AC

NEW QUESTION 2

A developer has a requirement to create a child FlexCard that contains all of its parent FlexCard's records in a Datable. How should the developer configure the parent FlexCard's Node?

- A. {Records{0}}
- B. {Records}
- C. {Params, records}
- D. {Recorded}

Answer: C

NEW QUESTION 3

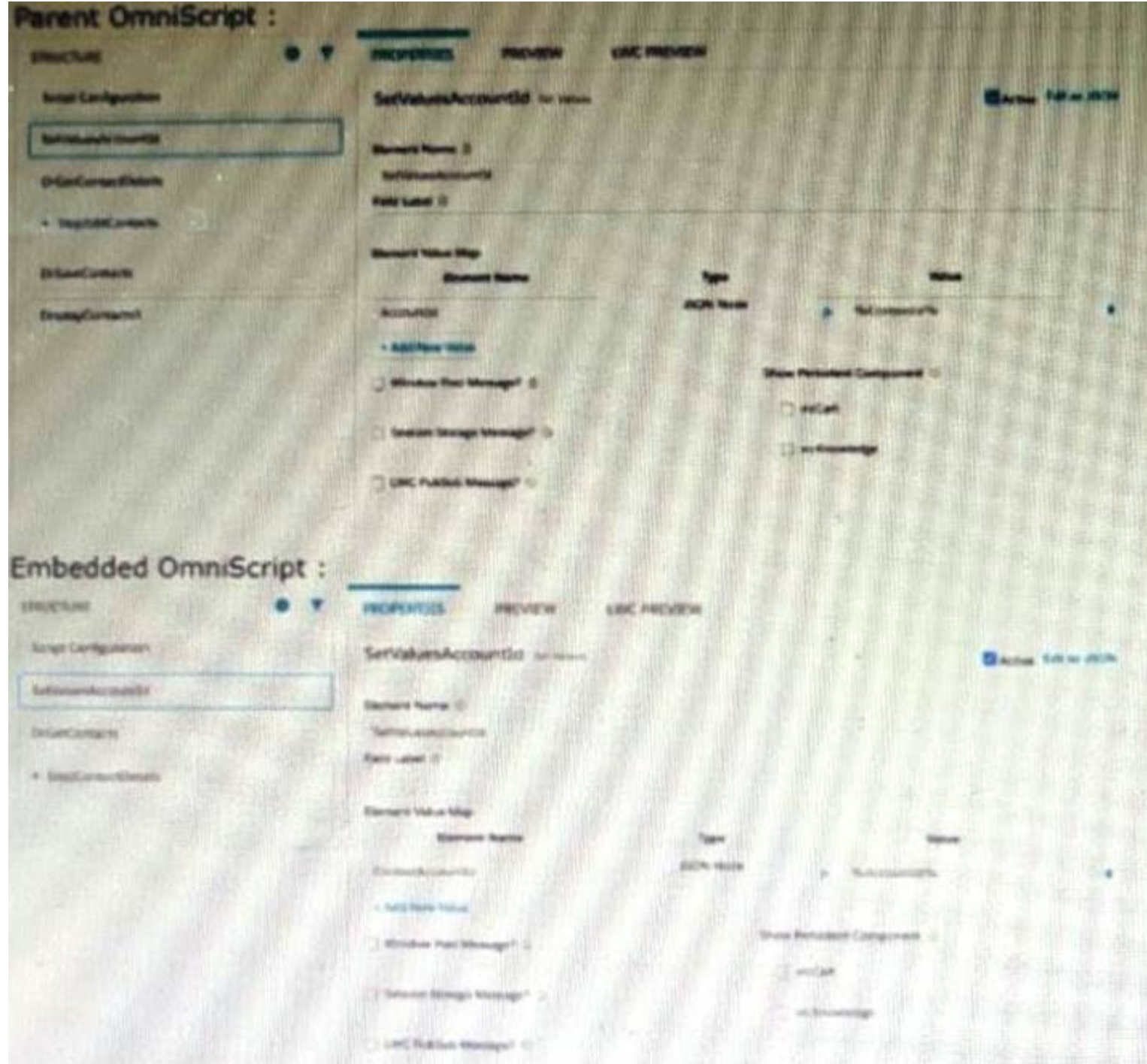
A developer examines data received from an external data source. The data is nested two levels down in the JSON structure. Which OmniStudio tool could the developer use to simplify this data?

- A. A guided workflow
- B. A DataRaptor Transform
- C. An HTTP Action Element
- D. An integration Procedure

Answer: B

NEW QUESTION 4

What is the reason for this? Refer to the exhibit below.



- A. The WLC PubSub Messge flag in the Set Values action of the parent OmniScript has not been set.
- B. The flag passData.JSON in the parent OmniScript in not configured correctly.
- C. A developer failed to include a Navigate Action Element to pass data from the parent OmniScript.
- D. Both parent and embedded OmniScripts have thesame element name for the Set Values element.

Answer: C

NEW QUESTION 5

A developer needs to build a multi-step intake form. Each step must allow the user tocancel the intake at any time. The developer is using an LWC OmniScript to build the form.

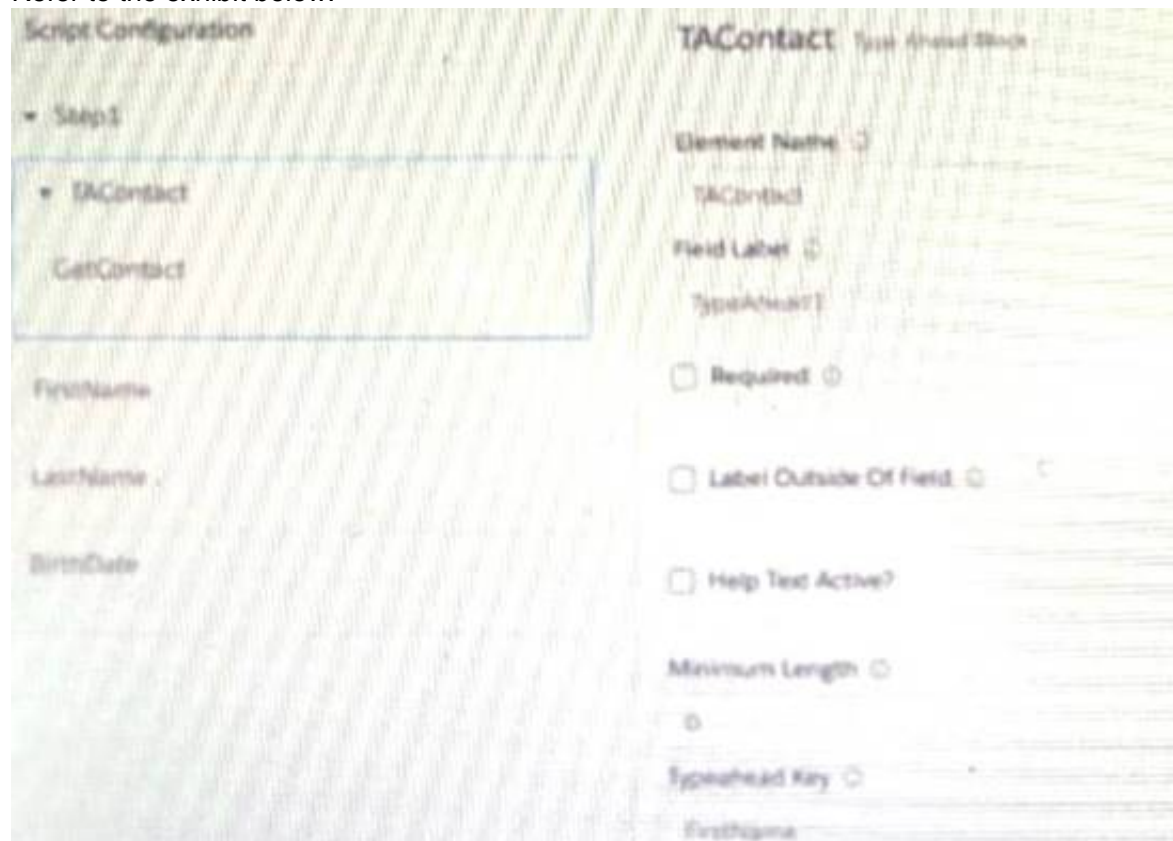
How should the developer implement the cancel functionality for all steps using the LWC OmniScript Designer?

- A. Check the Enable Cancel checkbox in the Setup tab under Cancel Options.
- B. Add a navigation Action inside each step and set the Component name to "Cancel",
- C. Add a navigation Action outside each step and set the Element Name to "Cancel",
- D. Add a navigation Action inside each step and set the ElementName to "Cancel",

Answer: A

NEW QUESTION 6

Refer to the exhibit below.



What is the reason that the fields fail to displaythe fetched data?

- A. Lookup Mode is selected in the properties of the Type Ahead Block.
- B. FirstName, LastName, and BirthDate are not placed inside the Type Ahead Block.
- C. The typeHead key is not in the correct format.
- D. Use Data JSON is Not selected inthe properties of the Type Ahead Block.

Answer: B

NEW QUESTION 7

A developer needs to change some field labels on a FlexCard. The FlexCard is currently deployed to production. The developer that the best course of action is to version the FlexCard rather than cloning it.

Which factor wouldlead the developer to this decision?

- A. The new version of the FlexCard will be used in a new Console, and the current version of the FlexCard should remain unchanged.
- B. Another team member is developing new action, fields and styling for the current version of the FlexCard.
- C. The new and current versions will be displayed together on the same target.
- D. All instance of the FlexCard must be updated with the changes.

Answer: B

NEW QUESTION 8

A developer creates a FlexCard with five state elements. For of the states have a condition. To test the FlexCard, the developer previews it using sample data that causes two of the states to have trueconditions.

In this scenario, how will the developer know which state will display?

- A. The first state with true conditions sequence closest to the top of the FlexCard canvas will display.
- B. The first state with true nested condition, regardless of sequence in the FlexCard canvas, will display
- C. The state sequenced first in the FlexCard canvas will display.
- D. The first state with a true AND condition, regardless of sequence in the FlexCard canvas, will display.

Answer: C

NEW QUESTION 9

..... configure Additional input to send exactly the same data?
 Assume that the developer checked Send Only Additional input.

▼ SEND/RESPONSE TRANSFORMATIONS

Send JSON Path ①	Send JSON Node ①
DRExtractAction:Account	SecondaryAccount
Response JSON Path ②	Response JSON Node

A)

Key	Value
SecondaryAccount	\$DRExtractAction:Account

B)

Key	Value
DRExtractAction:Account	SecondaryAccount

C)

Key	Value
\$DRExtractAction:Account	SecondaryAccount

D)

Key	Value
SecondaryAccount	DRExtractAction:Account

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: D

NEW QUESTION 10

A developer needs to limit the of a DataRaptor Extract to a maximum of one result. How should the developer configure this?

- A. Define a formula with the Filter function
- B. Use a Custom Output Type when creating the DataRaptor
- C. Use the LIMIT filter on the Extract definition
- D. Set the Limit Property on the Action that calls the DataRaptor Extract.

Answer: C

NEW QUESTION 10

Users receive an APEC CPU limit Exceeded error when running an OmniScript in a Salesforce Community. The OmniScript includes an Integration Procedure that contains two DataRaptors.

Which two Location should the developer check to troubleshoot the issue? Choose 2 answers

- A. Script configuration
- B. Community logs
- C. DataRaptor configuration
- D. Action Debugger

Answer: CD

NEW QUESTION 13

A developer needs to display the following information together on one FlexCard:

* Account name, address, phone number, website

* Primary contact first name, contact name, address, phone number,email

The account information must always be visible, and the contact information should only be visible as needed by the user.

What approach should the developer use to display the contact information on the card?

- A. Use a Datatable element
- B. Set the class" collapsible" on the block element
- C. Set the collapsible property on the block element
- D. Use a conditional FlexCard State

Answer: C

NEW QUESTION 16

When launching an OmniScript from an action on a FlexCard, the OmniScript displays, but no Salesforce data is populated:
Which two errors could cause this behavior? Choose 2 answers
Choose 2 answers

- A. The Id Field for Actions in the FlexCard is blank.
- B. There is no active version of the Data Raptor Extract.
- C. There is no active version of the OmniScript
- D. In the DataRaptor Extract Action, the Input Parameters Filter Value is misspelled.

Answer: AD

NEW QUESTION 18

An integration procedure contains a Remote Action element that calls a method of an APEX class. The method requires two fields are input: AccountId and ProductId. The integration Procedure data JSONcontains the following nodes:
How should the Remote Action element be configured to pass the data correctly to the method?

- A. Check the Send Only Additional Input checkbox, and the following/ value pairs to Additional input:

```
* AccountId: %AccountId%
* ProductId: %Details:ProductId%
```

- B. Set Return Only AdditionalOutput to true, and add the following Key/Value pairs to additional input.

```
* AccountId: %AccountId%
* ProductId: %Details:ProductId%
```

- C. Check the DataRaptor Transform checkbox, and add the following Key/Value pairs to Output JSON Path:

```
* AccountId: %AccountId%
* ProductId: %Details:ProductId%
```

- D. Add the following to Send JSON Path: accountId: %Accountd% ProductId%Details Products%

Answer: B

NEW QUESTION 20

A developer creates an Integration Procedure with a Set Valuesand a DataRaptor Extract Action that requires AccountId as a key. When the developer previews the Integration Procedure, the developer enters the AccountId correctly and execute the Preview. The developer sees the data extract by the DataRaptor in the Debug Log, but the response is empty.
What is the likely cause of this issue?

- A. The DataRaptor Action did not have the add response Ro Response JSON property set to true.
- B. The Response cannot be previewed directly.
- C. A Response Action was not added to theintegration Procedure.
- D. The AccountId used for the preview is invalid.

Answer: C

NEW QUESTION 21

A developer needs to retrieve data from an external system that stores policy data. The external system supports REST APIs to access and update the policies. Due to the volume of the policy data and peak hours of hours of business, calls to the REST APIs sometimes take longer than expected to response. The developer creates an Integration Procedure to retrieve the policy data for use in an OmniScript. Given the external system's knows performance issues, which configuration should be used to implement the call to the external system?
Choose 2 answers

- A. Set the Timeout property on the HTTP Action in the Integration Procedure
- B. Configure a Remote action with timeout settings of 120000
- C. Check the Chainable checkbox on the integration procedure Action in the OmniScript
- D. Check the Chain on Step Check on the HTTP Action in the Integration Procedure

Answer: BD

NEW QUESTION 25

A developer is creating a FlexCard for a new Community page. The FlexCard will display case information along with action to close the case and update the case. And it will be styled using the Community's theme.
What must be developer do to configure the FlexCard for deployment in a Community?

- A. Add the FlexCard's API name to FlexCard Player component
- B. Set the Target property in publish Options to Communitypage"
- C. Configure the Component visibility in the custom Component.
- D. Set the Developer property in Card Configuration to "Community"

Answer: B

NEW QUESTION 28

A developer need to configure a calculation procedure to calculation a subtotal using twodifferent depending on whether the input Boolean variable is Customer is set to true or false.
How should a developer configure the calculation procedure to conditionally execute the correct formula?

- A. Use two separate Calculation Steps with the Conditional Step property selected: use the ISTRUE(isCustomer) and NOT (ISTRUE) (isCustomer) functions in the Condition syntax.
- B. Use two separate Calculation Steps with the Conditional Step property selected: reference just theisCustomer variable in the Conditional syntax (no comparison necessary)
- C. Use two separate Calculation Steps with the Conditional Step property selected: compare the isCustomer variable directly to the literal true and false values in the Condition syntax.
- D. Use a single Calculation Stepswith IF statement directly in the formula definition to reference the isCustome variable and conditionally perform the appropriate calculation.

Answer: B

NEW QUESTION 32

Refer to the exhibit.

SEND/RESPONSE TRANSFORMATIONS

Send JSON Path ⓘ

DRExtractAction:Account

Send JSON Node ⓘ

SecondaryAccount

Response JSON Path ⓘ

Response JSON Node ⓘ

A developer has configured an integration Procedure element with SEND/RESPONSE TRANSFORMATIONS as shown. Alternatively, how could the developer configure Additional input to send exactly the samedata? Assume that the developer checked Send Only Additional input.

- A)
- | Key | Value |
|------------------|---------------------------|
| SecondaryAccount | %DRExtractAction Account% |
- B)
- | Key | Value |
|-------------------------|------------------|
| DRExtractAction.Account | SecondaryAccount |
- C)
- | Key | Value |
|---------------------------|------------------|
| %DRExtractAction.Account% | SecondaryAccount |

- A. Option A
- B. Option B
- C. Option C

Answer: C

NEW QUESTION 36

A developer creates an OmniScript to update billing information. After analyzing the different types of customer interactions that occur at the company, the developer determines updating billing information should be included in the majority of customer interactions, which are represented by more than 20 different FlexCards. What is the most efficient way for the developer to configure the action that invokes the OmniScript?

- A. As an OS Action
- B. As a Custom Action
- C. As an OmniStudio Action
- D. As a Lightning Action

Answer: C

NEW QUESTION 41

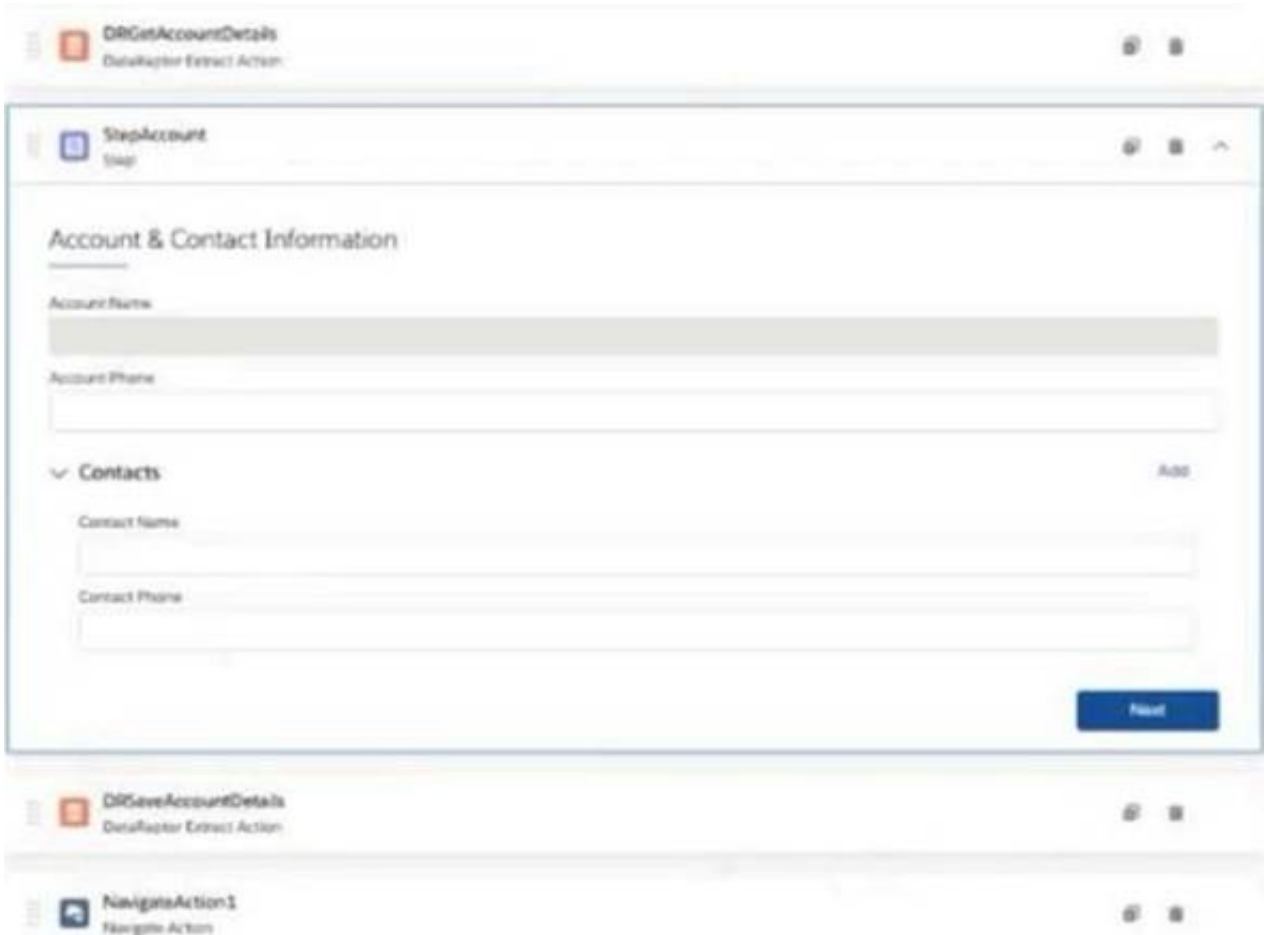
A developer is configuring the API URL in an HTTP Action element within an Integration procedure. What is the merge code syntax for passing a Date node from an element named SetValues in the URL?

- A. x%SetValues.Date%
- B. (' Setvalues') ['Date']
- C. %SetValues Date
- D. {(SetValue
- E. Date)}

Answer: C

NEW QUESTION 45

Refer to the exhibit.



What JSON from the DRGetAccountDetails action would display all six values correctly in the OmniScript structure shown? BlkContacts is a Repeat Block.

A)

```
{
  "Contacts": [{
    "ContactPhone": "(212) 169-1475",
    "ContactName": "Edward Stamos"
  }, {
    "ContactPhone": "(212) 189-8979",
    "ContactName": "Leanne Tomlin"
  }]
}
```

B)

```
{
  "ContactPhone": "(212) 169-1475",
  "ContactName": "Edward Stamos",
  "ContactPhone": "(212) 189-8979",
  "ContactName": "Leanne Tomlin",
  "AccountPhone": "2221546450",
  "AccountName": "Acme"
}
```

C)

```
{
  "BlkContacts": [{
    "ContactPhone": "(212) 169-1475",
    "ContactName": "Edward Stamos"
  }, {
    "ContactPhone": "(212) 189-8979",
    "ContactName": "Leanne Tomlin"
  }],
  "AccountPhone": "2221546450",
  "AccountName": "Acme"
}
```

D)

```
{
  "BlkContacts": [{
    "Phone": "(212) 169-1475",
    "Name": "Edward Stamos"
  }, {
    "Phone": "(212) 189-8979",
    "Name": "Leanne Tomlin"
  }]
}
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: C

NEW QUESTION 46

A developer is creating a FlexCard and needs to display additional information using a Flyout. Which two types of components can the developer embed in the flyout?

Choose 2 answer

- A. An OmniScript

- B. An Integration Procedure
- C. ADataRaptor
- D. A Child FlexCard

Answer: BD

NEW QUESTION 50

A developer configure a Flexcard with a DataRaptor data source that uses the params.id as an. When the developer clicks Views Data on the FlexCard, valid datadisplays. However, when the developer previews the layout, the FlexCard does not display. What could cause this error?
Choose 2 answers

- A. The Data Node field for the FlexCard is empty.
- B. The RecordId in the Test Data Source settings ins for the wrong record type.
- C. The attribute haven't been configured to pass the data to the fields.
- D. There is not Salesforce record for the FlexCard based on the RecordId in the layout's Test Data Source Settings.

Answer: BC

NEW QUESTION 51

A developer needs to create a list of cases for an account in a single Datable in a FlexCard. Like the one shown below.

Origin	Type	Subject	Status	Created	CaseNumber	Priority
Web	Mechanical	Generator won't start	New	2020-07-22T00:22:42.000Z	00001028	High
Phone	Electrical	Component missing	Escalated	2020-07-22T00:21:41.000Z	00001027	High
Phone	Electrical	Starting generator after electrical failure	Escalated	2020-02-27T22:28:20.000Z	00001000	High
Web	Other	Easy installation process	Closed	2020-02-27T22:28:20.000Z	00001003	Low
Web	Mechanical	Shutting down of generator	Closed	2020-02-27T22:28:20.000Z	00001017	Medium
Phone	Electrical	Cannot start generator after electrical failure	Closed	2020-02-27T22:28:20.000Z	00001018	Medium

How can the developer configure the FlexCard to display thecase records in this way?

- A. Enable the record Looping feature on the data table elements
- B. Select the Repeatable Mode property on the data table elements
- C. Enable the Repeat Records feature on the FlexCard Setup tab
- D. Disable the Repeat Record featureon the FlexCard setup tab

Answer: D

NEW QUESTION 52

Refer to the exhibit.

Input Data	Output Data
ProductCode (Text) <input type="text"/>	BasePrice (\$) <input type="text"/>
Search column <input type="text"/>	Search column <input type="text"/>
ACC154	10.23
CAA876B	20.36
HRA320	12.99
HRA320B	13.99

All inputs to the Calculation Matrix are set correctly.
The Calculation Matrix has the following input:

```
{
  "input": {
    "ProductCode": "HRA320"
  }
}
```

What is the output?

- A. Null
- B. 13.99

- C. 12.99,13.99
- D. 12.99

Answer: D

NEW QUESTION 56

Which two in an integration Procedure or DataRaptorcan execute a function like CONCAT or DATEDIFF? Choose 2 answers

- A. In a Set Values Action in a Value field.
- B. In a DataRaptor in an Output Tab Output JSON Path.
- C. In a DataRaptor Action in an Input Parameters value field.
- D. In a Remote Action m an Additional Output value field.

Answer: AD

NEW QUESTION 61

The OmniScript must retrieve device details stored in the Asset object and then call an external system to send troubleshooting commands via REST API to the device.

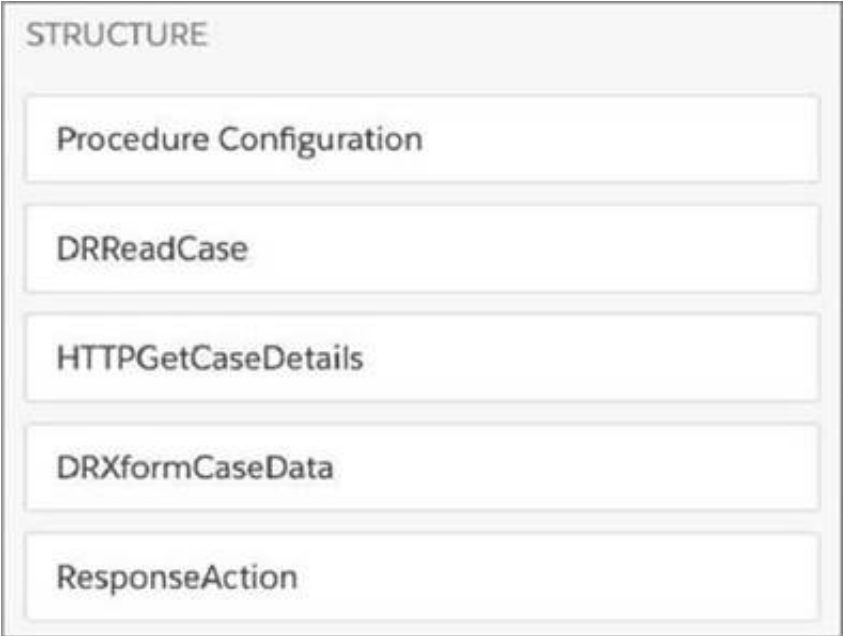
Which two OmniScript elementshould the developer use to configure this functionality?

- A. DataRaptor Extract Action
- B. REST API Action
- C. Navigation Action
- D. SOQL Action
- E. HTTP Action

Answer: AE

NEW QUESTION 66

Refer to the exhibit below.



What is the marge code needed for this integration procedure structure to pass a CaseNumber node from the DRReadCase DataRaptor Extract Action to the HTTP Action's HTTP URL?

- A. %DRReadCase: CaseNumber%
- B. ((DRRCase,CaseNumber))
- C. MTTOPDetCaseDetail: CaseNumber%
- D. ((CaseNumber))

Answer: A

NEW QUESTION 69

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