



Salesforce

Exam Questions OmniStudio-Developer

Salesforce Certified OmniStudio Developer (SU21)

NEW QUESTION 1

A developer need to use the CONTIF function to process data entered by the user in an OmniScript. The output of the function needs to be displayed to the user immediately in the current step.

Based on best practice, what element should the developer use this function in?

- A. A Calculation Action element
- B. A Set Valueselement
- C. A formula element
- D. A Range element

Answer: C

NEW QUESTION 2

An OmniScript updates data from one Salesforce record, but when it completes, only some of the data is updated in Salesforce. A DataRaptor Load saves the data. What error could cause this behavior?

Choose 2 answers

- A. The fields that are not updated are read only in Salesforce.
- B. In the DataRaptor Load, in the Preview tab, the Record is from the wrong record type.
- C. The input JSON paths In the DataRaptor Load do not match the JSON from the OmniScript.
- D. ContextId is misspelled in the merge code thatpasses the RecordId to the DataRaptor

Answer: AC

NEW QUESTION 3

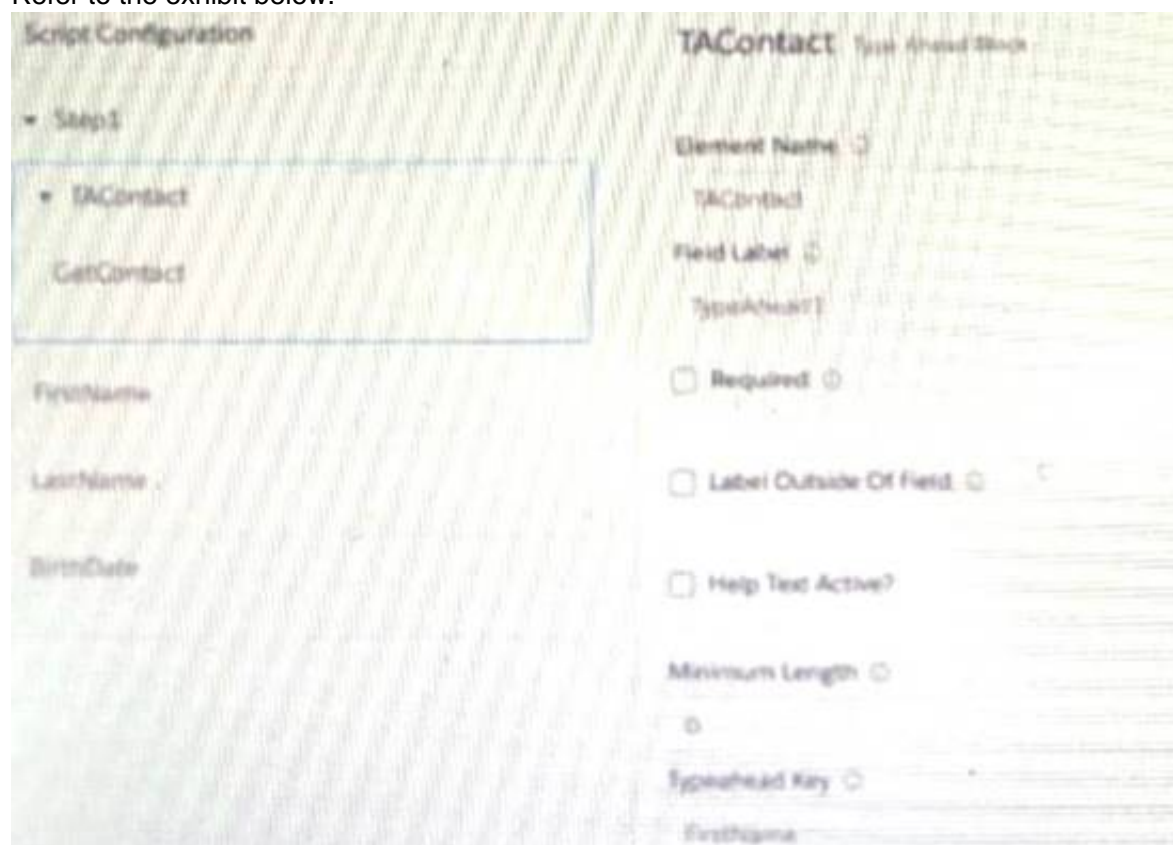
A developer is configuring a DataRaptor Load to Save contract data. The developer needs to set the record type of the contact using DeveloperName. Which two configuration actions should the developer take to set this up in the DataRaptor Load?

- A. Check is Lookup property when mapping the fields.
- B. Add Link to RecordType object in the Contact Object with the id field of RecordType object.
- C. Select RecordType in theLookup object lis
- D. Development in the lookup Field list, and ID in the Lookup Requested Field list.
- E. Select RecordType in the Lookup Object lis
- F. ID in the Lookup Field list, and Development in the Lookup requested Field list.

Answer: AC

NEW QUESTION 4

Refer to the exhibit below.



What is the reason that the fields fail to displaythe fetched data?

- A. Lookup Mode is selected in the properties of the Type Ahead Block.
- B. FirstName, LastName, and BirthDate are not placed inside the Type Ahead Block.
- C. The typeHead key is not in the correct format.
- D. Use Data JSON is Not selected inthe properties of the Type Ahead Block.

Answer: B

NEW QUESTION 5

A developer creates a FlexCard with five state elements. For of the states have a condition. To test the FlexCard, the developer previews it using sample data that causes two of the states to have trueconditions.

In this scenario, how will the developer know which state will display?

- A. The first state with true conditions sequence closest to the top of the FlexCard canvas will display.
- B. The first state with true nested condition, regardless of sequence in the FlexCard canvas, will display
- C. The state sequenced first in the FlexCard canvas will display.
- D. The first state with a true AND condition, regardless of sequence in the FlexCard canvas, will display.

Answer: C

NEW QUESTION 6

Users receive an APEC CPU limit Exceeded error when running an OmniScript in a Salesfoce Community. The OmniScript includes an Integration Procedure that contains two DataRaptors.

Which two Location should the developer check to troubleshoot the issue? Choose 2 answers

- A. Script configuration
- B. Community logs
- C. DataRaptor configuration
- D. Action Debugger

Answer: CD

NEW QUESTION 7

A developer needs to display the following information together on one FlexCard:

* Account name, address, phone number, website

* Primary contact first name, contact name, address, phone number,email

The account information must always be visible, and the contact information should only be visible as needed by the user.

What approach should the developer use to display the contact information on the card?

- A. Use a Datatable element
- B. Set the class" collapsible" on the block element
- C. Set the collapsible property on the block element
- D. Use a conditional FlexCard State

Answer: C

NEW QUESTION 8

When launching an OmniScript from an action on a FlexCard, the OmniScript displays, but no Salesforce data is populated:

Which two errors could cause this behavior? Choose 2 answers

Choose 2 answers

- A. The Id Field for Actions in the FlexCard is blank.
- B. There is no active version of the Data Raptor Extract.
- C. There is no active version of the OmniScript
- D. In the DataRaptor Extract Action, the Input Parameters Filter Value is misspelled.

Answer: AD

NEW QUESTION 9

A developer needs to retrieve data from an external system that stores policy data. The external system supports REST APIs to access and update the policies.

Due to the volume of the policy data and peak hours of hours of business, calls to the REST APIs sometimes take longer than expected to response.

The developer creates an Integration Procedure to retrieve the policy data for use in an OmniScript.

Given the external system's knows performance issues, which configuration should be used to implement the call to the external system?

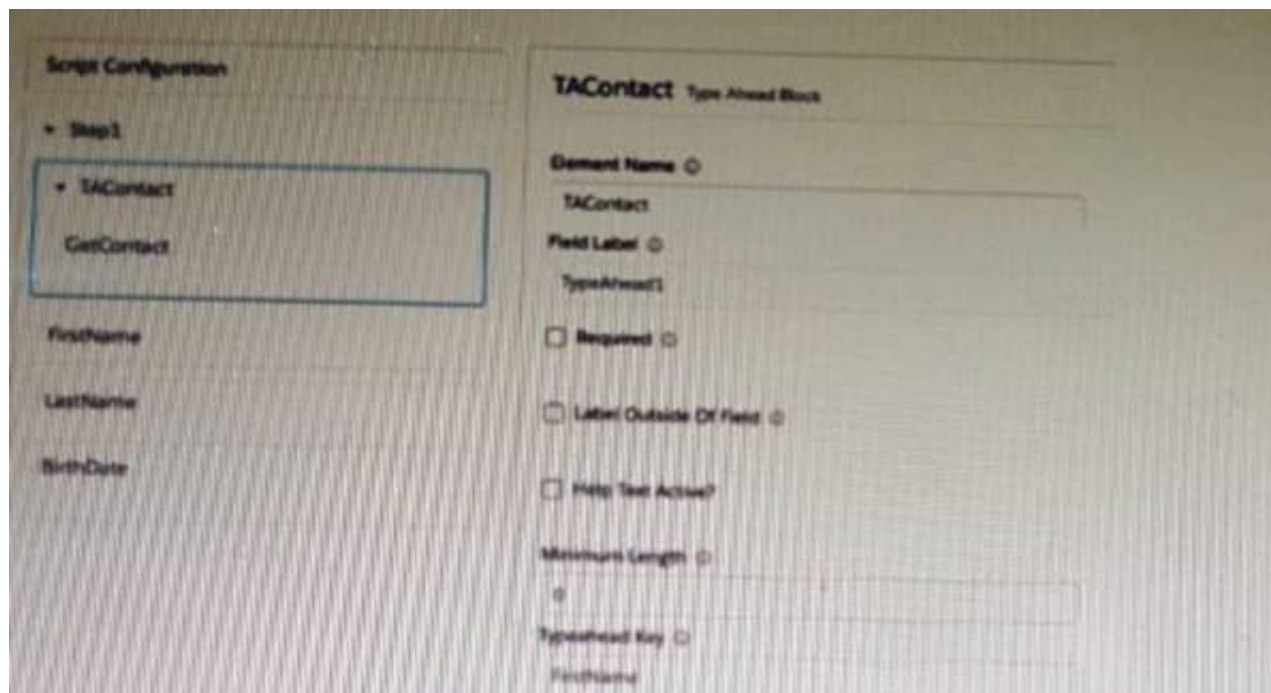
Choose 2 answers

- A. Set the Timeout property on the HTTP Action in the Integration Procedure
- B. Configure a Remote action with timeout settings of 120000
- C. Check the Chainable checkbox on the integration procedure Action in the OmniScript
- D. Check the Chain on Step Check on the HTTP Action in the Integration Procedure

Answer: BD

NEW QUESTION 10

Refer to the exhibit.



A developer creates an OmniScript display FirstName, LastName, and BirthDate of a contact using a Type Ahead Block. The DataRaptor used in the Type Ahead has been tested and fetches the correct data.

When previewing Omniscript, the developer enters a name in the TypeAhead and makes a selection of a contact from the list. However, the text fields FirstName, LastName, and BirthDate are not getting populated with the data.

What is the reason that the fields fail to display the fetched data?

- A. Lookup Mode is not selected in the properties of the Type A Head Block.
- B. Use Data JSON is not selected in the properties of the Type Ahead Block.
- C. FirstName, LastName, and BirthDate are not placed inside the Type ahead Block.
- D. The Typeahead key is not in the correct format

Answer: C

NEW QUESTION 10

A developer is creating a FlexCard for a new Community page. The FlexCard will display case information along with action to close the case and update the case. And it will be styled using the Community's theme.

What must be developer do to configure the FlexCard for deployment in a Community?

- A. Add the FlexCard's API name to FlexCard Player component
- B. Set the Target property in publish Options to Communitypage"
- C. Configure the Component visibility in the custom Component.
- D. Set the Developer property in Card Configuration to "Community"

Answer: B

NEW QUESTION 12

A company wants to allow agents to send customers a quote for signature. The quote is a document created using a DocuSign template that has been prefilled with all of the quote details. The document will be emailed to one or more recipients for signature.

How should a developer configure this functionality in an OmniScript?

- A. DocuSign Envelope Action
- B. PDF Acwm
- C. DocuSign Signature Action
- D. Email Action

Answer: C

NEW QUESTION 17

A developer need to configure a calculation procedure to calculation a subtotal using twodifferent depending on whether the input Boolean variable is Customer is set to true or false.

How should a developer configure the calculation procedure to conditionally execute the correct formula?

- A. Use two separate Calculation Steps with the Conditional Step property selected: use the ISTRUE(isCustomer) and NOT (ISTRUE) (isCustomer) functions in the Condition syntax.
- B. Use two separate Calculation Steps with the Conditional Step property selected: reference just theisCustomer variable in the Conditional syntax (no comparison necessary)
- C. Use two separate Calculation Steps with the Conditional Step property selected: compare the isCustomer variable directly to the literal true and false values in the Condition syntax.
- D. Use a single Calculation Stepswith IF statement directly in the formula definition to reference the isCustome variable and conditionally perform the appropriate calculation.

Answer: B

NEW QUESTION 18

Refer to the exhibit.

▼ SEND/RESPONSE TRANSFORMATIONS

Send JSON Path ⓘ

DRExtractAction:Account

Send JSON Node ⓘ

SecondaryAccount

Response JSON Path ⓘ

Response JSON Node ⓘ

A developer has configured an integration Procedure element with SEND/RESPONSE TRANSFORMATIONS as shown. Alternatively, how could the developer configure Additional input to send exactly the samedata? Assume that the developer checked Send Only Additional input.

- A)
- | | |
|------------------|---------------------------|
| Key | Value |
| SecondaryAccount | %DRExtractAction Account% |
- B)
- | | |
|-------------------------|------------------|
| Key | Value |
| DRExtractAction.Account | SecondaryAccount |
- C)
- | | |
|---------------------------|------------------|
| Key | Value |
| %DRExtractAction.Account% | SecondaryAccount |

- A. Option A
B. Option B
C. Option C

Answer: C

NEW QUESTION 20

A developer creates an OmniScript to update billing information. After analyzing the different types of customer interactions that occur at the company, the developer determines updating billing information should be included in the majority of customer interactions, which are represented by more than 20 different FlexCards.

What is the most efficient way for the developer to configure the action that invokes the OmniScript?

- A. As an OS Action
B. As a Custom Action
C. As an OmniStudio Action
D. As a Lightning Action

Answer: C

NEW QUESTION 22

A developer needs to create a list of cases for an account in a single Datable in a FlexCard. Like the one shown below.

Viccity Flex Card

AccountCases

Design

New Version

Clone

Activate

Help

⌵

Author

company_org

Current Version

1

Status

Inactive

Parent

...

Is Child Card

Last Modified

8/14/2020, 1:28 PM

Theme

Lightning

Desktop

▼

Add Test Records

Origin	Type	Subject	Status	Created	CaseNumber	Priority
Web	Mechanical	Generator won't start	New	2020-07-22T00:22:42.000Z	00001028	High
Phone	Electrical	Component missing	Escalated	2020-07-22T00:21:41.000Z	00001027	High
Phone	Electrical	Starting generator after electrical failure	Escalated	2020-02-27T22:28:20.000Z	00001000	High
Web	Other	Easy installation process	Closed	2020-02-27T22:28:20.000Z	00001003	Low
Web	Mechanical	Shutting down of generator	Closed	2020-02-27T22:28:20.000Z	00001017	Medium
Phone	Electrical	Cannot start generator after electrical failure	Closed	2020-02-27T22:28:20.000Z	00001018	Medium

How can the developer configure the FlexCard to display thecase records in this way?

- A. Enable the record Looping feature on the data table elements
B. Select the Repeatable Mode property on the data table elements
C. Enable the Repeat Records feature on the FlexCard Setup tab
D. Disable the Repeat Record featureon the FlexCard setup tab

Answer: D

NEW QUESTION 26

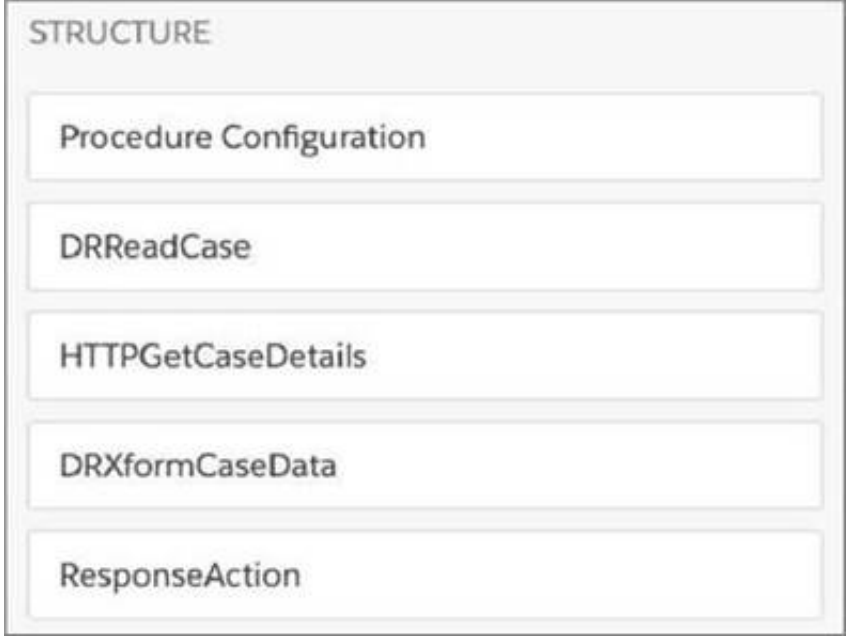
An OmniScript displays data from an API using Integration Procedure, but some of the data is missing. Which two configuration errors could cause this? Choose 2 answers

- A. The element name for the missingdata does not match the JSON node key in the Integration Procedure Response.
- B. The Integration Procedure Preview Input Parameters do not match the JSON sent from the OmniScript.
- C. The JSOW sent from the Integration Procedure Action does not match any ofthe Original Input for the Integration Procedure
- D. The missing data is trimmed in the Integration Procedure Action Response JSON Path.

Answer: AD

NEW QUESTION 31

Refer to the exhibit below.



What is the marge code needed for this integration procedure structure to pass a CaseNumber node from the DRReadCase DataRaptor Extract Action to the HTTP Action's HTTP URL?

- A. %DRReadCase: CaseNumber%
- B. ((DRRCASE,CaseNumber))
- C. MTTOPDetCaseDetail: CaseNumber%
- D. ((CaseNumber))

Answer: A

NEW QUESTION 33

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